

HEALTHY FAMILIES AND COMMUNITIES COMMITTEE

Council of the County of Maui

MINUTES

February 20, 2020

Council Chamber, 8th Floor

CONVENE: 9:02 a.m.

PRESENT: Councilmember Riki Hokama, Chair
Councilmember Yuki Lei K. Sugimura, Vice-Chair
Councilmember Tasha Kama (in 9:15 a.m.)
Councilmember Kelly Takaya King (out 10:55 a.m., in 11:35 a.m.)
Councilmember Michael J. Molina
Councilmember Tamara Paltin
Councilmember Keani N.W. Rawlins-Fernandez (in 9:02 a.m.)

NON-VOTING MEMBERS:

Councilmember Alice L. Lee (in 9:09 a.m., out 10:09 a.m.)

STAFF: Lesley Milner, Legislative Analyst
Rayna Yap, Committee Secretary
Zhantell Lindo, Council Aide, Molokai Council Office (via telephone conference bridge)
Denise Fernandez, Council Aide, Lanai Council Office (via telephone conference bridge)
Mavis Oliveira-Medeiros, Council Aide, Hana Council Office (via telephone conference bridge)

ADMIN.: Linda Munsell, Deputy Director, Department of Housing and Human Concerns
Curtis Jamison, Grants Management Division Administrator, Department of Housing and Human Concerns
Deborah Stone-Walls, Executive on Aging, Department of Housing and Human Concerns
Michelle Tardiville, Immigrant Services Program Coordinator, Department of Housing and Human Concerns
Ed Kushi, First Deputy Corporation Counsel, Department of the Corporation Counsel

OTHERS: Wesley Lo, Hale Makua Health Services
(9) additional attendees

PRESS: *Akaku: Maui Community Television, Inc.*

CHAIR HOKAMA: . . .*(gavel)*. . . Okay. Let's get this meeting to order. This is the Council's Committee on Healthy Families and Communities, regular meeting of 20 February

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2020. That sounds pretty good. Present this morning we have Vice-Chairman Sugimura.

VICE-CHAIR SUGIMURA: Good morning, Chair.

CHAIR HOKAMA: Good morning. Member Paltin.

COUNCILMEMBER PALTIN: Aloha kakahiaka, Chair.

CHAIR HOKAMA: Aloha. Ms. King.

COUNCILMEMBER KING: Aloha kakahiaka.

CHAIR HOKAMA: Aloha. And Mr. Molina.

COUNCILMEMBER MOLINA: Aloha, Chairman.

CHAIR HOKAMA: Okay. Ms. Kama has indicated she's running late so she's excused, and I am not sure where Ms. Rawlins-Fernandez is at this time. Okay, she'll be here shortly. Thank you. At this time, we have two items for today's review. One is the, our Hale Makua project, as well as the general budgetary overview of Housing...I take that back, of the Department of Housing and Human Concerns we'll review Human Concerns portion. Ms. Kama will review the Housing component of the Department. So, we'll start off with anyone wishing to provide testimony before this Committee. We welcome Ms. Rawlins-Fernandez.

COUNCILMEMBER RAWLINS-FERNANDEZ: Aloha kakahiaka, Chair.

CHAIR HOKAMA: Aloha. Anyone wishing to provide testimony, please make yourself known to our District Offices or to the Council Staff. Is there anyone...

MS. MILNER: We have no testifiers in the Chambers.

CHAIR HOKAMA: None in the Chambers. Do we have any in the District Offices?

MS. MILNER: None in the District Offices.

CHAIR HOKAMA: Okay. I'll allow the District Offices a few more minutes in case there's some late residents wishing to provide comment.

ITEM HFC-35: HALE MAKUA MASTER PLANNING (DEPARTMENT OF HOUSING AND HUMAN CONCERNS) (MISC)

CHAIR HOKAMA: We'll move forward with the agenda, HFC-35, heading of Hale Makua Master Planning. This is from a communication dated December 20, 2019. This is regarding Grant Agreement G5051, relating to the planning, design, and consolidation

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of the Hale Makua Kahului and Wailuku campuses. This morning we have Mr. Lo from Hale Makua who will be...as Executive Director will be providing comments and is the resource for this project. We also have our Deputy from the Department, Linda Munsell who is also able to give us any comments. So, I'll ask the Department if they have anything to share at this time.

MS. MUNSELL: Good morning, Chair.

CHAIR HOKAMA: Good morning.

MS. MUNSELL: I'm Linda Munsell, I'm the Deputy Director for the Department of Housing and Human Concerns. In November, we executed a grant agreement with Hale Makua for this project, and since Mr. Lo is here, I'll go ahead and let him make any comments and talk about this project. Thank you.

CHAIR HOKAMA: Okay. Mr. Lo, good morning. Thank you for joining us. Can you please give us an update of where the project is?

MR. LO: Mr. Chair, Councilmembers, I'm going to apologize in advance for my raspy voice here, I'm just getting over a cold so that's the Chinese guy with a cough so I'm just a . . . *(inaudible)*. . . Let's see, so we have started the preliminary portion of the master plan. Let me digress a little bit. There's actually two parts of the Hale Makua effort. Last year, this...previous Council and Administration had approved a lease over approximately seven-and-a-half acres of land at Kahului Community Center. And the initial portion was going to be available, a 2.8-acre piece known as the gateball field, and we are currently in the process of trying to look at the possible relocation of some of our beds from Wailuku down to that facility as well as some other medical office uses. We have done some concept design. We are about ready to start identifying potential partners on the site to provide health services in the area. And, you know, we are...after we identify that, we will start the EA process, you know, the SHPD and all those, the various entitlement process. So, that is moving along, part and parcel to the entire master planning effort. If you recall, the last Council had approved also a resolution regarding master planning of the entire 34-acre parcel related to housing, senior health, activities for our senior community as our population ages. To this end, we did execute a grant with Department of Housing and Human Concerns. And we have started the initial portion of that, and that is a, we went out for proposals for something we refer to as the Health Impact Assessment. So, just as quickly, the scope of the Health Impact Assessment loosely is that we wanted to start gathering data on the various parks and streets and activities around there and create a mapping of interest in the area around health, and this would include but not limited to things like affordable housing, workforce economic development, the built environment, healthy eating, active living, healthcare, community interests, recreational activities, social services and activities. And also I've asked that in this assessment we identify potential opportunities even related to the transit-oriented development, the project that's occurring near the site. We also asked for an asset mapping of potential assets available for redevelopment including human capital, businesses, organization amenities that could potentially be part of that. The general process is after that is

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that the contractor would be reaching out to the community to try to get community engagement without any plan there for the park, to get, sort of find out what the interest of the community were around health and start using the previously Statewide-prepared Community Health Needs Assessment to drive the baseline health and social conditions that will be likely affected by any potential master plan in the area. So, we went out for proposals, we had a couple proposals, and we ended up choosing a company called Islander Institute which is, some of you may be familiar with the name Andrew Aoki, so he is the principle of Islander Institute. And he has commenced work and I would say that we are ____ very hands-off on this. We are allowing him to identify groups as well as interview groups to determine potential, you know, what's going on in the community and what the...we really want to hear what the community has before proposing any types of project. So, just a couple things that I wanted to state about the project. So, the Health Impact Assessment is a different kind of process than what people are used to. The goal is to understand the, many different factors that affect community health with particular focus on our kupuna, now and in the future. The Health Impact Assessment will identify things that create health in Central Maui, discover opportunities to build greater health, and provide guidance for any future endeavors. So, it is not a traditional master planning process. At this point in time, it serves as a precursor to. They did want to have the utmost integrity in the process. And they're building on the Statewide Community Health Needs Assessment was recently conducted. And in it, they describe a more holistic and realistic picture of health in Hawaii, including ideas such as how relationships and a sense of purpose impact health and how health...how the whole community affects health of individuals. I think many of you will know that as social determinants of health. They're currently in the information gathering stage. They're meeting with various stakeholder groups to talk story. The style is you should, you know, they wanted to make sure that they get the community . . .(inaudible). . . people to talk to. And they're making every effort to do that. In fact, the outreach has been so great at this point in time, we are contemplating expanding the scope to allow for further interviews. So, although I do not have a report at this point in time, they're saying as much has been learned already from the initial interviews and focus groups. We have met many stakeholders in Kahului park which is currently generating health benefits for community members. People are also concerned for kupuna and their own prospects of remaining in Maui as they age. The economic issues such as jobs, the high cost of living, and housing prospects are also huge factors in health of Maui residents. In every interview and focus group to date, the good-intentioned ideas of Maui people are coming through, and, you know, again although we don't have a report yet, he...they did state that a shared vision of community health is definitely starting to emerge. And just a quick update I got this morning is they've talked to approximately 140 people so far. They come from healthcare organizations, social-serving nonprofits, government agencies, businesses, or people who we sought simply because they are residents of Central Maui, including elderly, caretakers, and park users. No matter what their affiliation we've been asking everyone to share their own personal experience with health and aging in Maui and for their thoughts on how to strengthen health in the community, particularly folks and kupuna. As has been our past experience, the conversations have been very broad with people recognizing all the health factors including cost of living, transportation, housing, social activity,

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community cohesiveness, and of course health services, so. The timeline on this is, I understand he started writing this, but we are not anticipating a final report until May on this, and this will drive our next steps from there. I frankly have not had a formal update, and we've been trying to stay hands-off on this and allow the community to do this, but I think some of the people in this room and in this Council have had a few conversations, I know they're trying to reach out to the appropriate department or committee chairs to talk and will continue to outreach. But that's sort of the fast, quick...I know it wasn't fast but quick and dirty update on the Health Impact Assessment, Mr. Chair.

CHAIR HOKAMA: Thank you, Mr. Lo. I know we have new Members that are from...not from last term but for those of you that were from last term, you have a sense of where we are with the update. For those who weren't with us last term, part of us, the Council last term was thinking of a more broader and regional perspective. So, for Wailuku and our sister district Kahului, yeah, part of the more regional planning was that with the age of the Wailuku facility and Mr. Lo's desire and request for support, grant support, we had a chat and part of the conclusions that the Council supported Mr. Lo was that it may make more sense for us to put our resources on a bigger campus such as Kahului, consolidate, and optimize their operations and efficiencies than split it on two separate campuses. And so, Mr. Lo was open, he talked to his board, and also we were aware Saint Anthony School had intentions of finding expansion space or a new site. So, in the last community plan, they looked for another 50-acre site that is not part of the existing school. Okay. It ended up where they are. But they're interested in the Hale Makua piece which the County has authority over the Wailuku campus, okay. So, if Mr. Lo moves then that school has an opportunity to grow and be a viable private institution, 'cause I believe Wailuku needs a school, that type of school here. So, part of it again, Members, is the regional prospect and how all of these things here regarding the County's projects will be consolidated, coordinated, including if and when we will ever go and do another bridge for Iao River which is the Mission Street road alternate path that Public Works has been talking about for decades. Okay. It's a condition of zoning of a project, that is why the County is not doing it. Condition of zoning for another project. But that's some of the background of how we would look at the road system to take care of the school, the adjustments of Kahului, the drainage, the water, and how we're going to make Wailuku revitalized. That was all part of the regional thinking. And with the Kahului project comes should the County consider building out Kamehameha Avenue as it was always intended to be a four-lane highway to get through traffic from one end to the other. This was planned from the '60s, this four-lane road. Okay. So, that is some of the background of where we are with Mr. Lo's project. And the Council had agreed that we want this project to be run by them, not our departments. Our departments will complement and support but this is not their project. Okay. Let me make that clear. And I made that very clear last term when we approved it. Mr. Victorino, we had a good talk, he understands and he has been supportive of it. So, we are going to let Mr. Lo run it and right now he's in his due diligence and you heard he's talked to 140 interested groups or people which is what we want before they come up with a proposal for this Council to consider. You will be the ones to consider the project, and you will be the ones to decide whether it goes forward or not.

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So, this is where we are in this...at this time with this project. I'd like to welcome Ms. Kama to the Committee meeting, and Ms. Lee.

COUNCILMEMBER KAMA: Thank you, Chair.

CHAIR HOKAMA: Ms. Kama, you had a question?

COUNCILMEMBER KAMA: Yes, I did. So, in terms of the Hale Makua campus, so would the County consider selling that to Saint Anthony or would they look at a land exchange with the Catholic Diocese or what would they...

CHAIR HOKAMA: We never reached that part of the discussion. All I know is that the church has expressed interest for this opportunity. And of course they need to talk to their people, their archdiocese. They need to talk to the bishop and see how the church feels about expansion, if they still want to move forward with the expansion that they had indicated during the last decade.

COUNCILMEMBER KAMA: Okay. Thank you.

CHAIR HOKAMA: Yes, Ms. Lee?

COUNCILMEMBER LEE: Did you have your hand up? Oh okay. Thank you, Mr. Chair. In regard to that last question, I believe that property is not owned by Hale Makua, that property is owned by the State --

CHAIR HOKAMA: Yeah, executed to the County.

COUNCILMEMBER LEE: --under a...under executive order.

CHAIR HOKAMA: Yes.

COUNCILMEMBER LEE: Yeah. Thanks.

CHAIR HOKAMA: Yeah. So, at this time we have the jurisdiction of us from the State. And they have indicated that they're open to other public uses. Ms. Sugimura?

VICE-CHAIR SUGIMURA: I was just wondering, in his presentation I heard you say something about the gateball field and at the Kula...I mean I'm sorry, at the Kahului park. So, what did you say? I missed it.

CHAIR HOKAMA: Mr. Lo?

MR. LO: Mr. Chair, so the lease...so initially...quick background, there was a discussion in the last Council that the entire 34 acres was going to be leased to Hale Makua, which it was just a discussion, it never occurred that way because there was no real firm plan. So, the initial lease that was approved but not yet executed is for 7.4 acres which starts from, it's going to be Kaulana Street where the gateball field is, you know,

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Kaulana and Laau, yeah. And it goes up past the community center up to the pool but does not include the pool and does not include the pool parking lot if you will down below. The lease was structured where the 2.8 acres which is if you will the corner of Kaulana and Laau up against the trees straight up so it's just grass and does not touch a thing. It would be available for...upon execution of the lease, would be available for development, you know, as we do some Change in Zoning to Public/Quasi-Public. The other part which includes the community center would not be under our control or, you know, basically it would just a bifurcated lease where that would require a Department of Parks, I think the Parks Director approval to commence any control over that parcel. So, the initial gateball field, we have been looking to start...we have been exploring building some additional long-term care or rehabilitation beds to allow us eventually over time to potentially relocate the Wailuku residents, yeah, 'cause we can't, you know, we need to have two places, we can't, you know, obviously we need to make sure there's a place down there. But because of building costs and everything, we have been looking to see if there would be additional healthcare uses that could benefit the community and also lower the cost. And in spirit of the entire park is provide services for the entire community. I think the goal is not to institutionalize people, it's actually to keep people at home so we're trying to look for that ability. So, we are currently in that process. I mean we don't have any designs. We don't have an EA. We've just been starting to talk about concepts and what could fit on that property if we were to do it. We still have a ways to go on that.

CHAIR HOKAMA: Okay. Ms. Paltin?

COUNCILMEMBER PALTIN: Thank you, Chair. Thank you, Mr. Lo, for your presentation. I was reading the document on the Granicus, and I just was wondering if there's any other locations considered given the heavy community use of the community center, the swimming pool, the tennis courts, the soccer fields, and whatnot. If there's all the whole community recreating at this regional multigenerational complex, is it going to affect the people, the...in their, you know, maybe they want peace and quiet, they don't want people yelling or cheering and things like that. And is the goal to take this all away from the community or just are we limiting it to the 2.8 acres? And if so, then wouldn't there be a better location where, you know, you could expand and not be interfered by the recreating public?

CHAIR HOKAMA: Mr. Lo?

MR. LO: Mr. Chair, Councilmember, so let's see, I'm trying to organize my thoughts. The consolidation of the locations is because our current Kahului, our larger facility is right next door. So, we have been looking at that location as our primary thing because of the...it's really hard to operate two locations that are seven minutes apart, and frankly we truck our food up to Wailuku and we truck our laundry down from Wailuku to Kahului. So, it really is a pretty much of a...and, you know, it's not very efficient operationally. So, that was the initial intent. But then this whole notion of well, this is a well-located facility and there is no plans, the idea is for the community to drive what's important and what's needed so there has been discussions with the soccer...I understand there's been discussion, I have not been part of those. With

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some soccer groups, some of the pool users. I understand that they, you know, are going to talk to some of the tennis users. But the idea was to have the community drive it. Now, the Council previously...we don't have control over...there is no lease or even an approved lease on the pool or the soccer fields or the walking paths, anything right now. The idea was to try to see what the community would want there. And I'm not...I'm just going to state my understanding of it is I think a previous Administration had said well, you know, there are lots of other parks coming on too. Is there a way we can use this collectively somehow, however the community drives it for the betterment of the community? So, based on that, we...the whole purpose of the Health Impact Assessment is to get community engagement to help them determine it as opposed to us. You know we don't have any ideas. In fact, I think there's a...although we're in somewhat of the, being the steward of this study, Hale Makua is not going to be operating all these things. I mean we're not a affordable housing developer, we are not a community center operator, but, you know, if we can incubate it where there is an idea to create a center that the community desires and is vetted out, I think that that's, you know, we're hoping at some point in time to jettison it off into its own nonprofit or something, so.

COUNCILMEMBER PALTIN: So, if the current users of that regional complex want to keep it as a regional complex then it'll remain a regional complex?

CHAIR HOKAMA: Not necessarily.

MR. LO: Mr. Chair?

CHAIR HOKAMA: Mr. Lo?

MR. LO: You know I think the Health Impact Assessment is to assess what, you know, what the needs are and around health. I mean we're following the resolution that the Council approved. You know I think at that point in time when we move forward on what the findings are, I think that, you know, we just want to do what's right for the community and however that works. You know, I can't anticipate, you know, what's going to come out of the thing. I would say that there...it is 34 acres and there are ways for many things to coexist also there. There is a community center and maybe there's ways to change it and use it maybe as a senior center-ish type of thing or...and whether it's County or not, I think that there's, you know, we want to let the community decide.

COUNCILMEMBER PALTIN: So, if the community loses their soccer fields, tennis courts, swimming pools, and community center, walking trails, is there a commitment to provide them with that at another location?

MR. LO: Mr. Chair?

CHAIR HOKAMA: That would be the Council's decision.

MR. LO: Yeah. The Council...Mr. Chair?

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CHAIR HOKAMA: Mr. Lo?

MR. LO: The...we have no interest in the soccer field. I mean it is owned by the County and we do not have any rights to that land at this point in time. There was just a resolution approved. So, you know, we are just doing an assessment of the health needs of the community, the Kahului community right now. So, we're a little bit early on...we have no plans at this point in time other than trying to find out around health what the community wants and whether, you know, there has been thoughts and ideas of what, you know, well, what if there was some affordable housing there and a soccer field and a community center. You know, I mean to plan it I think was the idea, you know, just to best satisfy the needs of the community. But I believe and I may be mistaken but other than that 2.8 acres, I don't really have control over anything other than 2.8 acres at this point in time. And I don't even have control over that because the lease has not been executed yet, it's just been approved.

COUNCILMEMBER PALTIN: But the HIA folks are going to contact like the soccer teams as stakeholders, the swimming teams as stakeholders, the tennis clubs as stakeholders?

MR. LO: Mr. Chair, I've been letting it be unbridled because I wanted this to be a very community-driven thing. My understanding is and we will have a listing is that they have talked to several of the soccer clubs. I was at a party and one of the people that are helping is...we were talking to one of the pool, the, some of the lifeguards at the pool there and I just said I hope you guys are going to talk to the pool users. It would be foolish if we didn't, yeah, I think, so that's my understanding. But I don't want to poison the process so I want to allow them to do that and then we'll have a listing. I know they've talked to senior clubs also. They're talk...I understand today they're talking to people that are in neighboring, on the street neighboring the property. So, it's a fairly unbridled process right now. We just...it's to talk story about health in Kahului, what's important to them, it's not about planning a project yet. It's trying to find out what's important. I understand that some of the concerns are actually although recreation is a concern it's about safety, you know, it's about safety, it's about maintenance, it's, you know, about social services. So, you know, we'll see what comes up. I am not here to promote or predict anything, I want...my sense is this is a community asset, let's let the community weigh in on what they want.

COUNCILMEMBER PALTIN: Thank you.

CHAIR HOKAMA: Okay. Ms. Rawlins-Fernandez?

COUNCILMEMBER RAWLINS-FERNANDEZ: No questions at this time, Chair. Mahalo.

CHAIR HOKAMA: Thank you. Ms. King?

COUNCILMEMBER KING: Aloha, Chair. Thank you --

CHAIR HOKAMA: Good morning.

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COUNCILMEMBER KING: --for that...aloha, Mr. Lo, thank you for being here. I, my recollection, I just wanted to share, you know, from the conversations we had last term is that one of the great things about this project was being able to integrate it into the community. And I think, you know, I was looking at it as a healthy community integration and trying to bring the kupuna wisdom and needs to coexist with the park activities and, you know, be a beneficial relationship. So, I think that was one of the things that we brought up is that we don't do enough of that these days. We, you know, of integrating the different age groups and different needs. And I think there's a mutually beneficial relationship that can be formed. I also think we're just in communities in general going towards more mixed use. So, I look forward to seeing what you come up with with that. And I do think the community priorities will drive it, but I also think that we need to start thinking...I think it's healthier for young people to grow up around older people and older people to be around younger people. I mean, you know, that's just a healthy environment. The one question I had for you is just geographically if you've been able to look at the area in terms of sea level rise and what's happening with climate change and so just to make sure that you're safe from the predictions that we're dealing with right now and potential climate-related hazards.

CHAIR HOKAMA: Mr. Lo?

MR. LO: Mr. Chair, Councilmember, no, we're not at that point where we're looking at any of the land or the infrastructure at this point in time. We had original studies done previously about some of the engineering and, you know, the drainage, et cetera. But at this point in time since we have no plans I think that would be the next phase. I mean this is not a project that would happen tomorrow, it's going to be probably an evolution. And so, unfortunately no, we haven't yet but as we get to a little more focus on what we're going to do there, I think that we definitely will bear that in mind. Now, I do know that the Islander Institute did spend some time with both some people from Public Works as well as with Long Range Planning and the, I believe even the Maui MPO, and I think that we're going to try talk to some engineers up in the Department of Management also. But again, I apologize, I've been purposely trying to stay away from the discussions to not lead them.

COUNCILMEMBER KING: Okay. I just think that's, that might...I hate to get too far down the road and then find out that you're in the three-foot sea level rise area or something that would preclude everything from happening. So, it's, I think it's not too difficult to do that overlay just to make sure that the area you're talking about is in the safe zone. And if we're building and putting...and investing money in it, so that's my main concern. Thank you, Chair.

CHAIR HOKAMA: No, thank you, Ms. King. So, Mr. Lo, if you can maybe have Mr. Aoki, you communicate with him in a way that at least he can consider those topic areas in his conversations would be appreciated. Mr. Molina?

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COUNCILMEMBER MOLINA: Thank you, Chairman. And first of all, Chairman, thank you for bringing this matter up to update the rest of, those of who were not here when this issue was agreed with Hale Makua to I guess do this infill project. And good to see you again, Mr. Lo. I guess my first question is, well, my whole I guess, I don't want to call it a concern, but the community center. And, you know, for many years the Kahului community has had to have this small archaic community center. They deserve better. You know honestly it's an embarrassment, you know, 'cause of the size of Kahului. As part of this master plan and I appreciate you getting input from the community, you're not at that point yet where you're looking at making the community center exclusive--which of course will be the County's decision--just only to Hale Makua and senior-related activities. Because I know there's going to be folks in the community that are going to say well, what are our alternatives because there may be a point where the existing community center may be closed down? And, Chair, maybe you recall I think when I last served, there was...I don't know if anything was finalized with A&B with possible other sites.

CHAIR HOKAMA: I was --

COUNCILMEMBER MOLINA: Yeah.

CHAIR HOKAMA: --going to give the Committee an update shortly, Mr. Molina.

COUNCILMEMBER MOLINA: Okay. Yeah, as an alternative site if...

CHAIR HOKAMA: Yes.

COUNCILMEMBER MOLINA: So...yeah. But anyway, yeah, so that's kind of my thrust for this issue at this point. And I know everything is still in the talking story stages. So, and have you had any resistance from any of the neighbors around this proposed site? 'Cause I know what Member Paltin brought up is a good point, because there will be some adjustments having to be made as far as use of the fields and I don't know if the whole plan is to include expanding the aquatic center which may be good for senior swimming and all of that kind of stuff. So, anyway, go ahead, Mr. Lo.

MR. LO: Mr. Chair?

CHAIR HOKAMA: Mr. Lo?

MR. LO: So, the community center, again the current Health Impact Assessment is just determining if the community wants it. I think some personal interest in that is the population we serve is...we're a non, community nonprofit and we want to serve the community, and frankly we serve the Medicaid population primarily which is, you know, the, pretty much Kahului, right, all of Kahului. I think that one of the driving forces for Hale Makua is that we cannot build enough beds to...if we continue to deliver healthcare the way we are, we might as well throw in the towel right now. The population is going to overrun us, and if we keep on delivering healthcare the way we do, we will go broke and we will not be able to do it. There's not enough land, there's

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not enough money to build that. The better prospect is to prevent healthcare...I mean prevent health issues, do not do sick care but do healthcare and to also provide ability to people to age in place. This is the common terms everybody believes in, I think. And but I think that there has to be...working at Hale Makua it's not only about healthcare, one of the major plagues of aging is loneliness and hopelessness, right. So, it's incumbent that if you're going to do, try to provide a new healthcare delivery system which is focused on health, that you provide activities, you provide care, you provide ability...I actually want to go back to house calls. I'm serious. I mean we'll never have enough doctors. I don't care what they say, we will never have enough the way it's going. So what we get a school, I mean I think it's great we do it but we get three more doctors. We got like...I mean the biggest growth in age is going to be the 70 to 74, it's us boomers right? So that I think that there needs to be some form of a community center or some ability to provide comradery and a place to gather. And also I think that we need to change our minds of what a community...well, what the seniors want as far as interaction, 'cause it's for guys like me now by the time we finish this. I'm 60 years old. I mean what would...what...I...you're younger than me I'm sure, but I gotta be careful, 20 years from now what would you want? And, you know, I've heard discussion about wouldn't it be great to have a barista or, you know, a healthy eating restaurant and maybe a walking path and maybe some, you know, intergenerational activities around, right. We talked about it at the last Council where, you know, I'm sorry I get passionate about this. But this is not...this is about changing a delivery system around health and it's about workforce development, it's about giving people a...young people a living wage they can take care of our elders, yeah, that can all of a sudden have a house. I mean this is, yeah, this is pretty big stuff and, you know, so I don't know if it's a community center. In my mind is like well, I don't need that community center right now, well, why couldn't sit down and talk about it. Why couldn't we build some...I don't know what it is. I don't want to get into where I have my ideas 'cause my ideas are not usually right. But, you know, but I mean there needs to be input from everybody. But again, I'll stop, I'm going to get a little bit passionate about it. But I think that it's not about, you know, so planning a community yeah. We got an opportunity to plan a community, whatever it is. Whatever it is and we'll make it connect.

CHAIR HOKAMA: Thank you for using that word, Mr. Lo.

MR. LO: I'm sorry.

CHAIR HOKAMA: Yeah. No, I just wanted to...thank you for using that one word, opportunity. So, Mr. Molina, everybody brings up good points and I'm going to give Ms. Lee her opportunity to ask questions too. But we'll have our additional discussion. Let me just finish up this around. So, do you have a follow-up question?

COUNCILMEMBER MOLINA: Oh no, no, no. Just that I appreciate Mr. Lo's passion. And, you know, even got into age and all, I'm like wow, okay, I just asked about the community center. But no, that's good to have that passion and looking long term. But, you know, he does hit a point because our community is...people are living longer and at the same time, you know, we have caregiving issues and it's becoming a real

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concern that we need to focus and look at activities. And I'm all for, you know, expanding social services and, you know, especially in that age category. So, but thanks. But yeah, I'll pass this round but interesting though, but appreciate the update.

CHAIR HOKAMA: Thank you, Mr. Molina. Ms. Lee, do you have a question for Mr. Lo?

COUNCILMEMBER LEE: Well, actually not. Even though you're the oldest person in this room, I am really glad that you're looking at this comprehensively. And I totally agree, I mean Hale Makua is surrounded by all the geriatric people, right, all the aging people in Kahului. And I'm sure many of them are interested in a lot more than a gateball park. So, the needs are going to grow, continue to grow, and like you say you're going to be overwhelmed with demands and not enough supply. So, I'm really happy that you're thinking in...you're already preparing in your conceptual thinking of how to design something that will serve the greater population. And I'm really happy and supportive of this effort. Thank you.

CHAIR HOKAMA: Thank you, Ms. Lee. So, couple things, yeah, Members, like I said, Mr. Lo brought up the word opportunity. While this is not within the current existing Opportunity Zone for Maui, it is adjacent to and people like me believe and is requesting our Federal delegation for consideration to expand the Opportunity Zone to allow projects such as our project with Hale Makua to be qualified and encompassed within this area. Because as I agree with Ms. Lee, this is a comprehensive project not only dealing with seniors, it should be multigenerational, multi activities, so whether it be part of a Parks and Rec's program, whether it be part of a Human Concerns program, you know, we need to look at all things including the road system. Ms. King's concern about climate impact, our water and sewage, and again, Members, Kahului is an aging community. And we've, I've seen projections that in 20 years it could be considered slum and blight, okay. Kahului, slum and blight in 20 years if we don't address infrastructure and density issues, okay. People like me have no idea...I would never like to see Kahului, our commercial center become a slum and blight designated area by the Feds. And I saw some of our, my, our Members' eyes when we talked about age. So, for Ms. Rawlins-Fernandez, maybe 60 years away for you, but for some of us is only like 10 years from now. But we agree, some of the things that we agree with you, Mr. Molina, is that and again we've supported intergenerational facilities. So, whether it be the Nisei Veterans Center where we had the preschool and the senior program coordinated for intergenerational. We've done this on Lanai with our preschool and our senior center, and it's been beneficial for both age areas. The young ones have learned their history, oral history from their seniors, their kupunas, and the kupunas get a little bit more energy. They're in an interactive relationship with the younger people, they're learning new terms from the young ones. A lot of old ones don't deal with devices as well as the young ones. So, for Lanai it's been a healthy thing. And I hope that we take all of this components because as I said, this is a pretty comprehensive project. It's going to impact a lot of other projects as we move forward. And part of it is and within this is as well as what I'm looking at is how the rest of the regional park system can supplement and support projects such as Mr. Lo's, okay. We have a huge regional park and I have requests for support of that

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park, because believe it or not NCAA is going to look at us as potential national tournament softball regional areas if we provide appropriate facilities. Okay. So, that's kind of interesting perspective. I share with you that there are many outside eyes looking at us, and I looked...and I'm open to it because I consider that a healthy activity where the residents get the benefit of the facilities as well, but others will help pay for it. And with the concession bill already in the Maui County Code, it's very doable. We'll start the second round with Ms. Kama. Any other questions you would like to ask Mr. Lo?

COUNCILMEMBER KAMA: I don't have any questions except that I did want to comment on something you had to say about you know what seniors really want in 20 years, they want companionship. I will tell you I've gone to Hale Makua--I saw that--often, you know, in my youth just to sing to them, to talk story with them. And I will tell you they cry when people come to visit them, 'cause they are so lonely because they're institutionalized. So, the issue about do we have to have a community center or a building for these people, I think we need to have people going to visit them more than anything else wherever they happen to be, talk about aging in place, yeah. People want people to go visit them. Although they have families, sometimes their families are too busy or they don't even live here. We've got people in Hale Makua whose families live on the mainland, they pay their bills every month, but these people are lonely. And yet we have people who don't even realize how lonely it is to be old. So, I don't want us ever to forget that feeling of being alone, that we would want to go just because. You know so church groups go in during Christmas time, during the holidays because they understand that. But if all of us went to just visit somebody, we don't need to know them but just know that your presence brings joy to them. So, I don't want to forget that part, Lo, I mean Wesley, so thank you so very much for bringing that up. And that's the reason why we do what we do --

CHAIR HOKAMA: Right.

COUNCILMEMBER KAMA: --is because our people deserve that. So, thank you, Chair. Thank you.

CHAIR HOKAMA: No, thank you for those comments, Ms. Kama. We know how Mr. Lo feels. We're going to ask our Department Deputy, do you have any comments to share with the Committee at this time?

MS. MUNSELL: Thank you, sir. No comments at this time.

CHAIR HOKAMA: Okay. Ms. Sugimura?

VICE-CHAIR SUGIMURA: I'm so grateful to listen to all of the questions and Mr. Lo's presentation. Just before I walked into these doors, the Chambers, I had my half an hour with Andrew Aoki just so happened, and he actually is the person with the Health Impact Assessment that he's doing. And the first thing he told me is that Hale Makua is not going to be building a...it doesn't feel like from talking to the community, they don't want it to be just Hale Makua, it is how it's integrated into the community.

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And so, Tamara's question about the park, it's not something that Hale Makua's project is going to come and dismantle the park and push everybody out. I think they want to embrace him. And I forget his exact words, but he said the seniors want to hear laughter and people playing and they want to be part of a community. So, it's not to isolate them and shove everybody away, but it's to embrace the community. So, and I just met with him and if any of you have an opportunity to meet with him, you should. It's very interesting and he really is a good listener. And from just the amount of people that he's spoken to, I asked him, you know, so what is the main thing they're hearing, that he's hearing, and he said it's about the cost of living and about exactly what you said too, you know, it's about being together with other people and not being shoved away. You know and you should talk to Andrew. I mean I think he's embraced a lot of the questions that have come up. And he's going to put it together, I don't what the deadline is, but he'll something for Hale Makua to look at and take it out to the community. But yeah, this is exciting. And he did bring up...

CHAIR HOKAMA: We're happy to hear that.

VICE-CHAIR SUGIMURA: Yeah. He did bring up one of my passions, is the transit-oriented development so he understands the concept and how this would be, could be embraced into this whole concept of building that community and incorporating it into this. So, thank you.

CHAIR HOKAMA: I think you hit the head on, one of the head of the nails, Ms. Sugimura and Mr. Lo brought it up, also how I've asked them to look at different ways of delivering the healthcare. So, he brought up home visits, yeah. I'm not satisfied with how the State has approached our hospital system, okay. I'm a very negative critic of the State health hospital system right now. And I think Mr. Lo is open and I'm pleased to have heard that we'll be looking at ways to improve our delivery of different types of healthcare services. Because I really don't want them to go to the hospital. Yeah. So, if we can do things at the site, if part of it is a joint venture with Hale Mahaolu on the housing side, we're open to that. We should be all open to that, because they serve the nonprofit public and they have successes. We should be looking at even Na Ala Hele for ask them is there a way they can help us design the trails. And I can tell you, Ms. Lee was part of Councils in the past. Councils have supported great parks, even though on Lanai, yeah, we did the walking paths, we did the every 5...300 feet a health exercise station, step-ups, little chin-up stations, yeah. After six months after completion, rarely did people use it. Interesting yeah? That's what they wanted, we provided it, and it was hardly used. Look at Kahului Community Center, they got the walking paths, they got everything, how much is it really being utilized? We have provided a lot of facilities. We spend a lot of money on requests and unfortunately a lot of it is underutilized. That is part of the frustration of spending the money. So, part of I think Mr. Lo's task is how to maximize whatever we do provide. So, it cannot...it's not only for the targeted group, the so-called senior group, I'm with all of you, it should be a community target. Anybody that wants access should have access within means and use of facilities. It's a community facility, not a DOE facility, not a Department of Health facility, it's a community facility. Ms. Paltin, any questions on, at this time?

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COUNCILMEMBER PALTIN: Thank you, Chair. I just agree with Member Kama, you know, I had family in Hale Mahaolu as well as short stay in Hale Makua, and I feel like there's no way that the families can visit the people enough. I mean especially if you have also kids and jobs. Even with going on all your free time it's not enough. So, when you're saying that we have to do things differently, we really do have to do things differently, because if you're working and you have kids and they have activities, there's no way that the families can visit enough. And so, I don't know, you know, like when my mother-in-law first moved over, we got her into Hale Mahaolu and she moved back to the Big Island within one week. And we thought we knew what she wanted, you know, like just some peace and rest and like that. And I guess we didn't ask her, and when she had to move back to Maui because of the living situation, we had to take her in with us. And I thought that it would be not good because of our crazy household, but I mean my kids make a mess, all kinds, the animals, but I think she likes it better than Hale Mahaolu. And so, you know, maybe we ask them what they want, and they say it and they don't use it, but I think it's not just to leave them alone with what you give them but to follow up. And follow up if they ask for it and they're not using it then we have to follow up and say why aren't you using it and what can we do to make it better? And I don't think that they would always know, but in the process of the discussion and the feedback loop, then maybe we can get closer to what it is.

CHAIR HOKAMA: Thank you for those comments. And we're happy that your mother-in-law is in a happier place, Ms. Paltin. Ms. Lee, anything you'd like to ask at this time?

COUNCILMEMBER LEE: Can I borrow your mother-in-law?

COUNCILMEMBER PALTIN: No, we keep her very busy. We can't rent her out, sorry.

CHAIR HOKAMA: Thank you. Ms. Rawlins-Fernandez?

COUNCILMEMBER RAWLINS-FERNANDEZ: Mahalo, Chair. While I may not be using the facility anytime real soon, I do have family members, you know, that could be. And I really like what Mr. Lo was sharing, you know, designing a better system, you know, houses that where people can age in place. As I'm, you know, preparing to build my own place on Molokai, I am taking into consideration putting in ramps and wider doorways and showers that have handles and sit-downs and, you know, so that... 'cause I want my mom to live with me, you know, all the way until, you know, she leaves this realm, and my grandma too. She's probably going to live to like 120 so I have to make sure I keep room for her. And, you know, I'm really fortunate I have my mom and my grandma living in close proximity. I live with my mom and my grandma lives on the property next door, and I get to have coffee with my mom and my grandma every morning. And my children get to grow up with their grandma and with their great-grandma which is not something that all, you know, children get to have the good fortune of. So, I'm really grateful for that. But I think as you pointed out, Mr. Lo, we can only do that if we, you know, provide our people with living wages so that they can retrofit houses to put in these kinds of, you know, ramps and

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accessibility for our aging family members. One of the things that Member King brought up earlier in her comments is making sure that we keep, you know, our kupuna and our younger generations together, because both benefit, right. As Member Kama said and Member Paltin and I guess everyone here that, you know, the company is really valued by our kupuna. And then, you know, our younger generations they're missing out without having that wisdom to learn and benefit from. I know that we have some houseless students right now, we don't have dorms and so we have students at UHMC that, you know, may be living in their cars or couch surfing. And in Denmark, you know, they have like facilities where it's student dorms and, you know, a kupuna care facility in one building. And the students, you know, part of their rent is, you know, helping the kupuna get their needs met. So, whether it's running errands or, you know, just talking story which is, you know, as we heard very valuable. So, I don't know if, you know, in doing a, you know, larger plan if that can be possible to, you know, incorporate those kinds of ideas and values, but I would be really supportive of that. And then we're helping, you know, both generations, you know, like our younger generation that are trying to go to school and our older generation that would love to have that kind of company. Mahalo, Chair.

CHAIR HOKAMA: Thank you, Ms. Rawlins-Fernandez. Mr. Lo, you have a comment?

MR. LO: Thank you, Mr. Chair. Thank you, Councilmember. I do wanted to speak up on this because as...again, I'll watch my passion here, but as we look at this, I would encourage you to look at community development through the lens of taking care of the kupuna, not taking care of the kupuna through the lens of the community. I mean so we're trying to do community development and what you're talking about...

CHAIR HOKAMA: Say that again please, Mr. Lo.

MR. LO: So, I probably said it wrong but we need to look at...

CHAIR HOKAMA: No, no, no, we want to be, we want to understand.

MR. LO: Community development is really the goal. Taking care of the kupuna, if you look at it through that lens, you can take care of the kupuna and start really developing a community, much to Councilmember's point. So, part of this thing that we've been talking about has just many aspects and it's not in the land, but it is about the living wage which I think is one of the sometimes forgotten pieces of affordable housing and education. So, as part of this plan concurrently we are working...and actually this is good news, so for the County we're working with all the major foundations, so Castle Foundation, Weinberg Foundation, Hawaii Community Foundation on trying to develop a pathway for...they're coining it now 16 through 26. So, high school students who probably do not have the financial resources to ever go to college, who probably as soon as they graduate from high school are going to start flipping burgers, to look for that...instead of the \$16-an-hour job the \$17-an-hour job and they're going...for many jobs, and then they're stuck in that because they have to buy groceries for their family. We see them all the time and they don't stay in a profession. We're trying to create a curriculum so that they can start at an entry-level position in healthcare, and

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they can work and study and over a ten-year period, maybe become a nurse so they matriculate to each area. And one of the things we're working on is wouldn't it be good is if the employer and through the foundations, at the end of that ten years, not only do they have a living wage, they have a down payment for a house as part of their savings plan or something like that. Instead of a, you know, retirement, it's a savings plan. You're going to create...and we've been talking about trying to have housing for these people, temporary housing as they grow, et cetera, but the goal is to have affordable housing. And what that would do to the community because yes we're taking care of the kupuna but you've just raised the whole part of the community. You've increased your safety in the community, you increased the living wage of the community, you increased economic development. So, I think as much as I am totally about kupuna care is that we need to look at community development through that lens and it's about the possibility to really create things. Because healthcare is the highest paying profession in the County of Maui, bar none. It's Bureau of Labor statistics, I'm not making it up for once. But it is, and then if you look at food service, it taps out at \$40,000, healthcare is at over \$100,000. You know so why can't we do that, but everybody gotta change. The education system has to change, you know, the employer has to change. You know we have to develop the places. And frankly in the building we're talking about the 2.8 acres, we're talking to foundations if they can actually build a floor for simulation lab and classroom space for the community to train around healthcare. So, it's not really healthcare but it's community development. So, okay, I'll stop again, sorry.

CHAIR HOKAMA: No, you can keep the pom-poms going. Yes, Ms. Rawlins-Fernandez?

COUNCILMEMBER RAWLINS-FERNANDEZ: Chair, I just wanted to add on that. Not only is it, you know, healthcare, the healthcare industry jobs pay well but there's never enough. We always need more in the healthcare industry. We always need more nurses and doctors, specialty doctors, you know. So, I think, you know, investing in building that kind of capacity in our community is tremendous, you know. The return on investment not only for the individuals receiving that kind of education but for, you know, collectively as a community, because we get more of our community members in that industry providing our older community members with that kind of care. So, I think that's really important. Mahalo. Mahalo, Chair.

CHAIR HOKAMA: Thank you. Ms. King?

COUNCILMEMBER KING: Thank you. I saw the hand kind of go over here when we said older community members. But I'm glad that...we're actually the same age so I'm glad that you're thinking ahead, because I'm on that same track as you as far as looking ahead. But, you know, I just wanted to say I'm glad that Andrew Aoki's name came up, because I worked with him on a former gubernatorial campaign with one of our former governors had a platform that...and it was visionary and Andrew was the main architect of that. So, he had brought me in for some of the input on that and to help with some other things. But I like that we're creating a vision of what we want to see in this area and it's a community vision. It's not just we want to see just healthcare or we want to see just sports or we want to see, you know, it's how all of this is

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integrating together. And if we can start with that vision then we can create all the components that are going to add to that and we can get...and I think the community buy-in is there. But just to me it's just such a healthier way to approach these kinds of issues that we have. And we know we have...all the components are problems for us, infrastructure, healthcare, even our school system and our healthcare system that we don't have control over. But if we can take this project and start looking at our communities this way, I think we're going to end up with more of what we want to. And I've seen it at the State level where we've created goals around energy and put those in and then the ideas come and the actions come to meet those goals. But if we don't have the goals, if we don't have the end goal then we're just piecemealing things together. So, I just want to congratulate you for, you know, using that broad stakeholder group. I do think it's helpful to talk to people like Andrew because he is a visionary and he can help put all the pieces together in a comprehensive way. So, thank you for bringing this up, Chair, and this is --

CHAIR HOKAMA: You're welcome.

COUNCILMEMBER KING: --a really great discussion that I think transcends just this project too.

CHAIR HOKAMA: Yes.

COUNCILMEMBER KING: So, definitely squarely in the healthy family and communities areas.

CHAIR HOKAMA: Definitely. Thank you, Ms. King. Mr. Molina?

COUNCILMEMBER MOLINA: And thank you, Chairman. I'll just...since the topic of age began on my side of the room, so I guess I'll just state that loneliness knows no age, you know, but it is certainly something it becomes more impactful as you get older. And I do...what Mr. Lo was saying earlier as it relates to how we have to look ahead for the next generation, the younger generations. We need to focus our...well, we used to grow pineapple and sugar cane and hotels, now we got to change our mindset, growing the healthcare professions for the younger generation to take care of the older folks, you know, who are going to need that, these kinds of services. So, I'm all for this, you know, concept that you approached the Council with a year or so ago, to see how we can utilize this, these existing properties both for the Wailuku and Kahului campuses. So, looking at Page 5 of your, in the Granicus for the Health Impact Assessment where you mention, it's mentioned affordable housing options. Where do you envision--let's take the Kahului campus for example--the affordable housing component would go? Now, would this be...now, I know your clientele is not independent living type of clients, right, so are you looking at potential partnerships with a Hale Mahaolu for example or Na Hale O Maui? And where potentially could it be situated at, at least from your perspective, Mr. Lo?

MR. LO: Mr. Chair?

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CHAIR HOKAMA: Mr. Lo?

MR. LO: Okay, so at the risk of...we did get ahead of ourselves at Hale Makua several years ago, where we started looking at plans. We kind of backed up, just quickly, we backed away from them because the consultants and the architects started building a Kahala Nui there so we said no, forget it, we don't want to have anything to do with that. But when we looked at some of the zones in there, we thought that it would make sense to have, you know, up on the walking paths just above the drainage, there's some actually buildable space that could connect right to Hale Mahaolu there and does not impact the fields and there's a walking path. So, we thought that that might be an area. There's other areas that maybe could either be around a community-ish center or other things in the field, this is 34 acres. You know but you need to find a place where, you know, I think the one thing I just love about Hale Mahaolu is they are...the clientele wants the denser places as long as there's activities around them and services that support them. So, we, that's some of the thoughts. There were some thoughts that maybe, you know, the soccer fields are actually it's one-and-a-half soccer fields, I'm not sure if you're aware of that from what I understand. So, maybe there'll be something there, you know, but it wasn't going to adopt the whole park, but it's just to find areas that it could be in. Now, Hale Makua will not...is, it's very highly unlikely that we'll be in any part involved in the affordable housing. Our goal is to just get this vision of a park done and then let's figure out who the right players are. The only thing I'm a little bit nervous about, we need to think about the income levels. And, you know, there are a lot of requirements around HUD and so there's ways you can do maybe a little bit higher than the 60 percent. You know although we are starting to lose the middle class in the 75 and older now. There's bifurcation there, a severe bifurcation in that. So, and I also think that you want to make sure that any housing project is sustainable. And although we think HUD housing projects are sustainable, they're sustainable until they're no longer HUD projects. So, you have to be careful of that, you know, the 40-year period. So, I think we just need to evaluate our community and not put them in the boxes, and think about it, 'cause, you know, I think Roy Katsuda would have said is boy, you know, Akahi is now finished with this HUD thing. He goes whoa, if you built market-level things, I'd love to live there, you know, because I mean we all want to go back to where we grew up, right. You know you all want to be around with your friends, right. And so, anyway, so I don't think there's any place but there are places that would not impact, there are available places that would not impact all the fields. And there are some places that there's some fields maybe we partially impact or not, I don't know, it's going to be sort of a, you know, I hope a community-driven process, some planning process.

COUNCILMEMBER MOLINA: Thank you, Mr. Lo. And I'm glad you're looking at that component, because people, well, when you get up there in years, you want to be around younger people too. And then and as we age, you know, we look for purpose in life 'cause, you know, you're retired now, your kids are all grown up and then you start to ask that question well, what is my purpose here? And then that's where things like, you know, maybe loneliness may set in if you're not engaged and kept active and being surrounded by younger folks and other folks that are active. So, this

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is a good way to, you know, extend our lives, you know, with projects like this. So, thank you, Chair.

CHAIR HOKAMA: Okay, thank you. My plan is to defer this item, because I believe, you know, we would like additional updates on it. But I will say, you know, it is timely. I don't know who was around 55 years ago when we did Kahului Community Center, but again yeah, remember you need to take into account when that was being planned and projected, the types of uses at that time that community wanted, yeah--we were a lot smaller County, at least half the size--the age of the community and type of activities the community was dealing with at that time. So, you're talking about the '60s now, okay. Kahului Community Center was geared to also provide like a classroom kind of an environment so we got those small rooms for small group meetings kind of things. Outgrew very fast and people wanted larger spaces. So, a lot of times it wasn't being utilized 'cause it couldn't provide the open gross space people wanted for center use. So remember, everything was limited on the court area which was the interior of all those rooms surrounding it. And then of course we had the swimming program, we put in the courts, we put in the walking paths. And because that was the new one, that's where everybody went. Now, we have a new regional park where we need to consider how to make the most beneficial use. So, it's timely, I think we have the right person driving it, because as he say, he has passion to reign back, but we need people like that. And we appreciate your openness to try different ways of getting community involvement. And I appreciate you trying to...I know it's hard, Wes, but staying hands away when all of this exciting things is happening is difficult. So, we commend you for allowing Mr. Aoki to do his job with no interference or attachments as, if we could say that. Any questions, Members, on this item? Yes, Ms. Sugimura?

VICE-CHAIR SUGIMURA: So, we have Humane Society sitting in the audience I'm sure waiting for the next item but --

CHAIR HOKAMA: Yeah.

VICE-CHAIR SUGIMURA: --I wonder if you're going to include something with animals. I mean I think there's a lot of love that is exchanged through, you know...

CHAIR HOKAMA: We'll deal with it when we bring up animals.

VICE-CHAIR SUGIMURA: Well, with Hale Makua.

CHAIR HOKAMA: No, no, we're not going to discuss it with this project. Okay. Anything else? Okay, we're going to defer this item, Members.

COUNCILMEMBERS VOICED NO OBJECTIONS

ACTION: DEFER PENDING FURTHER DISCUSSION.

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CHAIR HOKAMA: Okay, this item is deferred, item 35. Mr. Lo, we thank you for your update. Okay, we're going to take a recess till 10:20 and then we'll start the Human Concerns review. . . .(gavel). . .

RECESS: 10:12 a.m.

RECONVENE: 10:21 a.m.

ITEM HFC-47: OPERATIONAL AND BUDGETARY REVIEW OF THE DEPARTMENT OF HOUSING AND HUMAN CONCERNS (EXCLUDING HOUSING DIVISION) (CC 20-82)

CHAIR HOKAMA: . . .(gavel). . . Okay, we'll return to order, Members. Thank you. At this time, we'll bring up our second item, HFC-47. Again, this is the review of the Human Concerns component of our Department. And before we do that, we've checked, we have no additional requests for testimony so with no objections, we'll close testimony for today.

COUNCILMEMBERS: No objections.

CHAIR HOKAMA: Thank you. So ordered. Okay, at this time we'll ask Ms. Munsell, our Deputy to give us some opening comments regarding the Department's proposal.

MS. MUNSELL: Thank you, Chair. Thank you, Committee Members. I'm really excited actually to be here this morning and to be able to provide you with an overview of our Department. With me to help us, to help out is Curtis Jamison, he's our Grants Management Coordinator or...yeah, Manager, yeah. And so, he'll be moving through slides with me. We also have in Chambers our Division heads. They are really the subject matter experts for us this morning. I'll be providing the overview and then if there's some questions and things that I can't answer, we can ask them to come and help elaborate. When I got the assignment to do this presentation this morning, I didn't quite know what to expect. I've seen and worked with these Divisions over the last year, and when we started working on this presentation, it was an amazing experience. The avalanche of information that we have available, really difficult for me to determine what material to bring to you and what material to leave out. I also discovered that we love handouts so you're going to discover that there's a number of items that are on your desks today, information from our Office on Aging for the four-year plan, a number of materials from Early Childhood. And I know that there were a lot of other things that folks wanted to bring, and it was a matter of, you know, trying to make sure that we're giving you the material you need without overwhelming you. I did try to convince them to bring us some meals on wheels at about lunchtime, but I failed in that endeavor so I apologize upfront for that. So, as you know, as you probably know, the mission of the Department of Housing and Human Concerns is to support and enhance the social well-being of citizens of Maui County. The Department is broken up into three basic areas: the Administration program of which I'm a part, the Housing Program which we hope to be discussing at the Affordable

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Housing Committee in March, and the Human Concerns program which is the subject of today's discussion. In addition to the above, the Housing and Human Concerns is responsible for Animal Management Program. We're going to touch on that briefly at the end of the presentation as part of our overview. They're not one of our Divisions but we are responsible for them. We do have Steve MacKinnon with us in Chambers if you've got any questions concerning that program, I'm sure that he'll be happy to elaborate. So, the overall Department budget for Fiscal Year 2020 is a little more than \$68.5 million. Of that budget, approximately 40.4 million is in the Housing programs, 24.7 is allocated to Human Concerns, 2.8 was allocated for Animal Management overall, and just about 591,000 is for the Administration Program. In total, the Department has just over 150 E/P or equivalent personnel. Five of those staff members are in Administration, including myself, 30 E/P are in Housing, and the remaining 115 or so equivalent personnel are in Human Concerns. Starting with a review of the Administration Program, as I mentioned we have five administrative staff members and a total budget for Administration of just over \$591,000.

CHAIR HOKAMA: Ms. Munsell, I'm --

MS. MUNSELL: Yes?

CHAIR HOKAMA: --sorry to interrupt. Do you have anything more detailed like the positions which is vacant, which ones you still in recruitment, changes?

MS. MUNSELL: We do have that information if you would like to talk about that. Part of the challenge with trying to present this on such short notice was what material to provide, and had we had more opportunity, there would have been more budget detail actually in the presentation.

CHAIR HOKAMA: You know what I'll do, we'll run through this in what I would call a summary fashion. I'm going to defer this, and I'll give you time for the next meeting, 'cause I want numbers for this Committee, positions, your vacancies, you have any projects, capital projects requests or none, 'cause I don't know what to recommend to my Budget Chair. Because I think she's looking for us for recommendations, and for us to give good recommendations to support your needs, we're going to need little bit more specifics. So, I apologize if we weren't clear in communicating that to you earlier. So, I take that as my bad on my part. So, I apologize for that. But you could help us as we prepare for the next meeting so we can assist you and assist our Budget Chair so that we could put our best recommendation forward for you to accomplish your mission.

MS. MUNSELL: Thank you, sir. I actually really appreciate that. This was a real struggle and I'm a numbers person, I love numbers, and so...

CHAIR HOKAMA: Again, we're in a new process, yeah, of how we're doing the Budget so we're all learning together, yeah, Ms. Munsell. So, knowing that, please proceed. And, Members, you know, take that into account, yeah, we're going to have the specifics at the next agenda meeting.

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MS. MUNSELL: Absolutely. Thank you. Thank you very much for that.

CHAIR HOKAMA: Okay.

MS. MUNSELL: Appreciate it. Let's see, where was I? Let's see, the...

CHAIR HOKAMA: I'm sorry for breaking your train of thought.

MS. MUNSELL: Sorry. The Administration actually provides oversight to eight Divisions as well as the Animal Management Program as I mentioned before, and we support four boards and commissions. Our overriding goals are to ensure efficient operations and high performance standards for the Department. And one of the ways that we do that is by providing training and leadership opportunities for the staff. We also work to ensure that the Department is providing the most relevant and the highest quality services to citizens of Maui County in our area of responsibility. To help support those goals, over this past year we've been working at improving our performance measures. I know that that's something that's near and dear to this Council's heart. So, we've been working on that. We're working on moving the Department and our grantees both away from output measures and toward outcome measures. To help facilitate that, all of our Division heads and some program specialists have participated in a training that was focused specifically on developing outcome-based performance measures last August. In addition to that training, the past January we also held an all-department customer service training event for staff which we feel was very well received, and we'll put some of those ideas into effect. So, as I mentioned, in Human Concerns we've got seven Divisions. They make up about 36 percent of our budget. Those include Early Childhood, Grants Management, Immigrant Services, Senior Services which is our Kaunoa, the Office on Aging, the Volunteer Center, and the Homeless Program. Although it's part of the Human Concerns Department, we're not going to be discussing the Homeless Program today, we'll actually be talking about that in March with our Housing budget.

CHAIR HOKAMA: Okay.

MS. MUNSELL: Also, as I mentioned, again, Animal Management is not part of the Division but generally falls under Human Concerns and they make up about 4 percent of our overall budget. I'll touch on them at the very end. So, I'm going to go through each of our Divisions in order. I'm not going to read all of these slides but you've got the material in front of you so if you want to refer back when we actually do start talking about Budget you'll have some information. So, the Early Childhood Resource Center...let's see, go to the next slide. Holy cow. The mission of the Early Childhood Resource Center is to coordinate and support partnerships and funding and to share resources in moving toward a coordinated system of early childhood services for children from prenatal to kindergarten entry in Maui County. Their vision is to improve and enhance the availability, affordability, and quality of early childcare and education services. Essentially, anything that impacts Maui County's children from prenatal to kindergarten is within the scope of the Early Childhood Resource Center.

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Ms. Bonacorsi is our Early Childhood Coordinator. She's been with us for almost 13 years. And then since this is a Division of one, it really does take an entire village to accomplish this Division's goals. And partnerships at all levels are essential to their success. Next one. The Early Childhood Program serves providers and families in the areas of family engagement, health, safety, professional development, learning and care. The program provides services for program and agency service providers, the community, as well as childcare and education professionals, and of course our families. In the near future, the program will be expanding their literacy initiatives, and they plan to develop a Maui County specific resource website. One of the handouts today was a book, part of their literacy program, and of course she has a ton of different hands-on materials that we could hand out and share with you but trying to keep it to a dull roar. She brought a whole luggage full, she was fabulous. So, the Early Childhood Program supports grants in three major areas: grants that support families so that the parents can work; grants that support parental engagement and track childhood development; and grants that support high-quality early childhood workforce development...workforce sustainability, I'm sorry. Studies have shown, if you're not aware that for every dollar that we invest in early childhood learning, we actually gain \$8.60 worth in the future. Moving on to our Grants Management Division. Their mission to develop and implement a plan to meet the Human Concerns Program objectives. They monitor and evaluate programs to ensure we're making good use of our taxpayer dollars, and to also make sure that the funds are distributed to programs and services that support and enhance the human and social needs of Maui County. Our Grants Management Division is led by Curtis Jamison who's been with us for about four-and-a-half years, the last year in his current position. This Division is made up of four individuals who together oversee 101 grants for a total of over \$16.6 million. Those grants are focused in a number of areas which include affordable housing, affordable rental housing, food, shelter, and safety, early childhood, health, human services and education, homeless programs, self-sufficiency, services for the frail and elderly, substance abuse, youth alcohol education, youth centers and programs, as well as some capital improvement programs. So, a lot of different areas that we provide grants for and of course we do have those numbers but we will save those and give those to you at that later date.

CHAIR HOKAMA: Okay.

MS. MUNSELL: The Grants Management Division provides financial...administrative and financial oversight for a number of line-item grants as well as these grants that we're talking about. They administer, help administer grants for a number of DHHC-specific programs, and they're responsible for executing all the grant agreements and tracking the progress and making payments to the grantees. They also provide compliance oversight which is mandated in Chapter 3.36, Maui County Code, and I think you've seen recently some evaluations that they've completed. As I mentioned before, the Department is moving towards an outcomes-oriented approach in all of our Divisions, and the Grants Management Division has been very proactive in working with grantees to help them make the shift by providing technical assistance and helping them also improve their programs and outcomes for our County investments. Immigrant Services Division, their mission is to empower new residents

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of Maui County to become fully integrated and productive members of our community. They work to connect immigrants, non-immigrants, and citizens alike to resources that will help them build successful lives and enrich our community. Immigrant services is led by Michelle Tardiville. They have a total of 7 point...7½ full-time equivalent personnel and a total budget of approximately \$436,000. Immigrant Services staff is located on Molokai and Lanai to serve all the islands on our, in our County as well as some part-time staff who serve...have an office in Lahaina. As with all of our Divisions, Immigrant Services has been working hard to improve their service to the community. Currently, they have two additional staff participating in a comprehensive overview of immigration law. And in December, they submitted an application for recognition and accreditation to the Department of Justice and the Executive Office for Immigration Review. If that application is approved, our Immigration Services Division will be able to provide more in-depth, comprehensive assistance to the community. A primary component of the Division's services is to provide assistance in navigating the complex and ever-changing US immigration system. They've increased their outreach to the community, and they've coordinated education events concerning the importance of maintaining the validity of vital documents, and this is having to do with the real ID requirements that are going to be going into effect here shortly. Okay. This is a list of their programs and services that we'll leave you with for reference during your budget discussions later. And we'll just leave you with a few statistics. So far this fiscal year in 2020, the Division has provided over 4,700 process services to almost 1,600 individuals. They provided support to a number of consulate general offices which are listed on your slide, and have provided support to the US Citizenship and Immigration Services outreach efforts in Maui County. They're really doing yeoman's work supporting and educating our very diverse population here. Kaunoa, I just want to, you know, based on the conversation that we had just earlier with Mr. Lo and the work that he is doing and the things that he's proposing in this site in Kahului. I just want to mention that the next two Divisions that we're talking about, Kaunoa Senior Services as well as our Office on Aging are both doing a lot of work to help keep our population healthy and in their homes. And a lot of that that we discussed earlier and you expressed comments on are things that our Department...our Divisions are working on very, very closely. And I'll be talking about a few of those as we go through. So, just to talk about Kaunoa Senior Services, they provide actually a wide range of programs and services for adults who are age 55 and over. Ruth Griffith has been our Senior Services Division Administrator for the last seven years and works with a team of about 126 full and part-time staff that actually translates I think to about 71 full-time equivalent personnel. Among her amazing staff, I just gotta brag here for just a second, is Maui County's employee of the year Kathy Ramos and Kris Kahihikolo who is the Lanai employee of the year as well. So...

CHAIR HOKAMA: Yay.

MS. MUNSELL: I'm really, really proud of these folks. They don't talk about Kaunoa as being the happiest place on Earth for nothing. So, Kaunoa's goal is to provide critical foundation for an aging population of Maui County to remain healthy and contribute to the community as well as live independently for as long as possible. Okay.

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CHAIR HOKAMA: Can I ask a quick question on this one? How did the Department set 55 as the minimum age for a senior? Senior program, not for a senior but for programs. Is that a Federal number, is it a State number? I just ask because every place I go, you know, it depends who is providing you with certain discounts or benefits. It's like no, you got to be 65, or no, you got to be 63, no you got to be 50...you know, so now we have 55. So, I'm just trying to figure out where we get all these numbers of what is a senior.

MS. MUNSELL: Yeah. And I don't know the answer to that. I know that some of our programs require different ages, it depends on the funding source. But how 55 was set specifically for some of them I don't know, but I do know some of it's Fed, based upon the funding that's available. So, as we go through...

CHAIR HOKAMA: Have you asked 55-year-olds if they think they're seniors?

MS. MUNSELL: Pardon?

CHAIR HOKAMA: Have you asked 55-year-olds if they think they're seniors?

MS. MUNSELL: No, but...

CHAIR HOKAMA: Because I would say the majority would say no.

MS. MUNSELL: Hey, we like Tuesday discounts though.

CHAIR HOKAMA: That's right. No, I get the discount part. My father till he died he only called himself a retiree, he was never a senior citizen. He was always a retiree. So anyway, I'm sorry, I just was curious how we setting years for minimums or maximums for programs. Thank you.

MS. MUNSELL: Thanks, Chair. We'll actually have an answer for you at our next go-around here. So, we've talked about their goals in trying to keep people healthy and in their homes and active and contributing to the community. Kaunoa actually does that through a number of programs, and these include their Leisure and Wellness Program, their Retired and Senior Volunteer Program, the Congregate Nutrition Program, Meals on Wheels, and the Assisted Transportation Program. Next slide. The Leisure and Wellness Program offers...Leisure and Wellness offers programs to help develop physical strength, mental sharpness, encourage healthy lifestyles for people who are 55 and older. They have had 4,500 unduplicated participants in this program over the past year. As you'll...let's go back. Mention here, also this is one of the ways that they reduce loneliness and isolation. You'll notice that they actually survey their participants to find out how effective their programs are, and it's a 95 percent indicate that that is very successful in reducing isolation and loneliness. Okay. They, actually part of their wellness, Leisure and Wellness Program is through activities obviously, and they do it through classes, through sports, through special events and excursions, and a lot of other different ways that they accomplish this. The Congregate Nutrition

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Program, they...targets adults 60 and plus, that's probably a funding thing. And they provided, over the last year provided over 6,500 nutritionally balanced meals at over a dozen sites throughout the County. And again, the idea is to promote overall health and independence of this group of population.

CHAIR HOKAMA: Okay. So, you saw that one yeah, Ms. Munsell? Sixty years old to qualify. Yeah. So, again, I just bring it up because people ask me what is a senior and I don't know what to say.

MS. MUNSELL: And this one is based on funding.

CHAIR HOKAMA: Funding requirements.

MS. MUNSELL: Funding for that.

CHAIR HOKAMA: Okay.

MS. MUNSELL: Yeah.

CHAIR HOKAMA: Thank you.

MS. MUNSELL: So, they have over a dozen sites that they provide congregate meals at. This includes sites in Hana, Lanai, and Molokai as well. The retired Senior Volunteer Program is offered for individuals 55 years and up. This program focuses on actually five service categories: education, human needs, economic opportunity, environmental stewardship, and public safety and disaster preparedness. We have over 50 volunteer workstations in Maui County, and have generated over \$1.1 million in volunteer hours in the past year.

CHAIR HOKAMA: Congratulations.

MS. MUNSELL: That's exciting. We're going to talk about volunteers again later. Many of you, many of the, this body have attended recognition events for their volunteers. They hold those recognition events both here, on Lanai, Molokai, and I think they hold them in, on Maui too...sorry, Hana. No, not in Hana. Okay. But thank you. For those of you who have gone to these events, thank you so much because it means a lot to the folks who are volunteering that you're there and honoring them, really appreciate that. Okay, next slide. Assisted Transportation is assistance that's provided to the frail and homebound seniors who are age 60 and over. This program has provided over 10,000 one-way rides over the past year and has a 100 percent on-time pickup rate and a 99 percent participation satisfaction rating. This program provides door-to-door transportation for our most frail population, again allowing them to remain in their homes. They provide transportation to medical appointments, business appointments, grocery shopping, and other necessary travel where they need assistance. The program also provides an opportunity to feed the spirit of our seniors who are not able to get out regularly for other events. Of course, if I were participating in this, I think my favorite would probably be cooking with firemen but they don't let

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me do that yet. Next slide. Home-delivered meals, I did my very first ride-along with the Meals on Wheels a couple of months ago, I went out with Jonathan. It was an amazing, amazing experience, and if you have not done this, I really encourage you to do it. Not only do they deliver meals to these people, but they know them personally. They're doing safety checks, they're making sure that they're, have what they need, that there's not a problem in that home. They're providing some companionship. It is just amazing.

CHAIR HOKAMA: This is a type of healthcare delivered in a sense.

MS. MUNSELL: This is the...on the numbers side of it which is what I love other than the emotional side of it, they've provided 130,000 meals over the past year for our seniors and provide a certain sense of care and help to also the family members who are concerned about their seniors and aren't there and able to check in on them quite as often. So, this is a wonderful program. Moving on to the Office on Aging who also does a lot of in-home work with our seniors, but I don't have as much experience with. But they do another...a great deal of work also to prevent loneliness and care for them. The Office on Aging is led by our County Executive on Aging Deborah Stone-Walls who's been with us for the last 11 years. Their total operating budget is almost \$5.5 million, with almost 3½ million of that or 65 percent of the budget funded through grants. They bring a lot of money into the County. Just over 1.9 million of their funds come from the General Fund. They have equivalent personnel of about 28½, 15 persons, 15 of those are County funded, the remainder are funded through grants. The Office on Aging serves as our lead advocate, planner, and policy developer for all aging, disability, and family caregiver issues in the County. One of your handouts today was the four-year plan, four-year area plan on aging, it provides a lot of good information on our plans for the Office on Aging. They also provide a lot of information to the public regarding programs and services. They allocate Federal, State, and County funding to service providers, and they're the operating entity for our Aging and Disability Resource Center. So, the Aging and Disability Resource Center or ADRC is actually one of the trusted sources of information where people of all incomes and all ages can get information on options...counseling, get assistance obtaining long-term support services, and they also provide some quality assurance through their program, through that center. These are some of the services of the Office on Aging, provides personal care, counseling, congregate meals, a lot of things that you're going to be asking about and getting more information on when we go farther into the budget. Next slide. Oh, a lot of stuff, there's a lot of stuff. Okay. Just to give you an idea of who uses the services from the Office on Aging, 60...66 percent use home and...66 percent of the individuals who use home and community-based services are female, 35 percent live alone. The average age of their client is 81 years old with the oldest being 105. These are some of the impacts in the Office on Aging that have been identified. I'll leave you to look at that and ask questions when we get farther into the budget. The Office on Aging also provided a great deal of information on trends in the, in their program. I didn't include that in this presentation because we would be going on. A lot of really good material there. But again, we can provide that to you if you're interested in that when we get into the budget. Okay. Okay. So, our last Division is the Maui County Volunteer Center. They're also a Division of one. Wendy Stebbins

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has been with the County for almost 20 years and 12½ years as our Volunteer Center Coordinator. The mission of the Volunteer Center is to be a resource and...next slide. Yeah. The mission of the Volunteer Center is to be a resource and catalyst that connects and mobilizes volunteers and volunteer agencies to contribute to a better life on Maui. Our Volunteer Center is an affiliate of the HandsOn Network and the Points of Light Foundation. We are 1 of 250 HandsOn affiliates across the globe, all of whom work to foster social change through service. The Volunteer Center promotes public awareness on volunteerism, identifies educational opportunities for volunteer leaders, and helps to mobilize volunteers in the community as I've mentioned. And to accomplish the goals, the center uses a lot of digital marketing, including Instagram, Facebook, and Twitter. The volunteer website is www.handsonmaui.com. They've got 114 partner agencies, 2,500 registered volunteers on Get Connected, and they do a lot of work hosting leadership training and volunteer recognition events as well. The social media platforms have been very successful. In the first and second quarters of 2020 alone, they saw a 226 percent growth in traffic over the same period last year. And in the first half of Fiscal Year '20, they have reached over 70,000 people on Facebook alone. This is a sample of their website. On the left is volunteer opportunity with Boo Boo Zoo and on the right is the ReVive Resale Boutique. This is another opportunity with the Hawaiian Islands Humpback Whale National Marine Sanctuary, and these are just to give you an idea of the kinds of programs that are connected through this website and supported with our volunteer center. Just real quick, again, Animal Management is not one of our Divisions but it does fall under Department of Housing and Human Concerns so I've included them just for a little bit of information about the program. The majority of the Animal Management funding is allocated to Maui Humane Society, and in case, I've mentioned, if you haven't a chance...had a chance to meet Steve MacKinnon, he's the new Maui Humane Society CEO. He is in Chambers today so if we finish here, you might take an opportunity to touch base with him. And he's certainly available to answer specific questions if there's some that I can't answer. The Humane Society's mission is to protect and save the lives of Maui's animals, accepting all in need and educating the community and inspiring respect and compassion toward all animals. For the past 30 years, Maui County has partnered with Maui Humane Society to provide the animal sheltering and enforcement services that the County is mandated by law to provide. In Fiscal Year 2020, they will receive almost \$2.5 million for contractual services and enforcement, and an additional \$100,000 for their spay and neuter program. This is a list of the programs and services that they provide. Not all of them are funded by the County obviously, so I don't have the details on those. But recently I have had a chance to tour their facility, again, if you haven't had a chance to do that and you have any question about how funding is used, is allocated there, I really encourage you to do that. The most amazing experience was standing outside their operating room and watching their vets, their vet techs, and their volunteers work to do spay and neuter for just a boatload of animals that were going through that room just in a matter of a day or so. So, if you have an opportunity, I really will encourage you before we start Budget deliberations, to take an opportunity to visit the Humane Society and get a tour from them. That's really all I have today. So, I appreciate the opportunity to be here and to give you an overview. Usually we take multiple days to talk about our programs and

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I've only barely touched the surface. And I truly thank you for the opportunity to come back specifically and talk about budgets. I appreciate that.

CHAIR HOKAMA: Thank you, Director. So again, we appreciate and I thought you did a very good general overview of the different components of the Human Concerns Division so we appreciate that. So, Members, I'm going to ask you if you have questions, but please take into account they will be returning with the more specifics on the numbers. So, as part of the handout, you know, if something catches your eye, you know, bring it up. And then I'll start with Mr. Molina for this time if you have any question you would like to pose to the Department.

COUNCILMEMBER MOLINA: Not yet, Chairman. I guess the bulk of my questions will probably come during the Budget Session when we get into more specifics.

CHAIR HOKAMA: Okay, yeah, and if you do have questions, please forward it to me so that I can at least let the Department know so they can be prepared to respond --

COUNCILMEMBER MOLINA: Certainly.

CHAIR HOKAMA: --accurately before the next Committee meeting.

COUNCILMEMBER MOLINA: All right, thank you.

CHAIR HOKAMA: Thank you. Ms. Rawlins-Fernandez?

COUNCILMEMBER RAWLINS-FERNANDEZ: Mahalo, Chair. Okay, so mahalo for that presentation, Deputy Director. My first question is regarding the additional E/Ps that was requested for the Humane Concerns Program, just wondering if they've been filled.

CHAIR HOKAMA: Ms. Munsell?

COUNCILMEMBER RAWLINS-FERNANDEZ: And if you're not sure which ones I can read the titles. Sure. Okay. Senior Service Aid II, that was a full-time position, one E/P. Park Caretaker, .5, Early Childhood Resource Coordinator...no sorry, the one below that, Senior Services Program Assistant II and that was .5, and then other positions .5.

CHAIR HOKAMA: So, answer that but I want that all in worksheets for the next round.

MS. MUNSELL: Those, according to my Division boss, she indicates that those positions have been filled, yes.

COUNCILMEMBER RAWLINS-FERNANDEZ: Awesome. Good job. I know it takes a lot of time to fill those positions so I was just...

MS. MUNSELL: It does. And we do have a number of open positions. We'll bring all that information to you --

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COUNCILMEMBER RAWLINS-FERNANDEZ: The vacancies.

MS. MUNSELL: --and their status when we come back.

COUNCILMEMBER RAWLINS-FERNANDEZ: Okay, great.

MS. MUNSELL: Yeah.

COUNCILMEMBER RAWLINS-FERNANDEZ: And then I know one of the things that we put in for the Maui Humane Society was two trucks instead of one. Have they been able to purchase those?

UNIDENTIFIED SPEAKER: . . .*(inaudible)*. . .

COUNCILMEMBER RAWLINS-FERNANDEZ: Right. So...

MR. JAMISON: So, that appropriation came through the revolving fund so they have already done one, and then they're looking to do the second one when the revolving funds get to a point that it can --

COUNCILMEMBER RAWLINS-FERNANDEZ: Right.

MR. JAMISON: --manage that.

COUNCILMEMBER RAWLINS-FERNANDEZ: Okay, great.

MR. JAMISON: So, they're definitely on top of that, yeah.

COUNCILMEMBER RAWLINS-FERNANDEZ: Mahalo for that update. Mahalo, Chair.

CHAIR HOKAMA: You brought up a good point for me to recognize so thank you for that. So for the next meeting besides your new requests, from this year's Budget tell us what you were able to achieve and areas that you're still either awaiting another department's decisions. So, we understand with your vacancies you gotta deal with Personnel, and again I'm not happy with our payroll system right now. So, if...you need to tell us if part of the problem of you filling positions is that DPS or Finance cannot process the documents timely or figure out what classification or what, you need to let us know so we can do the appropriate adjustment so that you can get the people to do the job that we expect to be done. Would you agree, Chair?

COUNCILMEMBER RAWLINS-FERNANDEZ: Absolutely. Mahalo, Chair.

CHAIR HOKAMA: So, if you can prepare for that please, Director.

MS. MUNSELL: Certainly. Our own experience has been it's not necessarily an issue of getting it through DPS although, you know, obviously that does take a little bit of time.

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But actually being able to find qualified people for these positions, we've had to reopen recruitments multiple times, because we're simply not finding the...enough people or the right people for these positions too. But I'll, next time when we return, I'll make sure that you've got those, that status and know exactly where they stand.

COUNCILMEMBER RAWLINS-FERNANDEZ: Mahalo.

CHAIR HOKAMA: Okay. Yes?

COUNCILMEMBER RAWLINS-FERNANDEZ: And quick follow-up on that. And then will you also let us know if, you know, one of the challenges is the amount, the pay scale for that position? Because if that's also a problem and we're not getting the help that we need because we're not allocating enough for that position or, you know, whatever it is, please let us know that next time too. Thank you.

CHAIR HOKAMA: No, yeah, we'll ask for whatever information they can share, Ms. Rawlins-Fernandez, as well as unemployment factors. We're pretty much at full employment nationwide and in this County. So, that could be one of their challenges is that people working. Ms. Paltin, any questions at this time for the Department?

COUNCILMEMBER PALTIN: Oh sure, thank you, Chair. I just wanted to follow up on a couple of things that Member Rawlins-Fernandez and Sugimura kind of briefly touched on. Like how you have all of these programs, is there any opportunity for crossover like, you know, my kids and Member Rawlins-Fernandez kids are blessed enough to have their grandparents in their life, but is there opportunity for like early childhood folks that don't have grandparents in their lives to, you know, make the connection with some of the seniors or even like the animal fostering and seniors or vice versa? Is there any opportunities for crossover between the different Divisions?

CHAIR HOKAMA: Director?

MS. MUNSELL: I believe there is. And thank you for that question. I'm not familiar with all of the programs that they do, but I do know that they are involved with a number of activities where they're trying to get seniors connected with young people as well. They do all kinds of things at Kaunoa, and if you'd like, we can actually bring a list of those kinds of activities for you when we come back for budget.

COUNCILMEMBER PALTIN: Cool. Thanks.

CHAIR HOKAMA: Thank you. We're going to have an intense next meeting it looks like. Ms. Sugimura?

VICE-CHAIR SUGIMURA: It's going to be good.

CHAIR HOKAMA: No, no, but it's good. Ask the question --

VICE-CHAIR SUGIMURA: Yeah.

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CHAIR HOKAMA: --because --

VICE-CHAIR SUGIMURA: Yeah.

CHAIR HOKAMA: --they'll be prepared to respond at the next meeting. Ms. Sugimura?

VICE-CHAIR SUGIMURA: So, I just have a question, I think we've all benefitted from what the Human Concerns spreadsheet has been on reporting of grants.

CHAIR HOKAMA: Yes.

VICE-CHAIR SUGIMURA: And I just want clarification because I think what we're looking at and maybe for the departments is for the next year's reporting, we want to convert to Housing and Human Concerns standards. Is that correct?

CHAIR HOKAMA: Yeah, yeah. We leaving --

VICE-CHAIR SUGIMURA: Next year right?

CHAIR HOKAMA: --that to our Budget Chair.

VICE-CHAIR SUGIMURA: Okay.

CHAIR HOKAMA: We're leaving that to the Budget Chair.

VICE-CHAIR SUGIMURA: Not this year...I mean not this past year. Okay, good. Because Curtis made a really good point 'cause when I was talking to him, he was saying that then the departments when you set your standards for next or this...no, next fiscal year, yeah, FY '21 then you can definitely guide it towards that direction. Just so the departments don't scramble and try to convert and change your current reporting to be like what Housing and Human...and you did a really good job. I think it opened my eyes on, you know, kind of information we were asking anyway and you put it all down on paper. So, thank you, Chair.

CHAIR HOKAMA: Well, I appreciate your warning to other departments.

VICE-CHAIR SUGIMURA: I think we all saw it.

CHAIR HOKAMA: Well, yeah, again yeah, we benefitted from this Department presenting us a very good approach to their grant reviews and how they do scoring. We would hope the other departments see the benefit of what Budget Chair is trying to do, and if they don't, well, live with the reality of what's budgeted at the end of the process. Okay.

VICE-CHAIR SUGIMURA: True yeah.

CHAIR HOKAMA: Live with it. Ms. Kama?

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COUNCILMEMBER KAMA: Thank you, Chair. So, on Page 10 of your PowerPoint under activities FY '20, item two, it says in December 2019, Immigrant Services Division submitted its application for the recognition and accreditation to the DOJ/EOIR. What does that mean, DOJ/EOIR . . . *(inaudible)*. . . --

CHAIR HOKAMA: Department of Justice by the Feds.

COUNCILMEMBER KAMA: --the recognition to.

VICE-CHAIR SUGIMURA: Department of Interior.

MS. MUNSELL: Department of Justice, Office of Immigration...Executive Office of...

MR. JAMISON: It's the Department of Justice, Executive Office on Immigration Review.

COUNCILMEMBER KAMA: Reform? Immigration what?

MR. JAMISON: Review.

COUNCILMEMBER KAMA: Review.

MR. JAMISON: That's the name of that office at the Department of Justice.

COUNCILMEMBER KAMA: And what does that mean if you get an accreditation?

CHAIR HOKAMA: Department?

MS. MUNSELL: It allows us to provide more in-depth services to our immigrants and our, the folks in our community that we're not able to provide now.

COUNCILMEMBER KAMA: What is that?

MS. MUNSELL: Actually, I'm going to let Curtis explain this 'cause he's, I said that he has been one year as our Grants Manager, he is actually our former...

COUNCILMEMBER KAMA: That's why he gets the question.

CHAIR HOKAMA: Okay, introduce yourself formally for the record.

MR. JAMISON: My name's Curtis Jamison, I'm with the Grants Management Division, but I was previously with the Immigrant Services Program as you know. Getting accreditation and recognition from the Department of Justice, Immigration Review actually provides a level of protection to the County Division by enabling...there's a...the law is a little bit different for immigration. People who are in immigration court and immigration processes have no right to counsel so they're forced to have to pay for counsel, for an attorney. And it leaves this gap of people who need basic services, and

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the Department of Justice has this program which enables community organizations and non-for-profit as well as community-based programs to offer at reduced or no cost legal services to people who need it. By getting accredited through that process, it provides protection so then if somebody says we came and we received assistance from the County Immigrant Services Program, that they provided us legal counsel. Right now, we're not able to provide any of those services which really hinders the ability to help those people, because they have to be completely engaged the whole time in the process. So, it expands the services provided and provides protection to the County staff.

COUNCILMEMBER KAMA: Interesting. That's why I asked. So, another question, if I may, Chair?

CHAIR HOKAMA: Proceed.

COUNCILMEMBER KAMA: So in terms of protecting our immigrants, so we have the 2020 Census that we are almost into. So, how do we protect these people who want to be counted but yet are afraid that the information might go more than they're willing to, for it to go?

CHAIR HOKAMA: Department, can you respond? Director?

MS. MUNSELL: We have our...

CHAIR HOKAMA: If you feel you need to confer with appropriate advisors, whether it be Corp. Counsel or not, I would request you do so but we would like a response.

MS. MUNSELL: Yeah, sure. We also have our Division head in the Chambers if you would like to have her come down.

CHAIR HOKAMA: Ms. Kama?

COUNCILMEMBER KAMA: Yes please.

CHAIR HOKAMA: Okay, if you can respond, please come forward.

MS. TARDIVILLE: Hi, good morning.

CHAIR HOKAMA: Good morning. Introduce yourself please.

MS. TARDIVILLE: Good morning. My name is Michelle Tardiville, I'm the Immigrant Services Program Coordinator. I've been in the position for just a little over a year. So, thank you for your question. We are involved to a certain extent in the 2020 Census in so much as we're--what's...for lack of a better word--helping our clients feel comfortable with their participation, that they know the importance of participation. As you know, we don't have anything to do with the Census itself --

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COUNCILMEMBER KAMA: Correct, correct.

MS. TARDIVILLE: --that's Federal. There's, my understanding, no questions as to citizenship, you know, or their legal standing in the...residency I guess you could say. It's just about being counted. And so, part of our job, as Director Tsuhako has just wanted us to relay that to our clients, that importance, that it's not what they think. We can...they can bring their Census to us, or we can help them look at it online to make sure that they...I don't know what to, lack of a better word, to know what they're getting themselves into maybe, helping them feel comfortable with that. Participation is completely voluntary. I don't know, did that answer your question?

COUNCILMEMBER KAMA: Well, I think I was looking for assurances as I, you know, work with the Hispanic community out there. They're always worried about deportations. So, you're correct, I mean on the Census it doesn't ask for US citizenships, but, you know, your last name if it's anywhere that looks or smells like Hispanic is subject to review. So, I'm always concerned about that. So, but I hear what you're saying in terms of just stand up to be counted. We all know how important it is, but if we want our community to be counted then we also have to take into account how important it is for them to be free. So, thank you for your response. Thank you, Ms. Munsell. Thank you, Chair.

CHAIR HOKAMA: Thank you. I'm going to pose some questions and again, Director, what you can respond at the next meeting would be great and what you can give us a verbal comment this morning would be great too. So on Page 5 at the, your top regarding Early Childhood Resource Center, I appreciate the mission and vision component. Members, I'm on Page 5, top half of their handout. I would just like to know as far as early childhood, and again we are aware of what the Legislature is considering regarding lowering the minimum age for education, public education. What is the role of Health Department and State Education Department regarding early childhood resources? 'Cause what I understand the Constitution to be and what I understand we're doing, I don't know if we've got our jurisdictions mixed up of who should be responsible. So, that one. On Page 8 on the bottom under Grants Management Division, I just wanted to ask, I appreciate you mentioning things like the affordable rental housing. Does your people also do the down payment program as part of the grants review process or you let Finance take care of those things? Director?

MS. MUNSELL: Those grants are managed through the Housing Division.

CHAIR HOKAMA: Through Housing Division. Okay. But the affordable rental housing is within Human Concerns Division?

MS. MUNSELL: So, the...we actually, the Housing Division is actually...shoot, it comes from the Grants Management Division into the Housing Division through our program. It's reported in the Housing Division.

CHAIR HOKAMA: Okay. Well, I trust Ms. Kama will take care of that for us. Yeah, so thank you for that. Page 10, top of 10, again with the Immigration Services as part of

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Ms. Kama's comments, if we have the numbers, I would like to know the percentage of illegal population in this County and what kind of County dollars, resources are we spending on this component. Under her concern regarding Department of Justice accreditation, does this now require us to comply with ICE and the Federal ICE Program? And does your program at least either present or at least inform all those in the US, the responsibilities that a person who resides in the US has including doing appropriate civic participation like Census? Okay. There's always a price for anything, including being an American or a citizen of this County. The other one regarding Page 11, your top slide under activities, number four, if you could give us additional comment regarding the Acculturation Program. I...we, we're able to read your narrative, Director, so if you could tell us what is the concern, 'cause I thought we did a pretty good job from Mayor Cravalho regarding the Filipino sector, and now that we have our Micronesians and others from the South Pacific, we have Hispanics, yeah, your challenges and...

MS. MUNSELL: Sir?

CHAIR HOKAMA: Yes, Director?

MS. MUNSELL: The, we had actually RFP'd the Acculturation Program this past fall, didn't get any responses. The Division is now reaching out to other possible partners and we're hoping that we would get that program going. Our hope is still to complete that this fiscal year.

CHAIR HOKAMA: Terrific. Thank you for that update. Page 13, under Leisure/Wellness, we are all aware of the success of Kaunoa, I'm...what we'd like to know is do you have a trend or something about how many people who would like to participate but cannot because of capacity? You're at maximum with either instructors of a class or capacity, because size of Kaunoa itself, we only can handle X amount of people. So, if you could let us know because there's requests for us to do Kaunoa at other areas besides just at Kaunoa Center. So, this may help us be able to consider opportunities for this program.

MS. MUNSELL: Would you like our Division head to come down and comment?

CHAIR HOKAMA: At the next meeting.

MS. MUNSELL: Next meeting.

CHAIR HOKAMA: I want specifics. Okay, and you're going to help us understand this, again, we notice it's some is by funding, but should we look at standardizing age for programs? Let's see, the other one that, again, we'll work on, on Page 21 on your snapshot of MCOA, your County Office of Aging, we appreciate those statistics. We would also be interested though if you could provide us any trends that we should be aware of because, you know, we made a lot of forecasts on longevity, our longevity forecast more than likely is 50 percent off, okay, in years we gotta provide. So, if you have those things we'd appreciate it, Director.

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MS. MUNSELL: Thank you for asking. Actually, she provided me some beautiful charts on trends, and because of the length and my concern about taking your time, I removed some of those, so we will make sure that you get that material.

CHAIR HOKAMA: Yeah. We're anal about those statistics, but we appreciate you having that for us. Thank you. And then on Page 20, the bottom, some of the services MCOA provides, it's kind of interesting for me, it's not the State or their designated third-party but the County provides hospital discharge assistance? Why don't you come down and give us a comment on that please? I always finding it interesting why we do so many State things.

MS. STONE-WALLS: Thank you, Chair. For the record, my name is Deborah Stone-Walls.

CHAIR HOKAMA: Thank you for being with us.

MS. STONE-WALLS: Thank you for the opportunity to be here. Yes, hospital discharge assistance has also been known as community-based care transitions. So, what we do, it's a standard function of area agencies on aging, if a senior has been hospitalized and they're coming out of the hospital, we make sure that we're connected with them to help reduce readmission. So, you may remember several years ago, we had a program agreement with Medicare where we actually were able to bill Medicare directly for that. Medicare cut us out of the program, even though we actually had the largest decrease of hospital readmissions in America. We are so small that they couldn't use our numbers statistically, so they cut us out. But we have continued that program because what we find is when seniors go into the hospital, having good meals to eat when they're released, having that ride back to the doctor for a follow-up visit. So, the services we're providing are actually our normal services, we just make sure when the hospital...

CHAIR HOKAMA: You're just connecting them with the --

MS. STONE-WALLS: Yes.

CHAIR HOKAMA: --right agency.

MS. STONE-WALLS: Yes. Yes. So, we make sure, our folks get in there and make sure they have direct access to those services that will help them stay healthy once they're discharged.

CHAIR HOKAMA: Okay. So, is it because in a sense although you're connected to the County, you're actually a State agency per se, the Office of Aging?

MS. STONE-WALLS: Thank you for that question. No, sir, we're not. We're falling within the realm of...we, we're kind of unique because --

CHAIR HOKAMA: Yes, you are.

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MS. STONE-WALLS: --we, a lot of our rules we follow are Federal law established through the Older Americans Act, but the Older Americans Act establishes the Administration for Community Living and the Administration on Aging at the Federal level. That's connected to the State units on aging. So, we have a Hawaii Executive Office on Aging. And then each county in America has an area agency on aging. So, it's a way to ensure that Americans regardless of where they live are connected, and it's designed to be operated in the County level, our office. Because the State, as we know, it's not atypical in our State for many State programs to be focused Oahu, right, on Oahu. It's Oahu-centric. So, the act was designed in such a way so that communities that may be not large or prevalent in a state also have representation to help seniors live life with as much dignity as possible. So, the act was actually designed to ensure that it...that there is a county presence maintained across America.

CHAIR HOKAMA: Thank you for that response. And again, when we do the details, yeah, of the Budget, we'll also ask for your additional comments on. One of the things though I find interesting, do you also find that your clientele has an understanding or see the benefit of social media opportunities, or it's like that's not my generational thing so you're talking to the wrong people?

MS. STONE-WALLS: Thank you for that question. We find that some of...we find a mix frankly. As Wes Lo pointed out, many of our folks who are now eligible according...our Federal guideline for most services is 60, for preventative services it's 55 which may be why the leisure was chosen 55 because we want to help people get started with active living earlier. So, we find a lot of our younger participants are very well connected because we're all used to being connected.

CHAIR HOKAMA: What is the younger level of participants?

MS. STONE-WALLS: Yes. Well, many of our...

CHAIR HOKAMA: What is that range? What would be that range, 50 to 65, your younger group?

MS. STONE-WALLS: You know we have folks into their 80s that are very well connected online. My own mother is 78 and she's on the Internet more than I am. So, you know, we do find...we also find that technology companies are reaching out to that older age group with simpler ways to be connected. So, the technology...

CHAIR HOKAMA: Without sharing vital information.

MS. STONE-WALLS: Yes, yes. So, we have a mix of folks. Some folks have never touched a computer and some 80-year-olds are very proficient with their social media management, so.

CHAIR HOKAMA: So, yeah, thank you for those response. Members, we got time for one more round. Mr. Molina?

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COUNCILMEMBER MOLINA: Yeah, thank you, Chairman. Just wanted to ask Director Munsell on some statements she made earlier with regards to the shortage of filling certain positions. Can you elaborate which positions or sections you're having a difficult time finding qualified people to fill?

CHAIR HOKAMA: You can be general 'cause --

COUNCILMEMBER MOLINA: Yeah.

CHAIR HOKAMA: --at, when, next meeting when we'll get the spreadsheet so you can see --

COUNCILMEMBER MOLINA: Yeah.

CHAIR HOKAMA: --the actual positions. But, Director, if you could?

MS. MUNSELL: Thank you for the question. I know specifically in the Housing Division we had a very difficult time recruiting for that Development Coordinator position. We're now in the process of trying to hire a Housing Specialist and we're on our second or maybe we're on our third attempt. And that's a relatively entry-level position. I know that Kaunoha has a number of positions as well that they've had difficulty hiring for in their open recruitment. So, I think it's across the board, not specifically just one area. But we'll bring specific information to you so you'll know the status of all of those positions.

COUNCILMEMBER MOLINA: Okay. And, Chairman, the reason I bring this up is because ERS, if I could use one example of an area of critical need is we have a Statewide shortage of substitute teachers, and the State ERS makes exemptions for retired County or State personnel to take these positions on so they don't have to give up their retirement. So, I'm thinking if this area of critical need, if this is happening with our sister counties, maybe some discussions should maybe possibly begin with ERS to make some exemptions, so. 'Cause there's a lot of able-bodied retired people that would look for part-time work and who have abilities and who would like to stay engaged. So, just because you retire from your full-time job, you know, after a while you might get bored at home and you may want to look at something part time, and so this may be one venue or avenue where, you know, we could fill some of these positions provided ERS makes these exemptions. And even still with the substitute shortage at least it's helped to fill but there's still a need. So, I was thinking along those lines so maybe we can fill some of our County positions with able-bodied retired people and so they don't have to give up their retirement. 'Cause no sane person would want to give up their retirement to go work in a part-time job where you're making less. So, maybe, possibly could network with your sister, with our sister county directors to make an appeal to ERS to see if they would create exemptions to allow retired County and State employees to apply for these jobs without having to give up their retirement. And just my thoughts, Chair. Thank you.

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CHAIR HOKAMA: No, no, I think that is a very good suggestion we should consider. I'm looking at it in another way too, deleting the position and putting it under professional services for them to go contract out. Develop it and then make sense, yeah, then if make sense, we'll, can consider civil service considerations as another way to approach getting the job done sooner than later. Anything else, Mr. Molina?

COUNCILMEMBER MOLINA: No, thank you, Chair.

CHAIR HOKAMA: Thank you. Ms. Rawlins-Fernandez?

COUNCILMEMBER RAWLINS-FERNANDEZ: Mahalo, Chair. I think that's a great idea and I hope also, Member Molina, I think that's a good idea too, and we're going to have the ERS Executive Director here so make you sure write down that question so that when he comes then you can ask him that question. Okay. So, my questions, Chair, is for some of the updates that we spoke about for the next time Ms. Munsell comes before us. Would like me to kind of list some of the things that I'm hoping she'll --

CHAIR HOKAMA: Sure.

COUNCILMEMBER RAWLINS-FERNANDEZ: --update us...oh okay.

CHAIR HOKAMA: Sure.

COUNCILMEMBER RAWLINS-FERNANDEZ: At...oh, the first one, so perhaps, Chair, you have an update on the Lanai Kinaole, it was such an awesome program so I don't know if anyone has an update now. If not, we can...

CHAIR HOKAMA: We are going to be celebrating their one-year anniversary shortly, Budget Chair --

COUNCILMEMBER RAWLINS-FERNANDEZ: Awesome.

CHAIR HOKAMA: --and I'll let all of you know it has been a big success. With all the challenges your island and my island has been going through with this Federal program. And so, I can tell you Lanai has, is very grateful to this Council for giving it the support, because it's made a difference to a lot of our people that needed the help, especially our part-Hawaiian community that has issues with as you would know blood pressure and diabetes. So, that's where they are and they're preparing for, as they told us part of their second year of their three-year program, and I'm very pleased with their successes so far, Ms. Rawlins-Fernandez. So, I would be with no hesitation asking for your folks' support in the upcoming year.

COUNCILMEMBER RAWLINS-FERNANDEZ: Awesome. That's such a great update. It was such a great program. I'm grateful for, you know, to them for putting this organization together to serve the community. Okay. And then the suicide crisis study.

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CHAIR HOKAMA: Director? Yeah, if you could get...you have anything at this time? If not, we'll...

COUNCILMEMBER RAWLINS-FERNANDEZ: For the next time --

CHAIR HOKAMA: Okay.

COUNCILMEMBER RAWLINS-FERNANDEZ: --I think.

CHAIR HOKAMA: Thank you.

COUNCILMEMBER RAWLINS-FERNANDEZ: The meal prep for Department of Education and Hale Mahaolu, I guess a meals program. The...

CHAIR HOKAMA: Yeah, as you can see on Lanai we have some food service issues lately with our schools and whatnot, and it impacts also our senior food services at times as well.

COUNCILMEMBER RAWLINS-FERNANDEZ: And then an update on the Paukukalo Club House.

CHAIR HOKAMA: Okay.

COUNCILMEMBER RAWLINS-FERNANDEZ: And oh, the Senior Services Program Assistant position on Lanai, I notice that, you know, we reduced that position in the Budget and there's also no Senior Service Transit Aide where there used to be on Lanai. And so, I was hoping to get an update on how that program on Lanai is now working if there aren't any positions there for that now. And I think that's most of it for now. Yeah. Okay, mahalo, Chair.

CHAIR HOKAMA: Thank you, Ms. Rawlins-Fernandez. And I appreciate your concern for Lanai. Mahalo. Ms. Paltin?

COUNCILMEMBER PALTIN: Thank you, Chair. Thank you, Ms. Munsell. I just was wondering 'cause Page 1 has all of your programs and in between of Page 9 and 10, I couldn't find any information on the Homeless Program. And I just was wondering, you know, with the recent actions taken at Kanaha, is there any actions going to be taken in the Mile Marker 13 to 14.5 area? I know that, you know, the ocean side is not the County property but the mauka side there is County property. And, you know, we've asked Public Works and Environmental Management to rebuild some of the berms so that there's not so much buildup of abandoned vehicles and whatnot, but they continue to find ways to get back to that County property area. And, you know, I think Countywide it's kind of an issue, so I was wondering did that slide get left off of the presentation?

CHAIR HOKAMA: That is going to be covered by Ms. Kama's Committee, Ms. Paltin.

COUNCILMEMBER PALTIN: Oh.

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CHAIR HOKAMA: Under the Affordable Housing Committee jurisdiction.

COUNCILMEMBER PALTIN: Oh okay, okay.

CHAIR HOKAMA: So, they'll present that specific, your specific area of interest at that, her Committee meeting.

COUNCILMEMBER PALTIN: Oh okay. Thank you.

CHAIR HOKAMA: Okay, thank you. Ms. Sugimura? Thank you. Ms. Kama?

COUNCILMEMBER KAMA: Just one question. On Page 20, the services of Maui County Office on Aging. Caregiver Respite and Services, what does that look like?

CHAIR HOKAMA: Ms. Stone-Walls, if you would please join us once more. We're getting her steps in. If you could respond please.

MS. STONE-WALLS: Thank you, Chair. Thank you, Member Kama. Yes, caregiver support, respite and support is a continuum of services that we provide all the way from education about care giving, support for care giving, like support groups, training, caregiver training. And then we also offer in-home respite services so that if an individual...if a caregiver needs respite in the home, we can help with that. And adult daycare respite services. So, it's, it spans from just helping people adjust, reduce their caregiver stress, all the way to actually helping them care for their loved one so that they have time to do things they may need to do or just to relax and recover.

COUNCILMEMBER KAMA: So, then I think my more in-depth question is if you wanted to help a caregiver reduce their care giving due to stress or time or whatever, what do they need to do or what does that look like that? I mean how do they get the help, what do they have to do?

CHAIR HOKAMA: Department?

MS. STONE-WALLS: Chair? Thank you for that question. So, they can contact our office and we can work with them to...we do an assessment with them, just kind of find out where they are and what they need. I know earlier today you guys were...I think Member Paltin was mentioning about let's ask the seniors, right, what do you need? So, we meet with caregivers and we ask them what do you need, what would be helpful for you? So, we start from there and then we help that family, those caregivers decide what that we can help with, them with would be the best options for them. So, we...and we also look at their various levels of stress and help them problem solve.

COUNCILMEMBER KAMA: Thank you, Chair. Thank you, Deborah.

CHAIR HOKAMA: Thank you. Ms. King?

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COUNCILMEMBER KING: Thank you, Chair. I just stepped out to go to the WIR NACo call, and there was an actual relevant update on the Older Americans Act and which has lapsed. But they said that the funding was continuing to come so we haven't experienced any break in funding that, from any Federal funds we're getting?

MS. STONE-WALLS: Chair?

CHAIR HOKAMA: Department?

MS. STONE-WALLS: Thank you for that question. There has been no lapse.

COUNCILMEMBER KING: Okay.

MS. STONE-WALLS: It's not uncommon for the act to kind of do this every now and then. So, they're in the process of the reauthorization and they have some agreements so we're anticipating that that will happen quickly. I guess the Senate has been a little busy lately with some other matter, so.

COUNCILMEMBER KING: Okay. So, the report that we got is it did pass the Senate and the House, but they have not taken it up on the floor. So, NACo is trying to encourage that.

MS. STONE-WALLS: Yes.

COUNCILMEMBER KING: But I'm glad that we haven't had any lapse in funding. So, I had just a couple questions. One is just a quick...Kaunoa used to offer for their programs that they used to offer or allow 10 percent of some of the classes to be non-seniors. Do they still do that?

CHAIR HOKAMA: Director?

MS. MUNSELL: Thank you for the question. No, they don't.

COUNCILMEMBER KING: Okay.

MS. MUNSELL: They don't allow it any longer.

COUNCILMEMBER KING: Okay. So, it has to be, you have to be...and then I just knew that because I was asked by a friend of mine about 15 years ago to attend a class, because it was going to be cancelled if they didn't get enough, and so they were allowing the 10 percent so that they could keep the classes going if they didn't get minimum attendance. But I guess that's no more. But the other question I wanted to ask you and I apologize if this was asked when I was gone, was if you could just...I'm curious as to how you explain to your staff and then, you know, for people listening who don't understand the difference between outcomes and outputs.

CHAIR HOKAMA: Director?

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MS. MUNSELL: Thank you for the question. In the past when we've set up our measurements, performance measurements, we've often counted things like attendance at meetings or how many people versus trying to determine whether you're actually making a difference. And so, when we're looking at our performance measures for 2021, and you'll, obviously when the Mayor rolls out his next Budget, you'll get to take a look at those and see whether we've succeeded or not. But the idea is to try and not count the fact that we went to three meetings but rather show what we got out of those meetings or what the outcomes of those meetings were. So, that's what we're trying to move towards.

COUNCILMEMBER KING: Okay. Thank you for that explanation. That's music to my ears. And I love the work that you're doing on, you know, the strategic planning and looking at outcome goals. So, thank you for that. I look forward to seeing your performance measures this year.

CHAIR HOKAMA: I can say you've been very consistent, Ms. King, and so I'm happy that we having progress. Yeah. So, Members, we're going to defer this item. I'm going to be working with Staff and the Department to bring them up as soon as possible, hopefully at the next meeting. But I've also will let you know, our resource for the sex trafficking item, we're having difficulty having her here during our scheduled meeting so we are going to continue our efforts, because I would like to have that discussion as it impacts our County and our particularly young people that are vulnerable to this abuses. So, I plan to do that, but we're going to finish up the Budget review of Human Concerns, and then I already plan to bring up the feral animal issue back again which will cover a component from deer to dogs to cats to chickens, and if there's other things we need to consider, we will. And then I'm also thinking if we have the time available, I'll schedule one component so that we can have the, our program on animal management done at the same time, because we're going to ask animal management, the Humane Society to also give comment on the feral subject matter. Okay. So, Mr. MacKinnon, just to give you some advance notice, we are going to give you your opportunity, but we're also going to ask you to participate on the subject of the feral animal management within the County of Maui. So, it's all three islands we're going to be looking at animal management. Any other questions or requests? Yes, Ms. Paltin?

COUNCILMEMBER PALTIN: Oh, I just was wondering if we're going to do a Budget review of Parks and Recreation?

CHAIR HOKAMA: Yes, we are. Yes, we are. They're the big component, they're the big baby in this Committee's Budget responsibility so we'll be doing that, including the CIP. The status of existing projects as well as the proposed projects, we will have that, Ms. Paltin.

COUNCILMEMBER PALTIN: Okay, thank you.

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CHAIR HOKAMA: Yeah, no, that is critical. This lady in front of me is going to be staring down my throat. Any other requests, Members? With no objections, we'll defer this item.

COUNCILMEMBERS VOICED NO OBJECTIONS.

ACTION: DEFER PENDING FURTHER DISCUSSION.

CHAIR HOKAMA: We thank Ms. Munsell and thank you, staff, I know we didn't utilize all your comments and advice this day, but please be prepared for the next meeting because we are going to get into the weeds and the details so please be prepared for that. Okay. With no further business, Members, thank you very much. We are adjourned. . . .(gavel). . .

ADJOURN: 11:42 a.m.

APPROVED:



RIKI HOKAMA, Chair
Healthy Families and Communities
Committee

hfc:min:200220:ds

Transcribed by: Daniel Schoenbeck

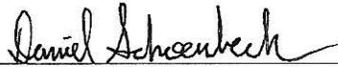
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CERTIFICATE

I, Daniel Schoenbeck, hereby certify that the foregoing represents to the best of my ability, a true and correct transcript of the proceedings. I further certify that I am not in any way concerned with the cause.

DATED the 9th day of March, 2020, in Kula, Hawaii



Daniel Schoenbeck