

# HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE

Council of the County of Maui

## MINUTES

August 14, 2014

Council Chamber

**CONVENE:** 1:33 p.m.

**PRESENT:** VOTING MEMBERS:

Councilmember Stacy Crivello, Chair  
Councilmember Elle Cochran, Vice-Chair  
Councilmember Gladys C. Baisa  
Councilmember Robert Carroll  
Councilmember Donald G. Couch, Jr.  
Councilmember Don S. Guzman  
Councilmember Michael P. Victorino (lv. 3:10 p.m.)

NON-VOTING MEMBERS:

Councilmember Mike White

**STAFF:** Michele Yoshimura, Legislative Analyst  
Clarita Balala, Committee Secretary

Tina Thompson, Executive Assistant for Councilmember Crivello,  
Molokai Council Office (via telephone conference bridge)  
Denise Fernandez, Council Aide, Lanai Council Office (via telephone  
conference bridge)  
Dawn Lono, Council Aide, Hana Council Office (via telephone  
conference bridge)

**ADMIN.:** Jo-Ann Ridao, Director, Department of Housing and Human Concerns  
Gary Murai, Deputy Corporation Counsel, Department of the  
Corporation Counsel

*Seated in the gallery:*

Janice Shishido, Deputy Director, Department of Housing and  
Human Concerns  
Sananda Baz, Budget Director, Office of the Mayor

**OTHERS:** Diana Custer  
Penny Dearborn, President, Hawaii Animal Rescue Foundation  
Jennifer McGurn, Director of Development and Community Outreach,  
Maui Humane Society  
Jamie Fitzpatrick, Director of Animal and Client Services, Maui  
Humane Society

**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

**August 14, 2014**

---

Dennis Burns, Co-Founder, Valley Isle Animal Rescue  
Dawn Hall, President, Hawaii Animal Rescue Foundation  
Peter Tierney, President, Society for the Prevention of Cruelty to  
Animals Maui  
Jerleen Bryant, Chief Executive Officer, Maui Humane Society

Geraldine Carroll  
(2) additional attendees

**PRESS:** *Akaku: Maui Community Television, Inc.*

---

**ITEM NO. 9: ANIMAL MANAGEMENT PROGRAM (MISC)**

CHAIR CRIVELLO: ...*(gavel)*... Good afternoon. The meeting of the Housing, Human Services, and Transportation Committee will now come to order. It is 1:33 p.m. on August 14, 2014. Before we begin, the usual, I request that we all turn off or silence our cell phones or other noise making devices. Thank you. At this time, I'd like to introduce our Committee voting Members. Our Committee Vice-Chair, Elle Cochran.

VICE-CHAIR COCHRAN: Aloha, Chair. Thank you.

CHAIR CRIVELLO: Aloha. Our Council Chair, Gladys Baisa. Aloha.

COUNCILMEMBER BAISA: Good afternoon, Chair.

CHAIR CRIVELLO: Thank you. Good afternoon, our Member Bob Carroll.

COUNCILMEMBER CARROLL: Good afternoon, Chair.

CHAIR CRIVELLO: And Member Don Couch.

COUNCILMEMBER COUCH: Good afternoon, Chair.

CHAIR CRIVELLO: And Member Don Guzman.

COUNCILMEMBER GUZMAN: Good afternoon, Chair.

CHAIR CRIVELLO: And of course, Member Mike Victorino.

COUNCILMEMBER VICTORINO: Aloha, Madam Chair.

HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES  
Council of the County of Maui

August 14, 2014

---

CHAIR CRIVELLO: Aloha and thank you for being here today, Members. Oh, and before I begin to introduce our Administration, our non-voting Committee Member is present, thank you for being with us--

COUNCILMEMBER WHITE: Aloha, Chair.

CHAIR CRIVELLO: --Member, Mr. Mike White. With us today is our Director of Housing and Human Concerns, Jo-Ann Ridao and with her also is our Deputy Corporation Counsel, Gary Murai. And I'd like to recognize and thank our Committee Staff, Clarita Balala as Committee Secretary, and our Legislative Analyst, Michele Yoshimura. Members, we have just one item on the agenda today which is on Animal Management Programs in Maui County. We will begin with public testimony and we do have interactive communications from our district. And I'd like to introduce assisting us this afternoon from the Hana District Office is Dawn Lono. Aloha, Dawn.

MS. LONO: Good afternoon, Chair. This is Dawn Lono at the Hana Office.

CHAIR CRIVELLO: Thank you. And good afternoon, our Lanai District Office, Denise Fernandez.

MS. FERNANDEZ: Good afternoon, Chair. This is Denise Fernandez on Lanai.

CHAIR CRIVELLO: Thank you. And on our Molokai, in our Molokai District Office we have Tina Thompson.

MS. THOMPSON: Good afternoon, Chair. This is Tina Thompson at the Molokai Office.

CHAIR CRIVELLO: Aloha, Tina. Thank you for covering for us on Molokai. And for individuals, who will be testifying in the Chamber, please sign up at the desk located at the 8<sup>th</sup> floor lobby just outside the Chamber door. If you will be testimony...testifying from the remote testimony locations specified on the meeting agenda, please sign up with Council Staff at that location. Testimony will be limited to the item listed on the agenda today. Pursuant to the rules of the Council, each testifier will be allowed to testify for up to three minutes with one minute to conclude if requested. When testifying, please state your name and the name of any organization you are representing. At this time, from the gallery I'd like to introduce, I have here two testifiers. Our first testifier is Diana Custer. Following Diana is Peggy [*sic*] Dearborn.

**...BEGIN PUBLIC TESTIMONY...**

MS. CUSTER: My name is Diana Custer and I'm representing myself as a citizen. Good afternoon, Chair Crivello and Council members. And thank you for bringing up for discussion this important topic of animal management. My focus today will be on animal law enforcement and the lack thereof since 2008 when Captain Aimee Anderson was removed from heading the Animal Police Force. First, the good news. Maui County has very good animal protection

**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

**August 14, 2014**

---

Codes which have been in place since 1997. New leadership has been installed at the Maui Humane Society, who holds the contract for animal law enforcement. Additional animal welfare organizations have been formed in response to the void created by poor performance by MHS during the last six years. Now the bad news, the once well-managed Animal Law Enforcement Service is now virtually nonexistent resulting in increased neglected outdoor animals and embolden offenders who spread the word about no need to follow the laws and increased lawlessness regarding restraining dogs. Performance measures outlined in the budget are not in alignment with the main purpose of law enforcement contract including no increases in dog licensing efforts and reduced emphasis on ticketing and fining offenders thereby downplaying one of the most effective law enforcement educational tools. Law enforcement education includes telling the citizenry the laws and then ticketing them when the law is not followed. Now for some recommendations. Reinstate real policing methods and reinstate aggressive enforcement of animal welfare and dog restraint laws. Identify current animal control officers who do not believe in the laws and remove them from service, because those officers cause great harm by enabling offenders who then spread the word about lawlessness being okay. Stop having animal control officers doing sheltering duties such as putting down unwanted animals. Focus all animal law enforcement personnel on actual law enforcement duties, and hold each officer accountable for their actions and lack of action. And here's the most important one. Have the County indemnify the officers as are the MPD officers thereby reducing the fear of personal lawsuits when taking action. Allow the Police Commission authority over the actions and lack of actions by officers. If after a certain period of time the MHS cannot or does not reinstate real law enforcement, install an MPD Lieutenant to manage and head up the MHS Law Enforcement Department as an in-kind contribution to MHS, and this is a technique used across the country as nonprofits and other organizations take on the required responsibilities of government. You are allowed to do that. There is much more to say on this topic, much more than three minutes allows. Thank you for your attention to this matter of public safety and community livability, may we hope for a better future.

CHAIR CRIVELLO: Thank you, Ms. Custer. Members, is there a need for any of the...part of the testimony to be rephrased? Member Guzman?

COUNCILMEMBER GUZMAN: Oh, thank you, Chair. Good afternoon, Ms. Custer.

MS. CUSTER: Good afternoon.

COUNCILMEMBER GUZMAN: Thank you for being here. I have a couple of questions. You mentioned earlier about our ACOs, Animal Control Officers, are they currently under the ordinances? How are they appointed or...

MS. CUSTER: By ordinance the Mayor has the authority to appoint Animal Control Officers which have full power of police for enforcing animal laws.

COUNCILMEMBER GUZMAN: Yeah, I understand that ordinance, but currently is it, is it being followed that way? Does the Mayor actually appoint the--

HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES  
Council of the County of Maui

August 14, 2014

---

MS. CUSTER: The law states he can--

COUNCILMEMBER GUZMAN: --the officers that are coming in?

MS. CUSTER: --either himself or his appointee. So I would imagine that his appointee would be the executive director or CEO of the Maui Humane Society. Whether that's officially done, I wouldn't be able to tell.

COUNCILMEMBER GUZMAN: Okay. Are the ACO Officers, are they, are they actually actively training with the MPD recruits?

MS. CUSTER: There was, I can't remember the year, but there was an ordinance for them to receive training from MPD--

COUNCILMEMBER GUZMAN: Right--

MS. CUSTER: --by ordinance.

COUNCILMEMBER GUZMAN: --I remember that was back in 2000, 2001 I think.

MS. CUSTER: And that ordinance is no longer in place so I would, I would not be able to say.

COUNCILMEMBER GUZMAN: Oh, okay. So okay, I didn't know that, that was no longer going on.

MS. CUSTER: Yeah, that was a, that was a budget ordinance for a particular year.

COUNCILMEMBER GUZMAN: Okay, 'cause I do remember when I was, when I was a prosecutor and we were teaching the recruits, there was an ACO Officers.

MS. CUSTER: I think it was 125 hours that was required.

COUNCILMEMBER GUZMAN: Yeah, yeah.

MS. CUSTER: Yeah.

COUNCILMEMBER GUZMAN: Okay, thank you.

CHAIR CRIVELLO: Thank you. Corporation Counsel, would you like to respond to that question of the Department?

MR. MURAI: I'm sorry, which question?

CHAIR CRIVELLO: It's how, how are the Animal Officers appointed or hired?

HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES  
Council of the County of Maui

August 14, 2014

---

MR. MURAI: I believe they are hired by the Humane Society. I don't believe that as far as I know Animal Control Officers are not, not employees of the County and that the County contracts with the Humane Society for animal...enforcement of animal control laws. At least that's my understanding.

CHAIR CRIVELLO: Okay, thank you. Any more--

MS. CUSTER: May--

CHAIR CRIVELLO: --comments or questions?

MS. CUSTER: --I add something to that?

CHAIR CRIVELLO: I have Members first. Any more Council members? Any other inquiries or clarification? Thank you. Thank you Ms. Custer. Our next testifier is Penny Dearborn. Following Ms. Dearborn is Jennifer McGurn.

MS. DEARBORN: Good morning. Thank you very much for taking the time for this. I'm Penny Dearborn. I'm the President of Hawaii Animal Rescue Foundation. We are a smaller organization here on the island. One of the big things that we're finding is that the island and the population and the County has grown tremendously and the need that they've had has not grown...has outgrown everything. So it's falling onto some of the smaller organizations to do the jobs. We get calls daily that we turn away probably 10 or 20 that want help from us. We go out along with other agencies to help people that have animals that are injured or need help getting it to a certain place, even getting it to the shelter. We are being called upon to do some of these, some of these jobs because there isn't the item or the facility at the Humane Society or any other place. We're very small. We don't even have a shelter yet. We are in the process of negotiating for land right now. So consequently all of our animals are in foster care. We're taking a bunch of puppies from Molokai, on Tuesday or Wednesday they're bringing 'em over to us. So we're finding more and more that there's things happening out there that normally would have been, the Humane Society, whoever that agency would be, would be doing, they no longer can handle it. It's, it's too big. It's grown to get the County, the whole population dog as well as human has grown to that point where they need help which means all of us that are doing this are kind of stepping up and trying to take some of the slack from them. It's one of the reasons that we're gonna build a no-kill shelter is that we can take some of that off too. We don't apply for any funding from the County. Watched it and looked at it and have been watching it happen over the last two years, to be honest with you guys it's not worth it. It's a nightmare trying to get money from the County for any of this stuff. So we are doing everything privately and it will probably continue to be so even when we build. We would like to be able to do it otherwise but it's just, it's just not gonna happen. So if anybody has any suggestions what can help as far as bringing more in and doing more for these animals we're all of us, all the agencies are here are more than happy to listen to it.

**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

**August 14, 2014**

---

CHAIR CRIVELLO: Thank you. Members, any clarification or comments for the testifier? There being none, thank you very much.

MS. DEARBORN: You're welcome.

CHAIR CRIVELLO: Jennifer McGurn?

MS. MCGURN: Good afternoon. My name is Jennifer McGurn. I am as of Monday, the Director of Development and Community Outreach at the shelter. I've worked there for three years prior to this as an Executive Assistant. Quite honestly I just signed up because I thought quite...we were not clear on what this hearing was about today. Originally we were told it was to discuss the revolving fund. Later on a little more details came out. It's generally about animal management. Basically I just want to say I can only speak to the past three years that I've been there. I cannot speak to six years ago or eight years ago or ten years ago. What I can speak to is today. I can tell you that there has been a lot of transition at the shelter just within the past few months. As you all know, Jocelyn Bouchard has left, is now on Oahu, Jerleen Bryant is our new CEO who I cannot say enough good things about. I was thrilled when she was given the position. She has 20-plus years of rescue experience on the mainland. I think she is absolutely the perfect person to take over at the shelter and lead us in the direction that we all wanna go. All of us meaning Maui Humane Society, HARF, everybody. We're all there because we want the best for the animals and you know, the people of Maui without being harsh on our own people I will say that for the past three years I have fielded quite a few complaint calls, many of which were about enforcement issues. But I will also tell you that sometimes those calls were because people thought we were being too harsh. People complaining, you know, why is my dog being deemed dangerous, he would never really hurt anybody, that kind of thing. So you just can't win. To be completely honest with you, we have people, you know, many people who say you're not doing enough, blah, blah, blah, blah and then you have those people who are saying why you, why you being so harsh? You know, why are you, you know, doing this? So it's a tough line. There's just no way we're ever gonna satisfy everyone, but I will just say this, with our new CEO and we also just two weeks ago hired a new Director of what we're now calling Humane Enforcement. We're not calling it Animal Control anymore because we feel like humane enforcement is the face we wanna put on the agency. We're not the dog catchers. We are not the pound.

MS. YOSHIMURA: Three minutes.

MS. MCGURN: We're out there to help and I think our new Director of Humane Enforcement comes from 25 years of background with the California Highway Patrol. He has very strong enforcement background, and with him and Jerleen Bryant leading the charge, I think you will all see positive changes. And I would just ask that before you hastily, I don't know, I don't know what you're even thinking about doing, before you make any drastic changes give the new team a chance. We would all love to work with, with the other groups and they are helping us. Those dogs they take from us, those pickups they do, it helps.

CHAIR CRIVELLO: Thank you.

HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES  
Council of the County of Maui

August 14, 2014

---

MS. MCGURN: So thank you.

CHAIR CRIVELLO: Just a moment. Any comments or need to rephrase? Mr. Victorino?

COUNCILMEMBER VICTORINO: Thank you, Madam Chair. And thank you, Jennifer, for being here. We do appreciate it. And again, this was really spurred because during budgetary session there was many, many questions that were really left unanswered, and I want you to understand it's not a reflection on where you folks are going, it's really where we were. And I think this is what this is all about. We wanna get...really a clear picture on how this is all transpiring. And those outside organizations or those who have assisted you, we're appreciative of that, but we really need to know what your plan is, where we're gonna go with this, and the money that it needs, takes to get it done.

MS. MCGURN: Right.

COUNCILMEMBER VICTORINO: I mean, that's what it is. I know on Kauai they've gone through this whole, a very similar challenge. And I talked to my colleagues up there and they're not happy with some of the results they've been getting there. So again, understand it's not so much you, as much as what we're looking for. My one, one major question is how soon will you have something for us to really look at to see this paradigm shift that you're referring to the changes, you know, six months, three months, a year?

MS. MCGURN: Well, that's a, that's a tough question to answer and probably not one I am best to answer.

COUNCILMEMBER VICTORINO: Okay.

MS. MCGURN: I would say that's probably best directed at our CEO. But given the, that the new Director of Humane Enforcement has been there just at two weeks, our CEO has been in place for I think about six weeks. It's, it's early on, but I think everybody wants to see positive changes ASAP.

COUNCILMEMBER VICTORINO: Okay.

MS. MCGURN: And I will tell you that within the Humane Enforcement Division there are already little things that are going on. And whether it will be, you know, visible to the public tomorrow I doubt it, but you know, two weeks is a little soon to expect visible changes, but I would, I would hope that things would start to move along the path that everybody wants to see, you know, by year's end. I mean, and even that is probably you know, that's, that's, that's a short time frame but things are already are moving, just when it will be visible absolutely to the public you know--

COUNCILMEMBER VICTORINO: Well--



**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

**August 14, 2014**

---

MS. MCGURN: --but enforcement is changing already.

COUNCILMEMBER VICTORINO: Okay, thank you.

MS. MCGURN: I will tell you that right now.

COUNCILMEMBER VICTORINO: And I think that's, that's for me, that's enough.

MS. MCGURN: Yeah.

COUNCILMEMBER VICTORINO: Okay, I just wanted to know and again, with Madam Chair's direction today you may hear what we would like to see and I think that may be what this is all about. We're gonna tell you what we think we should be seeing and then you got a better understanding where this is coming from.

MS. MCGURN: Right. Yes.

COUNCILMEMBER VICTORINO: Thank you. Thank you, Madam Chair.

CHAIR CRIVELLO: Thank you, Mr. Victorino. Thank you. I don't have any more registered testifiers from the gallery. However, if there are any that would like to come forth, you may step to the podium and sign up with our Clerk there. However, I am going to now check with our District Office if there are any testifiers there. Ms. Thompson on Molokai, any testifiers?

MS. THOMPSON: Molokai Office has no one waiting to testify.

CHAIR CRIVELLO: Thank you. Ms. Fernandez, is there anyone wishing to provide testimony at Lanai?

MS. FERNANDEZ: There is no one waiting to testify on Lanai.

CHAIR CRIVELLO: Thank you. Our Hana Office, Ms. Lono?

MS. LONO: The Hana Office has no one waiting to testify, Chair.

CHAIR CRIVELLO: Thank you. I see we have a testifier from the gallery. You may step, step up, thank you. Thank you, District Office. We'll...if you have any testifiers, e-mail the staff. Thank you.

MS. FITZPATRICK: Good afternoon, my name is Jamie Fitzpatrick and I'm the Director of Animal and Client Services at the Maui Humane Society. I don't necessarily have anything super specific to add today. I just wanted to echo a couple of the comments that Jennifer made. I have been with the Maui Humane Society for almost a year and a half now, and I've been in the field of animal welfare for almost 13 years, and I can also echo the statements that there's a lot going

HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES  
Council of the County of Maui

August 14, 2014

---

on at the shelter right now. A lot of change in leadership, a lot of change in focus, a lot of change in direction, and I would anticipate that in, you know, relatively short order those changes would be, would be more apparent to outsiders looking in and we welcome the questions, we welcome the scrutiny, and we also ask the patience and understanding of those who are watching us go through this process. Thank you.

CHAIR CRIVELLO: Thank you. Any comments or questions for the testifier? There being none, thank you. Any other testifiers from the gallery? There being none, and we don't have any testifiers in the District Office. So if there are no objections, I'd like to close testimony.

COUNCIL MEMBERS: No objections.

CHAIR CRIVELLO: Thank you.

**...END OF PUBLIC TESTIMONY...**

CHAIR CRIVELLO: At this time I'd like to call a short recess so we can have our panel members to get settled down here. ...*(gavel)*...

**RECESS: 1:54 p.m.**

**RECONVENE: 1:57 p.m.**

CHAIR CRIVELLO: ...*(gavel)*... Thank you, Members. At this time I'd like to reconvene the Housing, Human Services, and Transportation Committee meeting of August 14. Members, our agenda item HHT-9 is titled, ANIMAL MANAGEMENT PROGRAM, and the Committee is in receipt of the following: Miscellaneous Communication, dated May 29, 2013, from the County Clerk, reporting that the Council refer the matter relating to the Animal Management Program; and Miscellaneous Communication, dated May 28, 2014, from the Deputy County Clerk, reporting that the Council referred the matter relating to animal management revolving fund fees and their use. The Committee may discuss animal management programs and services available, the use of the animal management revolving fund and current fees, and other topics related to animal management. The Committee may also consider the filing of the Miscellaneous Communications and other related action. Today we have before us, and I'd like to introduce our resource panel. We have invited several members from our animal management community to discuss the effectiveness of services and programs, and other topics relating to animal management. The Chair's purpose for today's discussion is to gather information on the services that are provided so we may have a better understanding of all programs available to our community. As I introduce each member of the panel, I would ask that you provide the Committee with a brief overview of the service that you provide or utilize and how the various programs are meeting animal management for our County. Before you share with us your information I'd like to introduce our panel. We have Dennis Burns from the Valley Isle Animal Rescue.

**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

**August 14, 2014**

---

MR. BURNS: Hello.

CHAIR CRIVELLO: Dawn Hall, Hawaii Animal Rescue Foundation, Peter Tierney of SPCA Maui, and our new Executive CEO Director from the Maui Humane Society Jerleen Bryant. Welcome, members, and thank you for taking the time to come and share with us all what we can do to help work together to improve or become more aware of all the good things that are happening. So I will start with Mr. Burns?

MR. BURNS: Hello, yeah, my name is Dennis Burns and I'm co-founder of Valley Isle Animal Rescue. Valley Isle Animal Rescue is an all-volunteer 501(c)(3) animal welfare organization dedicated to providing emergency response services to injured animals and specialized support to the Maui Police Officers responding to various animal related incidents any hour of the day or night. In July 2010, while my wife was still working as an animal control officer at Maui County, the Humane Society significantly reduced their after-hour's emergency services for animals. And in FY 2013 cut back emergency services on State holidays. VIAR recognized this shortfall in services to Maui's animals, residents, and first responders. So we made our services available to assist the public as on-call emergency responders any time of the day since 2011. In FY 2014 the Council recognized the importance of our services and awarded us a \$25,000 grant to provide after-hour emergency services. We and the community thank you for that appropriation. Even though the contract for FY '14 still has not been finalized VIAR continues to provide animal related afterhours and holiday emergency response to this day. We hope to finalize the contract soon by eventually satisfying the ongoing paperwork, details, requests by the Department of Housing and Human Concerns. VIAR is on-call daily from 5:00 till 7:00 and 24 hours per day, all of the 14 State holidays. VIAR typically receives multiple calls per week from both Maui Police Department and the general public. VIAR has responded to injured dogs, cats, deers, pigs, goats, horses, cows, and assorted birds. We just don't do mongoose. Additionally we respond to callouts regarding any stray dogs, livestock that can threaten the public safety by roaming on public roadways. VIAR has responded to 113 calls for service in the annual year 2013, and we are responsible for finding owners of more than 40 percent of the surviving animals. Saving the animals, casually deposited to the Maui Humane Society is part of it also. VIAR has no boundaries on where we'll go to pick up a injured animal. We've been to Hana, we've been La Perouse, \_\_\_\_\_, Kihei and all points in between. We also have helped Maui Fire Department and Maui Police Department in the harbor master's tragedy as they could not get in the backyard 'cause there was still an injured dog there. We've also helped get animals from houses when the owners have passed away when they had no family here and sent them back to the family on the mainland. We've also reunited dog's owners after dogs were missing--after this one dog was missing for six years. And we have also helped some of the families who could not afford the vet bills to have their dog survive, we have helped pay for that. Thank you.

CHAIR CRIVELLO: Thank you. Members, I'd like to have all the panel members share before we go into the discussion and questions. Thank you. Ms. Burry? Oh, Donna Hall, I'm sorry. Yeah, sorry about that.

**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

**August 14, 2014**

---

MS. HALL: That's okay. I'll answer to just about anything.

CHAIR CRIVELLO: Okay.

MS. HALL: Good afternoon and thank you for having me here today. My name is Dawn Hall and I am a co-founder and the Executive Director for Hawaii Animal Rescue Foundation also known as HARF. HARF is a 501(c)(3) nonprofit organization that serves the County of Maui and has been a no-kill animal center since its origination in March of 2011. It is our mission to end animal abuse, neglect and homelessness, strengthen the human animal bond, and create a place where people help animals and animals help people. The animals at HARF are supported by the generosity of individuals, corporations, and foundations and we receive no County, State or Federal funding. It is run 100 percent by volunteers, has no paid staff, and is privately owned organization. Historically HARF rescue and rehabilitation efforts have been primarily focused, primarily focused on the intake and adoption of dogs and horses. In 2013, HARF rescued over 300 dogs, 8 horses and adopted 295 dogs and 3 horses respectively. Currently HARF partners with other animal welfare organizations to bring animals in need to us, helping to lessen the homeless pet overpopulation that plagues our island. In the past three years we have successfully rehomed and rescued just under 2,000 dogs and numerous horses. These efforts have reduced, reduced--ah, if I could just speak--euthanasia rate for dogs on Maui by over 30 percent. However, animal adoptions are only a short-term solution to a much bigger problem and it does little to end animal abuse, neglect, and homelessness. In order to address these bigger issues, comprehensive long-term solutions need to be identified and implemented. Modern animal management programs and services aimed towards the specific needs of our community will improve the quality of animal's lives and increase the livability our neighborhoods permanently. In an effort to address these issues, HARF currently provides the following services to the community: community pet adoptions, rehoming programs including off-island relocation services, foster care programs for animals with special needs, senior citizen enrichment programs, volunteer opportunities including community service for students, pet retention services, helping pets stay in their homes, humane education programs in our County schools and spay/neuter education and referral services. As I mentioned earlier, while the programs and service that we currently provide to the County might sound impressive for a small group, it is only a drop in the bucket and will not solve our long-term issues. In order to address these long-term issues, HARF intends to build a state-of-the-art animal and human community center that provides critical animal and human welfare management programs, education, and services to establish a no-kill community and to encourage the community in humane animal care. Achievements of this vision will result in reduced shelter killing, increased adoptions, increased pet retention, reduced animals needing shelter, reduced the inhumane treatment of animals and increase affordable spay/neuter services. As our island population has grown, services related to animal welfare have not kept pace. It is impractical and unrealistic to assume that one service provider, the Maui County shelter, could on its own support all the needs of our expanding community. It is a proven fact that multiple service care providers within communities result in improved overall services. It is our intention to be part of the solution and partner with other organizations to bring about a time when there are no more homeless or suffering animals in our island community. We currently partner with the Maui Humane Society, the Maui SPCA,

**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

**August 14, 2014**

---

Valley Isle Animal Rescue, Maui Pit Bull Rescue, Molokai Humane Society, and numerous individual rescues around the State and on the mainland, and we're also a member of the Maui County Animal Coalition. It is only together that we can change the things for the better and I'm grateful to be part of this discussion today. Thank you.

CHAIR CRIVELLO: Thank you, Ms. Hall. From SPCA, Peter Tierney, Tierney?

MR. TIERNEY: Aloha, thank you for having us, Chair and Council members. I didn't prepare anything official. I'm just gonna sort of wing it and I'll try to be kind of brief 'cause I've been up here a bit, and I think most of you know what we do. SPCA Maui is the spay/neuter people here on Maui. We started about four years ago, four and a half years ago, a group of us who had been previously involved with the Maui Humane Society and were no longer realized that something needed to be done. We couldn't expect them to do everything because they were having a time and certainly were filled to capacity, and our specific goal was to reduce euthanasia of dogs and cats and companion animals. We sat down around the dinner table at Denny's, decided what could we do and we realized that so much needed to be done, but what we could do immediately is raise funds and start paying for spay/neuter services that would then hopefully reduce the number of dogs and cats going into our island shelter. That was about four and a half years ago. Since then, we have provided more than 3,500 spay/neuter surgeries on Maui to dogs and cats. We are now the administrator of the Maui County SNIP Program which is Spay/Neuter Incentive Program. The Council has been nice enough to award us the last two fiscal years \$75,000. Of that money we take zero for administration. We simply are a conduit providing an incentive to people who are having their animals fixed with our private veterinarians. All of that 75,000 or the amount that gets spent during the fiscal year goes directly to veterinarians. There's an amount for male dog, male cat, male...and female dog and female cat, too. And it's sliding. We just increased it for this coming fiscal year. We also provide education on the need for spay/neuter services. We operate a pet food bank for Maui's less fortunate families. We provide weekly access to dog and cat food for those less fortunate with...and no prequalification. We currently have just leased a space in Kahului with the idea that we will open an affordable and accessible clinic for Maui's companion animals on a sliding or pay as you can sort of donation basis. That's in the works. We currently operate a minimum of two spay/neuter clinics for cats every month. We average between 50 and 60 cats at each clinic. That is all on a donation basis. So that's what we do at SPCA Maui. We also field probably 10 to 20 phone calls a day from the community that oftentimes are then rerouted to the appropriate service provider, the Maui Humane Society, HARF, and Valley Isle. We also provide most of the spay/neuter services to Valley Isle's animals and some immediate or triage care for Valley Isle Animal Rescue's dogs. So we all work together making sure that the needs of Maui County's and companion animals and their owners get met, and that's what we do.

CHAIR CRIVELLO: Thank you. Ms. Bryant from Maui Humane Society?

MS. BRYANT: Good afternoon, Council Members and agency leaders. Thank you for having me here today. I will admit I'm probably not as prepared certainly as Dawn was. That was, that was great. I wasn't sure what to expect and to be honest, I wasn't sure exactly what we were going to

**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

**August 14, 2014**

---

be covering. So as was earlier mentioned this is my seventh week as CEO and it has been seven busy weeks, and...but it's exciting. The shelter, I'm sure most people here know that the shelter has been around for a while. It's over 60 years old. It was founded in 1953. In 1987, we received a Maui County contract to provide certain services and programs for the community that would include enforcement, animal control, picking up of strays, going out to respond to reports on, you know, loose dogs and dog bites, and aggressive animals, responding to abuse, neglect cases. We also...we have an open door policy so we take in every animal. We don't turn any away and we've all heard the numbers but we receive a lot. It's somewhere between eight and ten thousand...I was going to say dollars, between eight and ten thousand animals a year. We provide educational programs to our community and we, you know, do our best to educate the community about the importance of spay and neuter because everything Donna is saying is absolutely, and Peter is saying is absolutely right. Our community is in a pet overpopulation crisis and it will take an entire community working together to fix that. We provide spay and neuter services not just for our own animals, but for the community. And each year we provide...we're able in our small clinic to perform over 3,000 spay and neuter surgeries. We...there's not enough homes on this island for all of the animals that come to the shelter. And I can assure each and every one of you that we have been doing and will continue to do our very best at finding innovative ways to save more animals through adoption and through transfer. Unfortunately, adoption and transfer isn't going to fix the pet overpopulation problem, but it certainly is meaningful to the animals that are lucky enough to find homes. We reunite pets, lost pets with their families. So every year we are able to reunite between seven and eight hundred animals, lost animals with their families. We, every year we are...adopt, find forever homes for between 1,600 and 1,800 of our animals. So I suppose what first of all what I would like everyone here to know is that the Maui Humane Society has been doing a good job. We can do better. I know that there was certainly much issue in the community with the Humane Society. I wasn't here for that. I came to the island two years ago and I worked at the shelter as a Development Director. So while much of the enforcement issues I didn't have...I wasn't directly involved in, I'll say that, you know, much of it I had my own frustration. I thought we could do more. To be honest, I thought we could do more and I thought we could do better. At the same time, I would see things being said in the community about certain situations that I happen to know about at the time and I knew that that was incorrect information. So it is true that it is very difficult to walk that line where we make everyone happy. But what I can say is that we can and are doing better. We have recently brought in a new Humane Enforcement Director. He has 30 years...he retired as a sergeant from the Highway California...California Highway Patrol after 30 years. He is very clear about the changes that need to be made and I'm really interested in hearing from the Council member and the Committee what changes you'd like to see because inside I think they're probably gonna be really similar to my own list. And very soon you'll start to see some of these things being publicized, but I can tell you that I'm getting our house in order and that means every department and enforcement was top of the list. So I'm sure I haven't covered everything here. I would imagine there's gonna be questions and hopefully I brought the answers with me. Thank you.

HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES  
Council of the County of Maui

August 14, 2014

---

CHAIR CRIVELLO: Thank you. Members, before we open up for our resource panel, I would like to ask the Department if they have any comments or a brief overview of the funding available for animal management, Ms. Ridao?

MS. RIDAO: Thank you, Chair and good afternoon, everyone. I am very encouraged by the...just the panel discussion this afternoon. You know, I know that there is an animal coalition and that all of the animal people have been working really, really hard to service our animals in Maui County. So I wanna thank them and encourage them to continue working as a coalition and working with each other. I don't have with me the exact amount of the funding, but I do know that we fund three primary animal service agencies. One is the Maui Humane Society and then I think the total grant there is about \$1.2 million, about half a million dollars is broken out specifically for animal...it's the animal enforcement. The other agency that we fund is Valley Isle Animal Rescue at \$25,000, and SPCA Maui at \$75,000. Those are pretty much the County monies that are currently being spent on taking care of Maui's animals.

CHAIR CRIVELLO: Thank you, Ms. Ridao. Members, I'd like to now open up for the Committee's questions, comments or...I'll start with Mr. Victorino.

COUNCILMEMBER VICTORINO: Thank you Madam Chair. I just was chomping over here, you know, and I'll keep it just a few questions. Let everybody get a opportunity. First of all, I'm glad to see everybody here and the willingness to work together, 'cause it's a...the problem about animals is not my problem, your problem, it's our problem. And I think once we grasp that concept, I think we can get things done, and I'm proud to say I see this group right here all nodding their heads saying we're willing to stand together and take care of this animal issue. Unfortunately, a lot of people think animals is our fads. You know, get a nice animal, get a dog, get a cat, get whatever, and then when they get tired, they let it go. That's one of the reasons why my wife and I have never gotten an animal 'cause we don't have the time to take care of it and animals, I've always said this, animals are like children. Don't be having them unless you can take care of them. Very simple philosophy. And I grew up around them and I've always enjoyed them, but if I can't take care of 'em, I'm not getting one 'cause I'm afraid my wife might kick me out, too, so that's another issue, but that's different issue, sorry, sorry. My question to the gentleman about the funding issue, again it was brought up that you haven't been able to complete the application for funding. And where, that was last year or was it this year?

MR. BURNS: Kind of both.

UNIDENTIFIED SPEAKER: Use the mic.

COUNCILMEMBER VICTORINO: Use the mic, yeah. When you answer, yeah please, yeah if you don't mind please?

MR. BURNS: Yeah, I'm sorry. It's kind of both, you know.

**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

August 14, 2014

---

COUNCILMEMBER VICTORINO: So you haven't gotten last fiscal year's budget, I mean, monies yet?

MR. BURNS: We have not received a penny yet.

COUNCILMEMBER VICTORINO: Yeah, and I think you guys came to me asking that question, and I think that may be another subject matter we wanna take up at a later date, but something...and I think I have a letter into...I think maybe Budget and Finance, I'm not sure where I put it, but asking the question why is it taking so long to get these guys their funding 'cause they're doing the job for us, am I correct? And right now, you just out the money as far as the services you're providing. Even though you're all volunteer there is some expenses that are derived from your services, is that correct?

MR. BURNS: Absolutely.

COUNCILMEMBER VICTORINO: And right now it's coming right out of your own pocket or something of that nature?

MR. BURNS: Since 2011, yes.

COUNCILMEMBER VICTORINO: Since 2011, okay. Then that's not a good thing to have happening. Secondly, and my other question is with the Humane Society and some of the changes that are going on there, you know, a whole gamut of changes I should say, you folks feel comfortable enough to at least, you know, continue the dialogue and work with this new group because I think it's important. I mean, you guys all willing? Okay, I see Diane raising her hand, I see...Dawn, Dawn. You know, you look like a Diane, sorry, excuse me. You're gonna be Diane until I change your name to Dawn, okay. I'm sorry Dawn. Dawn, you know you raised your hand. What is transpiring to make this coalition really solidify?

MS. HALL: Well, not everything takes place at the coalition.

COUNCILMEMBER VICTORINO: Yeah, okay.

MS. HALL: That's just an opportunity to get together once-a-month. We meet the second Tuesday of every month typically. But what happens outside of it and when Jerleen stepped in as the new CEO of the Human Society, our group HARF set up a meeting. Actually it was initiated by one of their board members and we got together, we had a very casual meeting in front of Whole Foods and just talked about how we were helping each other and working with each other and how we were going to be able to continue to do that. And whatever concerns we had we shared and it was all very positive. So I think that everybody in, I'm speaking for everyone in the group is that I think we're optimistic and excited that things will continue to improve and that we'll continue to have improved and ongoing working relationships with each other.



**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

**August 14, 2014**

---

COUNCILMEMBER VICTORINO: Okay, thank you. And I think the next gentleman had his hand up too if you don't mind Madam Chair?

CHAIR CRIVELLO: Not at all. Thank you.

MR. TIERNEY: You know I believe that's a great question Michael. And we were able Tuesday night of this past week was our Maui County Animal Coalition meeting, and we're lucky enough with our new space at SPCA Maui that we can host the meeting there in our space. And Jerleen was...came and it was the first time that the CEO for the Maui Humane Society had been to a coalition meeting in more than a year probably because it got a little contentious. We had a nice little discussion and all of us as animal people can say that whatever happened in the past is in the past from all these different organizations and we are...by all means we are...you know more than committed to working together as a coalition--I'm the chairman of the Maui County Animal Coalition, also--as a coalition and as individually. But what we do need is more support from the County because as you had said they're not our dogs and cats. They're not, you know, they're everyone's dogs and cats and our opinion is they really are the County's dogs and cats, and that's where we sorta need to look at is that expanded services I think, so.

COUNCILMEMBER VICTORINO: And I'll close with this. Instead of calling you guys animal people, that really doesn't have a great connotation in my mind, I really think you guys should be called people who focus on taking care of animals. I think that has a better connotation, but you know, I'm not into the word verbiage. I'm not a very good verbiage type person, but animal people sounds like you guys are kinda like mean to them and I don't think so. You guys love 'em. Thank you very much. Thank you, Madam Chair.

CHAIR CRIVELLO: Thank you. Thank you, Mr. Victorino. Mister, Mr. Guzman, any comments or questions for the Department or for the panel?

COUNCILMEMBER GUZMAN: I was trying to figure out that acronym that Mr. Victorino was trying to put together. Is that PFAP, I guess? But anyways, I guess my question would probably be more towards the structure of how this is all going to work out. And structuring meaning are you dividing up the different type of services and then working together or are you just overlapping services? Are you doing services that are redundant of each other or is there a set like...sorry, go ahead?

MS. HALL: As it's ironically worked out, all of us are good at something different which has been helpful. What Dennis and his wife Suzanne do, we don't do. We don't have that training. What we do, they don't do. So they benefit us and we benefit them. Same thing goes with the SPCA. We do have some...our particular organization does have some overlapping services with the Humane Society such as adoptions, and education, and things like that. However, as we mentioned before, the population of the island has grown tremendously and the services for animals has really not changed in years, and years, and years. So there is more than enough for Maui Humane Society to do and for us to do and we're still not even making a dent. So the

**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

**August 14, 2014**

---

reality is is we could almost do more, we definitely could all do more, and we'd still have more need than what we could handle at least at this point.

COUNCILMEMBER GUZMAN: Well, I'm just...for budgetary purposes I'm trying to figure out how, how we would eventually in the future I guess distribute the Animal Management Revolving Fund. It's almost like if we could do it as an a la carte type. Okay, you guys do this, you guys do this, you guys...and then we could break out the monies that way, and I'm having a difficult time trying to understand what each of, each of the different organizations do, and if you are overlapping then it's almost in a sense double dipping at some point. But I wanna have that clarification if, if you may?

MR. TIERNEY: I would just say, Council member, that if you put the three organizations at this table and it's just is a coincidence that the three of us are here and the one of them is there, but if you put the three of what we do together combined, we provide very similar services to what the Maui Humane Society does except we do it on an all-volunteer basis with no real estate to speak of, you know what I mean? It's a catch-as-catch-can or ad hoc group, but yes we do. We do spay/neuter and we do vetting services. They do adoption services, they do emergency and on-call services anytime and during times that people cannot or don't reach the Humane Society. So in that idea, I think that in the last budget cycle, the animal control segment and the other segment were broken out I think--

COUNCILMEMBER GUZMAN: Yes, like an a la carte \_\_\_\_\_.

MR. TIERNEY: --in that budget. And I think that's the move towards a little bit more of an a la carte sort of budgetary appropriation that in a way if we look at it Maui County as a County entity only spends specifically \$75,000 a year on spay/neuter services for all our cats and dogs. If we counted it up that's less than dollar per cat and dog we have on the island. Now, Maui Humane Society in their \$1.2 million budget also provides spay/neuter services and some of that money must come directly from the County--

COUNCILMEMBER GUZMAN: Right.

MR. TIERNEY: --if it were. But again, the way things have been done it's not sort of broken out that way. There is no specific allocation to the Maui Humane Society that you will spend \$200,000 on spay/neuter services. A recent thing that's happened is we have now been administering the SNIP Program for Maui County, that Line Item of \$75,000--

COUNCILMEMBER GUZMAN: Right.

MR. TIERNEY: --at the SPCA which by the way if you don't know stands for the Society for the Prevention of Cruelty to Animals. Although that acronym we were talking about we have a good volunteer who has always thought it meant Special People Caring for Animals, so--

COUNCILMEMBER VICTORINO: There you go.

**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

August 14, 2014

---

MR. TIERNEY: There we go. We're one step ahead of you, Mike.

COUNCILMEMBER VICTORINO: There you go.

MR. TIERNEY: So this year, the County the past fiscal year allocated \$75,000 to SPCA Maui. That money was not completely spent because the number of spay/neuter services requested weren't enough to dip out of that account to deplete it. And for the first year that I'm aware of the County's asked for that money back. So that money is coming back to you guys. It would be great if it could stay somewhere appropriated to spay/neuter which it was intended for, because at SPCA Maui we spend every bit of money we collect as a nonprofit through development, and donations, and grants to provide spay/neuter services to Maui's cats and dogs. So that little bit of money that's going back to you guys you asked us for back and we're giving it back should really be going to provide more services not less. And if we, this new budget cycle we've allocated, we've upped the amounts and hopefully we'll be able to spend it. But again, if that were directly allocated to services, not a program necessarily, we could really reach more animals and fix more animals. Right now we are at capacity at SPCA Maui. We can't take any more cats, we can just add more days, and to do that we have to pay a vet, we have all volunteer, but we're ready to do it.

CHAIR CRIVELLO: Thank you.

COUNCILMEMBER GUZMAN: Thank you. I...yeah, go ahead.

COUNCILMEMBER VICTORINO: Oh, there goes Dawn getting choked.

MR. BURNS: And I can tell you the way Valley Isle's wrapped up with all of 'em is when we go out and rescue a dog the first thing we do in the morning is call the Humane Society, check tattoo, check and see if anybody's listed, lost their dog, you know. And then if nobody's lost it, if it's a senior dog that maybe couldn't get adopted out of the Humane Society, we turn 'em over to HARF. If they're adoptable dogs, we turn 'em over to HARF. That way we're keeping animals from going into the already crowded Humane Society. And any animals that we have that we're medically fixing that are intact, we have Peter's facility take care of them. So that's how we work with each of the facilities and how Valley Isle is connected and intertwined with all these.

CHAIR CRIVELLO: Ms. Bryant, do you...I don't wanna leave you out in the corner there?

MS. BRYANT: Well, you know I would say that in my...I have years of experience in rescue and so I was on the...I was at that table before, before I was at the shelter table and I worked closely, my rescue worked closely with many shelters and we, we played a supporting role to the shelters. And it's, it's essential for a successful community to have collaborative support. And we, we certainly appreciate everything that the other agencies are doing. You know, it's difficult because we do have, we do have...we are many times at capacity at the shelter, and that's why we strive so hard to get as many animals adopted and to transfer animals off this island on our

**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

**August 14, 2014**

---

Wings of Aloha Program. Again, it's not going to fix the problem. We to, as Dawn was alluding to, to fix, to really make it a difference in the community we have to decrease the number of animals in the community so that we decrease the number coming through our doors. We still want animals for adoption. We still...there are still people looking for animals. We don't, we don't want to, you know, certainly and it would never happen not have any animals at the shelter. We need less and for that to happen, we do need some certainly some targeted campaigns out in the community and everybody is working hard, but every year at the shelter we receive about the same number of animals between eight and ten thousand. Every year we adopt out about 1,600 to 1,800 animals. Every year we spay and neuter 3,000 to 3,300 animals and yet, the next year, approximately the same number come through our doors and that's a little bit of the definition of insanity. So it is certainly going to take collaborative effort. And you know, as I mentioned earlier, there's some history here, and there's certainly some baggage, and I have been more than happy to sit down with any of the other agencies and talk with them. My, my mantra if you will is the same. I wasn't here for any of that, so unless it's relevant to today and moving forward, and our progress and success of our community and the Maui Humane Society, I'm not interested in any of the things from before. I wasn't here for it, but I am certainly, my door is open, I am more than happy to communicate and work together with the other agencies and...

CHAIR CRIVELLO: Thank you. Mr. White, any comments or questions or...

COUNCILMEMBER WHITE: Being the non-voting Member, I'll let the voting Members go ahead.

CHAIR CRIVELLO: Okay, we'll come back to you.

COUNCILMEMBER WHITE: Thanks.

CHAIR CRIVELLO: Mr. Couch?

COUNCILMEMBER COUCH: Thank you, Madam Chair, and thank you, everybody, for being here. It's very heartening to see that the cooperation that's going on now. Hopefully that lasts. Actually some of the questions I have are for not only the panel but for the Department, is that okay?

CHAIR CRIVELLO: Go ahead. It's okay for the Department, too.

COUNCILMEMBER COUCH: Okay. I just wanted to know from the Department what are the...if you will, if you will, the core services that you contract out for the Maui Humane Society?

MS. RIDAO: All I know is their...this year, this budget year, \$500,000 was I guess as you call it, a la carte out for specifically for animal--

CHAIR CRIVELLO: Enforcement.

**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

**August 14, 2014**

---

MS. RIDAO: --enforcement, correct. For enforcement. And then the other portion which is about \$700,000 was for everything else that they do.

COUNCILMEMBER COUCH: Well, but you say, that they do, but what are we contracting? What are we expecting them to do? Not what they do because they do some other things that we don't contract them for at least that, that was prior. And it turns out to the point that now that there's another organization that did...is now doing something that they used to do, now whether they were contracted by the County to do that or not I don't know, the night services for instance. So there's a...there should be a list of things that they're expected to do to meet their grant, is that correct?

MS. RIDAO: Yes. And you know, I didn't bring their...it's my fault, I didn't bring their grant file with me, but I think as Jerleen was saying pretty much a lot of what is being done there is some overlap. For instance, they do spay/neuters. They do animal rescues. They do housing animals. They do adoptions. So there is some overlap definitely, and you know, all of the services that they do is reported to us. So I can provide those reports to the Committee--

COUNCILMEMBER COUCH: Yeah.

MS. RIDAO: --as to the numbers of service, yes.

COUNCILMEMBER COUCH: That we require them to do, not that--

MS. RIDAO: Correct.

COUNCILMEMBER COUCH: --do on the other side? Okay.

MS. RIDAO: Yes, that's contracted. Right.

COUNCILMEMBER COUCH: Right. Okay, that's, that's one of things. And then the next question I would have for Jerleen is that have you come up with a realistic budget now to do your core services that they've...that the County has asked you to do and how close is it to what you're actually getting?

MS. BRYANT: I think it's getting closer. That's the good news. This year, again, I can't speak for previous years--

COUNCILMEMBER COUCH: Right. This year.

MS. BRYANT: --but this year, an incredible amount of time was invested by our Finance Director and other directors at the shelter to accurately determine what percentage of our services the County...falls under the County grant, and what percentage is the shelter. And I'll say it was really difficult and fortunately we have a excellent Finance Director because when at the end of the day, when we finally came up with the justifiable numbers, we are for this year short two

**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

**August 14, 2014**

---

hundred and...just over \$230,000. And originally coming into it, we thought we were gonna be, we thought there was gonna be more of a shortage. So that was good news. But those numbers we can certainly stand behind and we can justify.

COUNCILMEMBER COUCH: Okay, that that's good because that's...we were trying to get to the core of the thing is, right, if you can do the services that we request with the funds--

MS. BRYANT: Yeah.

COUNCILMEMBER COUCH: --that we give you. We wanna make sure we get you the right amount of funds.

MS. BRYANT: Thank you. So we're closer.

COUNCILMEMBER COUCH: Yeah. And at the same time too, yeah, there's duplication of services, but it appears that they're necessary at this point because you guys are strapped and then these guys are picking up the slack. Is that...

MS. BRYANT: Well, you know, so I would say the more the merrier certainly especially when it comes to pregnancy prevention in the community and more support in housing for our adoptable animals. As far as the after-hours and I know we haven't had a chance to meet yet, we haven't met with you, okay. I just hear...I hear wonderful things about the organization or the agency and if we had the after-hours contract and I'll say I wish we did, but again I wasn't here for any of that.

COUNCILMEMBER COUCH: Right.

MS. BRYANT: The services, the service that we would provide would be a little different. We would focus more on enforcement, dangerous dogs, dog bites, and injured animals. And not that they aren't focusing on injured animals, but if we...our officers are certified to...in the event that an animal is suffering and needs to be euthanized to be put out of its misery on the spot, they can do that and then of course, we have our vet on-call. So I think our services would be a little different, but I will say that the services they provide are absolutely helpful and necessary.

COUNCILMEMBER COUCH: But those services, you said if you had the funds, they're getting twenty-five, 25,000 is that right? You could do those services for 25,000?

MS. BRYANT: We could. We would have, we would have an officer on-call, yeah.

COUNCILMEMBER COUCH: Okay.

MR. BURNS: Can I respond to that, Madam Chair, can we?

CHAIR CRIVELLO: Can we go on with further questions--

**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

August 14, 2014

---

COUNCILMEMBER COUCH: Sure, sure, okay.

CHAIR CRIVELLO: --and then we'll...

COUNCILMEMBER COUCH: Last question for HARF, and I mean, for this round anyway, you mentioned something about senior...some sort of senior services you guys do?

MS. HALL: Yes.

COUNCILMEMBER COUCH: What are those?

MS. HALL: We've recently launched a new program, and you know out of necessity comes great ideas I believe, and we were strapped one day going, oh my gosh the phone won't stop ringing. We are out of foster families, we're out of money, what are we gonna do besides turn these folks away and tell them we can't help them with their, with their dogs that they're trying to place? And so after giving it some thought, we went, well you know what, there are a awful lot of seniors, active seniors on this island that live in independent living situations and most of those facilities around the island, many of them County run allow small pets. And so we decided that it would be a good idea to start contacting these individual centers and matching up foster dogs, small foster dogs that fit within the parameters of the facility with senior citizens. It solves so many problems. It solves our day-to-day need for having somewhere to place that animal, it saves that animal's life, it's good for the animal because a lot of these animals come to us, unsocialized or ill or traumatized and they get to go into a very calm environment and get the love and attention that they need, and seniors it's proven that they thrive with a pet. And unfortunately many of our seniors can't afford a pet so we provide all the food, all the care, and so that the cost is not a concern of theirs and a lot of seniors worry about well, what happens if I get a pet and I pass away, I don't have any family? So this gives them the benefit of having a pet, but not really having a pet. So it kinda just...a pet of their own to keep forever 'cause this pet is gonna eventually get adopted so it's temporary.

COUNCILMEMBER COUCH: Ah, okay.

MS. HALL: So we've established that we would...we hold our adoption events every single Saturday and Sunday no matter what except for last weekend with the hurricane warning which was one of the only times we've ever canceled. And we have volunteers that will go to the facility, pick up the adoptable dogs, bring them to the adoptions, at the end of the day if they're not adopted they go back home, and be with their seniors. So it's enrichment situation for the seniors and it's just good for everybody involved.

COUNCILMEMBER COUCH: Okay, thank you, Chair.

CHAIR CRIVELLO: Thank you. Ms. Cochran?

**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

**August 14, 2014**

---

VICE-CHAIR COCHRAN: Thank you, Chair. And yeah, thank you for bringing this up. I know this was a huge topic of discussion during budget and welcome, Ms. Bryant and everyone here, and you know, it's really refreshing for me to see the attitude of collaboration and partnering and working with one another and everybody nodding in agreement and you know, kumbaya so that's awesome. But you know, I know it doesn't solve everything and all the, you know, challenges that we face, but it seems all of you have it in your heart to wanna do your best to address it. And so, I just, you know, with the SPCA I know Ms. Tierney, Mr. Tierney, you mentioned building a center per se, oh sorry, HARF was it, sorry, Dawn?

MS. HALL: Yes.

VICE-CHAIR COCHRAN: Trying to give you the accolades here, you know. But anyhow, and so what exactly is this you folks are looking to build or create?

MS. HALL: This has been in the works for at least three years. Like I mentioned before is that one service provider for the animals on the island is unrealistic. You do not see this in most communities. Our vision is a little different. We're not an open shelter like the Humane Society. We're also a no-kill shelter, and we are looking at a very program rich type of an environment. And if you really get down to nuts and bolts, we really don't have an animal problem, we have people problems. And so many of the problems within communities just correlate through animals. So it's really our goal is to not just look at putting a Band-Aid on animal issues, but actually bringing about programs that will help heal and educate communities, and so we're looking at building a center which will encompass many of the standard practices in animal welfare such as adoptions, spay/neuter, education, and you have a center. We have an offer of land and if it works out and our building matches what will fit within this piece of property then we'll be looking at a large capital campaign to build. So that is our long-term vision.

VICE-CHAIR COCHRAN: Okay, well very good. I think education is key--

MS. HALL: Absolutely.

VICE-CHAIR COCHRAN: --in all of this. And so looking forward to, you know, hopefully it's not long-term and way, way in the future that this is gonna be created 'cause I think it's needed now what you're describing, but I appreciate...because your, you know, your definition of an insanity and what's been occurring is totally true and we need to put an end to that. And I think the key is education. So I'm very, very you know inspired to hear that that is top of the list I think for all of you, and if there's any way this body can assist, I'm sure the County, you know, would like to see that. Because pet overpopulation as much work you folks do, Mr. Tierney, and all the rest of you do, as you say, Ms. Bryant, it continues to just...it stays at a steady pace, it's not decreasing and that's unfortunate. So the problem isn't...hasn't gone away and so, but I think with education...so my question I guess is what sort of programs or outreach are you trying to do differently I guess because obviously you've been doing quite a bit, and but yet the numbers are still at a constant base. So I think, you know, the families, I think it starts at the home too and how you're raised to, you know, have a baby kitten is so cute, a little puppy and then they get



**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

**August 14, 2014**

---

old, and you're like, oh it's not so cute anymore, and they wanna, right give 'em up. But I was raised with animals and yeah, little baby chicks are cute, cute and then they get to be big roosters and who knows what and they're not, not a cute little chick any more. So I just...if there's any comments from any of the entities here as in education programs that you're gonna switch up and make it different and more set into the lifestyle and the way you, you know, through generational I guess sorta thing that will stick.

CHAIR CRIVELLO: So Ms. Bryant, would you like to comment?

MS. BRYANT: Well, that's the magic question actually. And there's not one answer.

VICE-CHAIR COCHRAN: Right.

MS. BRYANT: There's certainly...it's a lot of pieces to the puzzle. So again, when I took this position just this short time ago, I came into this position at the shelter with really two, two goals in mind, well, maybe three. One, was to work with every department in my...at the shelter to run efficiently and be accountable, and some departments you know they were pretty much there. I mean, everybody can improve. And so you know, there's a little...a few things. Some departments needed more help. Enforcement that was top of the list, absolutely top of the list. And the other one was to...for me, my other focus more like a white, hot, burning goal was to, is to decrease the number of animals coming through our doors. Again, magic...there's no magic answer, but it takes targeted and aggressive spay and neuter campaigns. It's like if the, it's like if the boat is filling with water and you're just, as much as it's coming in, you're just you know, dipping in the cup and dumping it over board, you know, we gotta use something bigger. We have to get ahead of this. And I welcome all of these other groups because it does take all of us, but it's gonna take an increased effort and education also. I mean, we are gonna...we've been doing a good job I'd like to say since I came to the shelter, well, maybe before that, but as development director because I'm in charge of marketing and we continuously put out messaging on overpopulation and spay/neuter and a pet is forever. We have quite a reach through social media, but I'll tell you, you know, I think certainly it helps but it's not the, it's not the sole answer, so it's gonna take multiple things. I mean maybe later down the...towards the end of the year I'll be able to tell you more definitively what we're doing, but right now I can tell you we need to do more and we're going to.

CHAIR CRIVELLO: Thank you. Chair Baisa, oh, Ms. Cochran?

VICE-CHAIR COCHRAN: Yeah, I think Mr. Tierney you wanted to comment to that question, sorry?

MR. TIERNEY: I just wanted to make it clear that just because the intake numbers, and the adoption numbers, and the euthanasia numbers at the Maui Humane Society are staying stable, it doesn't mean the problem is staying stable. We, as these other individual organizations have stepped in, and we know for a fact that if we hadn't provided the 3,500 plus spay/neuter surgeries in the last three and a half years, their intake might be double what it is.

**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

August 14, 2014

---

MS. BRYANT: Oh, certainly. And I did not mean to actually, no.

MR. TIERNEY: And I know you didn't Jerleen, but I don't want everyone to think that it's always gonna be 8,000 dogs and cats coming in, and there's nothing we can do about it. If our volunteers and our funders hadn't stepped up to the plate, the numbers would be terrifying and they're terrifying as it is, but they would be even more. So that when we look at just putting that additional \$230,000 in the budget to the Humane Society, should it be to bring them...that's just bringing them up to the level that they require to stay at that eight and nine thousand dollar thing. We need to double that sort of amount of funding on an annual basis for at least a period of time so that we can have an impact on getting those numbers down, because I honestly do believe and I think that most of us do believe there is a day when that shelter will not be full, that when we have to fly in Chihuahuas and we have to fly in Pit Bulls from Oregon because we've done such a good job.

MS. BRYANT: Absolutely.

MR. TIERNEY: But the Humane Society can do all they can and we can, and we can, and we can, but it's a community effort and we look towards the County as the...from the bully pulpit and also from the deep pocketed source to help us make that happen, because otherwise it is insanity and you're gonna just keep funding and funding.

MS. BRYANT: And it will save money in the long run. Sorry.

CHAIR CRIVELLO: Thank you.

VICE-CHAIR COCHRAN: Okay.

CHAIR CRIVELLO: I'd like to try and move on with more questions and inquiry from the Committee as to how we...in regards to the resource panel or the Department. Chair Baisa?

COUNCILMEMBER BAISA: Thank you very much, Chair and thank you, panelists, for being here, and Jerleen, we will get together at some point. We seem to have an ill-fated appointment. We keep setting it and stuff keeps coming up in between, but we'll make it. I'm looking forward to--

MS. BRYANT: Thank you.

COUNCILMEMBER BAISA: --spending some with you and you know, as a former director I'm fun to commiserate with. I've been in your shoes.

MS. BRYANT: Okay.

COUNCILMEMBER BAISA: But I do have one question and I've heard all the questions about you know, the partnership, it's wonderful, I think we're all motivated to try to solve a problem which is so important. You know, and we all sit down together in the spirit of how do we make this

**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

**August 14, 2014**

---

happen, we generally can figure it out. We're pretty smart people here on Maui. But I did wanna ask you a question. I'm kind of concerned about the grant. You know, I've been a nonprofit director and I know how hard it is to do business without money. And I'm just kinda wondering is there any one particular thing that's a stumbling block or what seems to be the problem with the paperwork generally?

CHAIR CRIVELLO: Mister, Mr. Burns?

MR. BURNS: Well, I can speak for ours?

COUNCILMEMBER BAISA: Yeah, that would be nice. Give us an idea of what it is that you're dealing with?

MR. BURNS: I'm not really sure because--

COUNCILMEMBER BAISA: That's not good.

MR. BURNS: --I mean you know we were under the impression that the contract was all written out, that all we had to do was get a MOU from the Police Department and everything and then questions. And then you answer those, and more questions and then you answer those, and then more questions and it just...

COUNCILMEMBER BAISA: So it isn't something major like we don't have a nonprofit status or...

MR. BURNS: Oh, we have a nonprofit. No, we're...everything with us is in compliance and we make sure with working with Rudy that everything that he wanted was in compliance but then we just keep getting questions.

COUNCILMEMBER BAISA: Okay. I was just, you know, kinda curious about what that might be. Chair, Mr. Tierney wants to...

MR. TIERNEY: If I could real quick because we also went through this process and the first time as a County grant receiver, it's a big deal--

COUNCILMEMBER BAISA: It is.

MR. TIERNEY: --as you know, Chair.

COUNCILMEMBER BAISA: Yes, I know.

MR. TIERNEY: But the second year it shouldn't be such a big deal and this year it's just as big a deal as it was last year. Now we have...you know how grants are, it's sorta cut and paste and change the dates, but we what we submitted for this year isn't acceptable for this year even though it was

**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

**August 14, 2014**

---

pretty acceptable for last year 'cause we got the money. And it does seem, I understand that in grants and budget that they have, they have people to answer to--

COUNCILMEMBER BAISA: Correct.

MR. TIERNEY: --so process is very important.

COUNCILMEMBER BAISA: The taxpayers.

MR. TIERNEY: Yes, exactly. But it does seem sometimes that process wins out over logic. And sometimes it does seem that the paperwork flow is just that, you know what I mean?

COUNCILMEMBER BAISA: I definitely understand. Okay, thank you very much. I just wanted to get an idea. Thank you.

CHAIR CRIVELLO: Thank you.

COUNCILMEMBER BAISA: Thank you, Chair.

CHAIR CRIVELLO: Thank you, Chair. Mr. Carroll?

COUNCILMEMBER CARROLL: Thank you, Chair. But my fellow Members have already brought up the concerns that I had. Thank you.

CHAIR CRIVELLO: Thank you, Mr. Carroll. I am...I believe you're parked in front of the building here?

COUNCILMEMBER BAISA: Yeah.

CHAIR CRIVELLO: And you may want to double check. I may call a short recess so you make sure you don't get ticketed.

UNIDENTIFIED SPEAKER: So we need to move the car? You mean to somewhere else?

CHAIR CRIVELLO: You have two hours. So are you--

UNIDENTIFIED SPEAKER: There wasn't a meter.

COUNCILMEMBER VICTORINO: There's no meter. It's just a sign.

UNIDENTIFIED SPEAKER: Oh, okay.

CHAIR CRIVELLO: Are you folks okay? Do I need to call a recess for you to move your cars? Okay, we're good. Okay, thank you. Okay, Mr. White, any comments or questions?

**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

August 14, 2014

---

COUNCILMEMBER WHITE: Thank you, Madam Chair. I must say I'm very pleased to see the I guess would call a new breath of life in the relationships between the four organizations and I'm sure it's more than just the four through the coalition. And I'm very happy to see the new leadership--

MS. BRYANT: Thank you.

COUNCILMEMBER WHITE: --at the Humane Society and I look forward to them moving ahead in a very positive way and working with the other agencies because this is a challenge that it's gonna take everybody to solve. And as Jerleen said, the more the merrier and the more, more we do the quicker we're gonna get our arms around the problem. I am concerned about the difficulty with which the grants are executed. I find it I think I have to say embarrassing that we provided a grant to Valley Isle Animal Rescue because they had stepped forward and filled a void that no one had tried to address, but nobody's fault but they had stepped up without being asked and provided evening service, service whenever they're asked by the police, by anyone else. My understanding is they are very highly regarded by the Police Department and the Police Department are very thankful that they're there. Because they're there whenever they're called. So to have people who for many years have volunteered their time and energy and their resources to have to fight answering endless questions is just something I cannot quite understand. And I think it would be very instructive for this, this Committee to have either VIAR or SPCA or both provide the list of questions that they've been asked. And I would like to ask the question of the Grant Department whether or not in previous years and this, this doesn't really apply to VIAR but it does apply to SPCA, what questions were asked of the Maui Humane Society with respect to their conducting the spay/neuter program?

CHAIR CRIVELLO: And maybe they had no questions because everything was in place.

COUNCILMEMBER WHITE: And I'm totally, I'm sorry, I'm totally in sync with what Jerleen is saying. What's happened in the past is in the past as far as their relationships are concerned. But the past is not the past with the way we are wringing people through the grant process.

CHAIR CRIVELLO: Right.

COUNCILMEMBER WHITE: And I think we can all understand that the new organizations have to prove themselves, but I think if we were to look at the questions that are being asked, you'd be flabbergasted at the repetitiveness, and the detail, and asking questions that have very little bearing on the issues that they're dealing with. So I, I for one am a bit embarrassed to have people, all volunteers being dragged through a process that is rather draconian. So if you wouldn't mind asking the Department or I guess we could ask the organizations for copies of their e-mails. I think it would be very instructive.

**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

**August 14, 2014**

---

CHAIR CRIVELLO: Yes, we will follow up on that, on your request. That's in the back of my mind too that we can probably have the discussion with the grant management people as well as with the applicants, yeah.

COUNCILMEMBER WHITE: And if I could ask, Dennis, you had mentioned that you were still working on the 2014 contract, but I believe those funds have lapsed have they not, Ms. Ridao, the 2014 funds have lapsed?

MS. RIDAO: No, what happened was the grants...in anticipation of what was happening, the Grants Management extended the grant so there is an overlap of...I think they got...they made the grant year starting in December versus July 1<sup>st</sup>. So 2014 monies will lapse out in another six months or so I think. So yeah, we extended that grant 2014.

COUNCILMEMBER WHITE: Great. Thank you. Thank you, Madam Chair.

CHAIR CRIVELLO: Thank you. Members, any more comments or questions? Yes, Mr. Couch?

COUNCILMEMBER COUCH: Thank you, Madam Chair. And I guess just to follow up on Mr. White's concerns, could I ask Ms. Ridao what was the delay? I mean...

MS. RIDAO: You know, without getting into the details because I think that can be very damaging to some people and I don't want to do that. As far as Valley Isle Animal Rescue is concerned, there is some question on their budget about use of the funds. And I don't want to give the details on that. On SPCA, my understanding is that SPCA gave us a number of spay and neuter procedures that would be done, and they were not able to meet that number that they told us they would be doing. So that is another problem. I think the spend out that they were able to do was about 56,000. Please correct me if I'm not correct. Okay, and that was based on the number of spay and neuters that they said they could do and they did not do. So that's pretty much the problem there. That's my answer.

COUNCILMEMBER COUCH: It appears Mr. Tierney has a comment on that, but I also have a question of Corp. Counsel after that.

COUNCILMEMBER VICTORINO: Madam Chair?

CHAIR CRIVELLO: Yes.

COUNCILMEMBER VICTORINO: You know, I...I don't know how far you wanna take this but we also have a...I have a PAF in regards to this specific situation. And I've been waiting for a while to that. So that's why I didn't wanna cover it because I thought because we had something specific but, I...

CHAIR CRIVELLO: No, I agree with your Mr. Victorino and Mr. White brought up the suggestion that we inquire and with your PAF--

**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

**August 14, 2014**

---

COUNCILMEMBER VICTORINO: Yes.

CHAIR CRIVELLO: --in place, I would prefer not to get into the specifics with the actual grants--

COUNCILMEMBER COUCH: Okay, that's fine.

CHAIR CRIVELLO: --for this until we bring it up further.

COUNCILMEMBER COUCH: So I have a question of Corp. Counsel that is different.

CHAIR CRIVELLO: Oh, that's fine.

COUNCILMEMBER COUCH: Yep, yep. Corp. Counsel, and I'm glad that the Department did this where they extended the grant. Do they have...is that okay with, within the budget ordinance and everything? Are they allowed to do that?

MR. MURAI: My understanding...I see that Sandy's left but my understanding is that once the funds are encumbered, it's fairly routine for grantees to be given additional time to spend down the grant. What the grantee needs to do is notify us that they're not gonna be able to expend all the funds and my understanding is that the departments will work with the grantees, say well how much more time do you need? I'm asked to prepare an extension agreement and all parties execute, the Finance Director, Budget Director, everyone signs off and approves, and the grantee is then given the additional time to expend that money. Sometimes the grantees are not able to do it in one go-round so we do a second extension. In my experience the departments have been very accommodating, you know, especially when you know unforeseen circumstances pop up to prevent the grantee from fully performing on their contracts.

COUNCILMEMBER COUCH: Okay. Thank you. Thank you, Chair.

CHAIR CRIVELLO: Mr. White?

COUNCILMEMBER WHITE: Thank you. That brings up an interesting question because my understanding is that the contract for SPCA wasn't initiated or executed till about December of 2013. So the reason they've been unable to spend it down is because the veterinarians that were working with SPCA that had been working through the previous structure continued to do the surgeries expecting to be paid, but because the money didn't come in in December they started winding down the rate at which they were doing the spay and neuter programs. So that brings up the question of if VIAR's been offered an extension, why has SPCA not been provided an extension if they didn't get to start until December, how are we supposed to expect them to spend down all the money in six months?

**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

August 14, 2014

---

CHAIR CRIVELLO: And Mr. White, I understand your question, but it is the intent for us to just have a specific discussion on another Committee meeting specifically for the grant management, I think we've had--

COUNCILMEMBER WHITE: Okay, thank you.

CHAIR CRIVELLO: --we've had that before us, and it's been deferred and we definitely want to bring that up again to get further answers or response to your concerns that are being brought forth.

COUNCILMEMBER WHITE: Oh, I'm fine with that. Thank you.

CHAIR CRIVELLO: Okay.

COUNCILMEMBER WHITE: I just wanna say again that these...I'm really happy to see all these guys working together and feeling very positive about the new leadership at the MHS.

MS. BRYANT: Thank you.

COUNCILMEMBER WHITE: Thank you.

CHAIR CRIVELLO: Ms. Cochran?

VICE-CHAIR COCHRAN: Thank you, Chair. And looking just...I think a question for all and some I do know the answer to, but in regards to services that you provide on all three islands, are you folks affiliated or if not soon to be or would like to be on, you know, Countywide service?

MR. TIERNEY: At SPCA Maui the extent that our outreach to the outer islands is we do not provide spay/neuter services ourselves. We provide the funding for spay/neuter services through our private veterinarians. So if someone chose to come from the island of Molokai or Lanai to have their dog or cat fixed at a veterinarian on Maui because there are no veterinarians on Molokai or Lanai, they could certainly participate in SPCA Maui's SNAP Program which is Spay/Neuter Assistance Program, and they could participate in Maui County's Spay/Neuter Incentive Program that's at \$15 for a male cat. Unfortunately, the way the grant is written now, Molokai Humane Society is not able to access any SNIP funds.

CHAIR CRIVELLO: Excuse me, the Molokai Humane Society also has funding for the Spay and Neuter Program out of their proviso.

MR. TIERNEY: Yes, and I was saying that at this past meeting Molokai Humane Society specifically came to us and said is there a way that we can access some of this spay/neuter money because we have no more money for spay/neuter on Molokai and it's a really, really bad situation that's building over there because there's no money to provide spay/neuter services and dogs and cats are being born like crazy. Therefore, Valley Isle is taking puppies just this week, I'm sorry, HARF is taking puppies from Molokai and it is because Hoala at Molokai Humane Society has



**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

**August 14, 2014**

---

no more money. They also didn't receive their funding until two months before the end of the fiscal year. So they operated on Molokai with no County funds for almost a year. So and the reason I'm saying that is Hoala is not here. I thought she was going to testify. But I--

CHAIR CRIVELLO: No, we're not here for testimonies. We're here to share--

MS. BRYANT: Peter, I don't--

CHAIR CRIVELLO: --what resources you provide. As far as for the Molokai Humane Society and that when we get into the grant management aspect of it, I may want to have the Department also find out from the Molokai Humane Society because our proviso of \$79,000 is for the spay and neuter program and office operations.

MS. BRYANT: And they have...we, the Maui Humane Society umbrellas the Molokai funding and they have received their funding, so...

VICE-CHAIR COCHRAN: Oh, thank you. Chair, I think Ms. Hall had comments to my question, my initial question about services, I think Countywide.

MS. HALL: I did.

VICE-CHAIR COCHRAN: Okay.

MS. HALL: We have been providing services to Lanai and Molokai basically since our origination and that comes in multiple ways. Primarily it's taking animals off the island that there are no homes for and they cannot assist. I mean, Lanai has nothing. And Molokai is very limited. I don't even have the numbers of how many dogs we've taken off of Lanai. There's a small group of volunteer animal lovers that live on Lanai and they know who we are and if they've got animals in need they call us. They on their own dime put 'em on the boat, we meet 'em, we take 'em, we vet them, and we foster them, and get them adopted. We've got nine puppies coming the first of this week from Molokai Humane Society 'cause they're inundated and they've got nowhere to put these puppies so we're currently looking for foster families. We do this all the time, so as far as our services Countywide we do provide services Countywide not to the extent that we'd like or that's even needed but we do what we can.

VICE-CHAIR COCHRAN: Okay, thank you very much.

CHAIR CRIVELLO: I'd like to add Ms. Cochran that--

VICE-CHAIR COCHRAN: Yes?

CHAIR CRIVELLO: --there's no shelter. There's no shelter for the Molokai Humane Society. So, so they you know to shelter the animal and or put them in hold, so what, what they do is collaborate with HARF or even as much as on Honolulu too or the other islands. But I think it's a good

**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

August 14, 2014

---

opportunity for us to have a review on the actual expenditures and usage of funds and according to the provisos and as far as the disbursement of the dollars that are expected to that. And perhaps the different entities may need to expand their budget or do more with more money if we expect them to do more. But I think that's for further discussion with us in Grant Management and the Department. So I am just about ready to wrap it up if you don't have any more comments or questions. Yes, Mr. Burns?

MR. BURNS: Yeah, I have one thing to add on Mr. Couch's statement over here. Now Valley Isle and I've heard this a couple times that the people at Valley Isle to go out are not educated in animal rescue. Now my wife was trained by Maui Humane Society and then she went on to get additional animal control investigating things. So she knows what animal cruelty is so she can report it to them. And part of our grant goes for animals that are hit at night and we have seven vets that we work with all the way from Napili all the way down here, Upcountry, so that's what part of the money goes for also. And that's about that, thank you.

CHAIR CRIVELLO: Thank you, Mr. Burns.

VICE-CHAIR COCHRAN: Sorry Chair, I know you--

CHAIR CRIVELLO: Ms. Cochran?

VICE-CHAIR COCHRAN: --want to wrap it up and thank you, panel and Department. Real quickly in regards to VIAR and animal rescue, that also pertains to, you know, not domesticated but a hit deer, a owl, a hawk that mighta got you know, injured and animals of that nature versus, you know, so do you folks contend with that you know feral types?

MR. BURNS: We do all of them.

VICE-CHAIR COCHRAN: Okay. And you have, I mean...

MR. BURNS: Yeah, we do all those and like the raptors and stuff, we call DLNR. Some of the deers we take to the Boo Boo Zoo. And if they're not able to survive, we take them someplace to have them euthanized that night.

VICE-CHAIR COCHRAN: Okay, and I know...

MR. BURNS: And if there's big cow we just try to tie it off the side of the road.

VICE-CHAIR COCHRAN: But and you know it's the feral issue I think, I see we had a testifier, a written testimony in regards to feral cats and everyone talks about cat colonies and we gotta do something about that, but you know, I'm looking at chickens, a lotta calls I think to all of our offices in regards to feral chickens, and you mentioned you know casually about mongoose, but I tell you they are propagating, I had one like totally run into me. I mean, I had to shoot it with the hose 'cause I don't know what it was trying to do, attack me, I don't know what. But so I got

**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

August 14, 2014

---

mongoose issues where I live and so I mean, are there ways, how is your, you know, Humane Society or I don't know any of you looking to tackle the feral chicken issue? I know the cat thing is up, but no one really wants to go with the whole chicken thing.

MS. BRYANT: Well, we're working on it actually. It doesn't mean that if there wasn't a problem I wouldn't have been raising my hand certainly, but funds were provided to us this year, \$50,000 specifically for feral animal program. It doesn't say in the wording what percentage is chickens and versus feral cats but our focus is on chickens. Fifty thousand dollars isn't going to make any difference in the numbers truly of chickens running around on the island. What we are looking to do is use however much money out of that, that we have much of the funds to come up with a solution and a plan, and then we'll know what it's going to cost and what it's gonna take to deal with the chicken program, problem. Program, yes, we don't need a chicken program. So it is a difficult one and a lotta times when we hear, oh, there's gonna be another report. Oh, what is that really gonna do? In this situation, it's necessary because frankly it's, it's a difficult problem and not just to trap them, but what to do with them once we have them, and yeah. So we'll have more information later, but we are addressing it.

VICE-CHAIR COCHRAN: Okay. Very good. I had a newly, a rooster adopt me, but you know, and not to be funny, but I've seen rabbits and we know what we say about rabbits and their breeding habits so not too good to see them roaming around off the side of the road as I'm driving home to Honolulu so, anyways just a heads-up that there are rabbits out there, too.

MS. BRYANT: Yeah, oh yeah.

CHAIR CRIVELLO: Thank you. Member Guzman?

COUNCILMEMBER GUZMAN: Oh, thank you, Chair. I know that we're trying to wrap it up, but I just had a quick question and maybe anyone on the panel can answer it. The status on our feral cat populations and what are we doing about it? I know it's huge, huge problem. I deal with that every day and every night where I live, and so I just wanted to ask you know the experts or the people who are on ground level, field level, what you have plans in store or in the future of trying to I guess take control of this situation?

MS. BRYANT: Yeah, we actual...we are, and it's another difficult situation. It just so happens that HSUS, Humane Society of the United States was supposed to be on island this week and they were going to, they have three researchers that were coming in that had done research on, in here on Maui regarding the feral cats, and they were going to present their findings. We, the Humane Society did receive a grant, it's through Baker Trust and we received this last year to use funds to...for that research and to try to get a handle on the feral or at least figure out how we get a handle on the feral cat problem here on Maui. So we are actively working on it and hopefully HSUS will be on...we're hoping for October that they'll be back in October and we're gonna have a community forum and they'll present their findings at that time.

COUNCILMEMBER GUZMAN: Okay.

**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

August 14, 2014

---

CHAIR CRIVELLO: Thank you.

COUNCILMEMBER GUZMAN: Thank you.

CHAIR CRIVELLO: Sorry to seem as though I'm rushing but it's Friday for us. It's a long weekend --

COUNCILMEMBER GUZMAN: Okay.

CHAIR CRIVELLO: --and I do have a flight to return home.

COUNCILMEMBER GUZMAN: Okay.

CHAIR CRIVELLO: Thank you. So I want to thank our panel. It's very encouraging to see a very collaborative approach with the different entities. I want to thank you, Ms. Ridao and Mr. Murai, for joining us today. And of course, our diligent Staff. I would like to also extend my mahalo. But most of all, Members, thank you for your participation and do have a wonderful weekend as we celebrate our entry into Statehood. Aloha. So I'd like to at this time adjourn our meeting of August 14, 2014. . . .(gavel). . .

**ACTION: DEFER PENDING FURTHER DISCUSSION.** (Excused: MPV)

**ADJOURN:** 3:18 p.m.

APPROVED:



---

STACY CRIVELLO, CHAIR  
Housing, Human Services, and Transportation  
Committee

hht:min:140814

Transcribed by: Carolyn Takayama-Corden

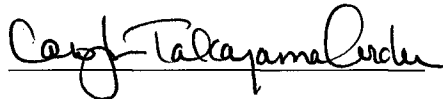
**HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE MINUTES**  
Council of the County of Maui

**August 14, 2014**

---

I, Carolyn Takayama-Corden, hereby certify that the foregoing represents to the best of my ability, a true and correct transcript of the proceedings. I further certify that I am not in any way concerned with the cause.

DATED the 8<sup>th</sup> day of September, 2014, in Makawao, Hawaii

A handwritten signature in cursive script that reads "Carolyn Takayama-Corden". The signature is written in black ink and is positioned above the printed name.

Carolyn Takayama-Corden