HOUSING, HUMAN SERVICES, AND TRANSPORTATION COMMITTEE

Council of the County of Maui

MINUTES

October 9, 2015

Council Chamber, 8th Floor

CONVENE: 1:30 p.m.

PRESENT: VOTING MEMBERS:

Councilmember Stacy Crivello, Chair

Councilmember Gladys C. Baisa, Vice-Chair

Councilmember Robert Carroll Councilmember Don Couch

Councilmember Michael P. Victorino

EXCUSED: VOTING MEMBERS:

Councilmember Don S. Guzman Councilmember Riki Hokama

STAFF: Carla Nakata, Legislative Attorney

Tammy M. Frias, Committee Secretary

Tina Thompson, Executive Assistant to Councilmember Crivello, assisting at

the Molokai Council Office (via telephone conference bridge)

ADMIN.: Sananda K. Baz, Budget Director, Office of the Mayor

Carol K. Reimann, Director, Department of Housing and Human Concerns

Luz C. Domingo, Grants Management Program Manager, Grants Management

Division, Department of Housing and Human Concerns

Kaina N. Bonacorsi, Early Childhood Resource Coordinator, Grants

Management Division, Department of Housing and Human Concerns

Jo Anne Johnson Winer, Director, Department of Transportation Marc I. Takamori, Deputy Director, Department of Transportation

Jeffrey T. Ueoka, Deputy Corporation Counsel, Department of the Corporation

Counsel

PRESS: Akaku--Maui County Community Television, Inc.

CHAIR CRIVELLO: ...(gavel)... Good afternoon, people. The meeting of the Housing, Human Services, and Transportation Committee will now come to order. It is 1:30 p.m. on Friday, October 9, 2015. Before we begin, may I please request that we all turn off or silence our cell phones or other noise-making devices. At this time, thank you, Members, for being here. I'd like to introduce our Committee, our Committee Vice-Chair Gladys Baisa.

VICE-CHAIR BAISA: Good afternoon, Chair.

October 9, 2015

CHAIR CRIVELLO: Good afternoon. Member Bob Carroll.

COUNCILMEMBER CARROLL: Good afternoon, Chair.

CHAIR CRIVELLO: Good afternoon. Member Don Couch.

COUNCILMEMBER COUCH: Good afternoon, Chair.

CHAIR CRIVELLO: Thank you. And Member Mike Victorino, thank you for being here.

COUNCILMEMBER VICTORINO: Aloha and good afternoon, Chair.

CHAIR CRIVELLO: Thank you. Excused is Don Guzman and Member Riki Hokama. At this time, I'd like to introduce from the Administration. From the Department of Transportation we have Jo Anne Johnson Winer, Director, and Deputy Director Marc Takamori.

MR. TAKAMORI: Good afternoon, Chair.

CHAIR CRIVELLO: Thank you for being here. And in the gallery with our Department of Housing and Human Concerns, we have Carol Reimann, Director, and Luz Domingo, Grants Management Program Manager. And I guess later on we may have Sandy Baz, Budget Director. Thank you for being here, Deputy Corporation Counsel Jeff Ueoka.

MR. UEOKA: Good afternoon, Chair.

CHAIR CRIVELLO: And our most hardworking Committee Staff Tammy Frias, Committee Secretary, and Carla Nakata, Legislative Attorney. Members, we have a single item on the agenda today, so we'll get started with public testimony. At this time, I'd like to in regard to our interactive communications, assisting us this morning...excuse me, this afternoon from the Molokai District Office is Tina Thompson.

MS. THOMPSON: Good afternoon, Chair. This is . . . (inaudible). . . Good afternoon, Chair. This is Tina Thompson from the Molokai Council Office.

CHAIR CRIVELLO: Thank you, Tina. Today we do not have Staff available to provide interactive testimony from Hana or Lanai. As regarding to our public testimony, for individuals who will be testifying in the Chamber, please sign up at the desk located in the eighth floor lobby just outside the Chamber door. If you will be testifying from the remote testimony locations specified on the meeting agenda, please sign up with the Council Staff at the Molokai location. Testimony will be limited to the item listed on the agenda today. Pursuant to the Rules of the Council, each testifier will be allowed to testify for up to three minutes per item with one minute to conclude if requested. When testifying please state your name and the name of any organization you are representing. Do we have our first testifier?

MS. NAKATA: Madam Chair, no one has signed up to testify in the Chamber.

October 9, 2015

CHAIR CRIVELLO: Thank you. Ms. Thompson, is there anyone wishing to provide testimony from Molokai District Office?

MS. THOMPSON: No, there is no waiting to testify at the Molokai Office.

CHAIR CRIVELLO: Thank you. Since we have no testifiers at this time, if we are, there are no objection, I would like to now close public testimony.

COUNCILMEMBERS: No objections.

CHAIR CRIVELLO: Thank you.

ITEM HHT-24: EVALUATION OF GRANTS APPROPRIATED TO GRANTEES UNDER THE DEPARTMENT OF HOUSING AND HUMAN CONCERNS AND THE DEPARTMENT OF TRANSPORTATION FOR FISCAL YEAR 2015 (CC 15-239)

CHAIR CRIVELLO: Members, I have scheduled this matter for the Committee's consideration to allow us to review the grants administered by departments under the jurisdiction of the Housing, Human Services, and Transportation Committee. These are the Department of Transportation and the Department of Housing and Human Concerns. Section 3.36.110, Maui County Code, requires that recipients of a County grant or loan transmit to the agency within three weeks after the end of each quarter of the fiscal year, a report containing the following information for the quarter and for the fiscal year to date: A, program status summary; B, program data summary; and C, summary of participant characteristics; D, financial status report of the County funds used; and a narrative report. In addition, recipients of a County grant of real property are required to transmit to the agency within three weeks after the end of the fiscal year, a report containing the following information for the quarter and for the fiscal year to date: one, A, program status summary; B, program data summary; C. summary of participant characteristics; D, changes in real property tax assessment for the real property; and E, earnings from the grant of real property; and F, narrative report. And Section 3.36.120, Maui County Code, requires the agency to monitor each grant to ensure compliance with the chapter. In addition, within eight weeks after the end of the fiscal year, the agency shall transmit to the Mayor and Council an evaluation of every grant which was appropriated during the fiscal year. The report shall contain a summary of whether each grant attained the intended results in the manner contemplated. I scheduled this matter for discussion to enable the Committee to review the Department's evaluation reports for every grant appropriated during fiscal grant...Fiscal Year 2015. I think this will help us to better understand how the County's grants are better utilized and whether they are performing in ways the Departments and the Committee would expect. I will be starting with the Department of Transportation and ask the Director to walk the Committee through the Department's response. Then I'd like to hear from the Budget Director Sandy Baz who's in the gallery, on these grants before opening the floor up for questions by the

October 9, 2015

Members. So at this time, I'd like to ask our Director Jo Anne Johnson Winer to go ahead and open up the floor for your presentation.

MS. JOHNSON WINER: Thank you, Madam Chair and Members. If you will refer to the transmittal of our information on September 16, 2015, you'll note that we have a total They are the human services transportation of two grants that we administer. program, General Fund, and that's the grant to Maui Economic Opportunity for human services transportation. And there is a proviso in that particular grant on Page 14. Their total is \$6,440,000 [sic]. And the only other grant that we administer which is basically our agency, it's a pass-through because this is in support of the State air ambulance program, and that is in the amount of \$672,215. We did give the program data summary, and as far as our oversight of these particular grants is concerned, we have felt that all of the criteria and of course with the grant that we give for the air ambulance, as long as we get a report back just basically showing how that money was utilized, that fulfills the terms of that particular grant. And they have not asked for any increase, so that was a very good service that was supported heavily by the community. So we don't go into great depth with any allocations other than passing through the money to them, executing the contracting, and then getting the report back at the end of the year showing how the funds were utilized. The grant to Maui Economic Opportunity, that covers a range of programs that MEO basically presents each year during the budget process to both yourselves as well as to the community. And one of the things that is not going to be reflected in this year's grant but which I think will really be helpful is the fact that this Council did provide for the software for the MEO human services program which is really going to help both us as well as MEO to do our National Transportation Database reporting and give a little bit better idea of which programs are really attaining goals and objectives that we along with MEO have helped to establish. And it may even result in some of the programs being retooled or re, you know, I guess redescribed. We've given MEO quite a bit of flexibility because from the beginning of the year many of the people who would be utilizing these services under this particular grant, the demand shift, so there is flexibility in that grant at this time. The statistical information is included, it's more data driven. But I really want to thank the Council specifically for giving us the capability to have that software, because then I believe on next year's report, we're going to be able and possibly even for the new budget cycle, have a little bit better idea of the program's effectiveness, the cost per passenger, some of the things that we could be doing to not only achieve greater efficiency but better respond to the needs of the public. So if you do have any questions about any of the data or anything that we have submitted, I'm more than happy and Marc is also here to answer any questions you may have. Thank you, Madam Chair.

CHAIR CRIVELLO: Thank you, Director. At this time, I'd like to call on Budget Director Sandy Baz, if you have any comments.

MR. BAZ: Good afternoon, Chair --

CHAIR CRIVELLO: Good afternoon.

October 9, 2015

MR. BAZ: --and Committee Members. Sandy Baz, Budget Director. Madam Chair, I don't really have any opening comments, but just appreciate the efforts of the Departments to oversee the grants that are provided to the organizations in our community to support the County's efforts. And so if you do have any questions, maybe I can help to answer those questions. But thank you, Madam Chair.

CHAIR CRIVELLO: Thank you. Thank you. Members, you've heard from the Department of Transportation and you have before you their report. I don't know if you need more time to try and digest what's before you or I can open up the floor for further discussion. Do you want more time to review what you have before you, Members? I can call a recess.

VICE-CHAIR BAISA: No.

COUNCILMEMBER VICTORINO: Not for Transportation.

CHAIR CRIVELLO: Okay. All right, thank you. Mr. Couch?

COUNCILMEMBER COUCH: Thank you, Madam Chair. And thank you, Administration, for giving us your information. I was just curious, on the spreadsheet from, I guess it's dated...there is no date on it but it's the MEO spreadsheet, on the back there's a green spreadsheet. It talks about rural shuttle and Maui iShuttle. What is Maui iShuttle? 'Cause it isn't in any of your narrative that I could see.

MR. TAKAMORI: Madam Chair?

CHAIR CRIVELLO: Yes.

MR. TAKAMORI: Yes, I can answer that for you. Basically the program Maui iShuttle is basically just a shuttle that transports people within the Upcountry community, so it's just a shuttle that just stays in the Upcountry area shuttling people around just up in that area.

COUNCILMEMBER COUCH: As an adjunct to the bus service or...

MR. TAKAMORI: Yes, it's a separate service. It's an MEO program.

COUNCILMEMBER COUCH: And do the people have to pay per--

MR. TAKAMORI: No.

COUNCILMEMBER COUCH: --rider?

MR. TAKAMORI: No, there is no fees collected for any MEO transportation program. And Sandy is saying that he can give a history on the program.

CHAIR CRIVELLO: Yes, Mr. Baz.

October 9, 2015

MR. BAZ: Madam Chair, thank you. Actually that program was developed when I was at MEO and with the Department of Transportation's support. The needs of the community Upcountry are a little bit different than a typical urbanized area where a bus system fits better, and so to create an opportunity for people in the Upcountry area to have access to shopping and different things. The previous, the rural shopping shuttles and the other shuttles that you see on here, yeah, the rural shopping shuttles and...are basically the, they bring people to town, right. So they'll bring people from Hana, from Upcountry, from Kihei, wherever to town to do their shopping, to do their doctor appointments and things, and there was a big request for people in the Upcountry area that wanted to stay Upcountry. There's resources available to them up there so they wanted to stay Upcountry but they didn't really have a bus system to be able to do that, and so to meet that need the Department of Transportation worked with MEO to create this iShuttle basically is what it, what ended up to be the name And it then was able to assist those people. So like the Deputy Director mentioned, it's just strictly in the Upcountry area so that they can stay there without having to come all the way to town to get the resources.

COUNCILMEMBER COUCH: And is it for people of any age or seniors or...

MR. BAZ: From my recollection, it's the same criteria as the rural shopping shuttle, so yeah, it's basically anybody can request it and...

COUNCILMEMBER COUCH: Okay, thank you. Thank you, Chair.

CHAIR CRIVELLO: Thank you. Ms. Baisa?

VICE-CHAIR BAISA: Thank you very much, Chair. And thank you, Department, very much for the details of the report. It's very easy to take a look at; however, if the writing was a little bit bigger it might help more. I'm having trouble with the stuff and this sheet that's done in red. My glasses have been done so that I can read without them, but for some reason I'm having a hard time trying to read the titles of that, the top line 'cause it's dark and the writing that's on it. But anyway, I definitely can read the numbers and the numbers look really good in terms of, you know, we're seeing more passenger trips, we're seeing more people. What I'd like to ask is probably not so in a number but what are we seeing? Are we seeing more of a need that we're not meeting? Is the need increasing? What do we have to worry about in the next upcoming budget? One of the factors that I'm kind of concerned about and I don't know if I should even be worrying about it is we heard this year that some drivers at MEO were unionized. Are these folks part of that? And are we going to be looking at higher costs because of wages or benefits or whatever?

CHAIR CRIVELLO: Yes, Mr. Takamori?

MR. TAKAMORI: Okay, to answer your question, yeah, the drivers at MEO did unionize; however, maybe in the long run there could be increase in cost for pay to I guess the drivers. However, because we are in a five-year contract with MEO, we believe that

October 9, 2015

our contract will stand as is and we will finish up...we're in the third year of a five-year contract, so for the next three years it should stay...we will be following our contract with them. When we do go out to bid for paratransit, when we do go out to bid again at the ending of the five-year contract, MEO could potentially rebid and at that time they will have to incorporate any new, I guess, increases pertaining to, I guess, driver pay.

- VICE-CHAIR BAISA: Well thank you for the answer, 'cause, you know, I am worried about going forward, you know, everything looks like it might be okay today, but we always have to be thinking about what's coming down the road, and I will not be sitting in this seat three years from now and but someone else will be and have to deal with it. So I think it's important that we kind of, you know, look ahead to what's coming down the road. And how, what about the part of need? What are you seeing in terms of need for this service?
- MR. TAKAMORI: In regards to ridership for the human services program, we are seeing a higher demand in transportation for dialysis. That has significantly increased, and I believe over the past couple years, it's been exceeding what we have estimated in terms of ridership. So I think that is one area that has a substantial growth over the past couple years.
- VICE-CHAIR BAISA: Do we have waiting lists, are we pretty much taking care of anybody...everybody? Or, you know, are we meeting the need is what I'm trying to figure out, current need, besides obviously it's dialysis which we've watched grow. It's really interesting, I think when Sandy and I can think back, it was like maybe just four or five clients but that's not the case today.
- MR. TAKAMORI: Yes. One of the requests that we always get is expanded hours, so that with expanded hours we'll become...there's going to be more cost involved in that. So that's one area that we've been getting requests from the riders. But I guess in regards to overall programs, because how we structured the grant with MEO, we are allowing it to be, we're allowing MEO to be a little bit more flexible with transportation programs. And so in terms of...we definitely do our best where we try not to turn people away, most of the time when people request services through MEO, the services are granted.

VICE-CHAIR BAISA: That's wonderful.

MR. BAZ: Yeah. Madam Chair, if I may?

CHAIR CRIVELLO: Mr. Baz?

October 9, 2015

Hou program and the rural shuttles, but that was their bigger request was expanded hours.

- VICE-CHAIR BAISA: Thank you very much. I had reviewed the requests in Pukalani and I wondered if it was the same throughout the County. It is.
- MR. BAZ: It seems to be, yeah. Yeah.
- VICE-CHAIR BAISA: Okay. Well, thank you again very much. And I want to commend everybody on all the work that's been done to try to work together, cooperate. And I love hearing about flexibility, it's really important, because transportation is such a hard thing to do to meet the needs of people. When they want to go, they want to go now and they want to go where they want to go, and so, you know, it's a real difficult program to run. But I want to say thank you for all the work that's gone on, to everybody who's involved. It's a much appreciated service. Thank you. Thank you, Chair.
- CHAIR CRIVELLO: Thank you. Mr. Carroll, any comments or questions?
- COUNCILMEMBER CARROLL: I think it's been covered, what I was really concerned with already. I'm very happy that we have two people in the room that are very knowledgeable about MEO so I feel very comfortable with the answers. Thank you.
- CHAIR CRIVELLO: Thank you, Mr. Carroll. Mr. Couch, any further questions or comments? Mr. Victorino?
- COUNCILMEMBER VICTORINO: No, Madam Chair. Everything has been covered. I want to thank them also.
- CHAIR CRIVELLO: Thank you. Director Jo Anne Johnson Winer, thank you. You folks have any comments to wrap it up?
- VICE-CHAIR BAISA: Chair? One more.
- MS. JOHNSON WINER: I just wanted to thank the Committee Members once again, and that we are going to try in the upcoming cycle to provide baseline data, because that in my opinion is the one thing that will help us as well as others to understand where the needs are occurring. And so I really appreciate the support that has been from this Committee as well as from the Budget Committee, because if we're going to be effective and if we're going to meet the needs of not just the people here on Maui proper but also Molokai and Lanai, we really have to base it on what the community really wants to see. And because this is a service that is paid for by the County of Maui through their generosity, I think that's even more important to know where those dollars are being expended. As you may or not know, we don't get any Federal funding for this program, this is funded 100 percent from the General Fund from taxpayer dollars. So I feel even a greater responsibility as does MEO that we show the community that their money is being put to good use, and that they are achieving the goals and

October 9, 2015

objectives and even exceeding them. I know sometimes we have a few challenges with drivers because the wages, that is one of the things that I wanted to add about where we might look at employee retention. Because with construction going on, we're noticing in all sectors, not just for Maui bus and not just for MEO, people are wanting to take carpentry jobs and construction jobs so the wage is very competitive right now and that's creating some uncertainty and difficulties I think for every transportation provider on the island. So we're there to help and we'll do what we can to at least present when we do our budget presentation, and it will be Marc that's going to be presenting but I'll be helping work on the budget with him. So I just want to thank the Committee, and know that MEO has been a very good partner and they're trying really hard to respond where they can to those needs. But, you know, not everything is possible when you don't have staffing and particularly when they don't show up for work, because they, you know, for whatever reason it creates some difficulties across every part of the transit provider community. Thank you.

CHAIR CRIVELLO: Thank you. Ms. Baisa?

VICE-CHAIR BAISA: Thank you, Chair. I just had one more question that I remembered before we let the Director and her assistant go, and that was any comments on equipment? How are we doing in terms of having enough vehicles to handle this or is there a big vehicle pent up or whatever? Just so we're looking ahead.

MS. JOHNSON WINER: Yeah. And that is one of the things we're going to be meeting with MEO too, because we want to understand, some of the vehicles are getting really old.

VICE-CHAIR BAISA: Kind of old.

MS. JOHNSON WINER: Yeah. And safety is a principle concern, so when you're getting rusted-out vehicles and I think one of them caught fire and burned up.

VICE-CHAIR BAISA: Oh my God.

MS. JOHNSON WINER: You know so it was really not a good situation, so we can't have that happening. And even though you look at the overall miles as compared to some other vehicles, it's not so much the mileage as the year that these vehicle models are. Sometimes you can't even find parts for them. And we're running into the same problem not with the human services side but also, you know, on public transit side. So yes it's critical, but we're also going to be looking at least in some sectors for seeing what grant monies might be available as well so that we can just get a certain percentage from the County.

VICE-CHAIR BAISA: Thank you very much. You know we all see the vehicles and sometimes I get behind one and when I look at all the rust I get worried, so thank you very much for the answer. And thank you, Chair, for the opportunity.

CHAIR CRIVELLO: Thank you. Thank you. Thank you, Department, we appreciate it.

October 9, 2015

MS. JOHNSON WINER: Thank you, Madam Chair and Members.

CHAIR CRIVELLO: Thank you. Thank you, Members.

MS. JOHNSON WINER: We really appreciate the opportunity to go through this. And if there are questions that do come up, please just transmit them to us and we'll do our best to give you the information.

CHAIR CRIVELLO: Thank you.

MS. JOHNSON WINER: Thank you very much.

CHAIR CRIVELLO: So continuing on with our agenda item HHT-24, I'd like to at this time call upon our Housing and Human Concerns Director as well as her Grant Manager to come down. Members, for your information, by correspondence dated October 7, 2015, the Housing Director transmitted an addendum report to supplement her earlier summary. So I'd like to ask the Director to walk the Committee through her response. We have here Director Carol Reimann and her managing, Grants Manager Luz --

MS. REIMANN: Domingo.

CHAIR CRIVELLO: -- Domingo. Thank you.

MS. REIMANN: Thank you, Chair. Members of the Committee, aloha, thank you for having us. What we've done is, in front of you is a transmittal spreadsheet that encompasses 94 different grants, and what we've done is we've expanded upon the information that we've provided to you that include additional information such as program goals and more of a breakdown as to the funding. We've also included how many clients they served, and as far as their compliance and reporting. The spreadsheet is broken down by subject matter, so we have grants for affordable rental housing program, homeowner and housing counseling program grant, we have community partnership grants, as well as grants for early childhood. And in regards to the grants for early childhood, here we have Kaina Bonacorsi here to answer any questions if you have about early childhood. Sorry, Kaina. We have grants for health, human services and education, that includes the homeless program. It's quite an extensive list. We have a self-sufficiency program, grants for substance abuse prevention and treatment. And so if you have any questions, we look forward to answering them for you.

CHAIR CRIVELLO: Members, we have 94 grants and at this point I don't think we'd like to go through each one individually, but I'd like to give you the opportunity to pinpoint any particular grant that's glaring out before your eyes, if you'd like to ask any question. Member Baisa?

VICE-CHAIR BAISA: Thank you very much, Chair. And I'd like to thank the staff for this wonderful report, and the Director. I had spent quite a few days earlier going through the original report and I had that all flagged so I was all happy, and then I got a

October 9, 2015

second one and I said well let's see what the difference is. So I want to thank them for sending an amended report because it did clear up a lot of the questions that I had; however, there are still just a few. And I want to commend you guys on keeping track of all these grants, it can't be easy. I mean this is a lot of grants and a lot of paperwork, a lot of statistics, and, you know, just having to herd everybody to make sure that they get it in and get it in right and then following up when there's concerns, it's a big job. There are a few on Page 9 that talk about reporting compliance not being done, so if you could just focus on those two. There's a University of Hawaii grant and there is...well let's take that one and then we'll get to the one after that. Maybe somebody else can handle that one. The first one, University of Hawaii, the coop program. I think we better focus on the ones that are not up to snuff 'cause otherwise there's too many.

CHAIR CRIVELLO: Department?

MS. DOMINGO: Oh and our comments here with regards to reporting compliance, we put here yes or no or not all, means that if...no, that means that they have some reports that are not submitted on time, on the due date, and same thing with the program in fiscal compliance, we have here yes, no, or not all. So this is based on...we can say yes, yes they are in reporting compliance, but this is after we have provided all the technical assistance, and they may have submitted a report in the beginning that is not in compliance or is delayed. But after providing them the many technical assistance then they were able to meet the requirements and we deem them that as being in compliance.

VICE-CHAIR BAISA: So when this report is, for 2015, when is this dated? I mean when did you print this?

MS. DOMINGO: Oh we just print, this one was just printed recently, but what we're saying is that in the reporting compliance let's say for the University of Hawaii --

VICE-CHAIR BAISA: Right.

MS. DOMINGO: --the reports are due, quarterly reports --

VICE-CHAIR BAISA: Correct.

MS. DOMINGO: --are due 21 days after the end of the previous quarter. And we have some reports that even almost more than a month and we still haven't received the reports yet. And even for the final report we even give them like up to 30 days and they still haven't submitted their report yet.

VICE-CHAIR BAISA: So we can assume as a Committee that this report, whatever is due has not been received?

MS. DOMINGO: Yes.

October 9, 2015

VICE-CHAIR BAISA: Okay.

MS. DOMINGO: Well as of...

VICE-CHAIR BAISA: What happens when that happens? We're curious.

MS. DOMINGO: What happens is that if they, if at the end of the year they have not submitted their report yet, we will review their current application, let's say now for like say for this Fiscal Year 2016, we will still have it all ready and route it for the agreement, but we will not pay their, we will not give them their advance until they have complied with all the requirements of the previous year.

VICE-CHAIR BAISA: Okay. They're not disqualified from reapplying?

MS. DOMINGO: Oh no.

VICE-CHAIR BAISA: Okay. I wondered what the penalty was for not following the rules 'cause, you know, that can be very serious. Okay, Chair, I'll stop so somebody else can. Thank you.

CHAIR CRIVELLO: Thank you. Thank you. Mr. Couch?

COUNCILMEMBER COUCH: Thank you, Madam Chair. On that very page, Page 9 and the University of Hawaii, it says most of the goals were accomplished except for enrolling in the coop program at least two students from Hana, Lanai or Molokai. Do you know what happened with that?

MS. DOMINGO: They were trying to recruit two students to be part of the program in Molokai, but unfortunately they were not able to meet the goal of hiring two, only one.

COUNCILMEMBER COUCH: Yeah. But you still have Lanai and Molokai, I mean Lanai and Hana as well. 'Cause I seem to recall that...that was a proviso we did, isn't it? I believe.

CHAIR CRIVELLO: I can't remember.

MS. DOMINGO: No, there was no proviso.

COUNCILMEMBER COUCH: No proviso?

MS. DOMINGO: No proviso.

COUNCILMEMBER COUCH: Oh, okay. All right. So I have a little bit of concern on that. And Ms. Baisa mentioned that, you know, if they don't do their reporting on time, that they're still not prohibited from getting the next, for reapplying. If they don't report at all, do you not give them a new grant or how does that work?

October 9, 2015

MS. DOMINGO: We will not execute the grant if they don't report at all.

COUNCILMEMBER COUCH: Okay.

MS. DOMINGO: We will not execute a new one --

COUNCILMEMBER COUCH: For the next year.

MS. DOMINGO: --for the next.

COUNCILMEMBER COUCH: Okay. The next line down, it says projected number of clients needing/accessing services was overstated. Was that from the previous spreadsheet? I didn't go back and look at the previous spreadsheet.

CHAIR CRIVELLO: Women Helping Women, right? Mr. Couch, is that what you're referring to?

COUNCILMEMBER COUCH: Yes. They have that on both, on Page 1 and Page 9, same comments.

CHAIR CRIVELLO: Department?

MS. DOMINGO: This mean that they, the clients, the number of clients they serve is less than the number of, on their projection, the goals that they put in or the applications, they were not able to serve all. They, let's say they put I think 200 and they only served 193.

COUNCILMEMBER COUCH: Gotcha. Okay. Madam Chair, I have many more but just go around.

CHAIR CRIVELLO: Yeah, you was...all right. Mr. Victorino, any questions, comments?

COUNCILMEMBER VICTORINO: I'll let Mr. Couch have my turn.

CHAIR CRIVELLO: Mr. Carroll?

COUNCILMEMBER CARROLL: Thank you, Chair. On Page 3 and Page 6, the New Life Center...the New Leaf Ranch. On Page 3 funds expended is none and this program is supposed to have started January, 8 months ago. And then on Page 6, New Leaf Ranch, 73,000, expenses...expended none. Compliance, yes, and program goals achieved, yes. I find it difficult to have program goals achieved when there's been no funds expended and they have been reporting. That is the question I have, how can you have a successful program when they haven't even initiated it? And how come they haven't initiated after eight months? That's a long time.

MS. REIMANN: Thank you for your question. Chair?

October 9, 2015

CHAIR CRIVELLO: Yes.

- MS. REIMANN: The New Leaf Ranch, they're organizing and they haven't gotten started yet. They had anticipated starting sooner, but they've had some issues that they need to work through before they can start their program.
- COUNCILMEMBER CARROLL: Okay. It seems like a really long time for them to gear up on their program though, 'cause obviously they put in for this way before that, before the 1st of January. And you would think that by now, as a matter of fact, you would think January, February or March, they should have been up and running. Anyway, that was my only concern. Thank you.

CHAIR CRIVELLO: You have more to add to Mr. Carroll's concern?

- MS. DOMINGO: The latest information that I received with regards to the New Leaf grant is with regards to the location, and I think they still have some negotiations with the guys at the location where they're going to put in the program. We'll give more update and, if we, we do a follow-up with the grantee.
- COUNCILMEMBER CARROLL: Chair, could I request a follow-up on that particular program ...(inaudible)...?
- CHAIR CRIVELLO: Yes. Staff, can we make note of that for the follow-up. Thank you. Mr. Couch, you have any further?
- COUNCILMEMBER COUCH: Yeah. It's kind of a general, you know, you have community partnership grants and then specific categories for things, and some of them look like they're duplicating services as far as, you know, you have Aloha House under community partnership grants and then you also have it under substance abuse I believe is where it is. And I know what they do. Why are they split up like that? I mean what is the difference between community partnership grants and for instance grants for substance abuse prevention and treatment?

MR. BAZ: Madam Chair?

CHAIR CRIVELLO: Yes, Mr. Baz?

MR. BAZ: I'll take a stab at that. Okay. So the community partnership grant appropriation is a lump sum, a grant fund appropriation that was historically provided for decision making by the Grants Review Committee. The Grants Review Committee is no longer in existence, but the pot of money was still being provided to organizations that met that same criteria. So if you look at...they're not duplication of services. If you look at the...or duplication of funding for the same program. Aloha House you mentioned specifically, under the community partnership grant, the Aloha House is providing residential substance abuse treatment for adults, and under the substance abuse program, it's medically monitored substance detoxification. So it's, they're doing a different part of, you know, of course they work with substance abuse, right, so there's

October 9, 2015

different aspects of that substance abuse that they're providing different resources for. And that is a brief explanation of the community partnership grants, why they're like that. We could...I haven't discussed this with the Department, but we could go through and filter out those community partnership grants and provide them into the categories that now have historically been created. But then when you go to do budget, you're going to have to realize that that line item that said community partnership grants is no longer going to be there and the other line items are going to be increased, right, because that, we're redisbursing that amount of money.

COUNCILMEMBER COUCH: Yeah. And I'm sure that would be in the justifications of the increase column, right?

MR. BAZ: Yeah, yeah.

COUNCILMEMBER COUCH: Thank you. Thank you, Mr. Baz. Then along with duplication of services, you have for instance in let's say community partnership grants you have Aloha House basically residential substance abuse treatment for adults and then you have Ka Hale Pomaikai which is sober something and cultural-based treatment. And then Malama Na Makua A Keiki, sorry, my glasses aren't...and that's substance abuse treatment for women. Those are all very similar things and I know we're looking at duplication of services situations.

MR. BAZ: So, Madam Chair, if I might?

CHAIR CRIVELLO: Yes, please.

MR. BAZ: Thank you.

CHAIR CRIVELLO: Thank you.

MR. BAZ: They may look similar but they're actually all completely different. Aloha House is mostly single individuals that are providing, they're providing substance abuse, residential substance abuse for single individuals. And Na Makua A Keiki is providing for women who have children, substance abuse treatment, 'cause you don't want to have them together, right.

COUNCILMEMBER COUCH: Gotcha, okay.

MR. BAZ: And then Ka Hale Pomaikai is on Molokai.

COUNCILMEMBER COUCH: Oh, okay.

MR. BAZ: Yeah, so it's a different, it's an organization providing similar services but on the island of Molokai, so that's why you see, you know, that kind of thing.

COUNCILMEMBER COUCH: Okay. Thank you. Thank you, Madam Chair.

October 9, 2015

CHAIR CRIVELLO: Thank you. And, Mr. Victorino?

COUNCILMEMBER VICTORINO: Thank you, Chair. And well first of all, thank you, Mr. Baz. You know if you read all of that, it's right here in front of you, so thank you for straightening out my colleague, 'cause I was wondering why he's asking those questions when I can see the distinct difference between the various programs. And of course they have different islands which are community according, and even Hana and South Maui has different in venues. So the only other question I have is I think it was asked earlier but I really didn't hear an answer. If a program does not comply from year to year, how many years do you allow it before you say no more, you will get no more until you comply? Or do you just let it continue on so long as goals are being reached? That would be my question. I think the public would like to know is would you allow somebody to continually go on not reporting and not fulfilling the requirements, or is there a point when you say okay, after two years, after three years, I don't know, what is the point of, if you want to use the word cutoff because of noncompliance?

CHAIR CRIVELLO: Department?

MS. DOMINGO: As I had mentioned earlier, if we do not receive their, all their...they had not complied with the reporting and as what I said, they would technically comply at the end of, after providing them with all the technical assistance in the end they would still all comply, and we have not seen anybody that really did not comply. And until they meet that compliance, we will not execute the current grant, the following year's grant.

COUNCILMEMBER VICTORINO: So my understanding is so long as, with your help they comply, you continue?

MS. DOMINGO: We will continue.

COUNCILMEMBER VICTORINO: If they haven't which to this point doesn't seem to have happened, but there was an organization that didn't then you would cut them off at that point in time? And that's fine, that's exactly what I wanted the public and I to understand. Thank you.

MR. BAZ: Madam Chair, if I might add to that?

CHAIR CRIVELLO: Yes, Mr. Baz. Thank you.

MR. BAZ: Member Victorino, that's a really good question. And I do want to commend the Grants Management staff for providing technical assistance, 'cause really what it...she says they're not compliant and then they eventually comply, it's because they're there helping them to comply. There has been a case in recent history where an organization did not comply, would not comply and we just wouldn't give them the grant. And occasionally even though, you know, we recommend to the County Council that this program not be funded, sometimes those funds get appropriated to

October 9, 2015

that organization anyway. So I'd like, you know, as we get more connected on making decisions, it'd be good for, you know, you'd understand as decisions are made, you know, if an organization is noncompliant and continue, you know, or we're continually having to, you know, spend hours and hours and hours every year providing technical assistance, we may want to look at not providing that grant to them. And but we also, you know, understand the Council's initiatives to want to make sure that certain things are getting funded, so.

COUNCILMEMBER VICTORINO: Thank you, Mr. Baz, for that clarification. And again, I think the public has the right to know that so long as...and you go the extra mile and I thank you very much, the Department for going the extra mile. But if it's not being done--and I know of the organization that you referred to--that we stop and we show them that we are not going to continue someone not complying. Because we all have to comply with different issues in our lives and if we don't, there's penalties to be paid. So thank you, Madam Chair. Thank you, Mr. Baz.

CHAIR CRIVELLO: Thank you. Members, any more questions, comments, or further discussion? Mr. Couch?

COUNCILMEMBER COUCH: Thank you, Madam Chair. On Page 7 of 14 we have Maui Food Bank which I think does a great job, but I don't have anything under program goals and major accomplishments and remarks, and I'm just curious as to what, yet reporting compliance is marked as yes. And so can you explain that one for me please?

MS. REIMANN: Thank you. Excellent question, and we apologize for the oversight. And we will fix that and send, transmit another document with the proper information.

COUNCILMEMBER COUCH: Oh, okay.

CHAIR CRIVELLO: Thank you. Staff will note that.

COUNCILMEMBER COUCH: Okay. Thank you.

CHAIR CRIVELLO: Is that it, Mr. Couch?

COUNCILMEMBER COUCH: Uh-huh.

CHAIR CRIVELLO: Members, any further comments, questions, or further discussion in regards to HHT-24 with Department of Housing and Human Concerns? Ms. Baisa?

VICE-CHAIR BAISA: Thank you, Chair. No questions but I would like to say that I really appreciate the opportunity to go over these reports like this and to take a good look at them and be able to ask and have questions answered. You know we're always told oh my God, all this money that goes to these nonprofits, it's really important that the public be aware and our Members be aware that it's not just a matter of awarding money, it's a matter of being held accountable, to make sure that money is spent well

October 9, 2015

and that goals are met. So again, thank you very, very much. I'm sure this monitoring is very arduous, but thank you, I appreciate it. And thank you, Chair, for scheduling this.

CHAIR CRIVELLO: Thank you. Any further comments, questions? I too would like to thank the Departments for giving us this evaluation of every grant. I think for us it's a requirement that we should be paying attention to as we get closer to our budget sessions as well as at the end of the fiscal year, and we can be assured that our recipients of the County grant are being in compliance and that we're not duplicating. And as well as your Department is having, you know, I guess doing the due diligence to have complete oversight. So I appreciate you taking the time and having us walk through all of this. And I know it's been quite work for you folks, you know, you have enough to do that, but it's all part of our County Code that we need to be made aware. So if we have no further questions, Members, no further discussion, if I have no objection, at this time I'd like to defer the item.

COUNCILMEMBERS: No objections.

COUNCILMEMBERS VOICED NO OBJECTIONS (excused: DSG, RH).

ACTION: DEFER pending further discussion.

CHAIR CRIVELLO: And at this time, Members, we have completed today's agenda. Have a good weekend. And I'm signing off and meeting adjourned. . . . (gavel). . .

ADJOURN: 2:21 p.m.

APPROVED:

STACY CRIVELLO, Chair Housing, Human Services, and Transportation Committee

hht:min:151009:ds

Transcribed by: Daniel Schoenbeck

October 9, 2015

CERTIFICATE

I, Daniel Schoenbeck, hereby certify that the foregoing represents to the best of my ability, a true and correct transcript of the proceedings. I further certify that I am not in any way concerned with the cause.

DATED the 30th day of October, 2015, in Kula, Hawaii

Daniel Schoenbeck