

COUNCIL OF THE COUNTY OF MAUI

# BUDGET AND FINANCE COMMITTEE

September 7, 2001

**Committee**  
**Report No.**

01-150

Honorable Chair and Members  
of the County Council  
County of Maui  
Wailuku, Maui, Hawaii

Chair and Members:

Your Budget and Finance Committee, having met on August 14, 2001, makes reference to the following contracts between the County of Maui and Complete Business Solutions, Inc. (CBSI):

1. Contract No. C1238, relating to providing Countywide information technology assessment, business process design, and strategic IT planning in the amount of \$197,616;
2. Contract No. C1238-1, first amendment relating to performing a strategic information technology assessment and business process design for two additional County departments including the Corporation Counsel and the Prosecuting Attorney in the amount of \$25,000; and
3. Contract No. C1403, relating to providing business process design and information technology to redesign the Management Information System (MIS) organization and functions in the amount of \$69,622.

Your Committee notes that the foregoing contracts were referred to the prior Council's Governmental Relations and Finance Committee at the Council meetings of September 3, 1999 (Contract No. C1238), and March 3, 2000 (Contract Nos. C1238-1 and C1403).

At its meeting of November 15, 2000, the Governmental Relations and Finance Committee recommended that Contract Nos. C1238, C1238-1, and C1403 be referred to the Council Chair for the term beginning January 2, 2001, for a recommendation as to referral or other disposition.

COUNCIL OF THE COUNTY OF MAUI

# BUDGET AND FINANCE COMMITTEE

September 7, 2001  
Page 2

Committee  
Report No. 01-150

At its meeting of January 12, 2001, the Council referred Contract Nos. C1238, C1238-1, and C1403 to your Budget and Finance Committee (County Communication No. 01-19).

At its meeting of August 14, 2001, your Committee met with the Director of Finance, and a Deputy Corporation Counsel.

The Director of Finance informed your Committee that the three subject contracts were completed with no further work to be done by CBSI. He further informed your Committee that the completed work resulted in the creation of the County's "Service Efficiency Result Valuation" (SERV) program. In addition, the Director of Finance briefed your Committee on some of the County initiatives that came about as a result of the work performed by CBSI.

Your Committee requested a status update on the SERV program, and therefore voted to recommend that the matter of the SERV program be referred to the Budget and Finance Committee.

Your Committee further voted to file Contract Nos. C1238, C1238-1, and C1403.

Your Budget and Finance Committee RECOMMENDS the following:

1. That the matter of the Service Efficiency Result Valuation (SERV) program be REFERRED to the Budget and Finance Committee;
2. That Contract No. C1238 be FILED;
3. That Contract No. C1238-1 be FILED; and
4. That Contract No. C1403 be FILED.

Adoption of this report is respectfully requested.

COUNCIL OF THE COUNTY OF MAUI  
**BUDGET AND FINANCE COMMITTEE**

September 7, 2001  
Page 3

Committee  
Report No. 01-150

---

**G. RIKI HOKAMA** Chair

---

**PATRICK S. KAWANO** Member

---

**ALAN M. ARAKAWA** Member

---

**MICHAEL J. MOLINA** Member

---

**ROBERT CARROLL** Member

---

**WAYNE K. NISHIKI** Member

---

**JO ANNE JOHNSON** Member

---

**CHARMAINE TAVARES** Member

---

**DAIN P. KANE** Member