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M I N U T E S
BUDGET AND FINANCE COMMITTEE
Council of the County of Maui
Council Chamber
April 2, 2007

APPROVED:


Committee Chair

1 CONVENE: 9:04 A.M.
2
3 PRESENT: Councilmember Joseph Pontanilla, Chair
4 Councilmember G. Riki Hokama, Vice-Chair
5 (in 9:11 A.M.)
6 Councilmember Michelle Anderson, Member
7 (in 9:25 A.M.)
8 Councilmember Gladys C. Balsa, Member
9 Councilmember Jo Anne Johnson, Member
10 Councilmember Danny A. Mateo, Member
11 Councilmember Bill Kauakea Medeiros, Member
12 Councilmember Michael J. Molina, Member
13 Councilmember Michael P. Victorino, Member
14
15 STAFF: Lance Taguchi, Legislative Analyst
16 Gayle Revels, Legislative Analyst
17 (Budget Session only)
18 Yvette Bouthillier, Committee Secretary
19
20 ADMIN.: Helene Kau, Budget Analyst, Budget Office,
21 Office of the Mayor
22 Thomas Phillips, Chief, Department of Police
23 Gary Yabuta, Deputy Chief,
24 Department of Police
25

1 Richard Yadao, Motorpool Coordinator,
2 Department of Police
3 Jeffrey Amaral, Captain, Department of Police
4 Don Medeiros, Director, Department of
5 Transportation
6 Wayne A. Boteilho, Deputy Director,
7 Department of Transportation
8 Brian T. Moto, Corporation Counsel,
9 Department of the Corporation Counsel

10

11 OTHERS: Item I: Sandy Baz, Executive Director,
12 Maui Economic Opportunity,
13 Inc.
14 Others 30

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16 CHAIR PONTANILLA: (Gavel.) Good morning, Members, the
17 Budget and Finance Committee meeting will come to
18 order.

19 Today is April the 2nd, and the time is
20 approximately 9:04.

21 Chair would like to introduce the Members
22 that are here this morning. We do have Member
23 Mateo, Anderson, Baisa, Medeiros, Molina, and
24 Mr. Victorino.

25 COUNCILMEMBER VICTORINO: Good morning, Chair.

1 CHAIR PONTANILLA: Good morning.

2 Excused this morning are Member Johnson and
3 our Council Chair, Mr. Hokama.

4 The Chair would like to introduce first our
5 staff that is supporting us. We do have
6 Gayle Revels, as well as Lance Taguchi. Both are
7 Legislative Analysts. And our Secretary this
8 morning is Yvette Bouthillier.

9 Members, this morning we are privileged to
10 have the Police Chief, Chief Phillips, as well as
11 his Deputy, Chief Yabuta.

12 From the Corporation Council, we do have
13 Brian Moto.

14 Supporting the Budget Office is Helene Kau,
15 our Budget Specialist.

16 The Chair would like to receive public
17 testimony, if there's anyone that signed up for
18 public testimony.

19 No one?

20 If the Members don't have any objections, the
21 Chair would like to close public testimony at this
22 time.

23 COUNCIL MEMBERS: No objections.

24 CHAIR PONTANILLA: Thank you.

25 ITEM NO. 1: FY 2008 BUDGET (C.C. NO. 07-29)

CHAIR PONTANILLA: This morning we'll start with the
2 Police Department. Again, joining us in the Budget
3 and Finance Committee Meeting this morning are Chief
4 Phillips, as well as Deputy Chief Yabuta.

5 Before I ask Chief Phillips to give us some
6 introduction, I'd like to call on Ms. Helene Kau, if
7 you do have any opening statements that you want to
8 do at this time.

9 MS. KAU: No, Mr. Chair.

10 CHAIR PONTANILLA: No opening statements.

11 Members, and the members of the sitting
12 gallery, the air conditioning unit is off this
13 morning, so it's going to be pretty warm. So,
14 please bear with us as we go through our
15 deliberations this morning.

16 So, at this time, the Chair would like to
17 call on Chief Phillips to give us some opening
18 remarks.

19 Chief?

20 CHIEF PHILLIPS: Good morning, Chair Pontanilla and
21 Committee Members.

22 First of all I just want to thank you for the
23 time to let us present our Fiscal Year '08 request,
24 budget request to you.

25 This morning I have the Deputy Chief

1 Gary Yabuta with me. Unfortunately our Business
2 Manager, Greg Takahashi, who knows this document
3 inside out is not here. He's in the mainland today.
4 He couldn't make this meeting.

5 I have -- most of my Command Staff is in
6 attendance. If there are questions that we'll need
7 from them, I can bring them down.

8 Did you want me to introduce anybody? Or
9 just if they're called?

10 CHAIR PONTANILLA: As they come down, if you could
11 introduce them.

12 Thank you.

13 CHIEF PHILLIPS: Okay. Thank you.

14 just give a brief overview of our
15 Department and our request, and then field
16 questions.

17 Police Department has, basically, four
18 programs for budget purposes. The first is
19 Administration Program, which includes the Chief's
20 Office, Administrative Services, Internal Affairs,
21 Criminal Intelligence Unit, and Quality Assurance.
22 There's a total of 24 personnel, and that's a
23 request increase of 1 from the '07 budget.

24 The second program is our Investigative
25 Services Program, which includes our Criminal

1 Investigation Division, the Vice Division, our
2 Juvenile Crime Prevention Division, and our Special
3 Response Team. And there are 89 personnel in that
4 bureau, and that is no increase from last year, the
5 same as last year.

6 Uniformed Services Bureau, which includes all
7 of our districts, Wailuku District, Lanai District,
8 Hana District, Lahaina District, Molokai District,
9 and Kihei District, as well as our Traffic Section.
10 And in that -- that's our largest bureau, with 289
11 personnel. There is a request increase of 5.5 in
12 that area.

13 And I'll explain the increases after.

14 The fourth program is our Technical and
15 Support Services Program, which includes
16 Communications; Community Relations; Plans,
17 Training, and Research; our IT Section; Radio Shop;
18 Motorpool; Building Maintenance; and Records
19 Section. There are a total of 112.8 personnel in
20 that area. And there was no increase requested in
21 this budget.

22 Our total Department personnel is 515.4.
23 That's an increase of 6.5 from the 2007 budget. Our
24 total budget request for the 2008 Fiscal will be
25 40,518,090. That is an increase -- I'm sorry. Just

1 to break that down, Salary and Wages is 81
2 percent -- includes 81 percent of that; Operations
3 would be 16 percent; and Equipment would be 3
4 percent of that total. The total increase in our
5 budget from the 2007 is 3,168,327.

6 And I'll kind of -- that's just the overview,
7 and then I can answer questions. Or if you want me
8 to get into specifics about the requested
9 increases...

10 CHAIR PONTANILLA: Now, Chief, what I'll do is, we're
11 going to take the programs by accounts, "A," "B,"
12 and "C" Account, to make it uniform so that we don't
13 get lost along the way.

14 CHIEF PHILLIPS: Okay.

15 CHAIR PONTANILLA: So, we'll be taking the Administration
16 Program first. And I'm going to be asking the
17 members if they have any questions to the "A"
18 Account, and then we'll go to the "B," and then to
19 the "C" Account, and then we'll take, again -- then
20 we move next to the second program that is in our
21 Department. So, that's the Chair's recommendation
22 at this time.

23 So, Members, I'm going to be starting off
24 with Member Victorino.

25 We're going to go ahead and take care of the

1 Administration Program in regards to the "A"
2 Account. "A" Account is the Salaries and Wages.

3 Mr. Victorino, if you have any comments or
4 questions for the Department at this time.

5 COUNCILMEMBER VICTORINO: No, no comment or question at
6 this time.

7 CHAIR PONTANILLA: Thank you.

8 Member Hokama?

9 VICE-CHAIR HOKAMA: Just one quick one for the Chief,
10 Chairman.

11 This vacancy in the Inspector, that's nothing
12 to do with DPS, right? It's just one internal thing
13 for the Department?

14 CHIEF PHILLIPS: Which vacancy is that?

15 Sorry.

16 VICE-CHAIR HOKAMA: Inspector Chief, Police Inspector.

17 You have one vacancy.

18 CHIEF PHILLIPS: No, we filled that.

19 VICE-CHAIR HOKAMA: Oh, okay.

20 CHIEF PHILLIPS: There should be no vacancy there.

21 VICE-CHAIR HOKAMA: Okay.

22 CHIEF PHILLIPS: That was as a result of a retirement at
23 the end of the year, and we've since filled that
24 position.

25 VICE-CHAIR HOKAMA: Okay. I'm done, Chairman, thank you.

1 CHAIR PONTANILLA: Thank you.

2 Member Molina?

3 COUNCILMEMBER MOLINA: No questions.

4 CHAIR PONTANILLA: Thank you.

5 Member Medeiros?

6 COUNCILMEMBER MEDEIROS: Chair, no questions.

7 CHAIR PONTANILLA: Thank you.

8 Member Baisa?

9 COUNCILMEMBER BAISA: No questions.

10 CHAIR PONTANILLA: Member Anderson?

11 COUNCILMEMBER ANDERSON: Thank you, Chair.

12 Good morning, Chief.

13 CHIEF PHILLIPS: Good morning.

14 COUNCILMEMBER ANDERSON: Is there any way you could tell
15 us -- the Police Officer II position is the one that
16 has the most vacancies, 54 vacancies.

17 Is there any way you can tell us how that
18 breaks down by district?

19 CHIEF PHILLIPS: I can...

20 CHAIR PONTANILLA: Excuse me, Member Anderson, when we go
21 to the Uniformed -- Uniformed area, then we'll take
22 care of the 54 --

23 COUNCILMEMBER ANDERSON: We're just going doing the
24 Administration now?

25 CHAIR PONTANILLA: Yeah.

1 COUNCILMEMBER ANDERSON: Okay. Save it.

2 CHAIR PONTANILLA: Thank you.

3 Member Mateo?

4 Thank you.

5 Members, if you do have any questions, you
6 can forward it to the Chair, and we'll ask the
7 Department to provide us with some reply to the
8 questions that you may have.

9 I just got one question in regards to 15-3,
10 Salary Adjustment, your SOCD.

11 What is SC

12 CHIEF PHILLIPS: SOCD?

13 CHAIR PONTANILLA: SOCD, yeah.

14 CHIEF PHILLIPS: SOCD is Standard of Conduct pay. The
15 sworn police officers have negotiated -- it's an
16 additional pay that every officer in the state gets,
17 every sworn member, and it kind of took the place of
18 the uniform allowance before. But it's -- the
19 justification in negotiations was that police
20 officers are the only bargaining unit -- bargaining
21 unit that are held accountable for their off-duty
22 time as well as on-duty. And if they are out and
23 about off-duty and something happens, they're
24 required to respond off-duty, which they become
25 placed on-duty when it happens. But because of that

1 standard, they get a slight bump in pay. And, so,
2 we asked the last Administration if we -- if we
3 could have money to raise that Standard of Conduct
4 pay. And, again, it's just -- we are trying to
5 develop ways of recruiting and putting more money on
6 the table for officers to get more officers and be
7 able to recruit, and that's one of the strategies.
8 And the last Administration included that in our
9 budget, as well as the new Mayor when she came on
10 included that budget request. We're asking to raise
11 that for every officer by \$250 a month, which is
12 \$3,000 a year extra pay. This is above and beyond
13 the negotiated pay increase for the officers.

14 CHAIR PONTANILLA: Thank you.

15 Thank you, Chief.

16 COUNCILMEMBER MATEO: Chairman?

17 CHAIR PONTANILLA: Mr. Mateo?

18 COUNCILMEMBER MATEO: Chairman, thank you.

19 Could I ask the Chief to continue to expand
20 on the same question you asked?

21 CHAIR PONTANILLA: Chief?

22 COUNCILMEMBER MATEO: Yeah, thank you very much.

23 Chief, so, what is the current ceiling for
24 that Standard of Conduct pay now? What does it come
25 out to?

1 CHIEF PHILLIPS: I think currently it's about a dollar an
2 hour. I'm not -- I'd have to get Mr. Takahashi and
3 get the exact amount. But I think it's about \$40 a
4 week per officer.

5 COUNCILMEMBER MATEO: Okay.

6 CHIEF PHILLIPS: And, so, we were -- we've lost some
7 officers to Big Island and Oahu where they have car
8 allowance, and, so, this is one of the ways -- we
9 are trying to raise Standard of Conduct pay in Maui
10 County to kind of offset that a little bit --

11 COUNCILMEMBER MATEO: Okay.

12 CHIEF PHILLIPS: -- put a little extra money in the
13 officer's pocket.

14 COUNCILMEMBER MATEO: And the Standard of Conduct pay
15 this -- this is applicable to all the divisions?

16 CHIEF PHILLIPS: Yes, to every sworn, other than the
17 Deputy and myself.

18 COUNCILMEMBER MATEO: Okay. Thank you.

19 Thank you, Chairman.

20 CHAIR PONTANILLA: One more question.

21 You implemented this program last year, you
22 say?

23 CHIEF PHILLIPS: We requested it in our initial budget
24 request under the former Administration. We had
25 these discussions actually over a year ago with the

1 other Administration and talked about finding ways
2 to help us recruit, and this was one of the -- one
3 of the things that came up. One of the easiest ways
4 to add money in Maui would be to increase the
5 Standard of Conduct pay. And this is something we
6 make an agreement with the Union, just between the
7 Union and Maui County to raise that pay.

8 CHAIR PONTANILLA: And the result from last year?

9 CHIEF PHILLIPS: Well, the result was this request that's
10 now in this budget.

11 CHAIR PONTANILLA: Okay. Fine.

12 Thank you.

13 So, we haven't seen any...

14 CHIEF PHILLIPS: No, it hasn't come up before.

15 CHAIR PONTANILLA: Okay. Good.

16 Thank you.

17 COUNCILMEMBER BAISA: Chair?

18 CHAIR PONTANILLA: Member Baisa?

19 COUNCILMEMBER BAISA: A follow-up question on something

20 the Chief said that piqued my interest,

21 Chief, what is this about the policemen on
22 the Big Island having a car allowance? Can you tell
23 me what that's about?

24 CHIEF PHILLIPS: Yes. Policemen on Big Island and Oahu
25 use their own vehicles. It's a Subsidized Vehicle

Program. And we did look at that a few years ago.

2 Maui County used to have that back in -- we -- we
3 switched to fleet, I think it was 1976, in that
4 area, and phased out the subsidized vehicles in
5 Maui. We wanted to have a Marked Fleet Program.

6 A few years ago, because of the recruitment
7 issues, we did revisit this subsidized vehicle issue
8 and just kind of determined that it wouldn't -- it
9 wasn't what we wanted here, based on a lot of
10 factors, including cost, because it was very costly.
11 But there were other factors, of course, officer
12 safety and visibility of our marked units and
13 keeping the specifications the way we wanted them to
14 keep that car safe and things like that. So, we --
15 we decided to stay with the Fleet Program instead of
16 a Subsidized Vehicle Program.

17 COUNCILMEMBER BALSA: Thank you.

18 CHAIR PONTANILLA: Thank you, Member Baisa.

19 The Chair would like now to go to the "B"
20 Account, which is the Operating budget.

21 Member Victorino, if you have any questions
22 in regards to the "B" Account.

23 COUNCILMEMBER VICTORINO: Yes. Chief, there's two that

24 I -- that stand out right away, and maybe you can
25 enlighten me.

1 What -- 6207 -- I'm on 15.5, 6207,
2 Confidential. I'm not sure what that means, and I
3 apologize for not knowing.

4 CHIEF PHILLIPS: Let me find that page.

5 COUNCILMEMBER VICTORINO: Okay. 15-5.

6 CHIEF PHILLIPS: Okay. And this is -- what was the number
7 again?

8 COUNCILMEMBER VICTORINO: 6207. And it's headed
9 Confidential.

10 CHIEF PHILLIPS: That -- that's money that we use for
11 narcotic enforcement, not only in Vice but in our
12 districts. That is a confidential fund, and it's
13 money that we -- we would use to purchase narcotics
14 from drug dealers. So, it's money that's actually
15 becomes evidence. We use it sometimes to rent
16 vehicles undercover. If we had an undercover case
17 and they needed cash that -- that money would be
18 used for that.

19 COUNCILMEMBER VICTORINO: Oh, okay.

20 And then the other thing that piqued my
21 interest was on the same page, under Services, 6101,
22 Advertisement, I know I hear a lot of advertising
23 for the Police Department, but that was a tremendous
24 jump.

25 So, do you think this two thousand, seven

1 hun -- two -- \$270,000 is being well spent as far as
2 recruitment is concerned?

3 CHIEF PHILLIPS: Yes, absolutely. Last year was the first
4 year we received that money for advertising and, of
5 course, to make commercials. We've been -- we've
6 been lucky in a sense in -- the commercials we've
7 been able to make haven't costed us -- cost money to
8 make the commercial, but of course to put the
9 commercial on air, do radio advertising, advertising
10 in the newspapers -- we advertise nationally now.
11 We're in some national magazines, military
12 magazines. All of those cost money. And we have
13 seen results in applicants that are coming forward
14 as a result of that advertising.

15 Some of that money is -- also helps support
16 our Bonus Program that we're using, to offer bonuses
17 to new hires or bonuses to officers for recruiting
18 and that stuff.

19 COUNCILMEMBER VICTORINO: Okay. I find it curious that
20 you put it under Advertising and not some other
21 category if you're using it for bonuses. But that's
22 fine. I just -- that was -- that was my curiosity.

23 CHIEF PHILLIPS: Yeah. I think typically that money is
24 for -- it's recruitment -- recruitment funds, but
25 most of it is used for advertising.

1 COUNCILMEMBER VICTORINO: Okay. Thank you, Chief.

2 Appreciate it.

3 Thank you, Mr. Chair.

4 CHAIR PONTANILLA: Thank you, Mr. Victorino.

5 Mr. Hokama?

6 VICE-CHAIR HOKAMA: Just two quick questions, Chairman.

7 Chief, you made one nice increase in your

8 utility, your power requirements. You went up

9 another 130,000, about another 40 percent.

10 You getting that from Maui Electric? How is

11 the Department estimating your...

12 CHIEF PHILLIPS: We're using the actual cost. This would

13 be closer to the actual cost in 2006, what we spent

14 on electricity.

15 VICE-CHAIR HOKAMA: Okay. Chief, you didn't make

16 adjustment under your gas.

17 You need more money for fuel?

18 CHIEF PHILLIPS: The fuel -- the gas charges would be

19 under the districts, so it wouldn't -- it doesn't

20 show under Administration as far as the increases

21 that we requested. We do have an increase, I

22 believe, when we get to it, for Lahaina and Kihei.

23 VICE-CHAIR HOKAMA: The district stations?

24 CHIEF PHILLIPS: Yes, yes.

25 VICE-CHAIR HOKAMA: But the 300,000 within Admin, it's

1 okay, Chief?

2 You got about 300,000. 15-5, gentlemen.

3 Your subaccount is 6022.

4 CHIEF PHILLIPS: Yeah, I think we're okay there on the gas
5 cost in Wailuku. We do have some requested increase
6 in some of the other districts, though.

7 VICE-CHAIR HOKAMA: Yeah, understood, understood.

8 Okay. As long as you're comfortable, Chief.

9 Thank you, Chairman.

10 CHAIR PONTANILLA: Thank you, Mr. Hokama.

11 Mr. Molina?

12 COUNCILMEMBER MOLINA: Thank you, Chair.

13 My question's related to electricity and gas,
14 as well, so Member Hokama asked the questions that
15 I .

16 CHAIR PONTANILLA: Thank you.

17 Member Medeiros?

18 COUNCILMEMBER MEDEIROS: Mahalo, Chair.

19 Chief, good morning.

20 CHIEF PHILLIPS: Good morning.

21 COUNCILMEMBER MEDEIROS: Where would you incorporate in
22 your budget for the Administration as far as monies
23 for training to send officers to FBI academy or
24 other training facilities? Where would that be
25 listed? Is that part of your Administration budget?

1 CHIEF PHILLIPS: A portion of it would be.

2 COUNCILMEMBER MEDEIROS: Is that under Registration and
3 Training fees?

4 Maybe not. No, can't be.

5 CHIEF PHILLIPS: That's -- part of it would be
6 Registration and Training fees.

7 COUNCILMEMBER MEDEIROS: Okay.

8 CHIEF PHILLIPS: There should also be -- let me find it
9 here. Under Airfare and Transportation there's a
10 there's a requested amount there.

11 COUNCILMEMBER MEDEIROS: Okay. 6201?

12 CHIEF PHILLIPS: 6201, yes.

13 COUNCILMEMBER MEDEIROS: Okay. That -- that would
14 cover...

15 CHIEF PHILLIPS: Now, that covers not only the training,
16 but also our travel between the County -- our County
17 islands, Lanai and Molokai and -- and including
18 our -- our MOA with the Union where -- where we --
19 officers have -- travel twice a month.

20 COUNCILMEMBER MEDEIROS: I see.

21 CHIEF PHILLIPS: So, it's -- the bulk of our money for
22 training purposes, it's either grant funded or we.
23 fund it out of the forfeiture monies, because we've
24 never had enough in that area to cover most of our
25 travel.

1 COUNCILMEMBER MEDEIROS: Okay. And in order to increase
2 the success of the Recruitment Program, the monies
3 are through the Administration budget or through a
4 separate budget?

5 CHIEF PHILLIPS: That -- that advertising is through
6 Administration budget.

7 COUNCILMEMBER MEDEIROS: Right.

8 And are there other items besides advertising
9 for recruitment that's available to the Recruitment
10 Division?

11 CHIEF PHILLIPS: Yes, there are. There's -- there's
12 actually quite a bit of travel, because we attend
13 most of the job fairs, including, if need be, to
14 send officers to the mainland for job fairs, which
15 we've -- we've talked about. We haven't sent them
16 so far, that I know of, but we've talked about a
17 few. There are other places that we watch in the
18 mainland. If they have layoffs and stuff like that,
19 we may want to go recruit in that area.

20 COUNCILMEMBER MEDEIROS: Okay. Thank you, Chief.

21 Thank you, Chair.

22 CHAIR PONTANILLA: Thank you, Member Medeiros.

23 Welcome, Member Johnson.

24 Do you have any questions?

25 COUNCILMEMBER JOHNSON: No questions.

1 CHAIR PONTANILLA: Thank you.

2 Member Baisa?

3 COUNCILMEMBER BAISA: No, they've been covered.

4 Thank you.

5 CHAIR PONTANILLA: Thank you.

6 Member Anderson?

7 COUNCILMEMBER ANDERSON: No thanks.

8 CHAIR PONTANILLA: Member Mateo?

9 COUNCILMEMBER MATEO: Chairman -- thank you very much,

10 Chairman.

11 Chief, to continue on recruitment, currently

12 the Department does have in all its -- in all its

13 departments a number of vacant positions.

14 How is the Department attempting to address

15 filling of some of these vacant positions in terms

16 of the recruitment funds you have, some of the

17 benefit packages you have for incentives? How

18 aggressive is the Department in trying to meet

19 filling a number of these vacant positions?

20 CHIEF PHILLIPS: Of course, the success of recruitment

21 depends on the number -- it's on -- we need a lot of

22 people to apply, because we don't want to lower our

23 standards. I told the Command Staff -- we met on

24 Friday -- I told them I can fill the vacancies in

25 one month; all we have to do is get rid of the

1 polygraph and get rid of the psychological test and
2 get rid of the background and we'll fill them. But
3 I don't think anybody wants us to do that. So, we
4 try and -- the recruitment -- the efforts in
5 recruitment -- advertising, bonuses, all that -- is
6 geared at raising that number of people that just
7 come in the door and take the test, because we need
8 to raise that. And it's all a numbers game. We
9 hire probably 1 out of 10 or less than 1 out of 10
10 applicants that take the test. So, if I want to
11 hire 50 people, you know, I need 500 people to come
12 and take that test. And we haven't had that since
13 the early mid-'90s, where we had that many people
14 actually come in and take the test. So, that's --
15 it's still kind of a national issue, where
16 nationally we're not getting as many people
17 interested in law enforcement as a profession. So,
18 we're doing all the things, from all the heavy
19 advertising, attending all of the job fairs, and
20 trying to talk to people about this profession, what
21 we do and talk about the benefits, the early
22 retirement and, you know, the sick leave and
23 vacation and all those things, that we try and sell
24 this job with. We're offering bonuses. We're
25 offering bonuses to officers who go out and recruit

1 people and bring in a recruit. They can make extra
2 money, also, doing that, if they recruit people.
3 And personal appearances, we're talking right now --
4 we're trying to develop a strategy to get into the
5 high schools and recruit. So, all of our recruiting
6 over the years has been kind of short-term. We're
7 trying to get them in right now, today. But what
8 we're -- what we need to focus on, too, is five
9 years from now. So, we need to try and get those
10 kids that might be interested in this as a career
11 and try and give them information now so that
12 they'll stay with it and maybe in five years from
13 now we will have them.

14 We work with the college on their Criminal
15 Justice Program. We're very active. They finally
16 replaced John Wilt, who was their -- the director of
17 that program, and they didn't have one for a few
18 years. They've replaced him. And, so, we're trying
19 to work with that guy on trying to recruit in that
20 area, get people from the college to sign up and
21 come into the Department. So, in a lot of different
22 ways, just trying to buildup that applicant pool.

23 We lost this year -- of course we've had a
24 few retirements, and we lost a few people that we
25 didn't count on losing. Usually it's personal

1 reasons, where they -- they had to -- like, one guy
2 moved to the mainland because he had family issues,
3 parents were ill, his brother got ill. He had to go
4 up and take care of his parents. We lost him.
5 We've lost a few that way. I guess -- I think the
6 biggest -- if we look at our attrition, the biggest
7 thing is -- right in that first year, when we first
8 hire them, is where we lose about -- almost 70
9 percent of our attrition is right in the first year,
10 so in Recruit class. Either they fail or they find
11 out this isn't the career they wanted or it becomes
12 too hard for them or it's other personal reasons or
13 financial reasons and they leave.

14 An example would be our last Recruit class,
15 that we started with 19, we graduated just 6. So,
16 we had planned on, of course, having 19, and we lost
17 13 somewhere during that training. And, so, that
18 kind of hurt us a little bit.

19 COUNCILMEMBER MATEO: Okay. Chief, during the last budget
20 round, one of the issues that was mentioned was
21 losing our officers to other municipalities, other
22 states that come and actually recruit Maui's
23 officers.

24 Is that still an ongoing problem?

25 CHIEF PHILLIPS: It's a problem. It's not the bulk of our

1 problem. But, yes, we do lose a few. And, of
2 course, right now, just to lose one is big; you
3 know, it hurts us. We -- last year we lost officers
4 to Washington, Texas, Wyoming, and Colorado, I
5 believe. So, we didn't lose -- you know, we didn't
6 lose the bulk of the officers, but we lost a few, I
7 think six or seven to other departments. The
8 department we've lost the most to is Honolulu over
9 the years. Over the last five years we've lost ten
10 officers to Honolulu, and I think six or eight to
11 Big Island. So -- and sometimes those are, again,
12 personal reasons. We recruit heavily in Oahu.
13 That's the population center. So, a lot of times
14 they join our Department, and then, for whatever
15 reason, have to -- sometimes they have property in
16 Oahu. They find out they can't ever buy a home and
17 build here, they move back to Oahu where they can
18 afford a home. Or sometimes it's personal reasons,
19 where family members need their help. A variety of
20 reasons.

21 We've had a couple we lost to Big Island
22 where their wives got jobs in Big Island, so they
23 transferred to the Big Island Police Department. Of
24 course, for them, a little -- Big Island's a little
25 bit easier to get housing, so they have that

1 advantage over us. But Big Island also has a lot of
2 vacancies, more than us, actually. So, it's kind of
3 a statewide issue. And, again, we're all -- we're
4 all battling for that same pool of applicants. So,
5 that SOCD was to give us a little advantage or kind
6 of take the place of that car allowance, where they
7 have a little advantage for us in the other areas.

8 COUNCILMEMBER MATEO: Thank you, Chief.

9 Thank you, Chair.

10 CHAIR PONTANILLA: Thank you, Member Mateo.

11 Members, any more questions on the "B"
12 Account?

13 If not, we go to the "C" Account, Equipment.

14 Again, we're on Administration Program.

15 Member Victorino, questions?

16 COUNCILMEMBER VICTORINO: Not at this time.

17 CHAIR PONTANILLA: Thank you.

18 Member Hokama?

19 VICE-CHAIR HOKAMA: No questions, Chairman.

20 CHAIR PONTANILLA: Thank you.

21 Member Molina?

22 COUNCILMEMBER MOLINA: No questions.

23 CHAIR PONTANILLA: Thank you.

24 Member Medeiros?

25 COUNCILMEMBER MEDEIROS: Thank you, Chair.

1 Chief, I'm not sure how the Department
2 operates as far as -- do you folks have the
3 computers in the vehicles?

4 CHIEF PHILLIPS: We are in the process right now. That's
5 part of our IT project. Actually, part of the next
6 phase will be the computer -- we're testing some
7 computers now in the vehicles. But eventually, yes,
8 we'll have in -- in the patrol vehicle.

9 COUNCILMEMBER MEDEIROS: And when you've made your
10 selection of the computers that you want for the
11 vehicles, then you're going to put something in the
12 budget for it?

13 CHIEF PHILLIPS: Absolutely. There may be something
14 already in the budget for that because it's an
15 ongoing program. That would come under the Support
16 Program, though, that request.

17 COUNCILMEMBER MEDEIROS: Okay. Thank you, Chief.

18 Thanks, Chair.

19 CHAIR PONTANILLA: Thank you, Member Medeiros.

20 Member Johnson?

21 COUNCILMEMBER JOHNSON: No questions.

22 CHAIR PONTANILLA: Thank you.

23 Member Baisa?

24 COUNCILMEMBER BAISA: No questions.

25 CHAIR PONTANILLA: Thank you.

Member Mateo?

2 COUNCILMEMBER MATEO: Chairman, thank you.

3 Chief, in your budget for '08, the difference
4 between the '08 budget request this year is a 35.9
5 percent reduction.

6 How does that affect the Administration in
7 terms of your needs to get the job done or
8 limitations in your Department or your lack of
9 ability to be more effective -- looking at how
10 the lack of funds in meeting your technical needs,
11 et cetera, would be stunted because of the 35. --
12 percent cut in your Equipment funds.

13 CHIEF PHILLIPS: Yeah, that -- that's not going to ---
14 that's only in the Administration area; so, it won't
15 affect -- we didn't have any other substantial
16 requests in that area.

17 COUNCILMEMBER MATEO: Okay. Because if we take a look at
18 the entire budget and all the divisions, you have
19 virtual cuts in all -- almost all of the divisions.

20 CHIEF PHILLIPS: In the Equipment area, yes, we had cuts.

21 COUNCILMEMBER MATEO: Yeah.

22 Okay. Thank you.

23 Thank you, Chairman.

24 CHAIR PONTANILLA: Thank you.

25 Member Hokama?

VICE-CHAIR HOKAMA: Chairman, for the Chief, this

2 Department of Management asks for things that would
3 tie you -- your Department with Fire and Civil
4 Defense, you know, the GPS, as well as a -- there
5 were GPS, base station requests, as well as the GIS
6 Analyst to assist -- it says police, but also assist
7 police for collection and maintaining of data,
8 development, and testing of software, and providing
9 direct support to emergency services, such as
10 police.

11 The first question, Chairman, is is this the
12 right section? Or you rather we deal with this in
13 another Division, Chief?

14 CHIEF PHILLIPS: That's a --It's probably -- it would probably
16 be more support either in the area of the radio or our
17 IT Program.

18 VICE-CHAIR HOKAMA: Okay. We can -- I can wait until we
19 come to that Division Chairman.

20 Thank you.

21 CHAIR PONTANILLA: Okay. Thank you, Mr. Hokama.

22 Member Molina, questions?

23 COUNCILMEMBER MOLINA: No, no questions.

24 CHAIR PONTANILLA: Medeiros?

25 COUNCILMEMBER MEDEIROS: No questions, Chair.

1 CHAIR PONTANILLA: Thank you.

2 Johnson?

3 COUNCILMEMBER JOHNSON: No.

4 CHAIR PONTANILLA: Balsa?

5 COUNCILMEMBER BAISA: No questions.

6 CHAIR PONTANILLA: Member Anderson?

7 COUNCILMEMBER ANDERSON: No.

8 CHAIR PONTANILLA: Member Mateo, final question? No?

9 Okay. Members, that takes care of the
10 Administration area, so we'll go directly into the
11 Investigative Services Program. The "A" Account,
12 Salaries and Wages.

13 Mr. Victorino, if you have any questions.

14 COUNCILMEMBER VICTORINO: No, not at this time, Mr. Chair.

15 CHAIR PONTANILLA: Thank you.

16 Mr. Hokama?

17 VICE-CHAIR HOKAMA: Not on -- maybe just personnel, maybe
18 a quick one again. I think I heard the Chief make
19 comments already about recruitment, so...

20 Has there been any breakthrough -- what a
21 word yeah, for us to use, "breakthrough"
22 adjustments in the Collective Bargaining with
23 upcoming contract talks on how each county can maybe
24 make some specific adjustments for recruitment,
25 Chief?

1 CHIEF PHILLIPS: As far as Collective Bargaining, I don't
2 believe so. Our contract for SHOPO is up at the end
3 of the year. For me, I believe, a very important
4 year for us to have a good adjustment to help us
5 with recruiting statewide because we're all in the
6 same boat. The Chiefs have met about this, and
7 we've met with some of the political people involved
8 in the negotiations to let them know our views and
9 what we believe we need and stuff.

10 VICE-CHAIR HOKAMA: Uh-huh.

11 CHIEF PHILLIPS: But I don't think there's -- I really
12 don't know of any -- anything right yet that's going
13 on in that area.

14 VICE-CHAIR HOKAMA: Okay. I just was curious to see if,
15 you know, the employer, which we are part of, was
16 coming up with some new ideas for the Union to
17 consider in how we would deal with compensation.
18 Molokai and Lanai we know that we help assist with
19 police housing.

20 CHIEF PHILLIPS: Housing and some travel, yes.

21 VICE-CHAIR HOKAMA: Right.

22 So, that helps in a manner.

23 CHIEF PHILLIPS: Yes.

24 VICE-CHAIR HOKAMA: And I just was wondering whether or
25 not we should be taking that

1 CHIEF PHILLIPS: Those are kind of --

2 VICE-CHAIR HOKAMA: -- to the next level, Chief.

3 CHIEF PHILLIPS: Those issues, of course, we just deal
4 between Maui and the Union and we have our own
5 agreements with the Union about that, and we've --
6 we've asked for increases in that area as rent goes
7 up and things like that. So, we kind of address
8 that -- that small issue. That's a small issue for
9 the Union, I guess, because not that many people
10 that it affects.

11 VICE-CHAIR HOKAMA: I can talk to you more about that off
12 the record later.

13 Chairman, I'm done.

14 CHAIR PONTANILLA: Thank you, Mr. Hokama.

15 Mr. Molina?

16 COUNCILMEMBER MOLINA: Nothing, in the "A" Account.

17 CHAIR PONTANILLA: Member Medeiros?

18 COUNCILMEMBER MEDEIROS: Mahalo, Chair.

19 Chief, two areas I have questions on.

20 In following up with what Chair Hokama was
21 talking about, in the Hana District, what's --
22 what's our situation with housing for the officers?

23 I mean, I don't see anything here.

24 Would that be in Admin -- I mean, in
25 Investigative?

1 CHIEF PHILLIPS: Well, the housing, as far as -- there's
2 two areas that we provide housing in Hana. We do
3 own a home in Hana, that's a three-bedroom house,
4 where we have officers that rotate, that don't live
5 in Hana, can stay there. They can also rent.
6 Sometimes they take their families with them, and in
7 that case, then, we would pay the rent for them.
8 That's part of that MOA that we were talking about.

9 COUNCILMEMBER MEDEIROS: Right.

10 CHIEF PHILLIPS: And we pay that -- typically it's --
11 their assignment is for a year. But if an officer
12 wants to extend for up to three years, then we'll
13 pay that for the three years.

14 We're also -- there is a request later on in
15 this budget, under CIPs, to build an additional
16 cottage on that same property where the house is.

17 COUNCILMEMBER MEDEIROS: Okay.

18 CHIEF PHILLIPS: The problem we're having, of course,
19 right now is we have some projects right now to
20 repair and maintain the house that we're in. We've
21 had a hard time getting contractors to bid on
22 projects, and we're hoping that's not going to be
23 the same issue with the cottage. Because it's
24 difficult to get people that want to do projects out
25 in Hana, I guess, unless it's a big money project.

1 COUNCILMEMBER MEDEIROS: We're seeing that with other
2 departments. Because of the success of the
3 construction industry right now, a lot of the bids
4 are coming in much higher than we expected it.

5 My second question is, on your Special
6 Response Team, which in other jurisdictions is known
7 as the SWAT Team -- is that correct?

8 CHIEF PHILLIPS: Yes.

9 COUNCILMEMBER MEDEIROS: There are only four officers
10 in -- on that team? Or are they supported by other
11 officers.

12 CHIEF PHILLIPS: There are four full-time positions in
13 that area. Right now we have only two filled, and
14 there's two Sergeant vacancies right now in there.
15 But it is supported by the part-time members that
16 are from a variety of sections, from Patrol, Vice,
17 CID, all over the Department, and they train four
18 times a month together. So, the -- it's -- there
19 are a lot more members. But as far as the full-time
20 members, there's -- right now we just have four
21 positions.

22 COUNCILMEMBER MEDEIROS: And in filling the vacant
23 Sergeants position, you're in the process of doing
24 that right now?

25 CHIEF PHILLIPS: We are promoting sergeants now. And I

think the staff needs to determine what vacancy --
2 because we have more vacancies than we'll be able to
3 fill right now. So, we have to determine if one
4 will be going to SRT or where it will be going.

5 COUNCILMEMBER MEDEIROS: Thank you, Chief.

6 Thank you, Chair.

7 CHAIR PONTANILLA: Thank you, Member Medeiros.

8 Member Johnson?

9 COUNCILMEMBER JOHNSON: No questions.

10 CHAIR PONTANILLA: Thank you.

11 Member Baisa?

12 COUNCILMEMBER BAISA: Of course this problem with
13 recruitment seems to linger on and on, and I know
14 you've dealt with it for a long time, but it seems
15 to be getting more overt. So, maybe we all need to
16 help, you know, and put our heads together to see
17 how we can solve this problem, because we certainly
18 need the police presence. And we were just talking
19 about, you know, how Maui's growing, and it's kind
20 of scary to know that we don't have the people to do
21 it. And it stretches your people thin, and it's
22 already that they cannot take time off, and this is
23 not good.

24 I was trying to think -- you know, I used to
25 be a nurse a long time ago, and we had pretty much

1 the same problem in that trade that you have in
2 yours, where a lot of people would sign up or apply
3 and enter training and after a year we'd be down to
4 about a third of who usually started. And a lot of
5 times that would happen because people did not
6 understand the job when they signed up. It looks
7 glamorous from the outside. You all look wonderful
8 in your uniforms today, very impressive. And, so,
9 you know, that makes people say, Oh, I want to be a
10 policeman, not realizing what you do. And I notice
11 that since we have had future nurses programs in
12 high schools, and I know like Lahainaluna High
13 School has a program, and the seniors in West Maui
14 help by supplying their scrub uniforms to allow them
15 to go into the hospitals and the nursing homes and
16 whatever to actually understand what nursing is
17 about. It kind of helps. I wonder if there's been
18 any thought given to maybe doing a similar thing
19 with police officers and having, like -- not just
20 the junior police officers that help you cross the
21 road, but something more to kind of do a recruit --
22 feed recruits to you.

23 CHIEF PHILLIPS: Yeah, that's absolutely the program we're
24 looking at now developing. And there are several
25 things. We started one already with the Cadet

Program. Because we can't recruit right out of high
2 school. Several years ago we got some positions
3 from the Council that allowed us to hire
4 18-year-olds, and what we do is as long as they're
5 in college, we'll hire them. They work part-time
6 for us, and it kind of gives them an education about
7 the Department. What we try and hire is people that
8 are interested in becoming policemen later so that
9 they get to see the inner workings of the
10 Department. That's been fairly successful. A lot
11 of those people have graduated on and joined the
12 Department and are officers today. But we only have
13 eight positions there, so it's not a real big
14 program.

15 We are looking at expanding some of the
16 recruitment issues into the high schools, exactly
17 what you're talking about, possibly -- there are,
18 like -- we did a civilian police academy a few years
19 ago, which was very successful. We're looking at
20 the possibility of doing a high school police
21 academy where people interested can actually come
22 and receive some of the training and kind of -- they
23 kind of get to see the inner work and the training,
24 what it takes to be a policeman other than watching
25 TV. So, there are -- and there are some other

1 programs that I looked at at the mainland where they
2 actually had officers teaching a police class in the
3 school, and they gave me their curriculum. So,
4 we're looking at that to try and determine if that's
5 something that we could work with DOE and maybe do a
6 class that interested students might have that
7 opportunity. So, there are a number of things that
8 we're looking at. We haven't come up with a full
9 strategy yet, but I think that is very important to
10 start recruiting for the future rather than just
11 short-term.

12 Your earlier comments are well taken. And in
13 my opinion, policing in Hawaii, not just on Maui,
14 the four police chiefs have met and talked about
15 this, but we are in a crisis. If we lose very many
16 more -- if you look at our Department right now we
17 have 50-plus vacancies and 20 in training, so we're
18 working 70-something short right now. If we get
19 much more short, you know, I have to look at
20 shutting down programs. And we don't want to do
21 that because that -- you know, once you start
22 shutting down programs, then you're going to see an
23 increase in certain type of crime, things like that,
24 over the long-term. So, we're hoping -- right now,
25 most of our vacancy, we've made up the programs by

1 working overtime and people working call-backs and
2 things like that. But it is very stressful on the
3 Department for -- to continually work short, and
4 we've been short for a decade now.

5 COUNCILMEMBER BAISA: Having experienced the police life
6 myself by having a husband who was a policeman, I
7 understand also the stress on the family, and
8 neither is good for this community. So, I
9 personally am very open to suggestions and to
10 bringing them forward if you have any.

11 CHIEF PHILLIPS: Okay. Along that area, too, I should let
12 you know that over the last couple of years we have
13 developed our Peer Support Program, which is --
14 which is designed exactly at dealing with that
15 stress that the officers go through, and it's very
16 successful. We have some trainers. Our chaplains
17 are all involved, and of course we're training
18 officers throughout the Department who volunteer to
19 be in that Peer Support.

20 COUNCILMEMBER BAISA: Thank you, Chair.

21 CHAIR PONTANILLA: Thank you, Member Baisa.

22 Member Anderson, questions?

23 COUNCILMEMBER ANDERSON: Yeah.

24 Thank you, Chair.

25 Chief, you just said we're 70 officers short.

1 Do you know what that percentage rate that --
2 what the vacancy rate would be percentage-wise?

3 CHIEF PHILLIPS: Yes. The actual vacancy, we're 16
4 percent short. But we are working another 20 short.
5 We have 20 in training, so basically we're working
6 with 70-plus short.

7 And then, of course, you have, at any
8 particular time, officers that are injured, out on
9 injury leave. We only have a couple long-term right
10 now. But there are times when we have officers on
11 injury leave, on family leave, on military leave.
12 So, that adds to that shortage, which if you're
13 fully staffed you can encumber, because we have, you
14 know, enough people. But it's tough when you're --
15 when you have that many vacancies, then, to deal
16 with, you know, the injuries and family leaves and
17 those sort of things. So -- but the actual vacancy
18 that we have right now is about 16 percent, in the
19 sworn area, anyway.

20 COUNCILMEMBER ANDERSON: And that doesn't include the 20
21 officers that are --

22 CHIEF PHILLIPS: No.

23 COUNCILMEMBER ANDERSON: -- currently in training?

24 CHIEF PHILLIPS: No. Because they're not considered
25 vacant positions; they're filled. But you're

1 operationally you're working 20 more short because
2 they're not deployed in Patrol or CID or wherever
3 they would be.

4 COUNCILMEMBER ANDERSON: So, could you take a guess?

5 Would that bump it up?

6 Let's just say they -- they're not
7 operational.

8 So, for --

9 CHIEF PHILLIPS: Umm

10 COUNCILMEMBER ANDERSON: -- semantics.

11 CHIEF PHILLIPS: Maybe another one percent or --

12 COUNCILMEMBER ANDERSON: Okay.

13 CHIEF PHILLIPS: -- a percent and a half, I think.

14 COUNCILMEMBER ANDERSON: So -- I mean, we're -- then we're
15 holding steady in our vacancy rate. Because back in
16 September '05 we had a 15.9 percent vacancy rate,
17 and that's not encouraging.

18 CHIEF PHILLIPS: No, it's not encouraging. Our vacancy
19 rate from when we were before the Council last year
20 has gone up. When we were here last year, we had
21 40-plus vacancies. Of course we added positions,
22 though, in the meantime, so that -- that added to
23 the vacancies. But we did lose more people last
24 year, of course, than we planned on.

25 Some of the recruitment was very successful.

1 We -- we've gone to the one-day recruitment shops
2 that have been very successful and getting job
3 offers out quickly. And, you know, we did -- as a
4 result of those efforts have two very large classes
5 that graduated. But one -- again, it looks like
6 about 67, 70 percent of our attrition is from those
7 numbers, so people that we actually hired and went
8 into training at some time during that year, whether
9 it's during training or right after, when they got
10 done with training in the FTO Program, decided to
11 leave. I had one officer that graduated -- tried to
12 get in for years, took the test, couldn't pass,
13 finally got in, graduated, went to FTO and passed,
14 and he got deployed, and he was assigned to a beat
15 for a couple days and he quit. And I talked -- I
16 spoke to him. He came in and said he just found out
17 the job was just too hard for him. So --

18 COUNCILMEMBER ANDERSON: Too stressful?

19 CHIEF PHILLIPS: No, he didn't say stressful. It was just
20 too hard. It was overwhelming. There was too much.
21 My thought was, for him, to give it a chance because
22 you get used to that, you know, as you learn the
23 job; but, he didn't want to stay. So, we lose that
24 kind, you know, and we've lost a lot during that
25 first year.

1 COUNCILMEMBER ANDERSON: So, Chief, of all the officers
2 that you have in the Investigative Services Program,
3 how many of them do you have to take out of that
4 program and reassign to a beat in order to keep your
5 beats filled -

6 CHIEF PHILLIPS: We have...

7 COUNCILMEMBER ANDERSON: -- front line positions filled?

8 CHIEF PHILLIPS: We haven't reassigned any yet.

9 Investigative Services is not -- they're -- in every
10 bureau we're running with vacancies, so we've tried
11 to spread those vacancies out so it doesn't hit one
12 particular area. Like, the Vice Division has worked
13 at about 60 percent over the last year. We just did
14 put two more people in there earlier in the year.
15 But they were working short-handed.

16 Criminal investigation has a number of
17 vacancies. I'm thinking about six.

18 Is it, somebody over there?

19 Nine vacancies right now. Of course, we're
20 promoting, so we'll put some of them in. But we --
21 during the year we worked with about six vacancies
22 in there.

23 Our Criminal Intelligence Unit has been
24 working with a vacancy. So, we've tried to spread
25 them out so that one particular area, like Patrol,

1 doesn't get hit with all of them. There are
2 vacancies in every area.

3 COUNCILMEMBER ANDERSON: But you're not -- I mean, if
4 you're short patrol officers, don't you have to fill
5 that with somebody else? I mean, you can't be short
6 a patrol beat; right?

7 CHIEF PHILLIPS: There -- yeah -- no, we can't be short a
8 patrol beat. So, some of that is done on overtime
9 basis. Some of the areas that we have positions
10 for, like our Crime Reduction Units, which are in
11 Patrol, are not staffed full-time. So, what they'll
12 do is run operations where they pull people from --
13 if they have enough people working or they bring
14 people back on overtime and they do some operations
15 with -- but -- so, instead of having a full-time
16 Crime Reduction Unit, we don't have that.

17 A lot of our CPO positions are not filled;
18 they're vacant. Those -- those are people that are
19 working the beat rather than working in a community
20 police officer position.

21 Our Visitor Orient Policing has two
22 vacancies. So, that's two people that are working
23 on the beat rather than working in the Visitor
24 Orient Policing area. So, all of our areas have
25 vacancies. But, yes, there are a certain number of

1 beats that have to be filled each day, and a lot of
2 times it's done by overtime. Whether that's because
3 of a vacancy or because maybe someone called sick or
4 whatever the short -- or training. If we send
5 people to training, then typically we have to call
6 people back to fill in the beats. Four times a
7 month our SRT trains. So, if they work in Patrol
8 and they were supposed to be working today, they go
9 to training, we have to call somebody back to fill
10 that beat because we can't work short on the beat.

11 COUNCILMEMBER ANDERSON: So, what I'm trying to get at is
12 that -- and I know we'll get to this soon enough --
13 but you show 54 officers short. And these, I'm
14 assuming, Uniformed Services, they're beat officers.
15 So...

16 CHIEF PHILLIPS: No, they're not all in Uniformed
17 Services. The -- the vacancies are spread out. So,
18 every area that has officers typically will have
19 vacancies.

20 COUNCILMEMBER ANDERSON: But that's what I'm trying to get
21 at, Chief.

22 If you're short in patrol, do you take
23 officers from another area who may be in a
24 specialized service of some kind and then say, Okay,
25 you've got to go over and fill in this -- this

1 vacant beat position?

2 CHIEF PHILLIPS: We're not doing that right now. We have
3 done that in the past, where we've pulled people
4 from Juvenile and assigned them back to Patrol and
5 stuff. But right now -- right now we've just spread
6 the vacancies so we don't need to pull people.

7 We do have people that volunteer to go work a
8 shift in Patrol, so to help with that -- the
9 vacancies and stuff. Like, one of my officers from
10 Criminal Intelligence Unit will occasionally go work
11 a beat so that it takes -- takes one of the
12 call-backs away from and gives those officers in
13 Patrol a day off and stuff like that. But we
14 haven't -- we haven't gotten to the point where
15 we've transferred people or shut down programs. And
16 that's my concern. If I had to shut down a DARE
17 program and pull all the officers and put them in
18 Patrol, you know, it supplements Patrol and that's a
19 good thing, but then we don't run a DARE program,
20 and eventually that hurts us.

21 If I have to pull all of the school resource
22 officers -- and we don't have -- there's several
23 vacancies in the School Resource Officer Program
24 right now. But we want to keep some of them still
25 assigned to the schools.

1 COUNCILMEMBER ANDERSON: So, when you say you spread the
2 vacancies, it doesn't have anything to do with
3 transferring officers from one program into a
4 patrol, a beat patrol?

5 CHIEF PHILLIPS: Not yet.

6 COUNCILMEMBER ANDERSON: It's just that as new officers
7 come on-line, you don't put them into those
8 specialized programs; you're trying to fill the beat
9 officer vacancies first? Is that what you mean by
10 spreading the vacancies?

11 CHIEF PHILLIPS: Well, not -- yeah. As new officers come
12 on-line, they typically are assigned to Patrol. But
13 in December, when we had several officers that hit
14 patrol, I think we had 10 that went into the Patrol
15 area, then we did -- that's when we were able to
16 assign a couple new people to Vice and fill some of
17 the vacancies in that area.

18 COUNCILMEMBER ANDERSON: So, the one incentive program
19 that you have adopted is -- and I'm kind of
20 confused. A Standard of Conduct -- Conduct
21 differential.

22 Does that mean that they have to meet a
23 certain standard of conduct before they get that
24 3,000-dollar allowance?

25 CHIEF PHILLIPS: No, they already have to meet that

1 standard.

2 COUNCILMEMBER ANDERSON: Oh, okay.

3 CHIEF PHILLIPS: Just by being a police officer, they
4 are -- they -- they're the only bargaining unit that
5 can be fired for something they do off-duty, police.
6 So -- and they're the only bargaining unit that have
7 to respond. If they are off-duty and a situation
8 occurs, they have to respond to it. And sometimes,
9 you know, response is -- if their family's with them
10 and stuff, it may be that they only have -- they
11 have to call it in because we don't want them to get
12 their family involved or anything like that. But
13 they're required to respond 24 hours a day to an
14 issue. If a neighbor comes and knocked on their
15 door and says there's a fight going on, they cannot
16 say, Go away, I'm off-duty. They have to at least
17 call it in, and in some cases, like I have done, go over
18 and arrest your neighbor. So, occasionally that
19 happens to us when we're off-duty. And, so, that's
20 where the Union was able to negotiate the Standard
21 of Conduct pay differential. And it's a very small
22 amount, but they did raise it in the last
23 negotiation. So, on Maui, we wanted to raise it
24 above the rest of the State, and, so, that was the
25 agreement that we made. And it's just -- again,

1 it's just -- we're trying a variety of different
2 ways to get people in the door. So, if this
3 happens, we can advertise that we give a
4 3,000-dollar Standard of Conduct pay bump. It's
5 bigger than the rest of the State.

6 COUNCILMEMBER ANDERSON: So, back in September of '05,
7 Chief, I sent the Mayor a letter regarding
8 recruitment and retention of police officers for
9 Maui County. I sent you a copy of the letter; a
10 copy of the letter went to SHOPO; although I just
11 found out that the Honolulu office never transferred
12 it to the Maui County branch of SHOPO. They only
13 got it last December, which I think is disturbing.
14 Because the letter pointed out that, yeah, while we
15 are constrained by the Statewide police Union,
16 contract negotiations -- which means Maui County has
17 to agree with all the other counties on pay -- we do
18 have an option, that we -- that now allows us -- HRS
19 89-6 was adopted -- oh, how many years ago? Not
20 that long ago. And it allows us to adopt within
21 Maui County or any other county can independently
22 adopt supplemental agreements to provide additional
23 compensation in the form of incentives, all
24 different kinds of incentives. And, you know, the
25 list -- we did -- we did an analysis of the

1 different kinds of incentives that various police
2 departments give their officers, and -- because, you
3 know, it's hard to be tied to what everybody's doing
4 statewide, especially since they're stealing our
5 officers. You know, we have the option for signing
6 bonuses, take home assigned cars -- I mean, we could
7 even have annual step movements. Instead of a
8 three- to four-year step movement, we could actually
9 do it annually. We could even have larger step
10 movements. We could give bonus pay for various
11 special -- special abilities. And we could even
12 give them zero interest loans for moving expenses
13 and signing bonuses.

14 So, I'm just wondering if any of these
15 incentives have been discussed by your Department or
16 by any of your officers in SHOPO that we could adopt
17 to help in the recruitment, because it's really
18 disturbing that we haven't been able to close that
19 vacancy rate. And the reason it's disturbing to me,
20 Chief, is because the vacancy rate is only for those
21 positions that have been assigned or appropriated
22 through this body. And we know that those positions
23 are even way below what we should have as far as per
24 capita. For instance, South Maui, in the recent
25 study that was done for the upcoming General Plan,

per capita, including the de facto population, which

2 I know your officers spend a lot of time with the
3 visitor industry population, we're supposed to have
4 88 officers as of 2005 in South Maui, and I think we
5 have -- what? -- 48 assigned. And...

6 CHIEF PHILLIPS: Well...

7 COUNCILMEMBER ANDERSON: And, so, you know, the vacancy
8 rate is even worse than it looks on paper, and
9 that's why I want to know if there's been any
10 movement to develop other incentives to encourage
11 more people to apply.

12 CHIEF PHILLIPS: Absolutely.

13 It's a lot to comment because you said a lot.
14 South Maui, first of all, we weren't involved
15 in that study, so I'm not sure that I agree with 88.

16 COUNCILMEMBER ANDERSON: I know, you told me that earlier.

17 CHIEF PHILLIPS: I do agree that all over the island,
18 especially central, we're short, even not counting
19 the vacancies. We should have more positions. But
20 I can't very well come in here and ask for positions
21 when we have --

22 COUNCILMEMBER ANDERSON: Right.

23 CHIEF PHILLIPS: -- so many vacancies. Every district
24 probably is in need of additional beats, additional
25 beat officers. Wailuku District is by far the

1 busiest district per officer in the State. It's not
2 just Wailuku; it's Wailuku, Kahului, Upcountry.
3 It's a huge district, and it's a very busy district.
4 We were -- we did get an additional beat last year.
5 Of course, that was part of our expansion last year.
6 We hoped to have the vacancies more under control by
7 this year and be able to fill those in a reasonable
8 time, but, you know, we've -- we've lost more people
9 during the year than we had counted on, of course.

10 When you talk about bonuses, we are doing
11 bonuses. We're the first and only island right now
12 that's doing hiring bonuses, as well as Bonus
13 Program for employees that go out and recruit
14 officers or dispatchers. Because our dispatchers is
15 another area that's harder to fill than officers.

16 COUNCILMEMBER ANDERSON: Could you tell us a little bit
17 about these bonus programs?

18 CHIEF PHILLIPS: Well, we offer -- and the other thing we
19 do is we do pay moving expense. We're paying the
20 medical now for the physical that applicants take
21 where we didn't pay that before. So, we're trying
22 to -- we're trying to give all those incentives to
23 get people in the door.

24 The Bonus Program is -- it's a step bonus
25 that pays as people are hired. It pays them a

1 certain amount in the first month, and then after
2 they graduate, and then if they're with us for
3 awhile. But it does offer -- I think it's up to
4 \$2500 as a first-year bonus for people that we hire.

5 An officer that recruits an applicant and if
6 the applicant is hired and passes, they can make
7 \$500 per person that they recruit, up to a certain
8 amount. So, we are offering bonus programs.

9 That SOCD was exactly what you were talking
10 about, negotiating individually with the Union to
11 try and get some kind of additional pay so that we
12 can recruit.

13 We came last year, if you remember, and asked
14 for money for a take-home car, a complete --

15 COUNCILMEMBER ANDERSON: Right.

16 CHIEF PHILLIPS: -- Department-wide take-home car policy.

17 COUNCILMEMBER ANDERSON: What happened to that?

18 CHIEF PHILLIPS: It wasn't funded. So, we'll probably go
19 back next year, in next year's budget and talk to
20 the Mayor about maybe trying to phase that in by
21 district by district. Right now, in Lahaina, I
22 think I only have four officers that live in Lahaina
23 that work in Lahaina. So, you know, we'd like to
24 probably start in the outer districts and maybe --
25 see if we can phase that in over the next few years,

1 a take-home car. But there are other issues that
2 have to be worked up under that, as well, including
3 FLSA and some of those issues. But...

4 COUNCILMEMBER ANDERSON: Including what?

5 CHIEF PHILLIPS: The ELSA issue and some of those things
6 that we have to deal with.

7 So, there's a lot of things that we're
8 doing -- I cannot just go to the Union and say, Hey,
9 Union, I'm going to pay my guys 2,000 extra a month.
10 I have to go through

11 COUNCILMEMBER ANDERSON: Right.

12 CHIEF PHILLIPS: -- you know, the bodies that pay for that
13 to get that money.

14 COUNCILMEMBER ANDERSON: Right.

15 CHIEF PHILLIPS: I can tell you this: This is my opinion
16 from nine years of being the Police Chief here and
17 what I see around the country, there are some 17,000
18 police departments around the country, about 80
19 percent of them are working short-handed. Some more
20 vacancies than us. Some up to 50 percent vacancies.
21 Some places it's worse; some places better. Of the
22 20 percent that don't have vacancies, they are the
23 places that pay extremely high, really, really high,
24 where they have people knocking down the door to get
25 in. They have to turn people away. And you're

1 talking only about a very few departments. Nassau
2 County in New York; and there's a couple in
3 California. But they pay an awful lot.

4 And then there are the really, really small
5 departments that have only four members, four
6 officers, ten officers. They very seldom have a
7 vacancy. It's just a small community. They're
8 pretty much homegrown. They don't have an issue
9 with retention.

10 And, so, we're lumped into that 80 percent
11 that is struggling. The cost of living here is
12 tremendously high. The -- somebody mentioned the
13 construction has gone crazy. It is. Because we're
14 competing with that same industry for employees.
15 They can make a lot more money in the construction
16 industry now. Unemployment is -- and, so, we don't
17 have a lot of people lot of people out there looking
18 for jobs. So, we kind of have to go out and sell
19 this as a career.

20 And in my opinion, that's why I say this
21 summer is very important. This negotiation is very
22 important because I think the politicians that are
23 the ones that put the money on the table have to
24 realize that we are in a crisis. I think they don't
25 realize it because the police departments do a good

1 job at making up for the shortages. Instead of
2 cutting programs, we work overtime and all that
3 stuff, so you don't really see that we're being
4 hurt. But eventually, you know, around the State
5 you're going to see programs start shutting down if
6 we don't correct it.

7 COUNCILMEMBER ANDERSON: Right.

 CHIEF PHILLIPS: And, so, I think -- that's why I say it's
9 a crisis. And they have to look at this
10 negotiation. They can't compare us to other
11 bargaining units and say, well, we're going to go
12 with the typical two or three percent or five
13 percent or whatever. I think they have to make some
14 serious bumps in order to help us recruit. And I'm
15 not even convinced totally that that will help. I
16 think it -- but we -- I know we have to bump up the
17 money. Because most of the people that we leave --
18 other jurisdictions -- that leave here and go to
19 other jurisdictions is financial issues that they're
20 leaving for. They can buy a home in -- somewhere
21 else. But they come here and they can't buy a home
22 and rent is high and they just can't make ends meet,
23 so a lot of people leave for that reason. Even some
24 of our recruits in the first year find that out and
25 they leave.

1 COUNCILMEMBER ANDERSON: So, I agree with you, Chief, that
2 it is a crisis. And, you know, back in 1980 -- I'm
3 passing out to the Members this letter that we did
4 in '05 because actually the staff member I had at
5 the time had been previously a police officer with
6 your Department and had a bunch of background
7 information and did quite a lot of research on this,
8 and I think some of this information would be
9 helpful to -- at least to the new members. But one
10 of the thing that was -- one of the things that's
11 disturbing to me is that back in 1980 your officers
12 were serving approximately 4,341 people per officer,
13 per beat, and now they're serving 6,800 citizens per
14 officer per beat because the population has grown
15 but the number of beats have not grown
16 proportionately. So, I'm happy to hear that you're
17 doing some incentive programs. If you could maybe
18 get that in writing to us so we understand what kind
19 of incentives that you are offering.

20 And, also, where -- where are those
21 incentives in your budget? Where are they budgeted?
22 Are they budgeted a percent within --

23 I mean, I just don't understand how you
24 budget for that.

25 CHIEF PHILLIPS: Yeah. We -- we actually -- we're not

1 allowed to budget for that. It comes out of our
2 budget, so we have to find it. So, it would be
3 either through money that we have for savings,
4 savings from the vacancies, or some of may come
5 from that money that we use for recruitment, in
6 that...

7 COUNCILMEMBER ANDERSON: And how come you're not allowed
8 to budget for it?

9 CHIEF PHILLIPS: I can't answer that.

10 COUNCILMEMBER ANDERSON: You can't answer because you
11 don't know or because it's confidential?

12 CHIEF PHILLIPS: No, I just can't answer that.

13 COUNCILMEMBER ANDERSON: Sorry?

14 CHIEF PHILLIPS: I just can't answer that. That's -- that
15 was the agreement when we -- when we were...

16 COUNCILMEMBER ANDERSON: The agreement with SHOPO?

17 CHIEF PHILLIPS: No, it's not with SHOPO, but when we were
18 allow today do this incentive program. So...

19 COUNCILMEMBER ANDERSON: Who allowed you to do the
20 incentive program?

21 CHIEF PHILLIPS: We had to -- we had to work with DPS as
22 well as SHOPO to do the agreement to come up with
23 the Bonus Program. So, it's kind of like a...

24 COUNCILMEMBER ANDERSON: But it's okay for you to tell us
25 what the various incentives are within your Bonus

1 Program and how much you think you might be
2 expending towards those incentives? Or...

3 CHAIR PONTANILLA: Maybe you can put it in writing.

4 COUNCILMEMBER ANDERSON: That's what I'm asking.

5 CHIEF PHILLIPS: Yeah, we'll send you the bonus program,
6 all the incentives that we cover.

7 COUNCILMEMBER ANDERSON: Okay.

8 CHAIR PONTANILLA: Thank you.

9 COUNCILMEMBER ANDERSON: And, then, one other question I
10 have, Chief. In a perfect world, given the
11 population demographics in each of your various
12 districts and say there were no constraints as far
13 as budget or the ability to recruit, how many
14 officers do you feel would be appropriate in each
15 district to meet the service needs that we have
16 right now?

17 CHIEF PHILLIPS: You know, I can't answer that off the top
18 of my head.

19 COUNCILMEMBER ANDERSON: No, no, no.

20 CHIEF PHILLIPS: We need some research.

21 COUNCILMEMBER ANDERSON: Yeah, yeah, yeah.

22 CHIEF PHILLIPS: But I can tell you this, I would love for
23 just one year to see what our Department can do
24 fully staffed now, with the positions that we have.
25 If I can imagine full-time Crime Reduction Units in

1 Lahaina and Central and Kihei and all of the CPO,
2 all of the SRO positions filled, all of our
3 Detectives filled, all of our Vice positions filled,
4 I think it would be -- we could do an awful lot
5 more. So, I think what you have to do is look at
6 that and see what we can do there and then determine
7 where we need additional -- I mean, we haven't asked
8 for positions that we know we need over the years
9 because of these shortages. So...

10 COUNCILMEMBER ANDERSON: I know, but that's just my point,
11 Chief. As a Council we have to look at the big
12 picture. We have to look, you know, five, ten years
13 down the road when we make our decisions. And, so,
14 if we know, you know, yeah, it would be fabulous if
15 you were fully staffed with the positions that you
16 have appropriated right now, but if that's not
17 enough -- you know, if that's really not enough,
18 then what is enough? And even though it's not
19 achievable given the current conditions that we have
20 right now as far as housing, cost of living, all of
21 the problems that you're facing, we still need to
22 know what that number should be.

23 CHIEF PHILLIPS: Well, the number -- the number would
24 probably be staggering if I told you what my opinion
25 was on it.

1 COUNCILMEMBER ANDERSON: Well, we'd like to hear it.

2 CHIEF PHILLIPS: Because I think our -- probably our

3 Narcotic Section you could double very easily and

4 still keep them very busy. So, we haven't really

5 increased in those areas for years and years; unless

6 they're grant positions, then we've increased. But

7 I -- you know, I can't just tell you the top -- I

8 could tell you a lot off the top of my head I

9 probably shouldn't until -- until we work on what we

10 have.

11 COUNCILMEMBER ANDERSON: Well, you know, I appreciate

12 that. I don't expect you --

13 CHAIR PONTANILLA: Member Anderson --

14 COUNCILMEMBER ANDERSON: to give me an answer. If you

15 could do it in writing --

16 CHAIR PONTANILLA: Member Anderson, yeah --

17 COUNCILMEMBER ANDERSON: because we are in a crisis.

18 CHAIR PONTANILLA: -- that's what I was going to suggest.

19 COUNCILMEMBER ANDERSON: Pardon me?

20 CHAIR PONTANILLA: That's what I was going to suggest,

21 rather than have the Chief answer us right now.

22 COUNCILMEMBER ANDERSON: No, I wasn't asking for an answer

23 right now.

24 CHAIR PONTANILLA: No, no, I know that. But we can ask

25 the Chief in regards to what would be the number to

fully provide public safety for this County, not
2 only today but five years from now, ten years from
3 now.

4 COUNCILMEMBER ANDERSON: Thank you, Chief, Chair.

5 CHAIR PONTANILLA: Thank you.

6 Member Mateo?

7 COUNCILMEMBER MATEO: Chairman, thank you.

8 Chief, your -- your Standard of Conduct
9 differentiation -- differential, you also have aside
10 from Departmental people, you also have a work force
11 of civilians, as well, with your Department. The --
12 that differential does not apply to -- for them.

13 CHIEF PHILLIPS: Yes, I...

14 COUNCILMEMBER MATEO: What about your incentive bonuses,
15 et cetera? How are they...

16 CHIEF PHILLIPS: Unfortunately, no, it doesn't apply to
17 the civilian work force. And the incentive -- the
18 Bonus Program is applicable to our dispatchers, as
19 well. That's the only civilian members of the
20 Department that that applies to.

21 COUNCILMEMBER MATEO: And that is in agreement with your
22 Union, as well --

23 CHIEF PHILLIPS: Yes.

24 COUNCILMEMBER MATEO: -- that they were included as part
25 of those who benefit from it?

CHIEF PHILLIPS: For the dispatchers, yes.

2 COUNCILMEMBER MATEO: Okay. Thank you.

3 Thank you, Chairman.

4 CHAIR PONTANILLA: Thank you, Member Mateo.

5 Chief, one fast question. In regards to your
6 staffing, you're doing the staffing by priorities in
7 different areas that you feel that we should staff?

8 CHIEF PHILLIPS: Yes.

9 CHAIR PONTANILLA: Thank you.

10 CHIEF PHILLIPS: Absolutely.

11 CHAIR PONTANILLA: Okay. Members, any more questions in
12 regards to the "A" Account?

13 Member Medeiros?

14 COUNCILMEMBER MEDEIROS: Thank you, Chair, just one quick
15 one,

16 Chief, maybe you can direct me -- it may not
17 be part of this program, and you can let me know
18 what program it is -- but recently through a
19 constituency that inquired, the County morgue comes
20 under the Police Department?

21 CHIEF PHILLIPS: Yes and no. The -- I -- the Police Chief
22 in the county of Maui is the Coroner. Right now
23 we're using a morgue that is supplied by the State.
24 It's a -- at the hospital, but it's inadequate. So,
25 we are asking -- Maui County is asking for the

1 money -- it would be under CIP account. It will
2 come up then. But we're asking to purchase and
3 renovate a morgue for our County.

4 COUNCILMEMBER MEDEIROS: Would part of the morgue program
5 be where the police autopsies and investigation be
6 part of or...

7 CHIEF PHILLIPS: Yes.

8 COUNCILMEMBER MEDEIROS: That is?

9 CHIEF PHILLIPS: Yes.

10 COUNCILMEMBER MEDEIROS: Okay. Thank you, Chair.

11 CHAIR PONTANILLA: Thank you, Member Medeiros.

12 Any more questions?

13 Member Johnson?

14 COUNCILMEMBER JOHNSON: I just have one question in regard
15 to the line of questioning that Councilmember
16 Anderson was in. You made a comment about some of
17 the incentives that you're using, and you also gave
18 a scenario where one of your officers after just a
19 couple days on the job had actually left.

20 Did that individual receive the bonus or did
21 they have to stay a whole year before they get that
22 bonus?

23 CHIEF PHILLIPS: I think he had to receive a portion of
24 the bonus already.

25 COUNCILMEMBER JOHNSON: Yeah, because that -- you know --

1 CHIEF PHILLIPS: I'm not saying that we talked about that
2 when we -- when we were discussing bonuses and we
3 knew that in some cases we would take that hit.
4 Because, basically, the bonus is to get them in the
5 door.

6 COUNCILMEMBER JOHNSON: Yeah.

7 CHIEF PHILLIPS: And then other things that we're trying
8 to keep them with would, of course, be the benefits
9 and SOCD and the pay raises that we hope to get this
10 year and things like that. But we knew with that
11 Bonus Program that in some cases we'd get burned.
12 And in that one, yeah, we -- I don't know if he got
13 the full bonus; but whatever he got before he left,
14 we didn't get it back.

15 COUNCILMEMBER JOHNSON: Yeah. And that's where I would
16 say, too, for an incentive to get them to stay a
17 little longer that, you know, maybe a sliding scale
18 or something, that the longer they're there...

19 CHIEF PHILLIPS: Yeah. One of the issues we talked about
20 then, one of the issues, it's really not a very big
21 bonus when you think about it. It's -- and, so, if
22 you look at the intent of the bonuses, it is to get
23 them in the door and get them -- and get them
24 past -- into the class and graduate and stuff like
25 that. So, it's really not enough money -- and there

1 are other ways -- if we have funding, there are
2 other ways to offer just what you're talking about,
3 bonuses down the road, and there are things that
4 Member Anderson talked about that we could offer, of
5 course, and that would -- that would be with -- with
6 the Union, though, but offer bonuses for, say,
7 physical fitness or passing -- passing physical
8 fitness at a higher level or education, all those
9 kind of things that a lot of departments in the
10 mainland do offer extra money for, and those are
11 things that we have to work out, of course negotiate
12 and work out.

13 COUNCILMEMBER JOHNSON: Yeah. I really appreciate that
14 because I know you have a tough job to do. And I
15 think sometimes, too, the other downside is that
16 when you're expending your time and your effort,
17 even in training these individuals, that's where
18 even though the bonus may be a small amount of
19 money, it's really a disservice when people go down
20 that road and then they get so far into it you've
21 expended all of this effort, which takes everyone's
22 time and money that could otherwise be expended in
23 other areas.

24 CHIEF PHILLIPS: Well, yeah, tough. But I -- you
25 know, for me, if we're going to lose them, I'd

1 prefer to lose them then rather than five years in
2 or something like that.

3 But we do other things, small things to try
4 and help keep people and take -- take lesson. Like,
5 one thing we started last year, which was another
6 agreement with the Union between Maui and the Union
7 that is not done around the state, is we paid for
8 hundred percent of their uniform, where before we
9 would only pay for 75 percent. By contract it's 75
10 percent, so the officers would have to pay for 25
11 percent of their Union -- I mean, for their uniform
12 each year. So, we -- we have added that to the
13 Administration, to where we pay for their full
14 uniform and stuff like that. So, there are a lot of
15 little things that that we're trying to do to help
16 put a little money -- more money into their pocket
17 and keep -- keep people and retain them.

18 COUNCILMEMBER JOHNSON: Now, I really appreciate. You
19 have a big challenge. And then, of course, you have.
20 the construction companies that offer a lot of
21 benefits and things that you can't.

22 Let me ask you one other question along the
23 lines of our -- your personnel and retention: One
24 of the things that has been done or used to be done,
25 at least, were many times to earn additional income

1 your officers would work construction sites, work
2 overtime so that they would have supplemental
3 income.

4 Now, because you're short-staffed, how has
5 that impacted their ability to actually earn perhaps
6 that higher or let's say more competitive kind of
7 wage for doing, you know, that outside work? Has
8 that affected it at all or has it not?

9 CHIEF PHILLIPS: I don't think it's affected. As a matter
10 of fact, a couple of years ago we raised the
11 off-duty pay, the special duty pay for our officers
12 where the companies that hire them actually --
13 because they hadn't been raised in 20 years. So, we
14 actually pay them a better rate now so the officers
15 make more money. But there's still ample of those
16 jobs available and officers do work those. There's
17 a lot of overtime now. Officers can almost work
18 unlimited overtime. And a lot of our officers work
19 outside employment, as well. They work at other
20 places. Some of them work security jobs and stuff
21 like that. So, I know in my career at one point I
22 was working three jobs, police and two security jobs
23 to make -- you know, I had kids in private school
24 and stuff like that. So, there's still those things
25 available to officers.

1 One of the things we've allowed, as well, is
2 the 3/12 scheduling, which -- you know, I don't
3 particularly like it, but the officers really like
4 it because it does afford them more time off to do
5 those other things, either spend time with the
6 family or if they want to work an additional job
7 they can do that or work off-duties, they can do
8 that, or work call-backs. That's almost unlimited.
9 So, that's been a -- kind of a benefit, as well, to
10 our three big districts, where they have that
11 schedule that they like.

12 COUNCILMEMBER JOHNSON: Yeah. I know -- it also adds, I
13 think, to their stress, too, sometimes, because when
14 you're working that many jobs --

15 CHIEF PHILLIPS: Absolutely.

16 COUNCILMEMBER JOHNSON: -- you're just really tired.

17 CHIEF PHILLIPS: Yeah.

18 COUNCILMEMBER JOHNSON: And particularly when the pressure
19 is on you, where you've got to do additional
20 service.

21 CHIEF PHILLIPS: It's a huge concern for our Department.

22 COUNCILMEMBER JOHNSON: Thank you very much, Chief.

23 CHAIR PONTANILLA: Thank you, Member Johnson.

24 Members, if you do have any more questions
25 regarding the "A" Account on the Investigative area,

1 please provide the comments to the Chair and we'll
2 get some response from the Department.

3 We're going to the "B" Account, Operating
4 Expense.

5 Member Victorino?

6 COUNCILMEMBER VICTORINO: Mr. Chair, thank you.

7 Chief, on Page 15-15 -- I understand about
8 the uniforms, so I won't ask a question in that
9 area. But I do have one under 62 -- 6235, Rentals.
10 For the past two years it's been \$4,044 in 2006,
11 budgeted 3,000; but this year -- or for next year,
12 in 2008, you have a big spike of 103,000.

13 Is there any particular reason why such a
14 tremendous jump?

15 CHIEF PHILLIPS: Yes. We're -- we're buying some
16 specialized vehicles through the Homeland Security
17 grant. We have a command vehicle that's being built
18 now and on the way and we have an SRT command
19 vehicle that's being built and on the way. We also
20 already have an illegal meth lab vehicle that's --
21 they're very expensive. These vehicles are all
22 hundred thousand dollar-plus. The command vehicle
23 is nearly a million dollars. So, rather than just
24 parking them out behind the station -- our long-term
25 plan, of course, is when we build the Kihei Station

1 that we will build covered parking for all these
2 specialized vehicles so they will be protected from
3 the elements. But that spike right there is because
4 we're going to rent a warehouse and store -- park
5 these vehicles in the warehouse until the Kihei
6 Station is built, so we would have a place to keep
7 them out of the elements and protect our investment
8 in these vehicles, because it is a lot of money. A
9 lot of specialized equipment in the vehicles
10 computers and radio equipment, telephone equipment,
11 stuff like that.

12 COUNCILMEMBER VICTORINO: Okay. So, that -- for that
13 particular purpose you . .

14 CHIEF PHILLIPS: That's that increase. That's the hundred
15 thousand. That's that hundred thousand increase.

16 COUNCILMEMBER VICTORINO: For the rental purposes so
17 that . .

18 CHIEF PHILLIPS: To rent a building to -- to house those
19 vehicles.

20 COUNCILMEMBER VICTORINO: Okay. Chief, thank you.

21 Thank you, Mr. Chair.

22 CHAIR PONTANILLA: Thank you, Mr. Victorino.

23 Mr. Hokama?

24 VICE-CHAIR HOKAMA: No questions.

25 CHAIR PONTANILLA: Thank you.

1 Member Molina?

2 COUNCILMEMBER MOLINA: Yeah. Thank you, Chairman. One
3 question.

4 Chief, under the -- your Performance
5 Measures, 17-11, I note that you have a reduction in
6 the number of attendees of drug awareness programs
7 conducted by the Vice Division.

8 Can you share with us why the number of
9 attendees or the projected number of attendees
10 are -- have been going down?

11 CHIEF PHILLIPS: Again, the page? What? 17 -- I'm sorry.

12 COUNCILMEMBER MOLINA: 17-11 in the Program Budget, under
13 Performance Measures.

14 CHIEF PHILLIPS: The pages aren't numbered. Oh.

15 COUNCILMEMBER MOLINA: Sorry to throw a wrench into
16 things.

17 CHIEF PHILLIPS: Number of drug awareness programs by
18 Vice?

19 It was -- the actual in 2006 was 13.

20 Is that the one you're talking about?

21 COUNCILMEMBER MOLINA: There's number of attendees.

22 CHIEF PHILLIPS: Okay.

23 COUNCILMEMBER MOLINA: Actually, in '06 was 1,059, then
24 '07 was 340, and then '08 you're projecting 200.

25 CHIEF PHILLIPS: Yeah.

1 You know what?

2 I'm really not sure. I'd have to check with

3 Vice Division, have them respond to that. I don't

4 know why the number is reduced.

5 COUNCILMEMBER MOLINA: Okay. I can request . .

6 CHIEF PHILLIPS: Because the number -- the number of

7 presentations really hasn't been reduced. Maybe

8 they're seeing smaller amounts attend. I'm not sure

9 about that.

10 COUNCILMEMBER MOLINA: Okay. I can get a response in

11 writing.

12 CHAIR PONTANILLA: Thank you, Mr. Molina.

13 COUNCILMEMBER MOLINA: Thank you.

14 CHAIR PONTANILLA: Any more questions? Any more?

15 COUNCILMEMBER MOLINA: No.

16 CHAIR PONTANILLA: Thank you.

17 Member Medeiros?

18 COUNCILMEMBER MEDEIROS: No questions, Chair.

19 CHAIR PONTANILLA: Thank you.

20 Member Johnson?

21 COUNCILMEMBER JOHNSON: Yes, Chief.

22 With regard to the question that was asked by

23 Member Victorino and your response of the rental of

24 some kind of warehouse or place to put your

25 specialty -- specialized vehicles, did that amount

1 also include security and surveillance for that
2 facility?

3 CHIEF PHILLIPS: That amount is just the rent. But we
4 will have to -- there will be a small amount of
5 renovation that would have to be done to it,
6 especially in the electrical area, and then we will
7 be looking at security for the building, yes. And
8 that probably would come out of our CIP budget.

9 COUNCILMEMBER JOHNSON: Okay. Just -- I just wanted to
10 make sure, because you don't want to have that kind
11 of capital investment in your vehicles and then, you
12 know, be short on the side of security.

13 CHIEF PHILLIPS: Oh, absolutely.

14 COUNCILMEMBER JOHNSON: It's not separate.

15 CHIEF PHILLIPS: That will be included. But that -- that
16 particular item is just the rent. But we will be
17 looking at whatever renovation that we need and the
18 hardening of the building to make it secure.

19 COUNCILMEMBER JOHNSON: Okay. Thank you very much.

20 CHAIR PONTANILLA: Thank you, Member Johnson.

21 Member Baisa?

22 COUNCILMEMBER BAISA: No more questions.

23 CHAIR PONTANILLA: Thank you.

24 Member Anderson?

25 COUNCILMEMBER ANDERSON: Thank you, Chair.

1 Chief, on that -- on that -- I guess it -- it
2 will be a warehouse or some kind of building to put
3 these vehicles in?

4 Why are they going to be located in South
5 Maui, in Kihei?

6 CHIEF PHILLIPS: Well, event -- that's what our future
7 plans are is so -- because we're building a station
8 eventually in Kihei that we hope to have enough
9 room. We don't have room at the current -- our
10 current location, Wailuku Police Station, to house
11 those type of vehicles. So, it will be eventually
12 built with the Kihei Station, where we'd have them
13 onsite in a secure facility.

14 COUNCILMEMBER ANDERSON: And, 30, how long -- and I know
15 we're not in CIP, so I won't get into any detail
16 questions about why the Kihei Police Station has
17 been bumped, I guess -- and it looks like there's a
18 land acquisition issue or something, I don't know
19 but how -- how long before you anticipate the Kihei
20 Station from being built? I mean, in other words,
21 are you going to be renting this building for four
22 or five years? Or what?

23 CHIEF PHILLIPS: Well, that is difficult to answer. If
24 everything went the way we hoped, I could tell you
25 maybe in two to three years, but I'm not sure that

1 that will happen. So, we're probably looking at a
2 minimum of three years. And that's just a guess.

3 COUNCILMEMBER ANDERSON: So, I'll save my questions on the
4 police station when we get to CIP.

5 CHAIR PONTANILLA: Thank you.

6 COUNCILMEMBER ANDERSON: Thanks.

7 CHAIR PONTANILLA: Member Mateo?

8 COUNCILMEMBER MATEO: No questions.

9 CHAIR PONTANILLA: Thank you.

10 Members, again, if you do have any questions
11 in regards to the "B" Account, if you can forward it
12 to the Chair, and we'll forward it to the Department
13 for some response.

14 We'll go into the "C" Account, which is the
15 Equipment.

16 Member Hokama, questions?

17 VICE-CHAIR HOKAMA: Not at this time, Chairman.

18 CHAIR PONTANILLA: Thank you.

19 Member Molina?

20 COUNCILMEMBER MOLINA: "C" Account, Mr. Chairman.

21 Yes, my question will be along the same lines
22 as Member Mateo's question with regards to the
23 Administration Program.

24 Under Equipment, I noticed a significant
25 decrease for Investigative Services. In FY '07

1 there was a one million-dollar increase, and then
2 now, '08, it's down to 50,000.

3 So, Chief, I guess everything is up to par as
4 far as equipment in that division.

5 Do you for see any potential upgrades that we
6 should consider possibly for Fiscal Year '09?

7 CHIEF PHILLIPS: Not sure that's ever up to par. But the
8 difference there has to do with vehicles. Last year
9 we purchased a lot of unmarked vehicles for our
10 Investigative Services, and this year we have none
11 in the budget. So, that's the -- that's the
12 difference, the decrease in the equipment budget
13 there.

14 COUNCILMEMBER MOLINA: Okay. Thank you.

15 That's why I noticed a big reduction. So,
16 thank you for being, you know, very fiscally
17 responsible on this, as well. So, it's much
18 appreciated.

19 Thank you, Chair.

20 CHAIR PONTANILLA: Thank you.

21 Member Medeiros?

22 COUNCILMEMBER MEDEIROS: No questions, Chair.

23 CHAIR PONTANILLA: Thank you.

24 Member Johnson?

25 COUNCILMEMBER JOHNSON: No questions.

1 CHAIR PONTANILLA: Member Balsa?

2 COUNCILMEMBER BAISA: No questions.

3 CHAIR PONTANILLA: Member Anderson?

4 COUNCILMEMBER ANDERSON: Yeah. I want to know what

5 ballistic helmets are.

6 CHAIR PONTANILLA: Department?

7 CHIEF PHILLIPS: Those are helmets that the -- our SRT

8 uses and they're just for safety on some of the

9 assignments that they go on.

10 COUNCILMEMBER ANDERSON: Safety against -- ballistic

11 missiles? Or what?

12 CHIEF PHILLIPS: Injury to their heads.

13 COUNCILMEMBER ANDERSON: It's just something I've never

14 seen before.

15 Is it not --

16 CHIEF PHILLIPS: It would --

17 COUNCILMEMBER ANDERSON: standard?

18 CHIEF PHILLIPS: -- it provides protection against a lot

19 of things, including shrapnel in some cases or

20 typical -- some caliber weapons that are fired, if

21 it were to hit the officer in the head, that would

22 provide protection to them. So, it's just

23 they're helmets for our SRT, Special Response Team.

24 I think we're looking at purchasing 24 of them.

25 COUNCILMEMBER ANDERSON: And, so, is this in conjunction

1 with Homeland Security? Or is it just something
2 standard --

3 CHIEF PHILLIPS: No, standard.

4 COUNCILMEMBER ANDERSON: -- that you would have

5 CHIEF PHILLIPS: It would be standard for our --

6 COUNCILMEMBER ANDERSON: -- like a SWAT Team or something?

7 CHIEF PHILLIPS: For our SWAT Team, yeah.

8 COUNCILMEMBER ANDERSON: Okay. Thank you.

9 CHAIR PONTANILLA: Thank you, Member Anderson.

10 Member Mateo?

11 COUNCILMEMBER MATEO: Chairman, thank you.

12 Chief, your -- your equipment funds, you
13 know, Mr. Molina noted that your funds was -- or
14 that percentage was cut by more than 95 percent, or
15 the budget.

16 The Department continuously have new -- I
17 don't know what you call them -- but needs. For
18 example, just most recently the -- the Human
19 Anti-Trafficking Investigative Group, that was a
20 whole -- kind of a new addition to what you already
21 had.

22 So, are there no expectations of these
23 additional responsibilities for the Investigative
24 Team to warrant a 95 percent reduction?

25 CHIEF PHILLIPS: Well, again, that 95 percent reduction is

1 just simply -- it's a difference in the number of
2 car -- because last year in that area we asked for
3 and received a lot of cars. And if you remember,
4 somebody who had been on the Council for awhile,
5 typically one of the areas that's cut is cars,
6 because it looks like a big budget for us,
7 especially unmarked cars. So, we've typically had
8 to keep them a year longer in some cases. Last year
9 I think the Council made up for some of that and
10 gave us a big budget to buy the number of unmarked
11 cars we needed to rotate our old cars out. So, this
12 year we have no requests for cars. So, that's
13 really the basic reason. There are some things that
14 we asked for equipment-wise that are not in the
15 budget, but this is not -- you know, this is the --
16 what we think we can get by with.

17 As far as that Human Trafficking, we do have
18 a grant that we received some money from them,
19 mostly for training, though. So, if there are any
20 equipment, though, that we need, we could have maybe
21 received that from the grant.

22 COUNCILMEMBER MATEO: Okay. And that specific grant,
23 that's a \$15,000 grant from the State.

24 That is adequate for your men to complete the
25 training and initiate whatever local programs we

1 need to implement?

2 CHIEF PHILLIPS: Yes, in that area, yes.

3 COUNCILMEMBER MATEO: Okay. Thank you.

4 Thank you, Chair,

5 CHAIR PONTANILLA: Thank you, Member Mateo.

6 Members, if you have any more questions on
7 the "C" Account, you could provide that information
8 to the Chair, and we will forward to the Department
9 for information.

10 The Chair notes the time. It's 10:34, and we
11 still have two more programs to cover, and one of
12 the programs is, I think, one that everybody's very
13 interested in. So, we'll return to the chambers at
14 10:45,

15 This meeting is in recess.

16 RECESS: 10:35 A.M.

17 RECONVENE: 10:48 A.M.

18 CHAIR PONTANILLA: (Gavel.) Thank you, Members, for that
19 recess.

20 The next program area that we're going to be
21 covering is the Uniformed Patrol Services Program.
22 And I think we had a lot of questions previously in
23 regards to the Uniformed Services.

24 So, at this time, Members, we're going to be
25 reviewing the "A" Account, which is the Salary and

1 Wages.

2 And we'll start off with Member Victorino.

3 COUNCILMEMBER VICTORINO: Thank you, Mr. Chair.

4 I guess the burning question for all of us
5 really, Chief, and you've made many explanations, so
6 I don't know if we really want to go deep into this.

7 But, again, Police Officer II, I guess, is
8 what we consider entry level for our Department?

9 CHIEF PHILLIPS: Well, actually, entry level is -- is
10 PO I.

11 COUNCILMEMBER VICTORINO: PO I.

12 CHIEF PHILLIPS: That's the training -- that's when
13 they're in training for that first year. And then,
14 after the year, if they make -- pass training and
15 probation, then they can go into the PO II.

16 COUNCILMEMBER VICTORINO: Okay. So, PO II is actually the
17 officers that are prepared to go out into the field
18 patrol and all this?

19 CHIEF PHILLIPS: Yes.

20 COUNCILMEMBER VICTORINO: Okay. And I imagine that some
21 of this vacancies are due to the fact that, A, we
22 short of officers; and B, because of various
23 promotions and movements, then that is the area that
24 you kind of take from in the beginning?

25 CHIEF PHILLIPS: Both, yeah. Although we also run some

1 vacancies in the higher-up areas, as far -- you
2 know, like in Detectives and Sergeants, we have
3 vacancies in that level, as well.

4 COUNCILMEMBER VICTORINO: Well, I see, like, you know,
5 Police Office III you get nine.

6 But, you know, again, you've said many
7 reasons, and I think those of us who have been
8 around the law enforcement -- you know, I've been
9 with security for the past 20 years out in the West
10 side of the island, and even the South side, most of
11 these people, we all understand it's just a
12 thankless job no matter what we do or say. Pay is
13 part of it, but that doesn't seem to be enough. And
14 all the other things that you're trying to do,
15 Chief, I think are great. I'd be all for -- like
16 Councilman Baisa -- Councilwoman Baisa said, that
17 whenever you can come up with ideas, then, you know,
18 I'd like to know about them and support you in any
19 way to get these vacancies down to a manageable
20 level, because our people do need and deserve the
21 protection. But your hands are tied. I don't know
22 what else to tell you.

23 Thank you.

24 Thank you, Mr. Chair.

25 CHAIR PONTANILLA: Thank you, Member Victorino.

1 Member Hokama?

2 VICE-CHAIR HOKAMA: The only thing I was going to ask the
3 Chief -- and, you know, I've been here long enough,
4 I should know the difference -- radio -- that you
5 have in this division versus tech and support.

6 Is there any real difference?

7 CHAIR PONTANILLA: Department?

8 CHIEF PHILLIPS: Oh, no.

9 VICE-CHAIR HOKAMA: You know, you got the radio
10 dispatchers under Uniformed.

11 CHIEF PHILLIPS: Yeah, they're assigned to Molokai.

12 VICE-CHAIR HOKAMA: Okay. That's just the Molokai?

13 CHIEF PHILLIPS: Yes. But they're the same position, just
14 assigned to Uniformed Services, and there's no
15 difference. They're trained the same and same pay.

16 VICE-CHAIR HOKAMA: Okay. And, again, just because -- how
17 should I say?

18 It's just an internal thing, then, the
19 difference, Chief? It's nothing to do with actual
20 job descriptions and parameters of duties and what
21 not?

22 CHIEF PHILLIPS: As far as the Dispatcher?

23 VICE-CHAIR HOKAMA: Right, the Dispatcher II.

24 CHIEF PHILLIPS: The only difference would be the assigned
25 location. One is assigned to Molokai.

1 VICE-CHAIR HOKAMA: Okay.

2 CHIEF PHILLIPS: So, the training and job description,
3 everything else would be the same.

4 VICE-CHAIR HOKAMA: I'm fine, Chairman.

5 CHAIR PONTANILLA: Thank you, Mr. Hokama.

6 Member Molina?

7 COUNCILMEMBER MOLINA: Yeah. Thank you, Chairman.

8 Chief, on the SRO Program, that is currently
9 funded by the Community Police Officer Program?

10 CHIEF PHILLIPS: Yes. And part of our -- part of our
11 requested expansion, the five positions, this
12 actually comes to 4.-something paid positions,
13 because we're asking for 11 months of funding for
14 our intermediate school resource officers. That was
15 grant funded up until August of '07. So, from
16 August '07 and forward we would ask the County to
17 pick up that -- that pay, which we've always done
18 with the cops grants. So -- so, the bulk of the
19 expansion positions that we're asking for in this
20 budget, we already have the positions; it's just
21 simply for the County to fund those five SRO
22 positions that work in the intermediate schools.

23 COUNCILMEMBER MOLINA: Uh-huh.

24 Does the State offer any assistance in that
25 area to, I guess, assist -- provide some additional

1 funding for the Department, as well?

2 CHIEF PHILLIPS: The State, no.

3 COUNCILMEMBER MOLINA: Uh-huh, no. Because that -- the
4 reason I asked that, these are, you know, State
5 facilities, yeah.

6 Have we had any significant -- I presume
7 we've had a significant decrease in the amount of
8 incidents at the schools that have SROs.

9 Are you able to comment on that at this time?

10 CHIEF PHILLIPS: I can't -- I can't give you numbers off
11 the top of my head. I know that there's a
12 significant reduction in the amount of time that our
13 beat officers spend at the schools because the
14 issues are typically handled by the SROs and it has
15 been a real positive situation for both the school
16 and us. We will hopefully be eventually using those
17 SROs to help us with that -- those recruitment
18 issues that I talked about earlier.

19 COUNCILMEMBER MOLINA: Uh-huh. I just want to, you know,
20 commend the Department. Prior to being on the
21 Council I taught over at Kalama Intermediate and I
22 remember then Officer Kaaa was there, so was Officer
23 Wong as part of the DARE program, and just having
24 the police presence on campus and to take a role
25 where the -- network with the kids and not always

1 have the kids look at the police in a -- you know,
2 in a negative light or the folks that have to always
3 wear the black hat, I think it's very positive for
4 them.

5 CHIEF PHILLIPS: Absolutely. We have Officer Ramos up
6 there now and he's -- that's a very busy location.
7 As a matter of fact, he responds a great deal up to
8 King K., as well, because we have a vacancy there
9 for SRO. So, he's kind of handling both places.

10 COUNCILMEMBER MOLINA: Okay. Thank you.

11 Thank you, Chairman.

12 CHAIR PONTANILLA: Thank you, Member Molina.

13 Member Medeiros?

14 COUNCILMEMBER MEDEIROS: Mahalo, Chair.

15 Chief, Chair Hokama mentioned about the radio
16 dispatchers on Molokai.

17 Does the Central Maui Police Dispatch come
18 under this program?

19 CHIEF PHILLIPS: No, it comes under Support Services.

20 COUNCILMEMBER MEDEIROS: Support Services?

21 CHIEF PHILLIPS: Yes.

22 COUNCILMEMBER MEDEIROS: Okay. Then I'll wait until we
23 get into that program.

24 Thank you, Chair.

25 CHAIR PONTANILLA: Thank you.

1 Member Johnson?

2 COUNCILMEMBER JOHNSON: No questions.

3 CHAIR PONTANILLA: Member Baisa?

4 COUNCILMEMBER BAISA: No questions.

5 CHAIR PONTANILLA: Member Anderson?

6 COUNCILMEMBER ANDERSON: I'm going to go back to my
7 question, Chief, about the 54 vacancies for Police
8 Officer II.

9 Could you give us a breakdown of the
10 districts where those vacancies are right now?

11 CHIEF PHILLIPS: Wailuku District, we have 11; Lanai, we
12 have 0; Hana, 0 vacancies; District 4, Lahaina, we
13 have 9; District 5, Molokai, I think we have 2
14 vacancies there -- yeah, 2; D-6, Kihei, we have 4
15 vacancies; and in Traffic we have 3 vacancies as far
16 as the patrolmen. Those vacancies also include last
17 year's expansion positions for District 1.

18 COUNCILMEMBER ANDERSON: District 1 being Wailuku?

19 CHIEF PHILLIPS: Yes, Central.

20 COUNCILMEMBER ANDERSON: Well, have you had -- these
21 vacancies, did that -- does that include the
22 officers that you have in training right now -- I
23 mean, not include them?

24 CHIEF PHILLIPS: I'm not sure what you mean.

25 COUNCILMEMBER ANDERSON: Well, we were told the other day

1 that there's somewhere in the neighborhood of 20, 25
2 vacancies in South Maui, and you're saying...

3 CHIEF PHILLIPS: Well, if you -- I don't know who told you
4 that. It wasn't -- it didn't come from us, I'm
5 sure.

6 COUNCILMEMBER ANDERSON: Maybe I shouldn't tattle.

7 CHIEF PHILLIPS: If you're looking at the report that you
8 talked about earlier, then . .

9 COUNCILMEMBER ANDERSON: What report?

10 CHIEF PHILLIPS: Where it projected --

11 COUNCILMEMBER ANDERSON: No, no, no, no, no, no, no.

12 CHIEF PHILLIPS: -- we should have so many officers in
13 Kihei, then yes. But as far as actual vacancies in
14 Kihei, beat officers, right now we have four
15 vacancies.

16 COUNCILMEMBER ANDERSON: And how many total positions are
17 allocated in Kihei?

18 CHIEF PHILLIPS: For beat officers we have 30.

19 COUNCILMEMBER ANDERSON: Thirty.

20 Okay. Thank you.

21 I'll check my notes on that.

22 Then, the other thing I want to...

23 CHIEF PHILLIPS: We do have an additional -- in Kihei we
24 have two of the CPO positions that are not filled,
25 but that's not considered part of the beat officer

allocation. So, those two vacancies there, there's
2 only one filled.

3 COUNCILMEMBER ANDERSON: CPO?

4 CHIEF PHILLIPS: Community Police Officer.

5 COUNCILMEMBER ANDERSON: And where is that listed on here?

6 CHIEF PHILLIPS: I'm not sure what you're looking at.

7 COUNCILMEMBER ANDERSON: Would that be a...

8 CHIEF PHILLIPS: I'm not sure what you're looking at.

9 COUNCILMEMBER ANDERSON: On the list that you gave us this
10 morning of expansion requests.

11 CHAIR PONTANILLA: Member Anderson, are you talking about
12 this?

13 COUNCILMEMBER ANDERSON: Yeah.

14 CHAIR PONTANILLA: Yeah. This was provided by the staff
15 this morning.

16 COUNCILMEMBER ANDERSON: You never got one of these,
17 Chief?

18 CHIEF PHILLIPS: I can't see that far. I don't know what
19 you're looking at.

20 COUNCILMEMBER ANDERSON: Put your glasses on.

21 CHIEF PHILLIPS: It won't help.

22 Is there a page number?

23 COUNCILMEMBER ANDERSON: It lists all the officer -- all
24 the positions in each -- each division and then
25 gives us a list of those positions that are vacant

1 and then those that are requesting an increase.
2 don't see CPO on here, so it may be called something
3 else.

4 What is Public Safety Aide? Is that the
5 same?

6 CHIEF PHILLIPS: No. Those are -- it's a civilian
7 position.

8 COUNCILMEMBER ANDERSON: Oh.

9 CHIEF PHILLIPS: I don't see it on here. I'm not sure
10 what this is.

11 COUNCILMEMBER ANDERSON: So, anyway, you have two CPO
12 positions in South Maui that aren't filled?

13 CHIEF PHILLIPS: Yes.

14 COUNCILMEMBER ANDERSON: Okay. Thank you.

15 CHIEF PHILLIPS: Those are PO III positions. They would
16 be PO III positions.

17 COUNCILMEMBER ANDERSON: Okay. Thank you, Chief.

18 CHAIR PONTANILLA: Thank you, Member Anderson.

19 Member Mateo?

20 COUNCILMEMBER MATEO: Chairman, thank you.

21 Chief, when we take a look at the same sheet
22 that you were looking at regarding the expansion
23 positions, the vacancies, when we take a look at the
24 Uniformed Section, just as we completed the
25 Investigations Division, the number of vacancies

1 becomes more and more glaring.

2 How is the Department dealing with -- well,
3 maybe I should rephrase it.

4 Is there a morale problem among these
5 divisions that has the larger number of vacancies?

6 Because somebody's got to continue to do the
7 work.

8 CHIEF PHILLIPS: Well, there's -- there's nowhere that has
9 a larger amount of vacancies. It's spread out among
10 the Department. If you look at morale problem,
11 there's probably a bigger morale problem in the Vice
12 Division because of their vacancies over the year.
13 They've been -- they've been working at about 60
14 percent. Where, if you look at the Uniformed
15 Services, District 1 is at 79 percent; D-2 is 100
16 percent; D-3 is 100 percent; D-4, Lahaina, 77
17 percent. So, the percentages of -- Traffic is the
18 lowest of the Uniformed Services; they're at 67
19 percent. And yet, you know, it's -- yes, it's an
20 issue for every division because they work short and
21 it's tough on them. In Patrol they work a lot of
22 overtime; they work call-backs. And we have areas
23 that aren't filled.

24 So, as far as the overall morale, I don't
25 think it's really bad, but I think it -- yes, it's

1 an issue, and it's an issue over time because we've
2 been short for a long time. It's an issue for
3 everybody in this room because the commanders in the
4 room here are the ones who have to deal
5 operationally with the shortages and shuffle people
6 around and call people back and make sure that we
7 have enough people to man the beats and the -- yeah, it
can add some stress on each district. So,
9 it's -- it is -- like I mentioned earlier, in my
10 opinion we're -- in Hawaii, not just Maui, but
11 Hawaii is in a crisis as far as shortage of
12 officers. If you look at Big Island they have 70
13 vacancies and Oahu has almost 300. So, it's an
14 issue around the State that we -- it's a crisis
15 issue. The officers, though -- the officers that
16 come to work day to day and do their job, it doesn't
17 affect the way they do their job. They're still
18 providing the service and doing a great job out
19 there. And, so, you know, it's really those guys on
20 the line that are commended because they just keep
21 doing their job, and they're hoping that us, the
22 people above them, can get them the new recruits and
23 the pay that they deserve and things like that; so,
24 that's what we're fighting for.

25 COUNCILMEMBER MATEO: Thank you, Chief.

1 And lastly, Chief, then, with the call-backs
2 that needs to be done so the service can continue,
3 at this point, because there is an -- I guess an
4 expected or an understood short in bodies, where
5 is -- where is the funds coming from to pay the
6 overtime?

7 CHIEF PHILLIPS: Well, we have, of course -- we have a
8 budgeted overtime. We're asking for an increase in
9 that area this year. That's part of our expansion
10 increases in the area of overtime and premium pay.
11 And over the years, some of that additional overtime
12 comes out of the vacancies. So, the vacancies --
13 and the money from the vacancies sometimes pays for
14 if we go over our overtime budget because of those
15 call-backs and stuff. And that's why I say, you
16 know, we haven't cut programs, because we still have
17 the funding to pay for guys to come in and do extra.

18 COUNCILMEMBER MATEO: So, Chief, are you able to tell me
19 what the overtime amount was, like, for last Fiscal
20 Year in actual.

21 CHIEF PHILLIPS: Yes, I can tell you what we spent in '06.
22 I don't have last year's yet.

23 CHAIR PONTANILLA: Chief, in this area you spent \$271,000.

24 CHIEF PHILLIPS: Okay.

25 CHAIR PONTANILLA: Approximately \$272,000 for premium pay.

1 CHIEF PHILLIPS: That might just be in one area, though.

2 COUNCILMEMBER MATEO: Chairman, is that just...

3 CHIEF PHILLIPS: Just the Uniformed Patrol.

4 COUNCILMEMBER MATEO: Does the Chair have the information
5 on the rest of the divisions?

6 CHAIR PONTANILLA: It's in your handouts by each program
7 in regards to premium pay, actuals for 2006. Right
8 now we don't have the actuals for 2007.

9 COUNCILMEMBER MATEO: Thank you.

10 CHAIR PONTANILLA: Members, if you could turn to those
11 pages, it would give you an actual overtime payment
12 that was paid in '06.

13 COUNCILMEMBER MATEO: Chief, thank you.

14 Chairman, thank you.

15 CHIEF PHILLIPS: Thank you.

16 CHAIR PONTANILLA: Thank you, Member Mateo.

17 Members, any more questions regarding the "A"
18 Account?

19 COUNCILMEMBER ANDERSON: Chair?

20 CHAIR PONTANILLA: Member Anderson?

21 COUNCILMEMBER ANDERSON: You just gave a -- we're under
22 Uniformed Patrol Services; right?

23 CHAIR PONTANILLA: Yes.

24 COUNCILMEMBER ANDERSON: And you just gave some kind of a
25 200,000-dollar figure, but -- for premium pay?

1 CHAIR PONTANILLA: Yes. On Page 15-27.

2 COUNCILMEMBER ANDERSON: But I see it -- on 15-20, I see
3 '06 actual was a million-seven. So -- and that --
4 that is just for Central Maui.

5 CHAIR PONTANILLA: Yes.

6 COUNCILMEMBER ANDERSON: And, so, the 200,000 you quoted
7 was for what?

8 CHAIR PONTANILLA: That was for -- let's see -- Traffic
9 Kihei patrol.

10 COUNCILMEMBER ANDERSON: Oh, for Kihei.

11 CHAIR PONTANILLA: Yeah.

12 COUNCILMEMBER ANDERSON: I guess we need to add those up.
13 Thank you, Chair.

14 CHAIR PONTANILLA: Thank you, Member Anderson.

15 Any more questions on the "A" Account,
16 Members?

17 COUNCILMEMBER MEDEIROS: Chair?

18 CHAIR PONTANILLA: Member Medeiros?

19 COUNCILMEMBER MEDEIROS: Thank you, Chair. Just one quick
20 question.

21 In the Hana District -- because I know in the
22 other districts you say that the SROs weren't
23 assigned for -- because of personnel shortages.

24 Is the SRO in Hana assigned? Is there an SRO
25 in Hana?

1 CHIEF PHILLIPS: Yes.

2 COUNCILMEMBER MEDEIROS: Okay. Thanks, Chief.

3 Thank you, Chair.

4 CHAIR PONTANILLA: Thank you, Member Medeiros.

5 Members, if you have more questions in
6 regards to the "A" Account, please provide those
7 questions to the Chair and we'll forward it to the
8 Department.

9 We're going to the "B" Account.

10 Member Victorino, questions?

11 COUNCILMEMBER VICTORINO: Yeah. I was a little curious.

12 When I look at all -- go to Page 15-30, and we're
13 going under sub-code 910117, Central Maui Patrol.
14 In all the other ones you start off with a 6022,
15 Gasoline, Diesel, Oil; but in Central Maui I
16 couldn't find that.

17 Is there a particular reason why you don't
18 have any -- or is this -- I'm missing it somewhere
19 along the line?

20 CHAIR PONTANILLA: Chief?

21 CHIEF PHILLIPS: Can you repeat again?

22 COUNCILMEMBER VICTORINO: Okay. 15-30.

23 CHIEF PHILLIPS: Okay.

24 COUNCILMEMBER VICTORINO: Go down to sub-section Central
25 Maui Patrol; that's 910117.

1 CHIEF PHILLIPS: Okay.

2 COUNCILMEMBER VICTORINO: Every other one you start off
3 with 6022, which is Gasoline, Diesel, and Oil, every
4 division.

5 CHIEF PHILLIPS: Okay. In Wailuku or Central it's under
6 the Administrative Services.

7 COUNCILMEMBER VICTORINO: Oh, that's where it falls.

8 CHIEF PHILLIPS: Yes.

9 COUNCILMEMBER VICTORINO: Okay. Sorry. I just -- I
10 thought it was kind of strange. Everybody has, and
11 then all of a sudden Central didn't have one. So --
12 okay. I apologize.

13 CHIEF PHILLIPS: Yeah, it's -- oh, hang on. Yeah, it
14 comes under Police Administration because they're
15 more -- it's not just the Uniformed Services Bureau
16 that uses it in Wailuku; it would be CID and Vice
17 and everybody that's at the Wailuku Station. So, it
18 comes under Administrative.

19 COUNCILMEMBER VICTORINO: So, there's no breakout as far
20 as what the Central Maui Patrol uses, like you would
21 in Kihei, Lahaina, Lanai, Molokai .

22 CHIEF PHILLIPS: No, because theirs is lumped in with that
23 one Ad Services.

24 COUNCILMEMBER VICTORINO: Okay. The other items I saw
25 nothing out of line.

1 So, thank you.

2 Thank you, Chief.

3 Thank you, Chair.

4 CHAIR PONTANILLA: Thank you, Mr. Victorino.

5 Member Hokama?

6 VICE-CHAIR HOKAMA: Well, Chairman, I just wanted to make sure
the Chief had enough when he's budgeted to take care
of his utilities and his fuel in this area.

9 CHAIR PONTANILLA: Thank you.

10 Member Molina?

11 COUNCILMEMBER MOLINA: No, no questions.

12 CHAIR PONTANILLA: Thank you.

13 Member Medeiros?

14 COUNCILMEMBER MEDEIROS: Mahalo, Chair.

15 For the Hana Patrol, account 910075, your
16 sub-object code 6022, Gasoline, Diesel, Oil, it
17 remains the same; there's no increase in it.

18 And do you get your gas, diesel, and oil from
19 the Public Works/Highways Baseyard or are you
20 contracted with Hana Chevron?

21 CHIEF PHILLIPS: Public Works.

22 COUNCILMEMBER MEDEIROS: Okay. So, you don't see a need
23 to increase that?

24 CHIEF PHILLIPS: No. But I believe we increased last year
25 and we felt the increase was enough.

1 COUNCILMEMBER MEDEIROS: Okay. Thank you.

2 And then, again, you know, we've been looking
3 at different Departments' utilities, and your
4 electric remains the same.

5 Is there a reason for that?

6 CHIEF PHILLIPS: We didn't see an increase in that area.

7 It's a small station. There wasn't an increase.

8 COUNCILMEMBER MEDEIROS: And then my last question is,
9 what is the sub-object code 6229 -- SHOPO allowance,
10 housing/travel/mileage -- used for?

11 6229, under Other Costs for Hana.

12 CHIEF PHILLIPS: That would be -- that's part of the
13 Housing Allowance Agreement that we have with SHOPO
14 for the officers that don't live in Hana, so they're
15 assigned there on a rotational basis and we pay
16 housing costs, as well as some travel costs for them
17 to come in and out of Hana on their days off.

18 COUNCILMEMBER MEDEIROS: Okay. And your Hana District,
19 there's no Commander's house there, is there?

20 CHIEF PHILLIPS: No. The Commander is currently renting a
21 home.

22 COUNCILMEMBER MEDEIROS: So -- and he has some kind of
23 allowance, also?

24 CHIEF PHILLIPS: Yes, that would come out of that.

25 COUNCILMEMBER MEDEIROS: Okay. Maybe in CIP ask you

1 a question on, you know, your plans for any kind of
2 commander homes for the outside districts.

3 Thank you, Chair.

4 CHAIR PONTANILLA: Thank you, Member Medeiros.

5 Member Johnson?

6 COUNCILMEMBER JOHNSON: No questions.

7 CHAIR PONTANILLA: Thank you.

8 Member Baisa?

9 COUNCILMEMBER BAISA: No questions.

10 CHAIR PONTANILLA: Thank you.

11 Member Anderson?

12 COUNCILMEMBER ANDERSON: No.

13 CHAIR PONTANILLA: Thank you.

14 Member Mateo?

15 COUNCILMEMBER MATEO: No.

16 CHAIR PONTANILLA: Thank you.

17 If there's no more questions on the "B"

18 Account, Chair would like to move on to the "C"

19 Account, which is Equipment.

20 Member Victorino?

21 COUNCILMEMBER VICTORINO: Now I look it over and I see,

22 Chief, that almost every district you're looking to

23 get more vehicles or upgrades in vehicles. So, you

24 know, I think that's important, and I don't have any

25 questions with that.

1 Thank you.

2 Thank you, Mr. Chair.

3 CHAIR PONTANILLA: Thank you.

4 Member Hokama?

5 VICE-CHAIR HOKAMA: None.

6 CHAIR PONTANILLA: Thank you.

7 Member Molina?

8 COUNCILMEMBER MOLINA: Thank you, Chair man.

9 Chief, you know, with regards to the

10 vehicles, the patrol vehicles, the Department is
11 satisfied with the -- can you tell us what make and
12 model patrol vehicles you have?

13 These are Fords, I presume.

14 CHIEF PHILLIPS: Yeah. Currently we have specifications
15 on the cars that each year we go out to bid, and
16 over the years I think the only -- the only company
17 that was meeting our specifications was Ford, so we
18 had several different Ford vendors that would bid on
19 our patrol vehicles anywhere -- marked patrol
20 vehicles.

21 COUNCILMEMBER MOLINA: Uh-huh.

22 CHIEF PHILLIPS: And, so, right now we do have Fords. And
23 I think this current year would be Fords again that
24 we're buying.

25 COUNCILMEMBER MOLINA: Okay. And power and fuel.

1 efficiency-wise, the officers seem to be satisfied
2 with the vehicle performance?

3 CHIEF PHILLIPS: I think they're -- yeah, they're
4 satisfied with the vehicle. It's safe. We've
5 changed the markings on the vehicle, run them a
6 little bit up -- they look a little better. We put
7 some -- one of the issues we are having, though,
8 is -- you probably notice that some of our officers
9 are quite large, and even though that car is big,
10 with everything we're putting in it they're getting
11 pretty crowded, especially now that we're adding the
12 computers and things like that. So, we are looking
13 at the possibility on some of the vehicles of going
14 with the half cage so that the front seat can come
15 back a little and give some of our taller officers
16 more leg room. And one of our officers is just
17 right -- knees right up to the -- to the steering
18 wheel. So, we're looking at bringing in some of
19 those vehicles.

20 COUNCILMEMBER MOLINA: Okay. And what happens to the old
21 vehicles you -- we're getting trade value on them?
22 Or is it just basically...

23 CHIEF PHILLIPS: Yes. As we replace the vehicles, we
24 get -- we trade them in. Some of them we don't get
25 very much for and some of them we do. Some of them

1 there is some value that goes back after -- after
2 replacement.

3 COUNCILMEMBER MOLINA: Okay. And one last question.

4 Chairman, if you'll permit me on the subject
5 of the take-home vehicle program. I'll try to tie
6 it into this.

7 I know you had a conversation earlier with
8 one of the Members on that.

9 Big Island County they have a take home
10 vehicle program.

11 CHIEF PHILLIPS: It's not a take-home. They have a
12 subsidized vehicle, so the officers are using their
13 own cars and then they're paid a certain amount a
14 month to drive their own cars. Honolulu Police
15 Department has the same thing. They do have a
16 partial fleet in Honolulu, so you have to work so
17 many years before you graduate up to a motor
18 patrolman where you receive car allowance and can
19 use your own car.

20 COUNCILMEMBER MOLINA: Uh-huh. So, is the Department
21 supportive of a take-home vehicle program or a
22 subsidized program like that of the other . .

23 CHIEF PHILLIPS: The Subsidized Vehicle Program, we did a
24 study a few years ago and we weren't for it. We
25 looked at -- we looked at everything, the benefit --

1 cost benefit, the benefit to recruitment, the
2 benefit -- the safety of our officers, and of course
3 the cost, and we didn't -- we didn't feel that it
4 was the right thing to do here. We did last year
5 discuss with the former Mayor about the possibility
6 of having a fleet take-home, where every officer
7 would take home a fleet vehicle. Of course, that
8 would be a benefit for the officers, especially
9 those that live Central and work out in Lahaina and
10 Kihei. So, it would be a -- it would be a financial
11 benefit to them, a benefit to the community, as
12 well, because -- you know, just the -- more vehicles
13 on the road commuting, more police officers on the
14 road during those times, as well as -- you know, we
15 saw in New Orleans when they were hit with the
16 hurricane that they -- the majority of their
17 vehicles were all parked in one location and they
18 got wiped out. So, if we dispersed our fleet around
19 to where officers live, then in an emergency like
20 that we can have them respond from their homes with
21 that vehicle, and the risk of losing a lot of
22 vehicles in one shot is less. So, there's certain
23 benefits to the community, as well. But it is
24 costly, and it would -- in the long run,
25 individually we wouldn't need to replace the

1 vehicles as frequently because they wouldn't be
2 getting as much use. Right now the vehicles might
3 run, you know, 24 hours, where, you know, if one
4 officer is just using that vehicle, it's only used
5 during his shifts or her shifts. So, eventually,
6 you know, we'd probably change our rotational policy
7 on how frequently we replace the cars, but then we
8 would have a much bigger fleet. I think we needed
9 to purchase another additional hundred or
10 hundred-plus cars in order to do a full take-home.
11 So, I think what we'd probably go into next year is
12 maybe discussions about trying to phase that in over
13 a few years, maybe one or two districts at a time
14 and see what kind of support there might be there.

15 COUNCILMEMBER MOLINA: Good, good. Well, there's
16 something about the presence of a police car,
17 whether it be in the neighborhood or...

18 CHIEF PHILLIPS: Absolutely, cars parked at -- at our
19 officers' homes is -- you know, we have -- we have a
20 lot of officers taking home cars now that are --
21 some of our CPOs and our School Resource Officers,
22 some of our Traffic people. They take these cars
23 home, and it is an impact in the neighborhood if
24 there's a car parked -- a police car parked there
25 when they're off-duty, and stuff.

1 Sometimes I get calls from people that say,
2 This guy never works; his car is always home. You
3 know, it's only there when they're off-duty.

4 COUNCILMEMBER MOLINA: I guess there's that subliminal
5 effect of increased presence in the neighborhood,
6 and I guess it could potentially deter any illegal
7 activity. At least it will make somebody think
8 twice about doing something wrong. It's like having
9 the police car along the highway. I'm amazed at --
10 immediately, as soon as you see the police car up
11 ahead, how many people -- you see the red lights,
12 everybody stepping on their brakes. Of course, that
13 never happens to me; I always follow the speed
14 limit, but -- no, no, no. I'm one of those -- you
15 know, I'll step on the brake, as well.

16 So, anyway, thank you for your comments on
17 that, Chief.

18 Thank you, Chair.

19 CHAIR PONTANILLA: Thank you, Member Molina.

20 Because I see one in front of Lihikai School
21 almost every morning, in fact every morning.

22 Member Medeiros?

23 COUNCILMEMBER MEDEIROS: Mahalo, Chair.

24 Chief, under your "C" Account, I didn't see
25 anything for Hana.

1 Are we doing that well in Hana, where there's
2 no replacements, nothing needed?

3 CHIEF PHILLIPS: What page are you on?

4 I'm sorry.

5 COUNCILMEMBER MEDEIROS: 15-32, under -- which would be
6 the "C" Accounts.

7 CHAIR PONTANILLA: That's Uniformed Services, Equipment.

8 CHIEF PHILLIPS: Okay. Yeah, we -- yeah, this year we
9 didn't request vehicles. We're okay in Hana.

10 COUNCILMEMBER MEDEIROS: Do you have a different
11 replacement program for Hana, being that the kind of
12 roads they have to travel on, such as going to
13 Kipahulu, Kaupo, Lower Nahiku, Keanae? Where does
14 your District end for Hana as you come towards
15 Wailuku? Where's your boundary for District?

16 CHIEF PHILLIPS: This side would be...

17 Is it Kaumahina State Park, Mike?

18 UNIDENTIFIED SPEAKER: (Speaking from the gallery) Just
19 about.

20 And the other side, Kaupo?

21 UNIDENTIFIED SPEAKER: (Speaking from the gallery)
22 Manawainui Gulch.

23 CHIEF PHILLIPS: Manawainui Gulch.

24 COUNCILMEMBER MEDEIROS: So, because of that kind of
25 travel and the kind of road conditions there they

1 have to travel, is there a different replacement
2 program for Hana? Less years? Or -- or is it all
3 the same Department-wide?

4 CHIEF PHILLIPS: No, it's not the -- it's actually the
5 type of vehicle we use. So, the marked -- marked
6 fleet vehicles we have a certain criteria for
7 replacement. In Hana we use typically the SUVs.
8 Because of that terrain we use the marked SUVs.
9 And, so, it does have its own replacement schedule.

10 COUNCILMEMBER MEDEIROS: Okay. And my last question is,
11 being that we have the road closed at Kukui'ula and
12 Kipahulu, and also supposedly closed at Kalepa and
13 Lelekea, are the officers going from Hana to Kaupo
14 the long way to respond to cases?

15 CHIEF PHILLIPS: No, we would have to respond out of
16 Wailuku. Wailuku Patrol would respond now while
17 they're in that situation.

18 COUNCILMEMBER MEDEIROS: Thank you, Chief.

19 Thank you, Chair.

20 CHAIR PONTANILLA: Thank you, Mr. Medeiros.

21 Member Johnson?

22 COUNCILMEMBER JOHNSON: No questions.

23 CHAIR PONTANILLA: Member Baisa?

24 COUNCILMEMBER BAISA: Chair, on this subject of vehicles,
25 Chief, what is the average mileage that you put on a

1 car in a year?

2 CHIEF PHILLIPS: Oh, man.

3 UNIDENTIFIED SPEAKER: Richard, you got any idea on that?

4 MR. YADAO: Anywhere from forty to fifty thousand.

5 COUNCILMEMBER BAISA: I heard 40 to 50,000.

6 The reason I can tell you about this and why

7 I would be totally not in support of the officers

8 getting their own cars is because I went through it.

9 I remember when Sherman had bought a brand new car

10 and was assigned to the Hana District, and whether

11 it was there or in Wailuku, you know, in a year a

12 police vehicle is -- a private car, it's pretty much

13 trashed, and two years is the limit on it, so you

14 barely can pay for it, even with an allowance.

15 So...

16 CHIEF PHILLIPS: Yeah. And with the subsidized vehicles,

17 I think they allow up to six or seven years for

18 the -- so, you have to be real prudent with the car

19 and prudent with what you buy, which isn't always

20 the case. That's the subsidized vehicle, now, we're

21 talking about, that -- where they drive their own

22 car.

23 COUNCILMEMBER BAISA: Yeah.

24 CHIEF PHILLIPS: It's not as big a benefit as it seems to

25 be.

1 COUNCILMEMBER BAISA: No, it isn't. And that's what I'm
2 trying to tell the officers who might be listening.
3 Be careful, because by the time you insure it and
4 take care of it and, you know, beat it to death all
5 the time, it doesn't last very long.

6 Thank you.

7 CHIEF PHILLIPS: Exactly, yeah.

8 CHAIR PONTANILLA: Thank you, Member Baisa.

9 Member Anderson?

10 COUNCILMEMBER ANDERSON: Thank you, Chair.

11 That leads right into my question.

12 You've got 10 replacement patrol vehicles for
13 the Wailuku District, at \$34,000 each.

14 And how long -- what is the expect -- I'm on
15 15-32, Chief, page.

16 So, how old are those vehicles? I mean,
17 how...

18 It's your regular replacement program, I'm
19 assuming.

20 CHIEF PHILLIPS: For the patrol vehicles, the marked
21 patrol vehicle, a typical replacement would be --
22 there's a variety of criteria, but it's three years
23 or a certain mileage -- I believe it's 90,000 or
24 100,000 -- or the general condition of the car. If
25 the cost for maintaining the car is exceeding its

1 value, then we would ask to replace it.

2 COUNCILMEMBER ANDERSON: Okay. Thank you.

3 CHAIR PONTANILLA: Thank you, Member Anderson.

4 CHIEF PHILLIPS: I'm sorry, it's four years of service,
5 not three.

6 COUNCILMEMBER ANDERSON: Four years of service?

7 CHIEF PHILLIPS: Yeah.

8 COUNCILMEMBER ANDERSON: And that's standard?

9 CHIEF PHILLIPS: Well, it's -- again, it's --

10 COUNCILMEMBER ANDERSON: It's like in those other
11 criteria?

12 CHIEF PHILLIPS: It just gives us some criteria to plan
13 with.

14 COUNCILMEMBER ANDERSON: Right.

15 CHIEF PHILLIPS: But if the car is not used 24 hours a day
16 and it's rotated and stuff and the mileage is low,
17 then sometimes they can last four years. That's not
18 always the case, though.

19 COUNCILMEMBER ANDERSON: And I see they're all in Wailuku,
20 and there's no replacement vehicles in any of the
21 other districts.

22 Do you rotate them around, like take -- take
23 them out of Wailuku and...

24 CHIEF PHILLIPS: No. The -- it's just that we replaced an
25 awful lot of -- no request for replacement in those

1 areas this year.

2 COUNCILMEMBER ANDERSON: Okay. Thank you.

3 CHAIR PONTANILLA: Thank you, Member Anderson.

4 Member Mateo?

5 COUNCILMEMBER MATEO: No.

6 CHAIR PONTANILLA: Thank you.

7 Members, if you do have any more questions in
8 regards to the "C" Account, please forward it to the
9 Chair, and we'll make sure that the Department has
10 that.

11 The last program --

12 CHIEF PHILLIPS: You know, I'm sorry. Sorry to
13 interrupt.

14 But can I add something to that last
15 question?

16 Because there is...

17 CHAIR PONTANILLA: Sure, go ahead.

18 CHIEF PHILLIPS: We do have some vehicles earmarked for
19 other districts this were budgeted this year. It's
20 not just Wailuku. So, I misspoke there. We have
21 for Lanai two SUVs budgeted. Lahaina Patrol, six
22 vehicles; Molokai, four vehicles; Traffic, two
23 vehicles; and Kihei, three vehicles. We have a
24 total of 25 marked vehicles and two SUVs for the
25 Patrol Division, Uniformed Services.

CHAIR PONTANILLA: Thank you, Chief.

2 Member Mateo?

3 COUNCILMEMBER MATEO: I'm sorry.

4 Thank you.

5 Chief, if I could get additional
6 clarification.

7 The two SUVs that you referenced, these
8 are -- the two of them are \$68,000.

9 Does these -- does these SUVs come with siren
10 and computer hookup, as well?

11 CHIEF PHILLIPS: Yes. Well, it's part of the package that
12 we put in it, yes, as well as the markings on the
13 car, the decal and all that.

14 COUNCILMEMBER MATEO: Thank you.

15 CHAIR PONTANILLA: Thank you, Member Mateo.

16 Members, we'll turn to Technical Support
17 Services Program.

18 Member Victorino, questions on the "A"
19 Account?

20 COUNCILMEMBER VICTORINO: No questions at this time.

21 CHAIR PONTANILLA: Thank you.

22 Member Hokama?

23 VICE-CHAIR HOKAMA: No questions.

24 CHAIR PONTANILLA: Thank you.

25 Member Molina?

1 COUNCILMEMBER MOLINA: No questions.

2 CHAIR PONTANILLA: Thank you.

3 Member Johnson?

4 COUNCILMEMBER JOHNSON: No.

5 CHAIR PONTANILLA: Member Balsa?

6 COUNCILMEMBER BAISA: No questions.

7 CHAIR PONTANILLA: Thank you.

8 Member Anderson?

9 COUNCILMEMBER ANDERSON: Are we under Technical and
10 Support?

11 CHAIR PONTANILLA: Yes.

12 COUNCILMEMBER ANDERSON: Salaries?

13 CHAIR PONTANILLA: Salaries and Wages.

14 COUNCILMEMBER ANDERSON: Yeah, I think we need to ask
15 about the radio dispatchers. You have 15 vacancies,
16 and we know that -- you know, last -- last year you
17 were having a hard time, and I thought we had filled
18 those up.

19 So, could you give us kind of a briefing on
20 that?

21 CHIEF PHILLIPS: Yeah, we've actually never filled them
22 up. We have 15 vacancies. Right now we have 8 -- 8
23 job offers out in various stages. So, if all 8 are
24 hired, then we would be at 7 vacancies for that
25 area. But I think we have -- we have 2 that are

1 pending physicals; so, assuming they pass their
2 physical, we'll give them a start date. And then
3 the rest are pending the psychological and some
4 background. So, we do have some job offers, and we
5 are recruiting heavy in that area. Again, it's
6 another area that's, in my opinion, way underpaid
7 compared to mainland standards as far as our
8 dispatchers. And our dispatchers actually were one
9 of the few that they dispatch for Police, Fire, and
10 Medics. In most places you have separate
11 dispatchers for all of those functions. So, very
12 difficult job and difficult to find the caliber of
13 people that we're looking for for that position.

14 COUNCILMEMBER ANDERSON: And, so, the vacancies last year,
15 none of them were filled until now that you have
16 these offers out? In other words...

17 CHAIR PONTANILLA:

18 CHIEF PHILLIPS: Oh, no. We've had two or three classes
19 since last year that we did fill. We've also had
20 some attrition in that area, as well, though. We've
21 had a couple retirements and some people that left.
22 We had some people -- again, right after training --
23 that once they were trained and finished the FTO
24 portion they just decided it was a little too
25 stressful. We had a couple that was personal

1 reasons. One had to move to the mainland and take
2 care of family. So, the same reasons, but we did
3 have some attrition. But we did hire some -- quite
4 a few people over the year.

5 COUNCILMEMBER ANDERSON: And, so, are -- under this
6 Technical Support, most of which the -- most
7 positions are Radio Dispatch, and you've got 476,000
8 in overtime pay for '06.

9 And would you attribute most of that to
10 dispatchers working overtime?

11 CHIEF PHILLIPS: Well, on that area, because that's the
12 Communication Section, it's not -- it's not just the
13 dispatchers, because we do have some sworn personnel
14 in that area in the Receiving Desk. So, there's
15 typically overtime in both areas, in both -- at
16 holiday and premium pay, as well as call-backs and
17 things like that. So, it would -- it would be both
18 areas, the civilian dispatchers as well as the sworn
19 positions that are in the Receiving Desk.

20 COUNCILMEMBER ANDERSON: So, Chief, you guys have
21 somewhere in the neighborhood of \$3,400,000 in
22 overtime pay for '06.

23 Is there any way to -- when you add up the
24 premium pay in each one of these sections...

25 CHIEF PHILLIPS: Yeah. I don't know where you're looking,

1 but...

2 COUNCILMEMBER ANDERSON: Well, you're not -- I added it
3 up, so you're not going to find that figure. I'm
4 just -- I just added up the premium pay for each
5 section. In fact, I didn't add up this one

6 CHIEF PHILLIPS: If you're talking about Department-wide,
7 I think our premium and overtime pay was more in the
8 area of \$4,000,000.

9 COUNCILMEMBER ANDERSON: Four million?

10 CHIEF PHILLIPS: Or over four million.

11 COUNCILMEMBER ANDERSON: Yeah, I missed this 476,000.

12 Is there any way that you can give us an idea
13 of how many man-hours that represents?

14 CHIEF PHILLIPS: Not off the top of my head.

15 COUNCILMEMBER ANDERSON: No, I know that.

16 But, I mean, would Payroll be able to give
17 you that figure for us?

18 CHIEF PHILLIPS: I -- I can ask them. I don't know.

19 CHAIR PONTANILLA: We can forward that question to
20 Payroll.

21 COUNCILMEMBER ANDERSON: Thank you.

22 CHAIR PONTANILLA: Thank you.

23 Member Mateo?

24 COUNCILMEMBER MATEO: No. Thank you.

25 CHAIR PONTANILLA: Thank you.

1 Members, we go to the...

2 VICE-CHAIR HOKAMA: Chairman?

3 CHAIR PONTANILLA: Mr. Hokama?

4 VICE-CHAIR HOKAMA: If I may ask the Chief a question,
5 please --

6 CHAIR PONTANILLA: Sure.

7 VICE-CHAIR HOKAMA: -- in this general area.

8 Chief, one of the expansion positions -- I
9 think we chaired it earlier about -- was the
10 Inventory Technicians.

11 CHIEF PHILLIPS: Yeah. That's under Administrative
12 Services.

13 VICE-CHAIR HOKAMA: Yeah.

14 It's pretty much Support, though; right?

15 CHIEF PHILLIPS: It's Support, yes.

16 VICE-CHAIR HOKAMA: It's to assist your Department's
17 ability to, I guess, timely meet some reporting --

18 CHIEF PHILLIPS: Yes.

19 VICE-CHAIR HOKAMA: -- requirements?

20 CHIEF PHILLIPS: The Department has grown. We only have
21 one Payroll Clerk and one Personnel Clerk, Personnel
22 Assistant Clerk; and, so, some of the -- especially
23 with Payroll, some of the time-sensitive issues
24 we're not meeting right now with one person. So,
25 this Inventory Clerk would actually take some

1 responsibilities -- or all the responsibilities away
2 from another clerk and allow that person to
3 subsidize both -- both areas, Payroll as well as the
4 Personnel so we meet some of the deadlines.

5 VICE-CHAIR HOKAMA: Is this part of the plan of that HR
6 Payroll System we invested too much money in?

7 CHIEF PHILLIPS: That I don't know. I don't know what --
8 as far as me asking for a position is not a result
9 of that plan. Ours is mainly, I guess, the result
10 of our growth. And these deadlines were set
11 probably back when we only had 250 employees. So,
12 over the years they really haven't enforced those
13 deadlines, the Finance Department. Now that they're
14 starting to enforce them with this new system, we're
15 finding that we can't meet those deadlines and we've
16 grown too much. So, we never added a position over
17 there to help with the volume of work that's grown
18 over the years, with -- now we're 500-plus
19 personnel. So, in both of those areas -- actually,
20 in the area of Personnel, in the future -- we
21 haven't -- we're not coming this year, but in the
22 future we would like to actually develop a Human
23 Resources Section in our Department to deal with all
24 the Personnel issues, to include recruiting and
25 retention, but also some of the other issues that

1 come up with Personnel as far as -- there's
2 paperwork for everything, transfers and promotions
3 and pay increases. Everything generates forms and
4 paper -- right now we have one person doing all of
5 that, including all the paperwork that goes with
6 hiring. So, one person can't do it.

7 VICE-CHAIR HOKAMA: So -- just so that the Committee is
8 clear, Chief, it's just the requirements of your
9 current Department to process payroll as well as
10 personnel issues?

11 CHIEF PHILLIPS: Yes, both issues.

12 VICE--CHAIR HOKAMA: Thank you very much, Chief. That's
13 what we needed to know since we spent a lot of money
14 in this area.

15 Thank you, Chairman.

16 CHAIR PONTANILLA: Thank you, Mr. Hokama.

17 Members, we go to the "B" Account, Operating
18 Activities.

19 Member Victorino, questions?

20 COUNCILMEMBER VICTORINO: Yes. Thank you, Mr. Chair.

21 Chief, 15-40. And both of them are R & M,
22 you know, service contract. The first one falls
23 under Police IT Program, 6138. I know you budgeted
24 the same amount this year and for next year.

25 But I just was curious, why was the

1 tremendous increase in that one?

2 CHIEF PHILLIPS: I'm sorry, again the number was?

3 COUNCILMEMBER VICTORINO: 6138, under the Police IT

4 Program.

5 CHAIR PONTANILLA: That would be under the Radio Shop.

6 CHIEF PHILLIPS: Repair & Maintenance service contracts,

7 yeah, that's going up.

8 COUNCILMEMBER VICTORINO: Yeah. The -- so, that one is

9 for -- for what under the Police IT Program? Is

10 that...

11 CHIEF PHILLIPS: That particular -- that's not Radio Shop.

12 COUNCILMEMBER VICTORINO: No, no, it's not Radio.

13 CHIEF PHILLIPS: That's our IT program, our computer. So,

14 we have -- we have over -- the reason it's gone up

15 is because before we didn't have any.

16 COUNCILMEMBER VICTORINO: All right.

17 CHIEF PHILLIPS: And, so, with us putting in our own

18 computer system and the Department managing the

19 system, now we have our own employees. Rather than

20 coming under the County's MIS, we have our own IT

21 Section, and that has to do with our repair and

22 maintenance of contract services for that new system

23 that we're putting in.

24 COUNCILMEMBER VICTORINO: Okay, Chief. That's good.

25 And then -- then under the Radio Shop Police,

1 that's -- I guess that was mentioned. That's also
2 6138, the big increase from 309,000 to 650.

3 Is that the new enhanced 911 and some of the
4 other things that you're working on right now?

5 CHIEF PHILLIPS: It's not the enhanced 911. But it is to
6 maintain our radio system. We have to maintain the
7 sites, and part of that is -- we're going through a
8 rebanding, where Sprint Nextel is actually paying
9 for our rebanding, but along with that there are
10 some costs that will come to us. And that's going
11 to benefit us down the road when we need to put in a
12 new system, and it's part of our infrastructure that
13 we take care of, that is not part of that rebanding
14 issue. So, we're asking for an increase in there to
15 cover some of those costs.

16 COUNCILMEMBER VICTORINO: And just for the public's sake
17 more than -- and mine, rebanding means what?

18 CHIEF PHILLIPS: Well, they're changing -- we're changing
19 our entire radio system to a different frequency,
20 basically. Sprint Nextel allowed the federal
21 government to take that band that we're on now and
22 move Public Safety to another band. So, we're -- we
23 have -- we have to replace all of our radios; and
24 then there's -- to all of our radio sites and our
25 repeater sites and the microwave sites there's

1 change of equipment that -- change-out and stuff
2 that has to be done in those areas. Now, most of
3 that is going to be paid for by Sprint Nextel.
4 They'll pay for all the new equipment and the new
5 radios and any adjustments so the radios that we
6 have to do. But there is some -- some other
7 services that we'll be paying for.

8 COUNCILMEMBER VICTORINO: Will this also include the
9 when you say "Public Safety," the Fire Department
10 and...

11 CHIEF PHILLIPS: Yeah. I should explain that our radio
12 system is not just the police radio system. It's
13 actually more than Public Safety. It is a
14 Countywide system that's grown over the years, and
15 partly -- that's partly the result of this increase,
16 is that the radio system has grown to users beyond
17 Police, Fire, Public Safety. We also have Public
18 Works and Water Department and places like that.
19 It's a Countywide system but it's being managed by
20 the Police Department.

21 COUNCILMEMBER VICTORINO: Just...

22 CHIEF PHILLIPS: I think we're at -- is it 1400? 1600?

23 1500 users right now, so it's way beyond what
24 the Police Department is, obviously.

25 COUNCILMEMBER VICTORINO: Because I've heard other

1 departments come in -- like, say, for example, Parks
2 and Recreation, the Ranger is talking about getting
3 the same band, I think, radios.

4 CHIEF PHILLIPS: Absolutely.

5 COUNCILMEMBER VICTORINO: So, all these various county
6 entities or emergency services, Public Safety, would
7 all be inclusive in this?

8 CHIEF PHILLIPS: Yes.

9 COUNCILMEMBER VICTORINO: Okay, Chief. Thank you very
10 much.

11 Thank you, Mr. Chair.

12 CHAIR PONTANILLA: Thank you, Mr. Victorino.

13 Mr. Hokama?

14 VICE-CHAIR HOKAMA: Mine really was the same thing,
15 Chairman. And we've heard the Chief's comments
16 regarding why we need to make some changes. But,
17 yet, the Department is still requesting about
18 another -- let me take away the 300 -- \$200,000
19 more, plus or minus. And we won't quibble with the
20 thousands this afternoon, Chairman. But, you know,
21 they've gone up from 300,000 to over 800,000 in this
22 area. That's a lot of money. I think what would
23 help us with the Department is if they could respond
24 in writing to us. Those expenses that we are going
25 to -- we may need to pay for the changeover to the

1 different band level. Because we've been investing
2 a lot of money over the years. The Chief knows
3 that, you know, with the shelters, the station, the
4 repeaters, everything, Molokai, Lanai. You know,
5 we've been expending a lot of people's money, and I
6 would like us to maximize the ability of us to have
7 those telecom entities pay for this requirements.
8 don't think it should be the taxpayers, myself,
9 Chairman.

10 CHIEF PHILLIPS: As far as the rebinding, they are paying
11 for it. We're not -- we're not paying for that.
12 But there are costs above and beyond that that we
13 are asking to pay for and we need to pay for, as far
14 as maintenance of facilities mainly

15 VICE-CHAIR HOKAMA: Yeah, that's what we need to
16 understand, Chief.

17 CHIEF PHILLIPS: -- and the services that we have to
18 contract to do these things, maintaining the system.

19 And, absolutely, we can -- we can provide
20 that in writing, or we have Captain Amaral here who
21 is in charge of that project if you want to ask him
22 any questions. But either way we can respond to it.

23 VICE-CHAIR HOKAMA: I prefer a written response, Chairman,
24 as well as the Department's needs for -- we know
25 they're growing. We know they have additional

1 requirements. So, I just want to tie it in with the
2 total rental requests for the Department.

3 CHAIR PONTANILLA: Thank you.

4 Member Molina?

5 COUNCILMEMBER MOLINA: Thank you, Mr. Chairman.

6 Well, this might be somewhat manini, but just
7 under the Prisoners Expenses on Page 15-41, Members,
8 there's been a gradual increase from FY '06 through
9 '07 and now '08.

10 Is this related to just having more prisoners
11 with longer stays or is it just the vendors are
12 charging the Department a higher price?

13 CHIEF PHILLIPS: A portion of it is the fact, over the
14 years, that -- especially since State law changed,
15 that we typically have people in custody longer than
16 we used to. That's a part of it. But the biggest
17 part of it for this increase is the availability of
18 the meals. A couple of years ago we went to
19 purchasing these meals that we would prepare at the
20 station. It's a premade meal that we could keep in
21 the freezer and you would heat up, and that saved
22 us an awful lot of money. But since -- actually,
23 since we went to war, the availability of those
24 meals has been real iffy. We can't get the number
25 that we need, so we had to go back to the private

1 vendor in purchasing the prisoner meals. So, it is
2 both the fact that we have to provide them with more
3 meals and the fact that those premade meals that
4 were a lot cheaper are not available to us right
5 now.

6 COUNCILMEMBER MOLINA: I see.

7 Okay. Thank you.

8 Thank you, Chairman.

9 CHAIR PONTANILLA: Thank you, Member Molina.

10 Member Medeiros?

11 COUNCILMEMBER MEDEIROS: Mahalo, Chair.

12 Chief, Page 15-41, Account 910491, which is
13 Utility, and then it continues on the next page,
14 15-42. I'm not sure...

15 What does -- what does "utility" mean? Where
16 is that used at? Is that for your Central Station?

17 In 15-41, very bottom, it's just the title of
18 the account, and then it continues at 15-42.

19 CHIEF PHILLIPS: That is -- I believe that is at the
20 Central station as far as those projects that we do
21 around the station in maintaining the facility.

22 COUNCILMEMBER MEDEIROS: Okay. So, this only covers the
23 Central Station, this account?

24 CHIEF PHILLIPS: Yes, because it -- if you look down,
25 there's Janitorial Services. That is all -- I

1 believe that's at the Wailuku Station.

2 COUNCILMEMBER MEDEIROS: Okay.

3 CHIEF PHILLIPS: It comes under our Tech Services and
4 Support Services.

5 COUNCILMEMBER MEDEIROS: Okay. Thank you.

6 CHIEF PHILLIPS: They're in charge of the building
7 maintenance and all of that.

8 COUNCILMEMBER MEDEIROS: And this is their account?

9 CHIEF PHILLIPS: Yes.

10 COUNCILMEMBER MEDEIROS: Okay. Thank you, Chief.

11 Thank you, Chair.

12 CHAIR PONTANILLA: Thank you, Member Medeiros.

13 Member Johnson?

14 COUNCILMEMBER JOHNSON: Yes.

15 Chief, in other areas when we have received
16 information from Management Information Systems, one
17 of the challenges that they have in their service
18 contracts is that some of the equipment is getting a
19 little long in the tooth, and so what's happening is
20 the frequency, of course, of service repair is
21 greater. And in some cases, these outside service
22 providers, if the equipment is beyond a certain age,
23 they will not even service it any longer.

24 Are you experiencing similar kinds of
25 challenges with your equipment or is this new system

1 that you're going into most -- most of these service
2 contract costs due to the installation of that new
3 system?

4 CHIEF PHILLIPS: Partly the installation. But, yeah, we
5 haven't seen that in the IT area yet. We will see
6 that very shortly with the radio system, though.
7 The company that is providing our radios will not
8 support the radios we have for very much longer.
9 So, the county of Maui over the next few years is
10 going to have to decide on probably putting in a
11 complete new radio system.

12 COUNCILMEMBER JOHNSON: You know, do you offer any
13 suggestions?

14 Because I know we asked the same question of
15 Management Information. We sort of are between a
16 rock and a hard place because, of course, the
17 vendors -- you know, they're advocates for planned
18 obsolescence because then they get to sell you new
19 equipment and enter into these new service
20 contracts.

21 So, do you have any ways that you believe we
22 could address that through the contracts that --

23 CHIEF PHILLIPS: Well, for our IT we contracted for --
24 they have to provide us for 10 years for our IT
25 system. Our radio system is older than 10 years.

1 Our radio system, it's actually from 1994, when that
2 technology was developed and we put it in -- it took
3 us years to put it in, but the technology changes,
4 and especially in the area of the radios. So,
5 that's -- that's going to be a concern for the
6 County of Maui very shortly, over the next few
7 years.

8 COUNCILMEMBER JOHNSON: Yeah.

9 CHIEF PHILLIPS: As far as the IT, our computer, I think
10 we're pretty good. We're still in the process of
11 completing that project, but we do have a long-term
12 agreement with the vendor as far as service and
13 maintaining that system.

14 COUNCILMEMBER JOHNSON: I'm really glad that you have that
15 10-year requirement once you put out your request
16 for proposal, I'm assuming.

17 CHIEF PHILLIPS: Yes.

18 COUNCILMEMBER JOHNSON: Yeah. And that is really good.
19 Because at least at that point in time you would
20 then have the choice to sometime in that 10-year
21 period hopefully just to replace the equipment as
22 new technology becomes available.

23 CHIEF PHILLIPS: Yes.

24 COUNCILMEMBER JOHNSON: Okay. Thank you very much.

25 CHAIR PONTANILLA: Thank you, Member Johnson.

1 Member Balsa?

2 COUNCILMEMBER BAISA: No more questions. But I would like

3 to take this opportunity to thank you and all of the

4 folks who serve with you for helping the people of Maui

5 County stay safe.

6 Thank you.

7 CHIEF PHILLIPS: Thank you.

8 CHAIR PONTANILLA: Thank you.

9 Member Anderson?

10 COUNCILMEMBER ANDERSON: No, thank you, Chair.

11 CHAIR PONTANILLA: Thank you.

12 Member Mateo?

13 COUNCILMEMBER MATEO: Thank you, Chairman.

14 Chief, your motorpool, currently you have how

15 many individuals serving on your motorpool?

16 CHIEF PHILLIPS: There are so many full-time.

17 We have how many part-time?

18 Seven total.

19 COUNCILMEMBER MATEO: Seven total.

20 And the number of -- total number of

21 vehicles?

22 CHIEF PHILLIPS: Department-wide vehicles?

23 COUNCILMEMBER MATEO: Yeah.

24 CHIEF PHILLIPS: I have that, but it will take me a minute

25 to find it unless you know it off the top of your...

1 MR. YADAO: 261.

2 CHIEF PHILLIPS: 261.

3 COUNCILMEMBER MATEO: Okay. So, the reason for the small
4 Motorpool staff would be because the -- as the cars
5 come in, the new cars come in, they're under
6 warranty, so they're serviced by the dealership?
7 Would that be correct?

8 CHIEF PHILLIPS: In some cases, yes. We service them
9 under warranty with -- and we have a service
10 contract as part of the specs when we contract for
11 the cars.

12 COUNCILMEMBER MATEO: So, your service contract when those
13 vehicles go to the neighbor islands, does somebody
14 go over to do the required work on these vehicles?

15 CHIEF PHILLIPS: Depends.

16 CHAIR PONTANILLA: Excuse me, can you come forward and
17 provide us --

18 CHIEF PHILLIPS: This is Richard Yadao, our Motorpool
19 Coordinator. And it kind of varies from the
20 different districts.

21 CHAIR PONTANILLA: And if you can identify yourself, that
22 would be nice, for the record.

23 MR. YADAO: Yes. Richard Yadao, Motor Pool Coordinator
24 for the Police Department.

25 CHAIR PONTANILLA: Thank you.

COUNCILMEMBER MATEO: So, you have 260 somewhat vehicles?

2 MR. YADAO: Yes.

3 COUNCILMEMBER MATEO: And you've got a Motorpool staff of,
4 like, seven individuals?

5 MR. YADAO: Yes.

6 COUNCILMEMBER MATEO: Some are not full-time; some are
7 part-time --

8 MR. YADAO: Yes.

9 COUNCILMEMBER MATEO: workers?

10 And there is no problem inhouse to take care,
11 because according to your '08 projections, it
12 indicates that 95 percent of the maintenance will be
13 done virtually inhouse, in the Motorpool.

14 MR. YADAO: Yes. We basically take care of Wailuku
15 District, Hana, Kihei, and Lahaina. Some of them
16 anyway. In Lahaina especially it's sent out to --
17 some of the service is sent out to the different
18 vendors on -- in Lahaina, as well as Kihei.

19 COUNCILMEMBER MATEO: Okay. So, those are those contracts
20 that you put out to provide the service for the
21 vehicles?

22 MR. YADAO: Yes.

23 COUNCILMEMBER MATEO: Okay. Thank you.

24 Thank you, Chairman.

25 CHAIR PONTANILLA: Thank you.

1 Members, any more questions in regards to the
2 "B" Account?

3 Member Hokama?

4 VICE-CHAIR HOKAMA: "B" Account -- Chairman, you're going
5 to need to make a call on this, because I want to
6 bring it up to the Chief, what I had asked earlier
7 about Department of Management's request to assist
8 the Police Department regarding the GIS Analyst that
9 is being requested to assist the police for
10 collection and data maintenance, as well as the GPS
11 base station. And I guess we're just going to be
12 a -- we're going to be a Big Brother to employees, I
13 guess, that's the way it's going to turn out to be.

14 So, Chief, any comments you can share with
15 the Committee?

16 I'm just trying to connects the dots between
17 the Department's request that tie in other
18 departments.

19 CHIEF PHILLIPS: Off the top of my head I'm not sure about
20 that. I would have to research it and check with
21 some of our people. I'm sure there's been meetings
22 with our people. But I don't know what that request
23 that you're talking about is. I haven't met with
24 anybody yet about that. So, we can respond in
25 writing, if you want.

1 VICE-CHAIR HOKAMA: Okay. That would be fine, Chief.

2 This GPS base station that will help us
3 locate field units, you know, County units, wherever
4 they are, whether it's a Parks vehicle, a Fire
5 Department vehicle, the Police Department's vehicle,
6 I guess we're going to have a system that will know
7 where every vehicle is when it's out on the road.
8 would assume it would assist in dispatching, that
9 now...

10 CHIEF PHILLIPS: Yeah, we will have that eventually in our
11 system, for our vehicles.

12 VICE-CHAIR HOKAMA: So, this would be something different?
13 Or is this part of what...

14 CHIEF PHILLIPS: I'm not certain. Again, I haven't met
15 with -- I haven't discussed this with them. I'm not
16 certain what that is. So, I'll have to get back to
17 you in writing.

18 VICE-CHAIR HOKAMA: Okay.

19 CHIEF PHILLIPS: But I know that our system when it's
20 finished, we will have that capability for the
21 police vehicles.

22 VICE-CHAIR HOKAMA: Okay. What is the time table for you
23 system, please, Chief, that you're aware of, please?
24 Is it within the next budget cycle or two?

25 CHIEF PHILLIPS: Yeah, I'm not certain, again, of the

1 status of that. I'd have to talk to our IT people.

2 VICE-CHAIR HOKAMA: Okay.

3 CHIEF PHILLIPS: We've had some -- we've had some setbacks
4 in that -- in the area of -- we had to choose a new
5 vendor for the software, and right now we're in the
6 process of negotiating a contract with that person
7 under the contract of our main vendor. So, once
8 that's finished, I'd be better able to give you a
9 finish date, you know, how long that will take, once
10 we've contracted them, to finish that project.

11 VICE-CHAIR HOKAMA: That would be fine, Chief.

12 Chairman, thank you.

13 CHAIR PONTANILLA: Thank you, Mr. Hokama.

14 Members, if there's any more questions on the
15 "B" Account, please provide that information to the
16 Chair and I'll forward that question to the
17 Department.

18 We go to the "C" Account, which is equipment.

19 Member Victorino?

20 COUNCILMEMBER VICTORINO: Thank you, Mr. Chair. Quick
21 question.

22 I see under Body Armor -- and this is 15-44,
23 Code 7044, Replacement, 60 units at a thousand
24 dollars a piece for body armor.

25 My question is very simple, Chief, is this

1 good quality -- because these are our men and
2 women's lives that we put in trust with this body
3 armor. And I've seen some reports of some of the
4 body armor out there that, heck, sometime a rock
5 could go through.

6 But I'm asking you, the ones you're planning
7 to get for our people, are they the quality they
8 deserve?

9 CHIEF PHILLIPS: Yes, and it meets the specifications that
10 we set for the vendors that bid on these projects.
11 So, yes. And these are just simply replacement.
12 Typically the body armor is warranted up to five
13 years, so it's -- every year we have to buy so many
14 to -- as they -- the five-year -- we come to that
15 five-year mark. And typically at the end of that
16 five years there might be a better product, a little
17 bit better, sometimes a little lighter, more
18 comfortable for the officers. We saw that on our
19 first replacement schedule after we bought
20 initially, and then after five years, when we
21 purchased the second time, the body armor was a
22 little better. And hopefully each time you replace
23 it it might be a little better, a little more
24 comfortable.

25 There is some body armor out there that is a

1 lot more comfortable than what we buy, but it hasn't
2 been proven to work as well and they've had some
3 issues like you're talking about, so we stayed away
4 from that particular body armor.

5 COUNCILMEMBER VICTORINO: Thank you, Chief.

6 And, to me, this is so important, because
7 whenever these young men and women are out there and
8 their lives are on the line, you want to make sure
9 they have the state-of-the-art as far as -- as
10 comfortable as possible and that their lives are
11 minimized in putting in harm's way because --
12 there's no other way of saying it -- we have a -- in
13 a society that weaponry has become more prevalent
14 and more available, though you try your best, and I
15 know the Department and many other law enforcements
16 try their best, we know it's out there. And I just
17 want to say that we have nothing but the best for
18 our men and women who are out there in the field,
19 Chief.

20 CHIEF PHILLIPS: Absolutely. And, you know, this -- over
21 the years I think this body has been very responsive
22 to that very philosophy for us.

23 COUNCILMEMBER VICTORINO: Thank you, Chief.

24 Thank you, Mr. Chair.

25 CHAIR PONTANILLA: Thank you, Mr. Victorino.

1 Member Hokama?

2 VICE-CHAIR HOKAMA: I'm just curious regarding the
3 expansion for a driving simulator.

4 CHIEF PHILLIPS: It's part of our -- we have a --
5 developing a Use of Force Training Center at the
6 station and we've done a lot of work on it over the
7 past few years. We just received the FATS System,
8 which is -- which was to simulate shooting scenarios
9 to train our officers in -- you've probably heard
10 the shoot, don't shoot. But that's part -- that's
11 what that is. And this driving simulator is very
12 similar. We can do driving training right there
13 with the simulator in the police station. We can do
14 annual recall as well as our recruit training there,
15 without taking the officers out and using up a car
16 and destroying tires and all that stuff that it
17 takes to do that. And, of course, it's less
18 dangerous as far as the simulator. But it's
19 something that we want to add to that Use of Force
20 Training Center that we're making.

21 VICE-CHAIR HOKAMA: Okay. The replacements for the TASER,
22 is this the -- is this just the projectile
23 replacements?

24 CHIEF PHILLIPS: No. This is our actual replacement of
25 the weapons as they -- we're at the point where the

1 initial ones that we purchased are coming to their
2 life, so we -- we're replacing them. So, they're
3 probably -- we'll probably have a request -- you
4 know, somewhat of a request each year to replace
5 ones we've already purchased as they come out of
6 service.

7 VICE-CHAIR HOKAMA: Okay. And just so we can have an
8 appreciation, the TASER has an expectancy of about
9 what? Three years life -- good life?

10 CHIEF PHILLIPS: About five years.

11 VICE-CHAIR HOKAMA: Five years service?

12 CHIEF PHILLIPS: Yeah. And we typically have -- we
13 usually purchase the extended warranty on it for
14 that five years; so, if anything happens to it, it's
15 replaced during that five years.

16 VICE-CHAIR HOKAMA: Okay. Thank you.

17 CHIEF PHILLIPS: Replaced or repaired during that five
18 years.

19 VICE-CHAIR HOKAMA: This Radio Shop expansion that you're
20 requesting, Chief, is it -- is there a need for you
21 to have more space in your radio room area?

22 I mean, you have some space limitations.

23 CHIEF PHILLIPS: It's under CIP request? Or --

24 VICE-CHAIR HOKAMA: It's under this -- I don't know.

25 Is this CIP, Chairman?

1 I'm looking at 15-44.

2 The Radio Shop, is that...

3 CHAIR PONTANILLA: Well, all of these things does show on
4 the equipment expansion right now.

5 VICE-CHAIR HOKAMA: Yeah.

6 So, you want to take that when we hit CIP?
7 Or you would like us to do it at this point in time,
8 Chairman?

9 Your direction, please.

10 CHAIR PONTANILLA: We'll take it right now and just be
11 done with it.

12 CHIEF PHILLIPS: You know, that one, if I could, I'd call
13 Captain Amaral. Because that isn't a CIP, that
14 particular entry there, that 65,000.

15 Are you able to come down and comment on
16 that?

17 CAPTAIN AMARAL: Good morning. Captain Jeff Amaral, for
18 the record.

19 I just want to clarify the question,
20 Councilmember Hokama.

21 Are we on "C"?

22 VICE-CHAIR HOKAMA: Captain, we're on 15-44, It's in our
23 Details. This is under Radio Shop expansion. You
24 have a 65,000 request for management system
25 expansion; then you list 50,000 for microwave.

1 CAPTAIN AMARAL: Correct. And I believe your question was
2 will it require more room in the shop?

3 No, it won't. 7044, the 65,000 would be
4 equipment that would be mounted in one of the radio
5 sites and accessible remotely from the shop. Spares
6 will be kept in our shop, that we do have space available
7 currently. Some of the monitor equipment and so
8 forth would be equipment that's kept on the
9 technician's desk, so it won't require more building
10 space, if that's what the question is referring to.

11 VICE-CHAIR HOKAMA: Okay. I appreciate that comment,
12 Captain. At least we can try and tie it in to the
13 other Department's needs.

14 Since we have you here, though -- and thank
15 you for coming forward -- what is this time frame
16 that we -- are we under any time frame because of
17 this change of band widths?

18 CAPTAIN AMARAL: Yes, we are.

19 VICE-CHAIR HOKAMA: Can you tell us what we moving
20 okay.

21 I know 800 -- we spend big money to take care
22 of our 800 megahertz system.

23 Where are we going and what's the time frame
24 and what do you think it's going to cost this
25 County?

1 CAPTAIN AMARAL: Chair, with your permission, I wanted to
2 actually make a comment on an item that was on the B
3 budget, which I think will help to move where we're
4 going forward.

5 CHAIR PONTANILLA: Okay, Captain Amaral.

6 CAPTAIN AMARAL: Do I have permission to talk about 6138
7 first and then...

8 CHAIR PONTANILLA: The repair and maintenance of
9 buildings.

10 CAPTAIN AMARAL: I will respond accordingly.

11 But there was a -- I know there's a concern
12 of a big increase of \$340,000 as compared to last
13 year. \$200,000 of that request is being earmarked
14 for the rebanding project, which we're very close to
15 having an agreement with Sprint Nextel. That's
16 going to be a multimillion dollar agreement, in
17 excess of \$6 million. And what we're asking for is
18 to have \$200,000 available to take care of
19 incidentals that will come up as we have the labor
20 in the field redoing some of this system, for
21 planned future expansion that we are anticipating
22 happening very, very quickly. As the Chief alluded
23 to, that this product that we use for the entire
24 County is starting to come to its end-of-life cycle.

25 Last quarter of '06 we did get notification

1 from our vendor that they're going to be sunsetting
2 the product the end of 2008. After 2008 you won't
3 be able to purchase the product. They'll still
4 support it for a few years. So, we're quickly
5 coming into that position of needing to identify
6 what the next product will be for all of the
7 County -- Public Works, Fire, Lifeguards, Police,
8 and so forth, which -- I agree we have spent a lot
9 of money, but we've also been very successful in
10 maintaining the communications that was -- and that
11 has been required to keep this going forward.

12 Another big expenditure that we identified --
13 let me just say that that 200,000 is -- we're
14 looking at it as a one-time increase because of the
15 rebanding process. Once we have an agreement, we'll
16 be going for an 18-month implementation schedule,
17 which is mandated by the Federal Communications
18 Commission.

19 The other large increase was we -- and thanks
20 to the Council we have been able to create some
21 radio sites at Pu'u O Hoku Ranch on Molokai and
22 Keanae. We just finished the last budget cycle
23 doing Hana Airport, where we have radio repeater
24 facilities in outdoor cabinets, and we're actually
25 putting them into regular housing facilities that

1 are hardened to withstand more of the natural
2 disasters and so forth. So, those two projects are
3 under way and coming to the point of being
4 completion shortly, and that's going to cost us
5 probably 40 to \$60,000 each to move into those
6 facilities. So, again, we're looking at this budget
7 cycle a one-time increase to allow us to get the
8 proper technical assistance to move that equipment
9 into the housing.

10 Another thing that we have that has not made
11 it into previous budgets is that we own three
12 towers -- one at Hana Airport, Keanae, and Pu'u O
13 Hoku Ranch on Molokai -- and those towers over the
14 past 10 years have really had no maintenance done on
15 them. They're still in very good condition, but we
16 are at the phase of life of those towers that we
17 need to get them checked and inspected and corrosion
18 protection and painted and so forth. So, that is
19 going to be a recurring expense that will be coming
20 forward, and we'd like to at least be able to do one
21 tower a year and keep that going in the cycle. I'm
22 sure we've -- you've probably read some of the tower
23 problems they've had with the City and County and so
24 forth, and we're trying to make sure that we don't
25 get ourselves into that predicament, too.

1 So, that would -- that would kind of answer
2 your question as far as 6138, why the huge increase
3 all of a sudden. And I would question that, too.

4 As far as where we're going to go, there is a
5 request, I guess, that's going to be coming up on
6 the CIP side where we're going to be looking at
7 the -- getting a consultant on board to identify
8 County needs assessment for all the agencies to make
9 sure that everybody's covered by the next radio
10 system that's going to be coming on board and to
11 identify the type of equipment that's available out
12 there and what's going to take us forward for the
13 next 10 years-plus. I can say that a lot of it is
14 becoming IP-based, Internet Protocol-based, and a
15 lot more technical than what we've been accustomed
16 to as far as our radio equipment for the past many,
17 many years.

18 VICE-CHAIR HOKAMA: So, Captain, can you tell us what we
19 moving to? Are we going 900 megahertz?

20 CAPTAIN AMARAL: I'll give you my best-guess scenario,
21 which hopefully is educated.

22 800 megahertz will probably be the radio
23 system frequency that we will stay in. And that's
24 why Nextel is paying for us to move. The reason why
25 we're moving is because of the interference created

1 with the cellular companies. Once that's done,
2 we're supposed to be in an area where we're not
3 going to be having this type of interference.

4 The next systems coming on board will
5 probably -- radios are now coming out similar like
6 your cell phones that they can go into multiple
7 bands. Public Safety will probably be in the 700,
8 800 megahertz range. I think we're doing a lot of
9 pre-planning with our subscriber equipment,
10 portables and mobiles that Nextel will be providing
11 and going into the subscriber vehicles and people on
12 the street.

13 It's not going to be cheap. We probably
14 going to be looking at expenditures coming up in the
15 area of 10, \$15 million within the next three years.

16 VICE-CHAIR HOKAMA: Is that our share, Captain?

17 CAPTAIN AMARAL: Yeah. It's not to be confused with what
18 Sprint Nextel is doing. Sprint Nextel is actually
19 just moving us into an area of the band that does
20 not have interference. It is not doing anything to
21 replace the repeaters or microwave equipment and so
22 forth that is out in the field currently, today.
23 All that's going to be, as far as that goes, is just
24 a retuning schedule.

25 VICE-CHAIR HOKAMA: Do we have access to federal dollars

1 or is this going to be all County general fund
2 requirements?

3 CAPTAIN AMARAL: We have been, over the past few years,
4 obtaining as much federal dollars as possible. We
5 have been replacing some of our microwave facilities
6 on a site-by-site basis. We've already been able to
7 get over \$2 million over the past two years from
8 Homeland Defense in hardening our facilities, and we
9 are continuing to identify monies as we go so that
10 when we get to the area of the project where we're
11 mandated to move off or get new equipment that that
12 would soften some of the blow to the County coffers.

13 VICE-CHAIR HOKAMA: Okay. And, Captain, again, you see
14 this to be over what kind of time frame, please?
15 You see this from now for another -- what -- three,
16 four years?

17 CAPTAIN AMARAL: The rebanding phase will take about a
18 year. We anticipate implementation probably
19 sometime this summer, once all the agreements are
20 done. But we're not stopping at that. While this
21 implementation is taking place, we are going to be
22 identifying the consultant for the next phase of
23 replacement equipment once this rebanding is over.

24 VICE-CHAIR HOKAMA: Your Department will be taking the
25 lead versus such as Civil Defense versus Fire?

1 CAPTAIN AMARAL: You know, historically we have been
2 taking the lead and it has been working out well. I
3 can tell you the partnerships that we have developed
4 with the Civil Defense Agency, Public Works, Fire,
5 even with Lifeguards and so forth has tightened up
6 immensely as it was compared to before. And I would
7 think to believe that they will be looking through
8 our experience and guidance to take the lead again.

9 VICE-CHAIR HOKAMA: Okay. Thank you for your response,
10 Captain.

11 Chairman, thank you so much.

12 CHAIR PONTANILLA: Thank you very much, Member Hokama.
13 Member Molina?

14 COUNCILMEMBER MOLINA: Thank you, Chairman.

15 Just a follow-up to Chairman Hokama's
16 question regarding TASERS to the Chief.

17 Chief, the TASERS that you're looking at
18 replacing, do these have more, I guess, bells and
19 whistles than the ones that you currently have?

20 The reason I ask that, because I've read some
21 accounts where it sometimes takes the officer two or
22 three shots to try and subdue a potential assailant,
23 and I think, you know, anything we can do to protect
24 the officers' safety.

25 CHIEF PHILLIPS: Yeah, I don't believe there's any

1 additional bells and whistles on what we're
2 replacing them with. There is a TASER out now that
3 has a camera attached to it, but we haven't -- we
4 haven't been looking at that. That would be quite
5 an additional expense and stuff. Otherwise, I think
6 they're pretty much the same.

7 COUNCILMEMBER MOLINA: Thank you.

8 Thank you, Chair.

9 CHAIR PONTANILLA: Thank you, Member Molina.

10 CHIEF PHILLIPS: That question there about the additional
11 times to subdue someone, sometimes the -- you know,
12 the TASER, that shock only lasts for a few seconds,
13 and sometimes, once it's over, they begin to resist
14 again. So, occasionally you need to deploy again,
15 you know, so they -- that happens once in awhile.

16 COUNCILMEMBER MOLINA: Sometimes you have some really big
17 people you have to deal with, as well.

18 CHIEF PHILLIPS: Exactly.

19 CHAIR PONTANILLA: Thank you, Member Molina.

20 Member Johnson?

21 COUNCILMEMBER JOHNSON: No questions.

22 CHAIR PONTANILLA: Thank you.

23 Member Anderson?

24 COUNCILMEMBER ANDERSON: Just one question, Chief.

25 The TASERS, you're replacing 40.

1 And, so, are you -- you're not increasing the
2 number of TASERS that officers carry?

3 Because, as I recall, you didn't have enough
4 for everybody in the Department.

5 CHIEF PHILLIPS: No, that particular item -- that
6 particular request there is to replace some of the
7 TASERS we purchased earlier that are coming to the
8 end of their life. But we also have funds to
9 purchase additional TASERS. As a matter of fact,
10 currently we're in the process of purchasing TASERS
11 so that every of our sworn officers will be issued a
12 TASER.

13 COUNCILMEMBER ANDERSON: Okay. That's what I wanted.

14 Thank you.

15 CHAIR PONTANILLA: Thank you, Member Anderson.

16 Member Mateo?

17 COUNCILMEMBER MATEO: No.

18 CHAIR PONTANILLA: Thank you very much.

19 Members, any more questions on the Equipment
20 side?

21 If not, if you have questions, provide it to
22 the Chair, and get the Department to respond to
23 those questions.

24 There's one area that -- the Grants Review
25 area, and the Chair would like to request that each

1 Member, if you do have questions in regards to the
2 grants, provide the Chair with your questions, and
3 we'll get that information to the Police Department.

4 Members, that concludes the Department's
5 review this morning.

6 And I want to thank both Chief Phillips as
7 well as Chief Yabuta for being here.

8 The Chair notes that it's 12:10.

9 We're going to take our lunch break and
10 return here at 1:30.

11 Members, this afternoon we do have the
12 Transportation Department, and tonight we do go to a
13 community meeting in Paia.

14 So, Members -- and I just want to recognize
15 all of the officers that are here this afternoon
16 was here from this morning till this afternoon.

17 Thank you for being here in the audience.

18 So, Members, at this time the Chair would
19 like to recess. (Gavel.)

20 RECESS: 12:10 P.M.

21 RECONVENE: 1:37 P.M.

22 CHAIR PONTANILLA: (Gavel.) Thank you, Members, for that
23 lunch break.

24 At this time the Chair would like to call the
25 Budget and Finance Committee back into order.

1 This afternoon we have with us the
2 Transportation Department. We do have Mr. Medeiros,
3 as well as Mr. Boteilho.

4 Members, when we left on Friday, the
5 Department provided us with that quick overview
6 regarding the budget information for the Department
7 of Transportation.

8 Members, at this time the Chair will allow
9 one question with regards to the information that
10 was provided us on Friday, and we'll go directly to
11 the "A," "3," "C" Accounts for the Department.

12 Okay. Members, starting off with Member
13 Victorino. This is in regards to the presentation
14 that was made on Friday.

15 Yeah, one question -- follow-up question to
16 the question that you asked.

17 COUNCILMEMBER VICTORINO: Well, Mr. Chair, I will start
18 by

19 saying that unfortunately I wasn't totally ready. I
20 apologize. However, I will say that the
21 presentation made to us on Friday by Mr. Medeiros
22 was very -- well enlightening and well informed, and
23 I think I don't have any questions at this time. If
24 I do, I will put it in writing, Mr. Chair.

25 CHAIR PONTANILLA: Thank you.

 Member Hokama?

VICE-CHAIR HOKAMA: Chairman, I'm working off of the

2 Department's handout that it presented to us on
3 Friday afternoon, Chairman. And, again, I thought
4 the Department did an excellent job in breaking it
5 down. The cost per trip, they broke it down between
6 the MEO contract and the services they provided
7 versus Roberts and the regular transit program.

8 And first I'm just going to ask Mr. Medeiros
9 and Mr. Boteilho, this is just regarding the Roberts
10 program? Is that a good understanding?

11 MR. MEDEIROS: That is correct, the fixed route that
12 collects fares.

13 VICE-CHAIR HOKAMA: Okay. Thank you.

14 So, I was looking at the last column at this
15 time, Mr. Medeiros, the \$295,000 I would assume that
16 is first collected, that is just through July 1st
17 and this point in time?

18 MR. MEDEIROS: Yes, sir, that is correct.

19 VICE-CHAIR HOKAMA: Okay. So, I guess . .

20 MR. MEDEIROS: That's up until February. As you see
21 towards the bottom, we don't have the March tallies yet.
22 We'll have it in a couple of weeks.

23 VICE-CHAIR HOKAMA: Okay, okay.

24 So, I guess, a roundabout forecast would be
25 about -- revenues would be half a million dollars

for the whole year if we get a good summer, too?

2 MR. MEDEIROS: Yes, yes.

3 VICE-CHAIR HOKAMA: Round numbers?

4 MR. MEDEIROS: You're right.

5 VICE-CHAIR HOKAMA: Just round numbers.

6 MR. MEDEIROS: It looks like it will be that, if the trend

7 continues to grow.

8 VICE-CHAIR HOKAMA: Uh-huh. In your Department's review,

9 what would be the average percentage of expenses
10 recaptured through fares? I mean, what should we be
11 looking for?

12 I have no idea what Honolulu is looking to
13 recapture at the fare box, you know, with other
14 systems.

15 But is there a target for us of what we're
16 trying to capture back in the fare box?

17 MR. MEDEIROS: At this time, because this system is so
18 new, we haven't even had a year's experience yet.
19 We have -- we have no target or we haven't set any
20 sort of benchmarks. We've really been concentrating
21 on getting ridership up and, you know, cars off the
22 road, and getting people accustomed to the service
23 and getting used to the service. And if you recall
24 back prior to this Fiscal Year, fares were actually
25 higher, so we lowered the fares this Fiscal Year --

1 VICE-CHAIR HOKAMA: Uh-huh.

2 MR. BOTEILHO: to promote ridership, to promote
3 awareness of the system.

4 VICE-CHAIR HOKAMA: Okay.

5 MR. BOTEILHO: I think where you're -- the question you're
6 going -- Oahu tries to recover anywhere between 15
7 and 20 percent.

8 VICE-CHAIR HOKAMA: Of their costs?

9 MR. MEDEIROS: Of their costs, they're trying to. I think
10 they're somewhere in the area -- last I read, I
11 believe they were in the area of 12 percent. They
12 have 200,000 riders a day on Oahu, so it's an
13 immense system. And their budget -- their budget is
14 many, many millions of dollars. I can't recall at
15 the moment.

16 VICE-CHAIR HOKAMA: Uh-huh, uh-huh.

17 MR. MEDEIROS: I'm sorry.

18 VICE-CHAIR HOKAMA: No, no.

19 For me, again, gentlemen, I have a limit of
20 how much I can afford, too, so I'm just trying to
21 see how we're going to plan for this annual subsidy.
22 And I would hope in the near future we can work out
23 some of these details of what is the acceptable
24 amount to recapture through the fare system. I
25 think that's important. Because, again, although we

1 state it as free, there is no free ride. Somebody's
2 paying.

3 So, if you can help us get some of that
4 information, Mr. Medeiros, just so we have a sense
5 of where our system is compared to others, I think
6 that would help us make better decisions.

7 Chairman, thank you so much for this round.

8 CHAIR PONTANILLA: Thank you, Mr. Hokama.

9 Mr. Molina?

10 COUNCILMEMBER MOLINA: Thank you, Chairman. Just a

11 follow-up to Chairman Hokama's question on the
12 fares.

13 Mr. Medeiros, what is the fare currently
14 right now?

15 MR. MEDEIROS: For the majority of the routes it's a
16 dollar every time you board. For the Central routes
17 of Wailuku and Kahului it's free.

18 COUNCILMEMBER MOLINA: It's free, okay.

19 So, in the future, when I think we're going
20 to need to look at some way to offset our costs,
21 what do you think is a manageable fare in which we
22 could still maintain existing ridership or more?

23 I mean, just a pulse feel would be maybe an
24 increase to two dollars and maybe instead of free
25 make it a dollar.

1 Would that be -- do you think that would be
2 enough to sustain the ridership that we're seeking?
3 MR. MEDEIROS: I think that we need to look at it in a
4 broader perspective -- take a broader perspective of
5 it. Generally the point of having mass transit is
6 to get the folks into buses rather than automobiles,
7 with the idea of not building more roads because of
8 the time it takes and the cost of building those roads.
9 So, many times mass transit can offset or prolong
10 some of these. And when you consider that, you
11 know, there's one highway that's been begging, you
12 know, for over 30 years and hasn't seen it and then
13 there are other highways throughout the community
14 that have been on the books since the general plans
15 of 1990 and haven't been built yet, this would allow
16 the movement of folks at a reasonable cost
17 throughout the island and maybe alleviate some of
18 those if enough people gravitated towards it.
19 That's the reason for the commuter service that
20 we've put into -- into service this summer, serving
21 South and West Maui. If we had -- say if we had six
22 motor coaches a day going out to the West Side,
23 that's 300 people. That's 300 less cars. You know,
24 that's got to make some kind of a difference. And
25 the same goes to South Maui. So, the commuter

1 routes, I think, are one of the keys to maybe
2 alleviating some of the pressure that's on our
3 highways today.

4 COUNCILMEMBER MOLINA: Uh-huh.

5 So, in terms of fare increases, you would
6 recommend we hold off on that for some time?

7 MR. MEDEIROS: I think we need to start to see where this
8 is -- where this is all going to go. We're only
9 eight months into this, and let's give it some time
10 and then take a look at it. And then -- and then I
11 think we need to have those larger -- excuse me,
12 Portuguese -- we'll have the larger discussion on -
13 cannot talk without the hands -- discussion on the
14 merits of it and where it should go and the
15 benefits, the cost benefits of it, and that's, I
16 think -- I think probably a discussion for another
17 time other than strictly budget. Because if you
18 look at it from a budgetary point of view, I think
19 we're missing a lot

20 COUNCILMEMBER MOLINA: Uh-huh, okay.

21 MR. MEDEIROS: of other factors.

22 COUNCILMEMBER MOLINA: Okay. Thank you.

23 Thank you, Chair.

24 CHAIR PONTANILLA: Thank you, Mr. Molina.

25 Member Johnson?

1 COUNCILMEMBER JOHNSON: Yes. And I'm not sure if this was
2 covered in your presentation on Friday or not. But
3 we did receive a request from the Lahaina Bypass Now
4 Group to increase 480,000 to expend to routes. In
5 previous meetings, we're looking at revenues that
6 might be able to offset the expansion of some of
7 these routes.

8 So, my question would be, that if we were
9 able in the Traffic Impact Fees to be able to
10 allocate monies to subsidize your program instead of
11 just doing asphalts and, you know, other kinds of
12 non-creative solutions, what would your opinion be
13 in terms of your, I guess, sustainability of your
14 program, if we could utilize funds from Traffic
15 Impact Fees that could be used to subsidize your
16 routes? Would that be better or would it be
17 something that, you know, is not sustainable? How
18 would you view that?

19 MR. MEDEIROS: Based on the current ordinance and the
20 current ordinance -- once it's imposed and you start
21 to collect fees, unless you spend that money on
22 something within a certain area, you have to give
23 the money -- the funds back. So, it's limited as to
24 what these funds can be used for. Transit
25 definitely would be able to spend those funds, and

1 it could do it regionally. If enough people were to
2 ride the buses, then at that point we could take a
3 look at just what Councilmember Hokama and Molina
4 were talking about and looking at the benefits of
5 it. I think we're just -- we're still too new.
6 It's still too young. And we need to see -- we
7 don't know where the limit is, what's the top yet of
8 passengers -- passengers utilization of the system.
9 We haven't -- we haven't seen that yet.

10 From the handout that I gave you, on Page 2,
11 the very first -- Section -- yeah, Section 2, the
12 very first one, you'll see towards the right-hand
13 how the rise has been very sharp. It's been quite
14 vertical.

15 And, so, where is that going to end?

16 At this juncture it's too early to tell.

17 COUNCILMEMBER JOHNSON: Yeah.

18 And you won't know what the limitation is
19 going to be until ridership tends to level off?

20 MR. MEDEIROS: Correct, and that hasn't happened yet.

21 COUNCILMEMBER JOHNSON: Okay. And with regard to the
22 employees -- because I know we have such a heavy
23 tourism base and most of the employees don't live in
24 West Maui, they commute.

25 Is there any -- I guess, if you're looking at

1 the figures that you've presented us here, is there
2 any way that you have to calculate what percentage
3 of those individuals may be related to tourism
4 industry or jobs at these various hotels or
5 time-shares?

6 MR. MEDEIROS: Well, currently we're -- there's a motor
7 coach that leaves Central every day out to the West
8 Side, and then we have buses daily that leave from
9 the Upcountry and from Haiku and head out. So,
10 right now, we have four -- four buses that are
11 heading west and south. Different people are
12 starting to get on it and utilize it. It's not
13 necessarily the folks just from the hotels, you
14 know. It's associated business; it's associated
15 things.

16 We have people traveling from South Maui, for
17 instance, going to Lahaina or going out to Kaanapali
18 or even going out to Kapalua side at any one of
19 those places. Ideally, you know, if we could see
20 express buses running out there daily, many of
21 them -- when you consider one bus can handle 40 or
22 50 people, that's 40 or 50 people off the road that
23 one bus is handling. When we start looking at those
24 things, if we can achieve the riderships and the
25 people can see the merit of it and how it's going to

1 save them -- where should we go with this as far as
2 fares? Right now it's a dollar from Upcountry to as
3 far as Kapalua. And the point is, let's see if
4 people will do -- will ride it. Let's see if it
5 works for them or what we need to do to make it work
6 for them.

7 COUNCILMEMBER JOHNSON: Yeah. And I look at that as
8 deferred improvements on our highway. You know,
9 it's just diverting those people that would
10 otherwise be on the highway.

11 MR. MEDEIROS: If I could, Member.

12 COUNCILMEMBER JOHNSON: Sure.

13 MR. MEDEIROS: The Lahaina Bypass Now Committee did an
14 awful lot of work and they just produced their
15 document, and that is the most recent document that
16 we have, and that was done with a lot of hotels
17 involved and hotel workers. And their request and
18 what they're -- what they're requesting, it looks
19 like it makes some sense. Well, the proof of the
20 pudding is in the eating. If this body is able to
21 fund something like that, would we put it on the
22 road, then give us some time and let's see what
23 happens. If people are riding it, then it's
24 worthwhile.

25 If people don't ride it, well, what's the

1 point?

2 COUNCILMEMBER JOHNSON: And that -- that was the
3 480,000-dollar request.

4 And that would appear within your bus route
5 area? The \$480,000 that was requested by Lahaina
6 Bypass Now would be to increase the routes?

7 MR. MEDEIROS: Yes, that is correct. They want two routes
8 out of Central Maui at staggered times, another one
9 from -- an added one Upcountry, and they want an
10 express -- they feel an express from South Maui to
11 the West Side would work, and I actually think it
12 would.

13 COUNCILMEMBER JOHNSON: And that would be in which part of
14 your budget?

15 MR. MEDEIROS: It's not.

16 COUNCILMEMBER JOHNSON: No. But what I'm saying to you
17 is, if I'm looking at the lines within, there's
18 no...

19 MR. MEDEIROS: It would...

20 COUNCILMEMBER JOHNSON: Which category would it fall
21 under, I guess, is...

22 MR. MEDEIROS: It would be -- it would be...

23 COUNCILMEMBER JOHNSON: Under Public Transit Program?

24 MR. MEDEIROS: Public Transit Program, 917729 --

25 COUNCILMEMBER JOHNSON: Okay.

MR. MEDEIROS: is the Index code.

2 COUNCILMEMBER JOHNSON: All right. Thanks very much.

3 MR. MEDEIROS: Thank you.

4 CHAIR PONTANILLA: Thank you, Member Johnson.

5 Member Balsa?

6 COUNCILMEMBER BAISA: Good afternoon, Don. Nice to have
7 you here.

8 Couple of questions.

9 I've been hearing things off and on as we go
10 around to the different areas, listening to budget
11 hearings. And when we were in Upcountry the other
12 night, a parent came and she was talking about
13 wanting the road fixed for Olinda and Piiholo --

14 MR. MEDEIROS: Piiholo.

15 COUNCILMEMBER BAISA: Piiholo Road. And she said
16 something that kind of, you know, made me remember
17 that I needed to discuss this with you. She said
18 that because the road is so bad -- of course, her
19 point was about the road being really bad. She
20 mentioned that her son, who rides on a school bus,
21 has fallen several times and falls often because
22 there is no seat belt in the school bus. So, I
23 wanted to let you know that because I know we tried
24 to move towards seat belts in all the MEO buses, but
25 I don't know if all the buses require them.

1 Could you kind of address that?

2 MR. MEDEIROS: Currently, State law -- and really national
3 law does not require that. The seat belt lobby in
4 Washington, they call it "compartmentalization."
5 So, when you get into a school bus, the rear of the
6 seat directly in front of you is padded, the top of
7 the seat is padded, the side, everything is padded,
8 so they felt that if a bus got into a crash that a
9 passenger would be safe, a student would be safe.
10 However, over the last couple of years, with the
11 advent of video cameras and equipment, the latest
12 incident -- it was about two years ago in Texas
13 where a school bus rolled over. So, you're viewing
14 it from the camera and you see -- look out the back
15 window and you see the scenery turning, and then
16 suddenly it looks like children are jumping off
17 their seat. Well, they're actually being crashed
18 against the roof as the bus is turning. And, so,
19 now, you know, there's a major shift as to, you
20 know, the value of seat belts.

21 So, nationally it's not something that is
22 done. But being a person that's been around a
23 while, I've actually seen buses roll over and that
24 has happened. And one of the companies I was with a
25 while back -- in fact, the driver of that bus just

1 passed away. Went over the Pali. And, so, we're
2 not driving on city streets, you know, we're driving
3 in a rural atmosphere. So, the buses that we have
4 on order have seat belts. They are required by us
5 to have certain crash tests and roll-over tests.
6 I've taken a lot of heat from a lot of companies
7 about it, and my basic thing is those are our
8 standards. If you can't comply with them, we will
9 not buy your buses.

10 COUNCILMEMBER BAISA: I've known your attitudes towards
11 seat belts, but I wanted for our parents who may
12 listen to this meeting to understand the situation
13 and why they are not in some of the school buses.
14 But I think that there should be a public demand for
15 them because of safety.

16 Thank you.

17 CHAIR PONTANILLA: Thank you, Member Baisa.

18 Member Anderson?

19 COUNCILMEMBER ANDERSON: Thank you, Chair.

20 Good afternoon, Mr. Medeiros.

21 Can you explain -- Chair, is it okay if we
22 address this -- or just the...

23 CHAIR PONTANILLA: The handout?

24 COUNCILMEMBER ANDERSON: Yeah, this handout.

25 Or just the handout from last Friday?

1 CHAIR PONTANILLA: Yeah, why don't you just go ahead if
2 you have a question on that.

3 COUNCILMEMBER ANDERSON: They're both kind of the same. I
4 mean, the information is in both of them. Except
5 that -- I'm interested in -- you've delineated out
6 commuter routes in this handout, Mr. Medeiros, which
7 I don't see mentioned so much in this handout. And
8 that's what I'm trying to get at. I mean, I see the
9 Kihei Islander Route, which is -- it's basically
10 just South Kihei Road to the Ocean Center. And then
11 the Kihei Village route is from Piilani to the Ocean
12 Center.

13 So, in your handout here you have a commuter
14 route from Haiku to Wailea.

15 Could you kind of explain that to me

16 MR. MEDEIROS: Sure.

17 COUNCILMEMBER ANDERSON: and how it makes -- what makes
18 it a commuter route specifically?

19 MR. MEDEIROS: Okay. In the handout, on Section 2, if you
20 go back -- let's see, what is it? -- one, two,
21 three -- that first graph -- that Number 3 page
22 graph, it's Public Transit Ridership (Commuter).

23 COUNCILMEMBER ANDERSON: Commuter.

24 MR. MEDEIROS: Okay. That sort of gives you a snapshot by
25 month and passenger count of the commuter service so

that, you know, you can kind of just glimpse at it
2 and see what's happening with it. And then the
3 route -- the next handout just next to that, we did
4 the same thing as we did in the handout today.
5 Those first -- those first three -- four routes are
6 the commuter routes with, you know, breakout again.
7 The reason we didn't go into a whole lot of
8 explanation about that compared to the fixed route
9 is that the fixed route does many things all day
10 long, you know, some 14, 15 times a day, whereas the
11 commuter route is pretty much from one location in
12 the morning to another location in the afternoon and
13 then back again to the original location in the
14 evening. So, people can get on it, get to work,
15 from work, get home.

16 COUNCILMEMBER ANDERSON: And that -- and that's what
17 wanted to hear about, is where does it leave in
18 Haiku and what time and when does it get to Wailea?

19 MR. MEDEIROS: Okay.

20 COUNCILMEMBER ANDERSON: How many stops in between?

21 MR. MEDEIROS: Okay. On the -- on the last handout -- on
22 the last page we have sort of a handout, and we
23 included the schedules there. You can pull it out;
24 it's loose; it's colored. It says Maui Bus Commuter
25 service.

1 COUNCILMEMBER ANDERSON: Right.

2 MR. MEDEIROS: And then, when you open that up, this shows
3 the four -- the four services. The top left-hand is
4 the bus that leaves Haiku, and it leaves from Haiku
5 Community Center at 5:40 in the morning, then picks
6 up at the Paia Community Center at 5:55. We use the
7 commuter centers because we needed parking lots.
8 People need to park their car, get out of the car,
9 and get on a bus. And then what we do is -- if you
10 look at the next one below it, it goes from Makawao
11 to Kapalua. So, the folks in Haiku who work in --
12 on the West Side, the Haiku bus goes to Wailea and
13 the Makawao bus goes to the West Side. With the
14 limited funds we have, what we did was, the next
15 piece after Paia is Kuihelani Highway, the Park &
16 Ride, the buses meet there; and if you're from Haiku
17 and want to go out to the West Side, you jump on the
18 other bus, and vice versa. And then, on the far
19 right-hand side, we have the Wailuku-Kahului
20 connector that picks up throughout Central, joins
21 with those two buses, and takes folks off who might
22 want to go to Wailuku or puts folks on who might
23 want to go south or west. It's sort of an
24 economical way of doing things, to get people
25 accustomed to what's going on. And we didn't do

1 this in Kihei. We had a lot of service to Kihei, so
2 they basically take the transit routes.

3 So, I think this is what we're seeing from
4 the study where they're asking for express route
5 service. Because if you live in Kihei and you get
6 the bus, we're going to take you to Ma'alaea. From
7 Ma'alaea you have to get on the Lahaina bus. That
8 will take you to the Wharf Cinema Center. From
9 there you have to change to another bus that's going
10 to take you out to Kapalua. So, the convenience
11 factor is not there, but it will get you there.
12 Because the buses meet at the same time, so you're
13 basically getting off of one bus, getting on the
14 other. And, so, that's why in the Lahaina Bypass
15 study they want an express, that you get on the bus
16 in Kihei and "zip," you're out to the other end.

17 COUNCILMEMBER ANDERSON: Well, in the meantime, this looks
18 really good, Mr. Medeiros. This was what was kind
19 of missing last time we met, and I'm really happy to
20 see this. Because, to me, these are really the
21 people we need to be serving --

22 MR. MEDEIROS: That's right.

23 COUNCILMEMBER ANDERSON: -- are the commuter people on the
24 bus, Unless it's convenient for them, then they
25 certainly aren't going to --

MR. MEDEIROS: That's absolutely correct.

2 COUNCILMEMBER ANDERSON: -- utilize it.

3 MR. MEDEIROS: That's correct. And we use -- that's why

4 we use the community centers, because it's -- the

5 parking is -- it's not hidden; it's open --

6 COUNCILMEMBER ANDERSON: Right.

7 MR. MEDEIROS: -- it's safety.

8 COUNCILMEMBER ANDERSON: So, have you given any

9 consideration to -- well, I don't know.

10 Is it fair to say now that you have these
11 commuter routes that those people who are actually
12 commuting to work are using those routes as opposed
13 to all these other routes which are more just for
14 shopping and appointments and such?

15 MR. MEDEIROS: No. Because people work various hours,
16 there's various things that go on. We have people
17 that start later on in the day and finish later on
18 in the evening, so those folks are using the fixed
19 route.

20 Every morning, the bus that comes out of
21 Kihei joins the bus in Ma'alaea, and we've got a
22 pretty decent load, and we've got folks that come
23 here to the County Building or the Judiciary and
24 other places, Wailuku, that go to work; we have
25 students get off; and we do a little route deviation

1 so we can get them closer to St. Anthony and they go
2 to St. Anthony. The bus, if you look at the
3 schedule, doesn't go to Kaiser at all, but we go to
4 Kaiser in the morning just to drop the students off
5 in the -- at Kaiser Maui Lani, next to the -- in the
6 parking lot next to the intersection so they can
7 walk across the street to Baldwin. We have students
8 come in to Maui Community College. And then, in the
9 afternoon, the St. Anthony children get the Wailuku
10 bus, go back to Ka'ahumanu Center, then get the
11 Kihei bus and head straight home; so do the students
12 from Baldwin, as well, and vice versa. So, they're
13 using these things, and it becomes convenient for
14 them when they need to do something else. They're
15 not stuck -- you've heard so many times, like, My
16 child has an afterschool program and can't get home,
17 and sometimes this can help that venue.

18 COUNCILMEMBER ANDERSON: So, is there any way of knowing
19 of your overall passenger count how much is visitor
20 and how much is resident?

21 MR. MEDEIROS: Just riding the buses and viewing it, it
22 looks like we're about 60/40, with about 60 percent
23 being residents. It all depends. Certain times of
24 the day it -- of course it changes. But I think
25 overall, I think that's what's happening. A lot of

1 times you can -- you could witness this right there
2 at Queen Ka'ahumanu Center, which is the collecting
3 point of all of them and you just kind of see what's
4 going on. At different times of the day it changes,
5 you know. But that's sort of the best guesstimate.

6 COUNCILMEMBER ANDERSON: Okay. As a guesstimate that's
7 good.

8 So, have you guys considered kamaaina rates
9 as opposed to visitor rates?

10 MR. MEDEIROS: We do have a rate structure where you can
11 bypasses, you know, so if you're a high user you can
12 get it. And we do -- we do offer -- excuse me, let
13 me look at that again, make sure I got it right. We
14 do offer student passes and senior passes, a
15 reduction for them, for passes.

16 COUNCILMEMBER ANDERSON: But is it something that you've
17 considered beyond .

18 MR. MEDEIROS: I think it's something we need to look at
19 as time evolves.

20 COUNCILMEMBER ANDERSON: Okay. Thank you.

21 CHAIR PONTANILLA: Thank you, Member Anderson.

22 Member Mateo?

23 COUNCILMEMBER MATEO: Chairman, thank you very much.

24 Mr. Medeiros, good afternoon.

25 MR. MEDEIROS: Good afternoon.

1 COUNCILMEMBER MATEO: There's two particular routes that
2 perhaps if you can comment on.

3 MR. MEDEIROS: Sure.

4 COUNCILMEMBER MATEO: And by -- first of all, thank you
5 very much. I think the information makes it a lot
6 easier for us to take a look at the big picture,
7 yeah, so thank you very much.

8 Your two routes that were noticeable in terms
9 of the reduction by several thousand in ridership
10 during a one-month period on your report are both
11 the Kahului Loop and the Wailuku Loop. If you look
12 at January '07 and February '07, there was that
13 spike, that decline.

14 MR. MEDEIROS: Which document are you looking at, so I can
15 follow?

16 Oh, okay.

17 That's on Section 2?

18 COUNCILMEMBER MATEO: Yes.

19 MR. MEDEIROS: Okay. And that is Public Transit
20 Ridership.

21 COUNCILMEMBER MATEO: Right.

22 MR. MEDEIROS: Right.

23 COUNCILMEMBER MATEO: By route.

24 MR. MEDEIROS: Yeah.

25 COUNCILMEMBER MATEO: So, you know, these sharp declines,

1 is this based on scheduled -- you know, difficulty
2 or -- because I just heard your comments a little
3 earlier about the youth using, you know, the -- I
4 guess the Central core as a means for getting
5 around, but yet the sharp decline does not indicate
6 that.

7 Can you provide us comment on perhaps the
8 rationale for this major decline?

9 MR. MEDEIROS: Yes. It actually is not a decline. It was
10 a saturation. And what happened was those two
11 routes were so heavily used that we were averaging
12 30 and 35 passengers a trip. The bus is only a
13 25-passenger bus. And if you put -- if you put two
14 folks in there that need wheelchairs to get around,
15 you've now decreased the seating to 19, which means
16 we had a lot of people standing and just a lot of
17 people riding the bus, and a lot of people riding
18 the bus holding on the racks as we -- you know,
19 standing up as we go through it. The majority of
20 the riders on these are residents and a lot of them
21 are older residents or -- and what have you. So,
22 what we did in February, we added two more buses to
23 the routes for this period to see if we could
24 saturate it.

25 The other piece of it was that there's

1 extremely high utilization with people who utilize
2 wheelchairs. And if you -- you're familiar with the
3 type of buses that we have, that every time you need
4 to load and unload a wheelchair you have to open
5 some doors, deploy a lift, drop a lift, load the
6 person, and time is our enemy. We have so many
7 stops on these runs, time becomes our enemy. So, we
8 weren't able to keep a schedule. The buses were
9 constantly late. The buses were constantly
10 overloaded. It was a frustration factor that was
11 being hit. And that's -- the key to this system is
12 the connectivity, that you can get off a bus and get
13 on another bus. Nobody likes to wait. Five minutes
14 is like five years. Nobody wants to wait. And, so,
15 what we did was we added two more buses that did the
16 same route in reverse. So, in essence -- and we
17 changed the time. So, instead of pulsing out of
18 Queen Ka'ahumanu Center on the half-hour, these two
19 buses -- one Wailuku, one Kahului -- pulsed on the
20 hour, simply so we didn't have so many buses at
21 Ka'ahumanu and that. And that's what has happened.
22 So, it's actually saturated us, given us a shorter
23 frequency between buses from an hour to a half an
24 hour for Wailuku and Kahului and made the
25 difference.

1 If you look at that chart, that graph, down
2 at the bottom you should see two spikes coming up
3 from the bottom, up towards the right; that's those
4 too buses. So, when you actually add the two
5 together, the ridership for the Wailuku, the two
6 routes, was 14,310; and then the Kahului routes was
7 13,884 each for the month. So, it was -- it did
8 what we thought it was going to do, and it's really
9 helped.

10 And, so, in our budget proposal this year for
11 next year we want to maintain that, and so that's
12 included in our cost.

13 COUNCILMEMBER MATEO: Got it

14 Thank you, Mr. Chairman.

15 CHAIR PONTANILLA: Thank you, Member Mateo.

16 At this time, Member Medeiros, you got any
17 questions to the presentation that was made on
18 Friday?

19 COUNCILMEMBER MEDEIROS: Chair, no, no, I don't.

20 Thank you.

21 CHAIR PONTANILLA: Thank you.

22 Member -- Member.

23 Mr. Medeiros, on Section 1, DOE school bus
24 transportation, the Department recommends
25 eliminating the \$75,000.

1 Can you expound more on the 75,000 that you
2 want to eliminate in regards to the school bus
3 transportation?

4 I know you have some recommendation here due
5 to probably ridership not being there, or the State
6 not requesting us guys to ask for refunds.

7 But can you explain?

8 MR. MEDEIROS: When DOE went to the prepaid bus pass so
9 that the drivers no longer collected and the company
10 would reimburse DOE, everything seemed to stop and
11 they couldn't draw down. So, last year when we had
12 this discussion, the Council cut it in half, from
13 150 to 75. We haven't -- we've had some discussions
14 with them, and they're still not able to do it. I
15 don't have anything in writing that can explain why
16 they can't do it, but I think, in my opinion, what
17 it is is that this is a standard fare across the
18 state and it's set up -- it's a centralized system
19 and it's just done out of Oahu, and I don't think
20 there's any margin to change that. That appears to
21 be what it is. But that's my opinion, because I've
22 received nothing in writing from DOE. But the lack
23 of drawing the funds down is probably the loudest
24 thing.

25 CHAIR PONTANILLA: Let me ask you this question. I don't

1 know if you ever brought it forward to the Department
2 of Education. One of the concerns that I've heard
3 is in regards to afterschool programs and the lack
4 of transportation for those kids that need to go --
5 you know, attend these afterschool programs.

6 Is DOE aware of this particular issue or this
7 concern, basically throughout Maui County?

8 MR. MEDEIROS: Yes, yes, they are. And MEO has been
9 feeling the brunt of that for years. In fact, in
10 the budget request for equipment, MEO is asking to
11 purchase two larger school buses, mainly to address
12 a lot of this. And the genesis of the Youth
13 Transportation Program, which has been funded for
14 the County by the County for over a decade was to
15 service County functions, mainly the youth centers.
16 Way back the youth centers were having a difficult
17 time getting the participants, the students to and from.
18 When transportation was -- became a factor of that it all
19 changed. And MEO has been dealing with this
20 avalanche of requests by students to go to various
21 things.

22 I know that they're run into some real
23 serious issues getting children back to Kihei and
24 then the bus is full of, say, football players, and
25 it gets a little -- it gets tough when you have

1 little ones, you know, who are 10, 11, 12, you know,
2 and then you've got all the teenagers. So, MEO has
3 had a real challenge with dealing with this, so
4 larger buses are -- it's probably the cheapest way
5 to go rather than adding more buses. Let's expand
6 what we have, and then we'll run into a saturation,
7 then we've got to add more buses. So, that's how
8 they're trying to address some of these overloads.
9 And they've done -- they've really done an excellent
10 job.

11 And every time I go to one of MEO's Youth
12 Trans meetings, there are more and more people that
13 show up for various -- various afterschool activity
14 programs, and I always ask them where do they get
15 their funding from and why didn't they include
16 transportation.

17 You know, you build a program, but -- or
18 you -- you build a colosseum but you don't build a
19 road to it?

20 So -- you know, then it comes there that the
21 people feel that MEO has to do it, and they have
22 limited funds. So, we try to educate and move that
23 forward.

24 CHAIR PONTANILLA: Okay. Thank you.

25 I'm hoping that somebody pick up the ball and

1 start talking with DOE, because I'm sure we can
2 utilize the \$75,000 here in Maui County.

3 Thank you.

4 MR. MEDEIROS: That was to augment the school bus
5 transportation after school. The County was kicking
6 in a dime.

7 CHAIR PONTANILLA: Uh-huh.

8 MR. MEDEIROS: And, so, that was part of the basic going
9 to and coming from school, that that -- what we've
10 had in our budget for that they can't draw down on.

11 CHAIR PONTANILLA: Okay. Fine.

12 Thank you.

13 Members, if you have any more questions
14 regarding the handout, again, if you can put it in
15 writing and we'll get some information back from the
16 Department.

17 At this time the Chair would like to go into
18 the "A" Account, which is the salaries and wages of
19 the Department.

20 Member Victorino, questions?

21 COUNCILMEMBER VICTORINO: No questions at this time,

22 Mr. Chair.

23 CHAIR PONTANILLA: Thank you.

24 Member Hokama?

25 VICE-CHAIR HOKAMA: None.

CHAIR PONTANILLA: Thank you.

2 Member Molina?

3 COUNCILMEMBER MOLINA: Not at this time.

4 CHAIR PONTANILLA: Member Medeiros?

5 COUNCILMEMBER MEDEIROS: Thank you, Chair.

6 The Civil Engineer IV, do you have that
7 position now or that -- you have that position now?

8 MR. MEDEIROS: We have that position now. We're looking
9 for full-year funding. It was partial-year funding.
10 Because it's a new position for our Department.

11 COUNCILMEMBER MEDEIROS: But your Civil Engineer V and --
12 the Civil Engineer V you don't have yet?

13 MR. MEDEIROS: Sorry. Let me get on the same page.

14 COUNCILMEMBER MEDEIROS: 18-3.

15 MR. MEDEIROS: I apologize.

16 Okay. We were -- we were funded this year
17 only for the Civil Engineer IV, and that was a
18 partial funding this year, and DPS has sent us a
19 list so we'll be going through interviews.

20 The last one is the County Transportation
21 Specialist, and those -- that specialist was filled
22 in January.

23 The other two -- the other two positions
24 haven't -- haven't been -- haven't been allocated at
25 this time.

1 COUNCILMEMBER MEDEIROS: Okay. So, the -- but in your
2 notes on the bottom, your County Transportation
3 Specialist has taken -- or is the new title of the
4 Public Transit Specialist? Or is that a separate
5 position?

6 MR. MEDEIROS: That's the same -- that's the -- it's
7 basically the same thing, but we only have one, not
8 two. We asked for two, but we only have one.

9 COUNCILMEMBER MEDEIROS: Okay. Thank you, Chair.

10 CHAIR PONTANILLA: Thank you, Member Medeiros.

11 Member Johnson?

12 COUNCILMEMBER JOHNSON: No questions.

13 CHAIR PONTANILLA: Thank you.

14 Member Baisa?

15 COUNCILMEMBER BAISA: No questions.

16 CHAIR PONTANILLA: Member Anderson?

17 COUNCILMEMBER ANDERSON: Yeah.

18 Thank you.

19 Mr. Medeiros, your Civil Engineer IV, has
20 that position been filled?

21 MR. MEDEIROS: No. We just got the list from DPS, so
22 we'll have to go into interviews next.

23 COUNCILMEMBER ANDERSON: So, I see last year you had just
24 enough for a six-month position.

25 And, so, the '08 request, that's the full

1 salary for that position?

2 MR. MEDEIROS: That's correct.

3 COUNCILMEMBER ANDERSON: Okay. So, hopefully -- have you
4 checked lately, is that competitive with the private
5 sector?

6 MR. MEDEIROS: That's really handled by DPS.

7 COUNCILMEMBER ANDERSON: Yeah. I'll remember to ask when
8 we get in there.

9 MR. MEDEIROS: Okay.

10 COUNCILMEMBER ANDERSON: Because the purpose for this
11 position is to help you do -- design bus stops and
12 routes and...

13 MR. MEDEIROS: That's sort of our next -- we have federal
14 money coming in, so in the budget -- I guess we'll
15 hit it in a little bit -- it's talking about
16 matching funds for federal funds, and part of that
17 is the construction of bus stops, shelters,
18 et cetera.

19 COUNCILMEMBER ANDERSON: And, so, what is -- I know that
20 you're eventually going to want a Civil Engineer V,
21 too, also. But this will be the first Civil
22 Engineer that you're going to get in your division.

23 And, so, could you just kind of extenuate a
24 little bit on what that person will be doing? Is it
25 just to design bus routes?

1 MR. MEDEIROS: No. We're a small department, so -- with
2 that -- right now we have four people. If we get
3 that person it's Number 5, and he'll be helping us
4 do many things. But the thrust of what we need that
5 person to do will be ultimately -- at least in the
6 short-term, is the bus stops and the bus shelters.

7 In South Maui and West Maui, the majority of
8 the bus stops are located right near the ocean, so
9 there's all sorts of things that come with that, and
10 there's going to be permitting and SMA, and we need
11 to go through a whole bunch of those things and
12 designs to make these things happen. And, so,
13 we're -- you know, sometimes a few more hands will
14 help us towards that endeavor. And that's really
15 the short-term. In the long-term we have other
16 things we're going to need that person to do. And
17 as this system evolves and gets bigger, I'm sure the
18 laundry list will increase.

19 COUNCILMEMBER ANDERSON: Yeah.

20 Okay. Thank you very much.

21 CHAIR PONTANILLA: Member Mateo?

22 COUNCILMEMBER MATEO: No questions.

23 CHAIR PONTANILLA: Thank you.

24 Members, if you do have any more questions in.
25 regards to the "A" Account, again, route it to the

1 Chair, and we'll get the information from the
2 Department.

3 "B" Account, Operation activity.

4 Member Victorino?

5 COUNCILMEMBER VICTORINO: Yes.

6 I guess, Mr. Medeiros, I would go to 18-6,
7 and under the Special Revenue Funds.

8 MR. MEDEIROS: Hang on. Sorry.

9 COUNCILMEMBER VICTORINO: 6160, Transportation Services.

10 That is the reference to the increase in bus
11 services and the cost involved in that; right?

12 6160.

13 MR. MEDEIROS: Yeah. Give me an Index code.

14 COUNCILMEMBER VICTORINO: 19 -- yeah, yeah. The Index
15 code is 16 -- I mean, 6160.

16 MR. MEDEIROS: Give me a six-digit one. There should be a
17 six-digit one.

18 COUNCILMEMBER VICTORINO: Okay. 917729.

19 MR. MEDEIROS: Okay.

20 COUNCILMEMBER VICTORINO: Under Public Transportation
21 Program Highway.

22 MR. MEDEIROS: That's -- that's our Administration for the
23 Department.

24 COUNCILMEMBER VICTORINO: The...

25 MR. MEDEIROS: Wait a minute.

1 I'm sorry, I take that back.

2 That's the...wait now.

3 COUNCILMEMBER VICTORINO: Is that the Roberts contract?

4 MR. MEDEIROS: Part of it is.

5 COUNCILMEMBER VICTORINO: Okay.

6 MR. MEDEIROS: Yeah. The -- yeah, 29, that's the --

7 that's the contract with public -- for Roberts

8 Hawaii. That is correct.

9 COUNCILMEMBER VICTORINO: Which Roberts?

10 Because...

11 MR. MEDEIROS: Yes.

12 COUNCILMEMBER VICTORINO: Because I see the MEO down

13 below, so I was just curious if that's the Roberts

14 one there.

15 MR. MEDEIROS: No, that's -- you're correct, that's the

16 Roberts one.

17 COUNCILMEMBER VICTORINO: Okay. And then I see down below

18 in 6 -- again, in 917734, MED Transportation, that's

19 for the MEO portion, right?

20 MR. MEDEIROS: Yes. MEO has a few line items. They have

21 more than one. So, this particular line item is for

22 their large transportation grant, which encompasses

23 some 12 or 13 various programs.

24 COUNCILMEMBER VICTORINO: Okay. Yeah, because we've heard

25 in public testimony that, you know, the need and how

1 great a job MEO does. So, I just wanted to make
2 sure the two were different and that one is for
3 Roberts, one is for MEO.

4 Okay. Thank you Mr. Medeiros.

5 Thank you, Mr. Chair.

6 CHAIR PONTANILLA: Thank you, Mr. Victorino.

7 Member Hokama?

8 VICE-CHAIR HOKAMA: Chairman, I just wanted to get some
9 clarification, please. And I'm sure there's people
10 wondering why I have my issues. But Chairman, in
11 two years, we've gone from a 6 million-dollar to
12 almost a 12 million-dollar program.

13 So, if I heard right about the staffing,
14 Chairman, which is the Specialist, and that's to
15 assist in a response to one of the Member's
16 questions regarding signage, bus stops, then this
17 \$200,000 for bus stop planning and design...

18 Can you just help us out?

19 Because I'm thinking, okay, we gave you a
20 position, that person's job is to do this, to work
21 with the engineer, but yet you're going to still
22 hire out a \$200 -- a \$200,000 professional contract
23 to do the same thing?

24 CHAIR PONTANILLA: Department?

25 MR. BOTEILHO: Mr. Chair, thank you.

1 I'm Wayne Boteilho, Deputy Transportation
2 Director.

3 I would say that the answer to that would be
4 speed. We are a small department, limited staff.
5 Our engineer going to be coming in soon, but he'll
6 still be -- oh, he or she will still be new, so the
7 \$200,000 is intend -- well, one of the reasons is
8 speed. We'd like to get things on the ground. We
9 want to get a CIP project -- CIP plan by next -- by
10 July 1st of next year, 2008.

11 Also, we're going to be concentrating more on
12 the midsized bus stops, because that would drive the
13 other bus stops, and I would say that we need
14 easements for that because we're going to be, you
15 know, looking at bus stops within shopping centers
16 so that we can get the buses off the road and they
17 won't hold up traffic.

18 So, we need speed, also, because easements we
19 need Council approval, and we'd like to come back as
20 soon as possible with that. We don't want to wait
21 several years for this.

22 Thank you.

23 VICE-CHAIR HOKAMA: So, tell us how long have you put in
24 your request to DPS to fill your positions, your
25 vacant positions? One year ago? Six months ago?

1 MR. MEDEIROS: We put that in right after -- first part of
2 this Fiscal Year, so...

3 VICE-CHAIR HOKAMA: Sometime July?

4 MR. MEDEIROS: Yes, yes, sir.

5 VICE-CHAIR HOKAMA: Okay. You have a -- did you guys go
6 to procurement for the Professional Services yet?
7 Gentlemen?

8 MR. BOTEILHO: For the bus -- for the \$200,000, no.

9 VICE-CHAIR HOKAMA: Yes.

10 MR. BOTEILHO: This is a proposal for this year.

11 VICE-CHAIR HOKAMA: Okay, okay.

12 Are you using any of your current budget
13 funds this year to accomplish some of this work?

14 MR. BOTEILHO: No. The last -- the last appropriation
15 similar to this was for the short-range plan, which
16 was several years ago. So, we're trying to build on
17 the short-range plan.

18 VICE-CHAIR HOKAMA: Uh-huh.

19 You know, we gave you a hundred thousand for
20 the bus signage in the current year.

21 Have you utilized most of that, Mr. Medeiros?

22 MR. MEDEIROS: Yes, sir, we have.

23 VICE-CHAIR HOKAMA: So, it's pretty much you don't have
24 anything left in that specific program area?

25 MR. MEDEIROS: Yeah, we spent that down.

1 VICE-CHAIR HOKAMA: Okay, okay.

2 Thank you very much, Mr. Chairman.

3 CHAIR PONTANILLA: Thank you, Mr. Hokama.

4 Member Molina?

5 COUNCILMEMBER MOLINA: Thank you, Chairman.

6 Under Bus Replacements, Page 18-5 and 18-7,
7 what is the projected -- you're looking at, I guess,
8 a \$250,000 request on 18-5 and \$795,000 request for
9 replacement grant on 18-7.

10 What is the life expectancy of the buses?

11 MR. MEDEIROS: It all depends what you're buying. When we
12 buy the transit -- the full-on transit coaches that
13 we have coming in, they're about a 12-year life.
14 This back one here is for MEO, and they're looking
15 at buying some light-duty buses, which are about
16 five years, and some medium-duty buses, which are
17 about seven-year life span.

18 COUNCILMEMBER MOLINA: Okay. And then if at some point,
19 say, the contract is terminated with the current
20 provider, then what happens then? We just take it
21 over for awhile or just look for another provider?

22 MR. MEDEIROS: The current provider is Roberts, and we put
23 this out to bid. In the bid document it has a -- it
24 has -- it allows for a second year at the same rate,
25 at the same cost for it. And, so, Roberts is on the

1 first year of a new -- of a new agreement, and
2 they've asked -- they've said they want to extend it
3 another year, so it will go to the following year.
4 This year, at the end of this year, we're going to
5 have to do an RFP and put one out for the following
6 year or two years or three years. We're looking at
7 possibly doing a multi-year based on funding, of
8 course. It's very difficult, you know, for a
9 company to look at one year or just two years'
10 funding.

11 COUNCILMEMBER MOLINA: I see.

12 Okay. And one more question related to the
13 plan and design of the bus stops. I presume this
14 will be for all routes.

15 Or is it just -- you're just specifically
16 designating this for certain routes?

17 MR. MEDEIROS: You're looking at the higher utilized
18 routes, and the benchmark that we're using are 25
19 people a day use that particular stop. So, 25 and
20 older -- over would kick in that we should design
21 some sort of a shelter and bench and what have you.

22 COUNCILMEMBER MOLINA: Okay. And just a side note for
23 Makawao Avenue, I think you have one stop near
24 Kealaloa Avenue.

25 Any consideration to putting a stop where

1 I guess near Eddie Tam?

2 Because I know the DOE they have a stop there
3 for their kids, and there's been requests by some of
4 the residents there about the possibility of putting
5 a -- you know, a County bus stop there and maybe a
6 potential shelter.

7 Has there been any thought given to that
8 that's been run by your office at this point?

9 MR. MEDEIROS: The counts Upcountry for our system are
10 very light. The commuters pick up at
11 Hannibal Tavares and Eddie Tam; but that's the
12 commuters. So, that wouldn't really be something
13 that school children would want to get on. So, we
14 haven't.

15 But -- this is just information -- I was
16 contacted by a non-profit group -- and I don't want
17 to hurt anybody's feelings; I forgot which group it
18 was -- that does bus shelters, and they have one
19 across from St. Joseph Church that is not being
20 utilized, for whatever reason, due to DOE and they
21 basically want to give it away and put it somewhere.
22 And, you know, it's all enclosed. And, so, you
23 know, that needs something that's probably 10 x 6 --
24 a slab to put it on. So, you know, maybe that's
25 something that PTA might want to do.

COUNCILMEMBER MOLINA: Sure.

2 MR. MEDEIROS: And we can work with Public Works or
3 something. I mean, if we're talking about it for
4 the...

5 VICE-CHAIR HOKAMA: _____ Club.

6 MR. MEDEIROS: I think that's who it was, Councilmember
7 Hokama. I feel bad.

8 COUNCILMEMBER MOLINA: No sense in letting that shelter go
9 to waste.

10 MR. MEDEIROS: Yeah, and that's their feeling. And at the
11 time we're not ready to do that. You see, part of
12 what we need to do with bus shelters and all this
13 accessibility, how does it comply with ADA and all
14 these sorts of things. So, it's not simply just
15 throwing something up. But with -- the way they
16 designed it and with the school children's use, it
17 would probably work just fine.

18 COUNCILMEMBER MOLINA: Yeah, I see those kids standing
19 there in the rain some mornings.

20 MR. MEDEIROS: Rain, right, exactly. It's pretty cold
21 Upcountry.

22 COUNCILMEMBER MOLINA: Okay. Thank you, Mr. Medeiros.

23 Thank you, Chair.

24 CHAIR PONTANILLA: Thank you, Mr. Molina.

25 Yeah, I understand that there's a Lions Club

1 on Maui that does bus stops for Upcountry side.

2 Chair lives in Kahului, but Kaahumanu Center
3 is the nice place for a bus stop.

4 Just a quick question from the Chair.

5 As indicated by Member Molina, the \$250,000
6 will leverage on about \$1,000,000 in Federal
7 funding?

8 MR. MEDEIROS: That is correct.

9 CHAIR PONTANILLA: Thank you.

10 Member Medeiros?

11 COUNCILMEMBER MEDEIROS: Mahalo, Chair.

12 On Page 18-4, under account 917702, MEO
13 Dialysis Transportation, this covers the entire
14 County?

15 MR. MEDEIROS: It covers Maui and Molokai.

16 COUNCILMEMBER MEDEIROS: Okay. And we talked, the last
17 meeting, about the services out of East Maui, Hana.
18 And, so, those services will continue.

19 And when you say MEO Dialysis Transportation,
20 this account is only for MEO that does dialysis and
21 not other MEO transportations out of East Maui?
22 It's only for them to bring out the dialysis
23 patients?

24 MR. MEDEIROS: No. MEO puts other folks on the bus.

25 COUNCILMEMBER MEDEIROS: Okay, okay.

1 And we mentioned -- I talked the last time
2 you were here about increasing that.

3 Would this be able to increase that route by
4 one bus?

5 MR. MEDEIROS: MEO is here. I would ask you if you
6 would -- if you would like to have them come up to
7 the podium. They've put something together with a
8 cost as we told you we would on Friday. But best to
9 let them explain it, if the Chair would allow it.

10 CHAIR PONTANILLA: Sure.

11 Sandy?

12 MR. MEDEIROS: Sandy Baz is the Executive Director with
13 Maui Economic Opportunity.

14 VICE-CHAIR HOKAMA: Chairman, point of information before
15 Mr. Baz...

16 CHAIR PONTANILLA: Mr. Hokama?

17 VICE-CHAIR HOKAMA: Just so we're clear, in the booklet,
18 under Section 4 that the Department shared with us,
19 their per cost/per rider/per route trip numbers,
20 this is just your numbers, Mr. Medeiros, or it's
21 also been verified by MEO for the MEO portion?

22 MR. MEDEIROS: Yes, these are numbers from MEO.

23 However, you're looking at that figure
24 115.38? Is that the one, four from the bottom?
25 That's the line item you're looking at, Ala Hou?

1 VICE-CHAIR HOKAMA: Yeah.

2 MR. MEDEIROS: So -- okay. Four from the top

3 VICE-CHAIR HOKAMA: Uh-huh.

4 MR. MEDEIROS: See four from the top?

5 VICE-CHAIR HOKAMA: Yeah.

6 MR. MEDEIROS: That's -- they have it listed as employment
7 to work for -- and disabilities.

8 VICE-CHAIR HOKAMA: Okay.

9 MR. MEDEIROS: That also -- that employment to work for
10 disabilities is the Ala Hou Program that operates
11 Monday through Friday, and the one with the 115 is
12 the Ala Hou Program that works Saturday and Sunday
13 and holidays. So, it's actually two programs.

14 VICE-CHAIR HOKAMA: Okay, okay. Thank you for that
15 clarification.

16 Chairman, thank you.

17 CHAIR PONTANILLA: Thank you, Mr. Hokama.

18 Mr. Baz, question for -- from Member
19 Medeiros.

20 Thank you.

21 COUNCILMEMBER MEDEIROS: Let me repeat my question.

22 We're looking at the budget and the money
23 listed under MEO Dialysis Transportation. It's my
24 understanding that that also includes other people
25 coming out on the same bus for medical appointments

and so forth. And in the previous meeting, I asked
2 if we could increase that route by one bus, because
3 we have seniors in Rana that can only get afternoon
4 appointments with their doctors, and because the
5 buses currently leave this side about 1:00 o'clock,
6 they can't meet that requirement. So, we're asking
7 if this amount, this budget amount, would be able to
8 cover another bus that would leave Hana later and
9 consequently leave this side later to go back; and
10 that's the question I have right now.

11 MR. BAZ: Thank you, Mr. Chair.

12 CHAIR PONTANILLA: Mr. Baz?

13 MR. BAZ: Yes. Based on your request, we have put a very
14 quick proposal together, cost analysis, that the
15 estimated cost would -- it would be -- total number
16 of hours would be nine hours, leave 10:30 in the
17 morning out of Hana and return to Hana around 4:00
18 in the afternoon. It would leave Central Maui about
19 4:00 in the afternoon. Run three times per week for
20 52 weeks. Estimated cost for the service would be
21 about \$60,000.

22 COUNCILMEMBER MEDEIROS: Okay. And with your current
23 equipment, mainly van or bus, you have that
24 available?

25 MR. BAZ: Not for an extra run. We would have to actually

1 purchase another vehicle, as well, and it'd probably
2 be around \$40,000 for the purchase of that vehicle.

3 COUNCILMEMBER MEDEIROS: Okay. Currently you have two
4 vans --

5 MR. BAZ: Correct.

6 COUNCILMEMBER MEDEIROS: -- doing that now. And then you
7 have a third van doing the youth bank program.

8 MR. RAZ: Yeah, once the CDBG funds become available,
9 which would probably be about a year from now, we're
10 going to be able to acquire another vehicle for Hana
11 that is going to be mainly for the youth
12 transportation, but will be located and run pretty
13 much only in Hana, unless there's some activity that
14 would bring them out of Hana. So, even if all
15 three -- so, if the two buses are gone in the
16 morning and this new bus goes in the afternoon,
17 there will still be one vehicle in Hana to provide
18 within, you know, Hana shuttle. And that's what --

19 COUNCILMEMBER MEDEIROS: So, the earliest that we could
20 possibly start this program would be when, in your
21 estimation?

22 MR. BAZ: July 1st.

23 COUNCILMEMBER MEDEIROS: Okay. Thank you, Sandy.

24 MR. BAZ: Thank you.

25 COUNCILMEMBER MEDEIROS: Thank you, Chair.

1 CHAIR PONTANILLA: Thank you, Mr. Medeiros.

2 Any more questions for Mr. Baz?

3 Member Johnson?

4 COUNCILMEMBER JOHNSON: Since Sandy's there -- because I
5 asked my question privately -- it's on the same page
6 under MEO programs, but it's the first line under
7 the Leisure Program.

8 Because when you're just looking at it on its
9 face for 41 individuals served, I guess the annual
10 cost per passenger being \$14,249, can you explain
11 what that really is derived from?

12 MR. BAZ: Let me try to explain a little bit.

13 This -- Leisure Program line item is actually
14 something that we provide services to Kaunoa Senior
15 Center and the activities that they provide for the
16 senior citizens of Maui County. They request from
17 us transportation trips and we go and provide those
18 trips. And I -- without having the exact numbers in
19 front of me, what it looks like is that -- if you
20 notice the -- the -- like the first column is the
21 actual passenger trips, 8500 passenger trips.
22 That's probably accurate based on the number of
23 trips that they utilize per year. But the number of
24 individuals served I have a feeling is a little bit
25 low. It may be that -- and maybe Don, since Don

1 created -- how he got that number, but we actually
2 transport quite a bit of Kaunoa clients on this
3 services. So, it's definitely not \$14,000 per
4 client.

5 COUNCILMEMBER JOHNSON: And -- thanks.

6 And I think, too, the unduplicated
7 individuals served being 41, is it possible that
8 that could actually be the bus itself?

9 MR. BAZ: It could be, like, that's the number of
10 excursions. But I think that's even low. We
11 provide more than that, the number of excursions per
12 year to Kaunoa, as well, from my recollection of the
13 contract.

14 COUNCILMEMBER JOHNSON: Okay. Yeah. I'll just -- perhaps
15 we can take a look at that and figure -- because it
16 just seems really out of whack.

17 MR. BAZ: Yes.

18 COUNCILMEMBER JOHNSON: Thank you.

19 CHAIR PONTANILLA: Thank you, Member Johnson.

20 Member Baisa?

21 COUNCILMEMBER BAISA: Mr. Chair, I don't know if it would
22 help with the clarification of the numbers, but
23 those columns that show the individuals served only
24 count the first quarter and the second quarter. So,
25 maybe there's another half somewhere that will help

1 a little bit.

2 MR. BAZ: I'm sure.

3 CHAIR PONTANILLA: Mr. Medeiros, if you could comment, if
4 this is only two quarters.

5 MR. MEDEIROS: Member Baisa is absolutely correct. This
6 is only a six-month.

7 CHAIR PONTANILLA: Okay.

8 MR. MEDEIROS: So, you've got another six months to go.

9 And the target that we're looking at for the year is
10 8,500. But I know from discussions with MEO on some
11 of this that the Kaunoa is using it quite a bit
12 more. So, it will probably go through the roof by
13 the end of the year.

14 MR. BAZ: If you notice the third -- excuse me, Mr. Chair.

15 If you notice the third column under the
16 Leisure Program item, it's already, for the first
17 six months, 9,850 passenger trips. So, we're more
18 than -- more than double the number of trips that we
19 project for the whole year.

20 CHAIR PONTANILLA: Thank you.

21 Member Anderson, questions?

22 Member Mateo?

23 Thank you, Mr. Baz.

24 MR. BAZ: Thank you.

25 CHAIR PONTANILLA: Chair Hokama?

1 VICE-CHAIR HOKAMA: Before Mr. Baz goes, I don't know if
2 Mr. Victorino has a question for him.

3 COUNCILMEMBER VICTORINO: No, no, no. Sandy, you're doing
4 a great job, so no, no questions.

5 VICE-CHAIR HOKAMA: Just a question for Mr. Baz, Chairman.

6 CHAIR PONTANILLA: Go ahead.

7 VICE-CHAIR HOKAMA: I'm sure the other Members like me
8 have -- I've got a few calls, and I need to ask you
9 this, Mr. Baz, because I think it comes with maybe
10 being overly successful in your program.

11 I'm reading some of the comments that I've
12 been getting is that -- since you folks do such a
13 good job -- there seems to be an assumption or
14 expectation that MEO should be people's personal
15 taxi service, in my opinion. So, you know, maybe we
16 need to all educate the people that the County hires
17 MEO like we do Roberts to run programs, to assist
18 mobility, that MEO and Roberts is not the people's
19 personal taxi. If they need personalized,
20 individual service, then I would say they should
21 catch a taxi or some other means. But the County is
22 not a taxi provider of services.

23 Is something happening within Operations that
24 I get calls why I cannot get to a birthday party or
25 why I can't really go to here and there because MEO,

1 the bus, doesn't stop or go where I want to go?

2 MR. BAZ: Your observation, Mr. Chair, is, in my opinion,
3 correct, as well. We do provide very specialized
4 transportation services. Over the years the system
5 has been built based on the needs of the community
6 and what has seen fit as a public benefit for this
7 community. And that's, you know, why these things
8 get funded and that's why the services are
9 successful, is because they are a public benefit to
10 the community.

11 When we look at the different services that
12 are available for this community, that's where we as
13 providers and you as policy makers, and especially
14 the Administration, need to get together and figure
15 out what is the best public benefit and, you know,
16 what is the cost for that benefit. If it's deemed
17 that a private taxi service for certain individuals
18 is a public benefit, then, you know, we would
19 provide that service based on a contract with us.
20 But the County, I think, has done an excellent job
21 in providing different available opportunities for
22 Maui County citizens, for those that are ambulatory,
23 you know, those that can access a public system, and
24 those that cannot.

25 We have -- like you, Mr. Chair, have gotten

1 the same calls and met with clients that have
2 requested expanded service and really -- and I'm
3 sure Mr. Medeiros at the Administration level has
4 gotten those same calls from individuals. But when
5 we look at what we can provide to the community, the
6 most cost-effective, the most benefit, that's where,
7 you know, that determination needs to be made.
8 And -- I mean, I don't want to pass the buck, but
9 it's really up to you as policy makers what you
10 would like to set as a priority for this community.
11 If you would like to expand those areas so that that
12 person, you know, could go to the birthday party or
13 whatever the issue is, then it's, you know,
14 obligatory of us to provide that service and, again,
15 in the most cost-effective manner possible. But
16 it's really, you know, what you see as a need for
17 this community. Of course, you know, if we see a
18 need, we'll approach you and we'll talk to you about
19 that need. But it's really, you know, your
20 decision-making power to define what services that
21 we're going to be providing.

22 VICE-CHAIR HOKAMA: Your response was nothing less than I
23 expected from you, Mr. Baz. What can I say.

24 Chairman, thank you so much.

25 CHAIR PONTANILLA: Thank you.

1 Any more questions for Mr. Baz at this time?

2 Again, thank you, Sandy.

3 MR. BAZ: Okay. Thank you.

4 CHAIR PONTANILLA: Members, you guys -- the Chair is aware

5 of the time, and we haven't taken an afternoon

6 break. I don't know if you guys want to continue

7 and just be done with this. If you have any more

8 questions on the Details -- Operation Details, the

9 next area is the Equipment portion, which is very

10 short.

11 VICE-CHAIR HOKAMA: Chairman?

12 CHAIR PONTANILLA: Mr. Hokama?

13 VICE-CHAIR HOKAMA: Before Equipment, maybe we can -- if

14 you don't mind, I have one question for the

15 Director, please.

16 CHAIR PONTANILLA: Sure.

17 VICE-CHAIR HOKAMA: You're well aware the President has

18 cut domestic programs, because that's the only way

19 to fund the war. So, everything is going to

20 suffer -- senior service, education, health,

21 transportation. And I'm very fortunate. I get a

22 lot of transportation reports.

23 So, how do you see this new budget developing

24 on the Hill and what it means to this County

25 regarding Federal transportation grants,

1 Mr. Medeiros?

2 Just so that we can prepare and start making
3 some, you know, general understandings of how we
4 want to go forward.

5 No impact? Major impact? We better start
6 looking at more general funds somewhere? Not an
7 issue? Don't worry about it?

8 CHAIR PONTANILLA: Department?

9 MR. MEDEIROS: I think this is -- I think this might be a
10 short-term thing. The Administration has met with
11 Senator Inouye, and the majority of the funding, if
12 not all -- the majority of the funding that we've
13 gotten has been through Senator Inouye, and we've
14 talked to him and we've given him -- the Mayor has
15 given him a wish list out to about the next five,
16 eight years of what we think funding might be. And
17 I think that I'd like to see where our Senator is
18 going to go with this before we do anything locally.
19 I think he's going to be able to do a lot. He's
20 done a good job all this time, and I think we have
21 to keep our faith in Senator Inouye that he's going
22 to be able to move these things forward.

23 VICE-CHAIR HOKAMA: Okay, well, the Senator has tremendous
24 pressures because the donor states have made it very
25 clear they're not happy with the Federal formula and

1 they want more of their money back. So, you know,
2 I'm anticipating Highway funds, Transit funds are
3 going to have reductions, plus potential Federal
4 gasoline tax increases. So, stating that -- you
5 know, I was just wondering whether or not you folks
6 had some advanced indications of -- you know, maybe this
7 year we might want to need to look at
8 additional resources because next year more than
9 likely going to be worse, so therefore in
10 preparation.

11 MR. MEDEIROS: Well...

12 VICE-CHAIR HOKAMA: That's what we -- I would hope you can
13 help the Committee, is how do we use this budget
14 cycle to prep for how we envisioning next year
15 already.

16 CHAIR PONTANILLA: Department?

17 MR. MEDEIROS: You're correct. And we're using -- that
18 quarter of a million dollars we're asking you, we're
19 using FTA funds. And those funds were '06 funds.
20 We kind of lagged. But, yes, there is no earmark
21 for this coming Fiscal Year. We're just -- we're on
22 a lag, so we have it. I think that -- and you said
23 it -- you're very accurate, I think we're going to
24 have some problems down the line, particularly with
25 roads and all. Transit, the only reasons we've

1 gotten these funds is because of Senator Inouye. And
2 I'm not ready -- I think he's going to be able to
3 continue to help us as we move forward.

4 And, at this point, we will have purchased
5 10 -- 10 heavy-duty coaches that will be coming in
6 that will have a life span of about 12 years. There
7 are 3 that are due to arrive in a few months, a few
8 more after that. We're in a contractual process for
9 4 more, that will probably show up around this time
10 next year. So, we've sort of planted some of those
11 seeds with the heavy cost items of equipment and
12 they're growing.

13 VICE-CHAIR HOKAMA: Okay. I just wanted to know how far
14 down you guys were trying to project, Mr. Medeiros.

15 Thank you very much.

16 Chairman, thank you.

17 CHAIR PONTANILLA: Thank you, Mr. Hokama.

18 Members, any more questions on the
19 Operations?

20 Member Baisa?

21 COUNCILMEMBER BAISA: One quick question.

22 Mr. Medeiros, when we were at the Lahaina
23 hearing, there was a plea out there for a bus from
24 Lahaina to the airport.

25 Could you discuss that?

1 CHAIR PONTANILLA: Department?

2 MR. MEDEIROS: There are a lot of other transportation
3 services on this island. There have been a few
4 letters in the paper. Our buses are really geared
5 to move people -- in their laps or on the floor.
6 This is the same rules that City and County operates
7 under.

8 I come from private transportation on this
9 island. It is not unusual to have a motor coach
10 with 40 people and a hundred bags. The equipment
11 we're ordering are low-floor transit buses. It's
12 exactly that. They're right down to the floor so
13 that it's ease of loading and unloading. It will be
14 faster, it will be more economical. There's no room
15 for that. And I feel that there are enough assets
16 in the private sector to handle it.

17 COUNCILMEMBER BAISA: Thank you.

18 I thought it was important to -- for people
19 who ask to get the answer.

20 Thank you.

21 CHAIR PONTANILLA: Thank you, Member Balsa.

22 Members, any more questions for the Operating
23 side?

24 If not, we're going to the Equipment.

25 Member Victorino?

1 COUNCILMEMBER VICTORINO: You know, I have a difficult
2 time understanding this, so I will defer to somebody
3 else who can maybe explain what all of this means,
4 especially the part about you get Federal Transit
5 Administration Program, equipment, you get two
6 million, one million minus -- I'm not sure how to
7 read all that. So, I was hoping maybe Mr. Medeiros
8 could give me a quick overview on what this all
9 means.

10 CHAIR PONTANILLA: 18-10?

11 COUNCILMEMBER VICTORINO: 18-10.

12 MR. MEDEIROS: In the scheme of things, that \$1800 is the
13 rental on our xerox machine.

14 COUNCILMEMBER VICTORINO: No, no, no, no. That's...

15 MR. MEDEIROS: That's all it is.

16 COUNCILMEMBER VICTORINO: No, no, 18-10, the next page.

17 MR. MEDEIROS: Oh, 10.

18 COUNCILMEMBER VICTORINO: Yes, 10.

19 MR. MEDEIROS: Oh, okay.

20 COUNCILMEMBER VICTORINO: That one I could understand.

21 MR. MEDEIROS: I know you've been putting in a lot of
22 hours. I'm sorry. And it's hot.

23 COUNCILMEMBER VICTORINO: Thank you, Mr. Medeiros.

24 MR. MEDEIROS: I'm sorry, it's a little warm.

25 Okay. This is what Councilmember Hokama was

1 sort of alluding to.

2 COUNCILMEMBER VICTORINO: Okay.

3 MR. MEDEIROS: This top number is an estimate of revenues
4 that come in under FTA, and it's a -- Section -- it
5 says Federal Transit Administration, Section 5311,
6 Non-Urban Formula. So, it's basically divided
7 between Kauai, Big Island, and us, and we ended up
8 with -- 2006 with 296,000.

9 COUNCILMEMBER VICTORINO: Okay.

10 MR. MEDEIROS: The next one is RTAP program which is --
11 which is used mainly for training, and that fund
12 keeps to go up. But in our small department we
13 can't spend all of that.

14 And the last one is the earmark, which is
15 federal -- which is Senator Inouye. So, you can see
16 that in '05 we got a million, in '06 we got 700, and
17 then this Fiscal Year we got 200 million, and next
18 Fiscal Year we're looking at a hundred million.
19 That money we're using to buy all of our rolling
20 stock, all of the expensive buses.

21 COUNCILMEMBER VICTORINO: Two million and one million?

22 MR. MEDEIROS: There was -- there was -- there was --

23 COUNCILMEMBER VICTORINO: Two million and one million;
24 right?

25 MR. MEDEIROS: Yes, correct.

1 COUNCILMEMBER VICTORINO: Two hundred million and...

2 MR. MEDEIROS: No, no, two million. That's two million
3 and one million. So, it's -- we've gotten -- we're
4 going to be getting over four million dollars
5 through the -- through the seniority and the
6 compassion of Senator Inouye.

7 COUNCILMEMBER VICTORINO: Okay. When you said 200 million
8 and 100 million, I couldn't...

9 MR. MEDEIROS: No. I wish I had 200 million, but no, we
10 don't have 200 million.

11 COUNCILMEMBER VICTORINO: Thank you, Mr. Medeiros.
12 Thank you, Mr. Chair.

13 CHAIR PONTANILLA: Thank you, Mr. Victorino.

14 We all wish we had \$200 million.

15 Members, any more questions in regards to the
16 "C" Account?

17 If not, that concludes our review of the
18 Transportation Department. I want to thank
19 Mr. Medeiros as well as Mr. Boteilho for being here
20 with us this hot afternoon.

21 Members, before we adjourn, just a reminder
22 that we do have a community meeting at Paia
23 Community Center at 6:00 o'clock. And for the
24 remainder of the week, we do go to Kahului Community
25 Center tomorrow, April the 3rd; to Lokelani

1 Intermediate School Cafeteria on Wednesday, April
2 the 4th; and we go to Lanai on April the 5th, which
3 is Thursday.

4 Again, members of the public, all of the
5 meetings do start at 6:00 P.M.

6 Tomorrow, Members, we do have several
7 departments. We do have the Department of Liquor
8 Control, as well as the Office of Council Services
9 and the Department of Parks and Recreation.

10 Members, do you have any announcements to
11 make other than being hot?

12 If not...

13 MR. TAGUCHI: Chair?

14 CHAIR PONTANILLA: Mr. Taguchi?

15 MR. TAGUCHI: I just wanted to clarify.

16 For tomorrow we'll take the Parks and
17 Recreation Department first, in the morning, because
18 in the afternoon we have to go out to the
19 Wailuku/Kahului District meeting. So, the
20 opportunity to have more time in the morning, we can
21 take the bigger department. So, it will be Parks
22 and Recreation, Liquor, and then OCS...Liquor and
23 OCS in the afternoon, hopefully.

24 CHAIR PONTANILLA: Thank you, Mr. Taguchi.

25 With that, this meeting is adjourned.

1 (Gavel.)

2 ADJOURN: 2:58 P.M.

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C E R T I F I C A T E

STATE OF HAWAII

) SS.

CITY AND COUNTY OF HONOLULU

I, LESLIE L. TAKEDA, RPR, CSR No. 423, do
hereby certify:

That the proceedings were taken down by me in
machine shorthand and was thereafter reduced to
typewritten form under my supervision; that the
foregoing represents, to the best of my ability, a
true and correct transcript of the proceedings had
in the foregoing matter.

I further certify that I am not an attorney
for any of the parties hereto, nor in any way
concerned with the cause.

DATED this 20th day of April 2007, in
Honolulu, Hawaii.



LESLIE L. TAKEDA, Notary Public, State of Hawaii
My commission expires February 11, 2011