



MAUI COUNTY COMMISSION ON PERSONS WITH DISABILITIES

CAMERON CENTER • 95 MAHALANI STREET, ROOM 20 • WAILUKU, HI 96793 • PHONE (808) 270-7755 • FAX (808) 270-7935

COMMISSION ON PERSONS WITH DISABILITIES (CPD)

August 8, 2019
12:32 p.m.

J. Walter Cameron Center
95 Mahalani St., Wailuku, HI 96793

Call to Order: 12:32 p.m.

Introductions

Members Present: Cranston Kapoi, Ricky Sanches, Joseph D'Alessandro, Nani Watanabe and Kimberly West

Members Excused: David Courson,

Members Absent: Petrina Castillo and Faraz Azizoltani

Guests Present: Josiah Nishita (Office of the County Clerk), Maggie Clark (Office of the County Clerk), Brian Hauser (Aloha Independent Living)

County Staff Present: Deborah Stone-Walls (Office on Aging), Claudette Medeiros (Office on Aging) Alida Murray (Office on Aging), Jennifer Oana (Dept. of the Corporation Counsel), and Ralph Thomas (Personnel Services)

| Topic/Agenda Item | Discussion | Action |
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| I. Call to Order II. Review/Approve Minutes | Members reviewed the May 9, 2019 meeting minutes. | Commissioner D'Alessandro moved to approve the minutes; Commissioner Kapoi seconded. Motion to |



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| | | approve minutes carried unanimously. |
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| III. Public Comments and Testimony | No Public Testimony | |
| IV. New Business | None | |
| V. Old Business | <p>a. Letter from a Concerned South Maui Resident Regarding a Recent Experience the Maui County Bus System. Corporate Counsel, Jennifer Oana, advised that the Commission move to file the letter as the Commission has passed the letter on to the Department of Transportation for their review.</p> <p>b. Presentation from Michael Dupont, County of Maui Department of Transportation, Regarding County's New Buses</p> <p>c. Presentation from Josiah Nishita, Office of the County Clerk regarding an update on Closed Caption. Mr. Nishita distributed three documents with examples of what is currently available via a webcast on the Maui County website with regard to Closed Captioning of the Maui County Council meetings. (Examples attached to these minutes). The Office of the County Clerk is working with Akaku to get Closed Captioning available via television. Akaku has identified the captioning encoder that is needed to work with their equipment and in the process of getting quotes and ordering it. The Office of the County Clerk staff were hoping to use the transcription that is generated from the closed captioning in place of or to supplement the verbatim minutes</p> | <p>Vice-Chair Watanabe moved to file the letter; Commissioner Sanches seconded. Motion to file Letter From A Concerned South Maui Resident approved.</p> <p>Mr. Dupont did not attend</p> |



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that the Office of the County Clerk do in house. However, staff reported that it's faster to manually type everything out. The closed captioning transcription does not provide formatting, does not identify the speaker and is just a long-running transcript (example attached to these minutes). Akaku has agreed to do a closed captioning infomercial to disseminate information to the community. Maggie Clark, also from the Office of the County Clerk, spoke about an advertising campaign on County buses that announces closed captioning of Maui County Council meetings is now available. In addition, there will be press releases and social media coverage. No feedback has been received yet. Mr. Nishita speculated that the lack of feedback may be because not enough of the community has access to the internet, He assumes that once closed captioning is available via the television, community members will provide feedback. In addition, the closed captioning service provider cannot report on the number of users, but the provider does have geographic viewership data that indicates viewers from Honolulu, Wailuku, Kahului and Los Angeles. Eighty-five percent of viewers are accessing via website, 10 percent access through a link, 3 percent through social media and 1 percent through email or search engine. Sixty-Eight percent are using a desktop and 32 percent are using a mobile device. Mr. Nishita said that their office has also reached out to Maui Deaf Friends and looks forward to hearing back from them with any recommendations they have.



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| <p>VI. Upcoming Events/Announcements</p> | <p>a. Upcoming Events/Announcements</p> <ul style="list-style-type: none">i. September 26, 2019 - Maui Disability Alliance Forum Wailuku Community Centerii. October 26, 2019 – 2019 Senior Fair War Memorial Gymnasium – 7:30 am – 11:30 amiii. November 22, 2019 - Caregivers Conference Grand Wailea 8:00 am – 3:30 pm | |
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| VII. Agenda Items for Future Meetings | a. Presentation from County of Maui Department of Transportation Regarding the County's New Buses b. Presentation from Department of Housing and Human Concerns - Lori Tshako and Linda Munsell to address the inclusion of universal design for the disabled community with regard to affordable housing (November meeting) | |
| VIII. Next Date | The next meeting is scheduled for September 12, 2019 at the J. Walter Cameron Center, 95 Mahalani St., Wailuku HI 96793 at 12:30 p.m. | |
| IX. Motion to Adjourn | 1:34 PM | Chair West moved to adjourn; Motion carried unanimously. |