

Waihe'e Shuttle Feasibility Study Rural Alternative Transportation Systems

Volume 2, Technical Appendix



Prepared for
Department of Transportation
County of Maui

March 23, 2018

Dantec
Associates

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Appendix 1 – Hard Copy Survey Form



Aloha! Thank you for taking a few minutes to complete this survey. The survey is being done as part of a project to examine the feasibility of initiating a shuttle service to link Waihe'e with the rest of the Maui Bus system. You can help us with this study by completing this questionnaire and participating in our public outreach program. Thank you for your time and assistance. Please complete the survey no later than January 31, 2018. One survey may be completed by each person over 16 years old in each household

1. Do you live, work or travel to Waihe'e?	
Live in Waihe'e	<input type="checkbox"/>
Work or Study in Waihe'e	<input type="checkbox"/>
Travel to Waihe'e for other reasons	<input type="checkbox"/>
I rarely or never travel to Waihe'e	<input type="checkbox"/>

2. If you live in Waihe'e, please provide the closest intersection to your residence.

3. If you live outside Waihe'e, but travel to a location in Waihe'e, please provide the closest intersection to your destination.

4. Do you ever get a ride, walk or cycle to the existing bus service in Wailuku?	
Yes	<input type="checkbox"/>
No	<input type="checkbox"/>

How often do you now make round trips between Waihe'e and each of these destinations?

5. Frequency of Round Trips	At least once daily	4-5 times per week	1-3 times per week	2-4 times per month	Rarely	Never
Paukukalo	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Wailuku Business District	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
University of Hawaii	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Queen Ka'ahumanu Ctr	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Maui Mall	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other Kahului/Safeway	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Costco Area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Walmart/Target/Home Depot	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Maui High School	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Baldwin High School	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kamehameha Schools (Maui)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Wailea	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ma'alaea	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lahaina	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ka'anapali	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kapalua	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kula	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Makawao	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hali'imaile	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ha'iku/Airport	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

6. If a shuttle service was provided to Kahului, how often would you use the service?

Daily	<input type="checkbox"/>
4-5 Days per week	<input type="checkbox"/>
2-3 Days per week	<input type="checkbox"/>
1-4 Days per Month	<input type="checkbox"/>
Rarely	<input type="checkbox"/>
Never	<input type="checkbox"/>

Please continue to next page....

7. If a Shuttle Service was available to connect with the existing Wailuku Bus, how often would you use it?	
Every Day	<input type="checkbox"/>
4-5 Days per Week	<input type="checkbox"/>
2-3 Days per Week	<input type="checkbox"/>
1-4 Days per Month	<input type="checkbox"/>
Rarely	<input type="checkbox"/>
Never	<input type="checkbox"/>

7. Which mobility aid or device do you use?	
NONE	<input type="checkbox"/>
Manual Wheelchair ,Power Scooter, Power Wheelchair	<input type="checkbox"/>
Cane or Crutches	<input type="checkbox"/>
Rollator or Walker	<input type="checkbox"/>
Service Animal	<input type="checkbox"/>
Portable Oxygen tank	<input type="checkbox"/>
I need someone to accompany me for assistance when I take public transportation	<input type="checkbox"/>
Other (Please specify)	<input type="checkbox"/>

How often do you use other transportation services?						
8. How often do you use these transportation services?	Daily	4-5 Times per Week	2-3 Times per Week	1-4 Times per Month	Rarely	Never
Taxi	<input type="checkbox"/>					
Uber Standard	<input type="checkbox"/>					
Uber Select	<input type="checkbox"/>					
Lyft	<input type="checkbox"/>					
ADA Paratransit Bus	<input type="checkbox"/>					
School Bus	<input type="checkbox"/>					
Airport Shuttle	<input type="checkbox"/>					
Other Services	<input type="checkbox"/>					

9. How many cars or trucks are available for your use at your household?	
More than 4	<input type="checkbox"/>
3	<input type="checkbox"/>
2	<input type="checkbox"/>
1	<input type="checkbox"/>
0	<input type="checkbox"/>

Please continue to next page....

10. How many people in each age group live in your household?	1 Person	2 People	3 People	4 people	5 people	6 or More
Up to 15 Years old	<input type="radio"/>					
16 - 26 Years old	<input type="radio"/>					
27-39 Years old	<input type="radio"/>					
39-64 Years old	<input type="radio"/>					
Over Age 65	<input type="radio"/>					

11. What is your gender?	
Female	<input type="checkbox"/>
Male	<input type="checkbox"/>
Other/Do not wish to state	<input type="checkbox"/>

12. Please indicate in which group your annual household income is located?	
up to \$25,000	<input type="checkbox"/>
\$25,001 - \$45,000	<input type="checkbox"/>
\$45,001 - \$65,000	<input type="checkbox"/>
\$65,001- \$85,000	<input type="checkbox"/>
More than \$85,001	<input type="checkbox"/>

Comments and ideas?

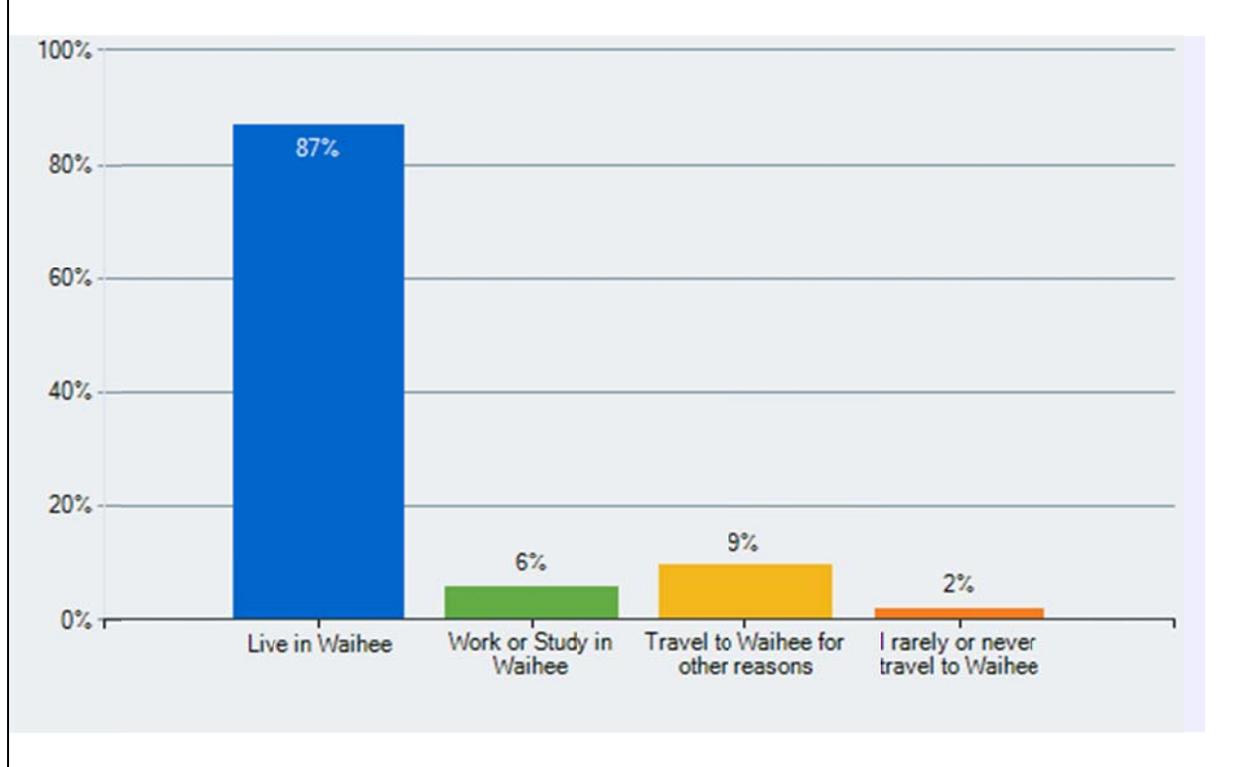
Thank you!!!

Appendix 2 – Survey Tabulation

Q1. Do you live, work or travel to Waihee?

Responses	Responses	%
Live in Waihee	138	87%
Work or Study in Waihee	9	6%
Travel to Waihee for other reasons	15	9%
I rarely or never travel to Waihee	3	2%
Total Responses	165	

Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

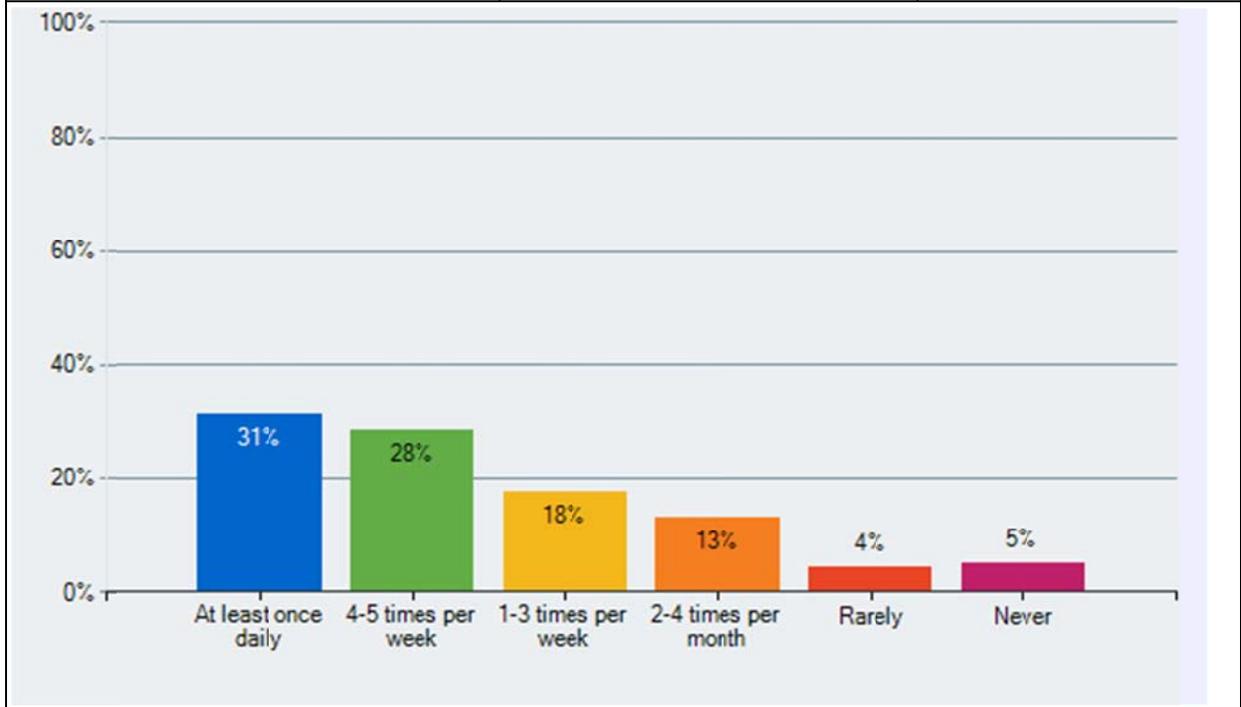


How often do you make round trips between Waihee and each of these destinations?

Q4. Frequency of Round Trips

4 (b) : Frequency of Round Trips: Wailuku Business District

Answer	Responses	%
At least once daily	43	31%
4-5 times per week	39	28%
1-3 times per week	24	18%
2-4 times per month	18	13%
Rarely	6	4%
Never	7	5%
Total Responses	137	



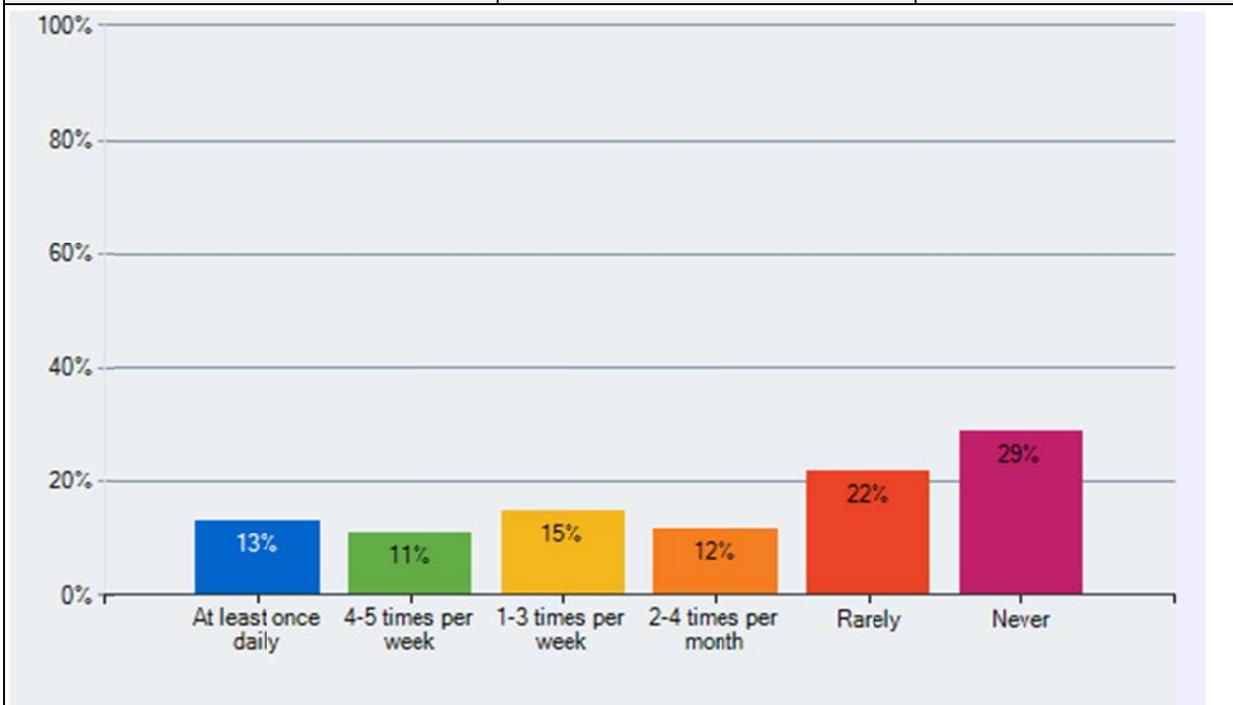
Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

How often do you make round trips between Waihee and each of these destinations?

Q4. Frequency of Round Trips

4 (c) : Frequency of Round Trips: University of Hawaii

Answer	Responses	%
At least once daily	17	13%
4-5 times per week	14	11%
1-3 times per week	19	15%
2-4 times per month	15	12%
Rarely	28	22%
Never	37	29%
Total Responses	130	



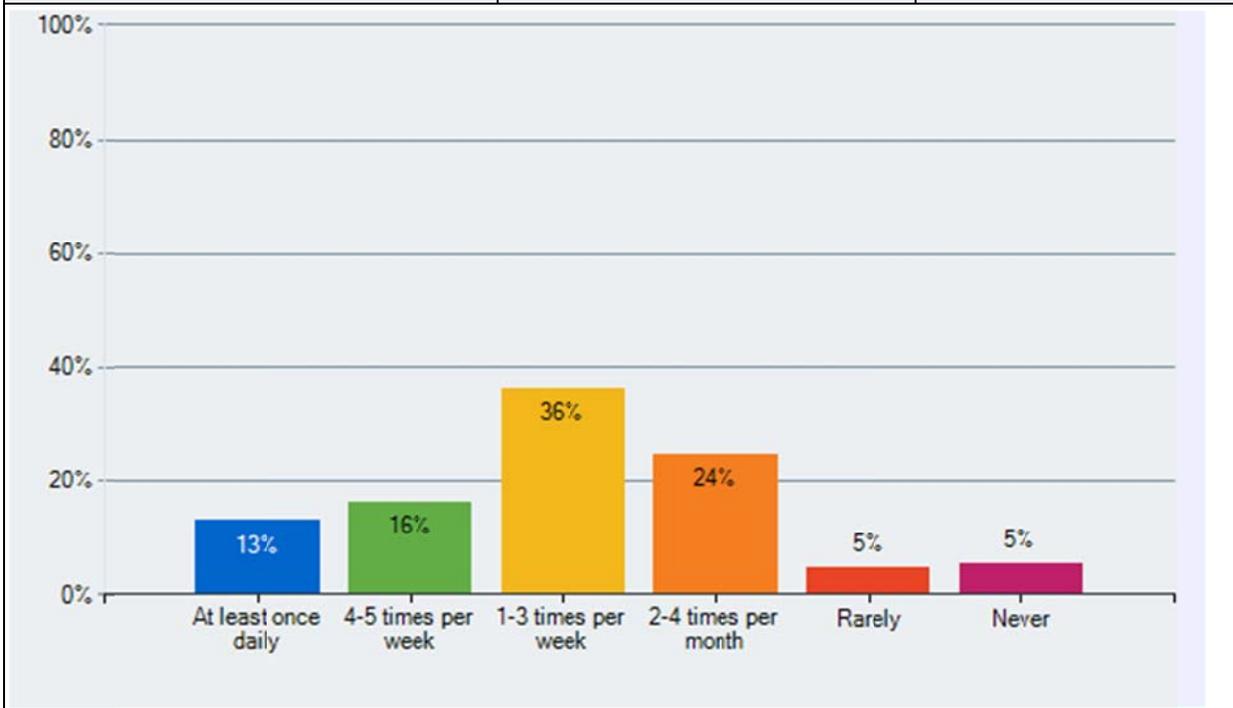
Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

How often do you make round trips between Waihee and each of these destinations?

Q4. Frequency of Round Trips

4 (d) : Frequency of Round Trips: Queen Kaahumanu Ctr

Answer	Responses	%
At least once daily	19	13%
4-5 times per week	24	16%
1-3 times per week	53	36%
2-4 times per month	36	24%
Rarely	7	5%
Never	8	5%
Total Responses	147	



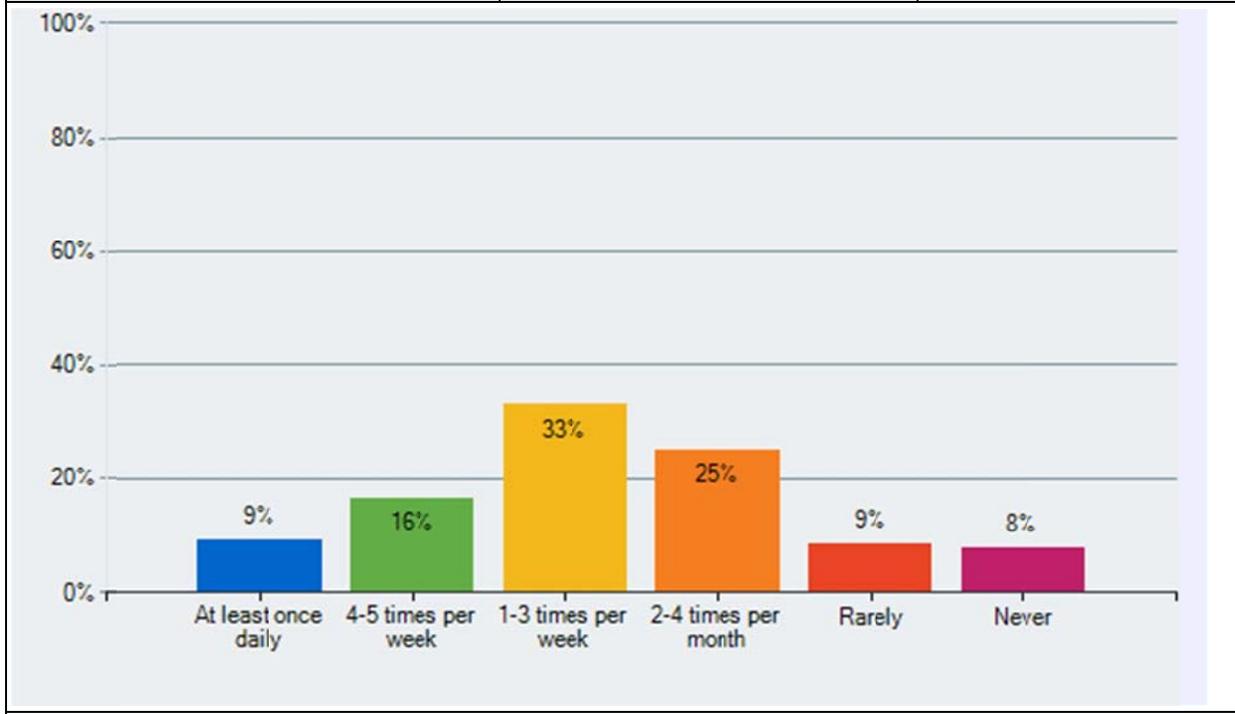
Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

How often do you make round trips between Waihee and each of these destinations?

Q4. Frequency of Round Trips

4 (e) : Frequency of Round Trips: Maui Mall

Answer	Responses	%
At least once daily	13	9%
4-5 times per week	23	16%
1-3 times per week	46	33%
2-4 times per month	35	25%
Rarely	12	9%
Never	11	8%
Total Responses	140	



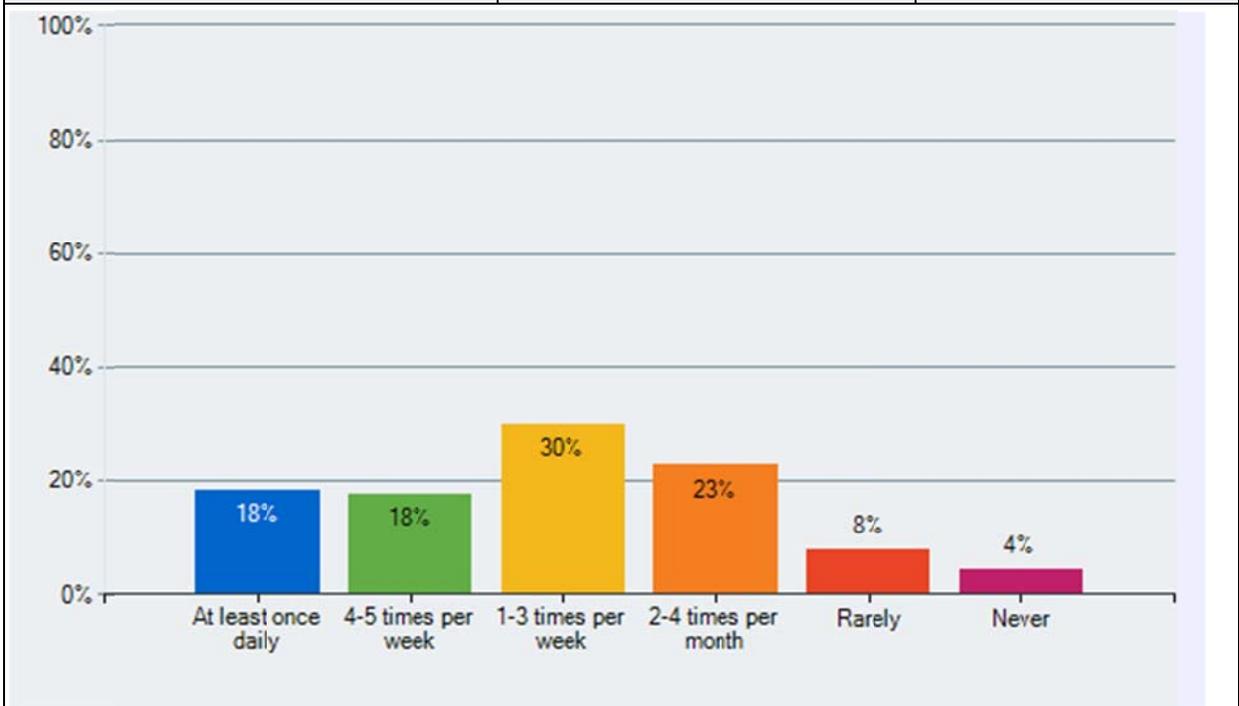
Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

How often do you make round trips between Waihee and each of these destinations?

Q4. Frequency of Round Trips

4 (f) : Frequency of Round Trips: Other Kahului/Safeway

Answer	Responses	%
At least once daily	26	18%
4-5 times per week	25	18%
1-3 times per week	42	30%
2-4 times per month	32	23%
Rarely	11	8%
Never	6	4%
Total Responses	142	



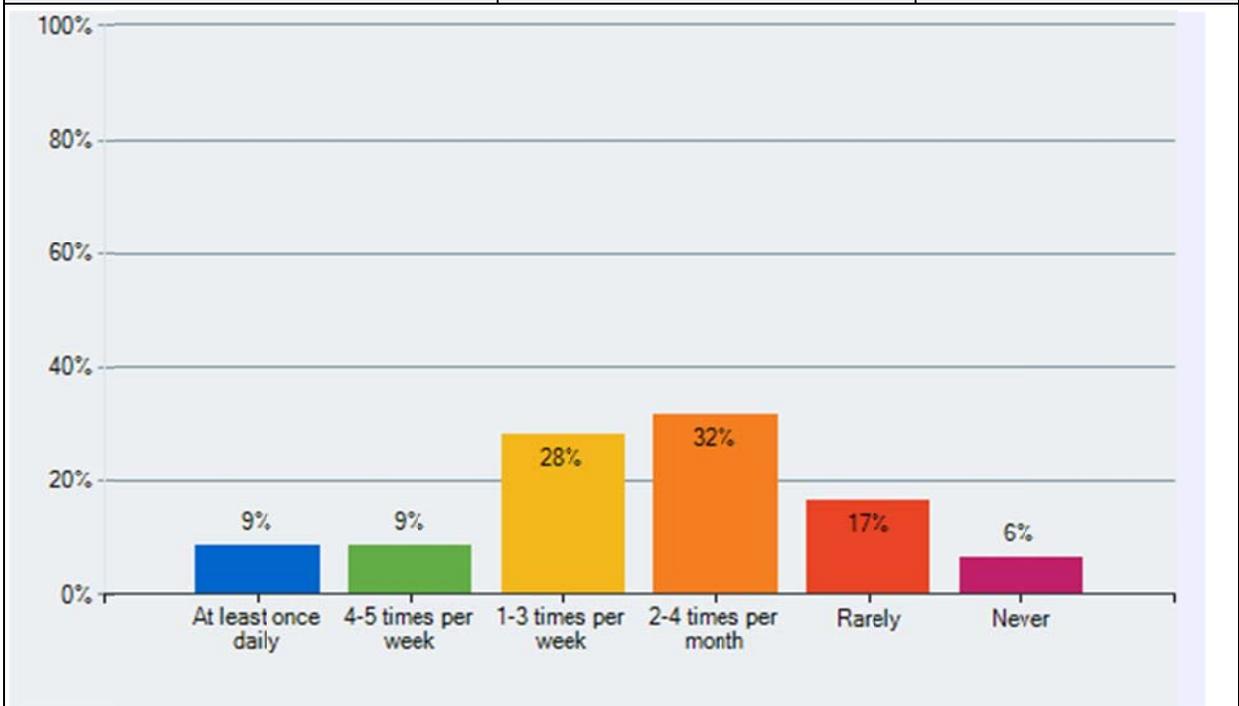
Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

How often do you make round trips between Waihee and each of these destinations?

Q4. Frequency of Round Trips

4 (g) : Frequency of Round Trips: Costco Area

Answer	Responses	%
At least once daily	12	9%
4-5 times per week	12	9%
1-3 times per week	39	28%
2-4 times per month	44	32%
Rarely	23	17%
Never	9	6%
Total Responses	139	



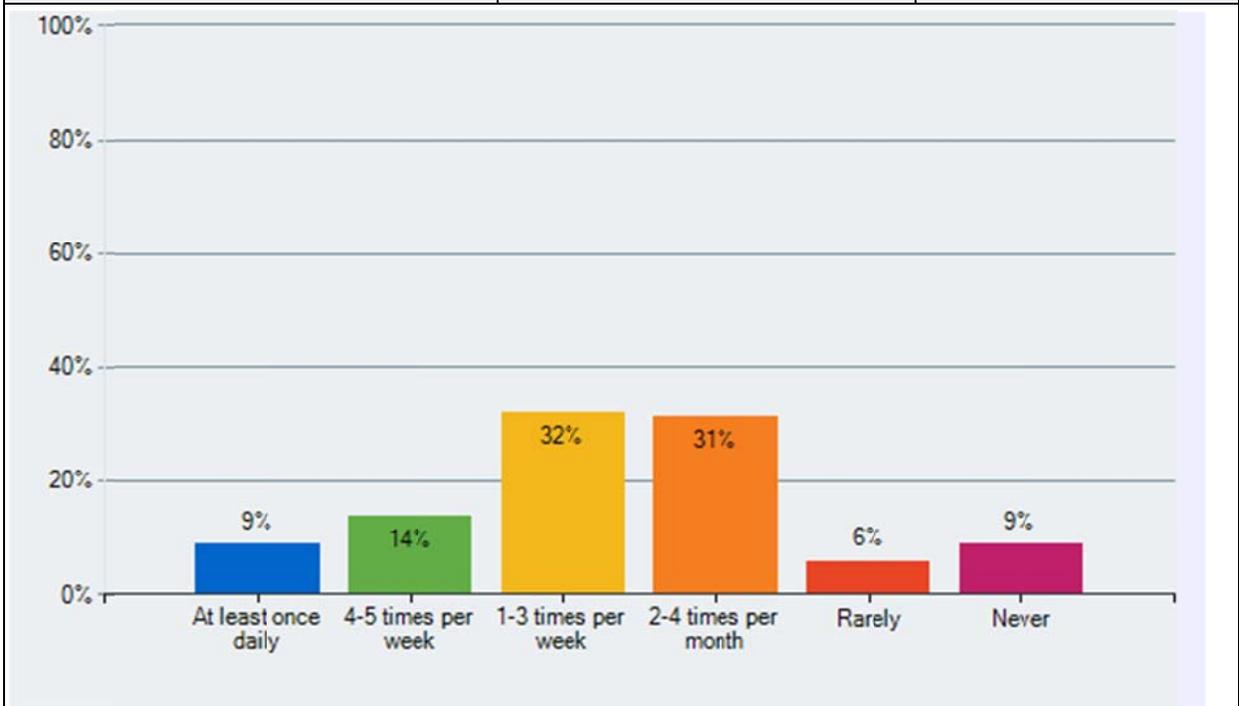
Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

How often do you make round trips between Waihee and each of these destinations?

Q4. Frequency of Round Trips

4 (h) : Frequency of Round Trips: Walmart/Target/Home Depot

Answer	Responses	%
At least once daily	12	9%
4-5 times per week	19	14%
1-3 times per week	44	32%
2-4 times per month	43	31%
Rarely	8	6%
Never	12	9%
Total Responses	138	



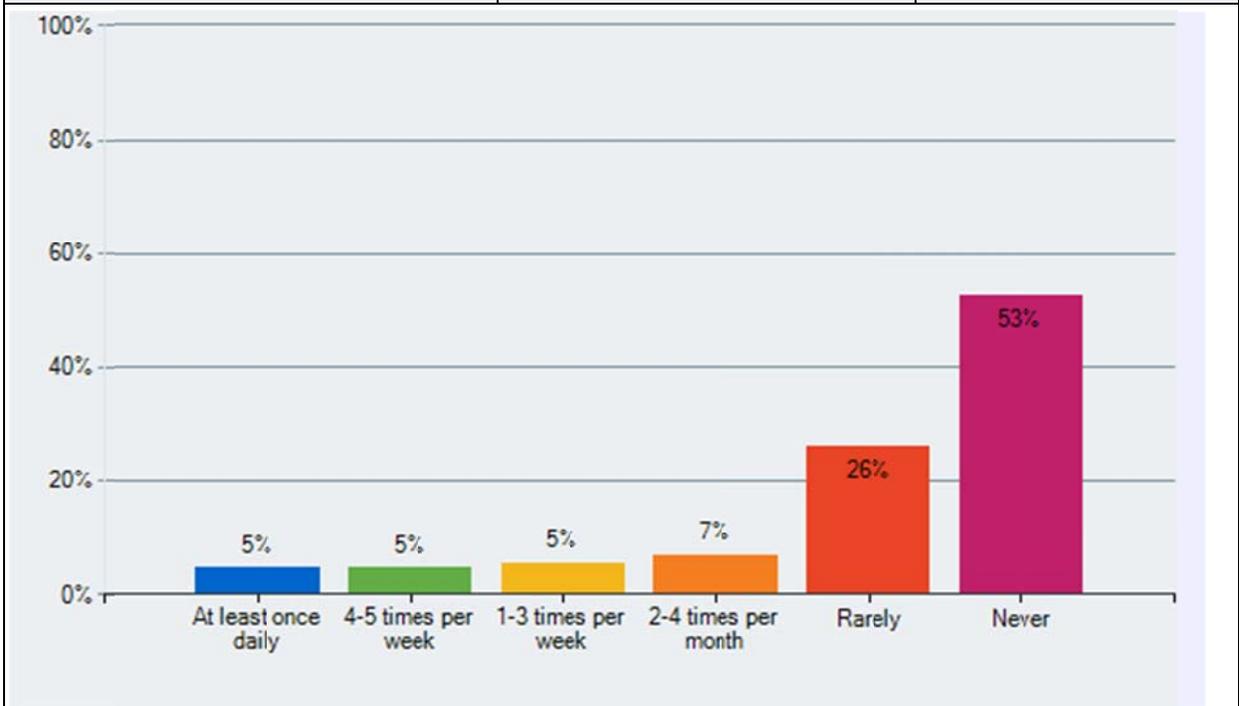
Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

How often do you make round trips between Waihee and each of these destinations?

Q4. Frequency of Round Trips

4 (i) : Frequency of Round Trips: Maui High School

Answer	Responses	%
At least once daily	6	5%
4-5 times per week	6	5%
1-3 times per week	7	5%
2-4 times per month	9	7%
Rarely	34	26%
Never	69	53%
Total Responses	131	



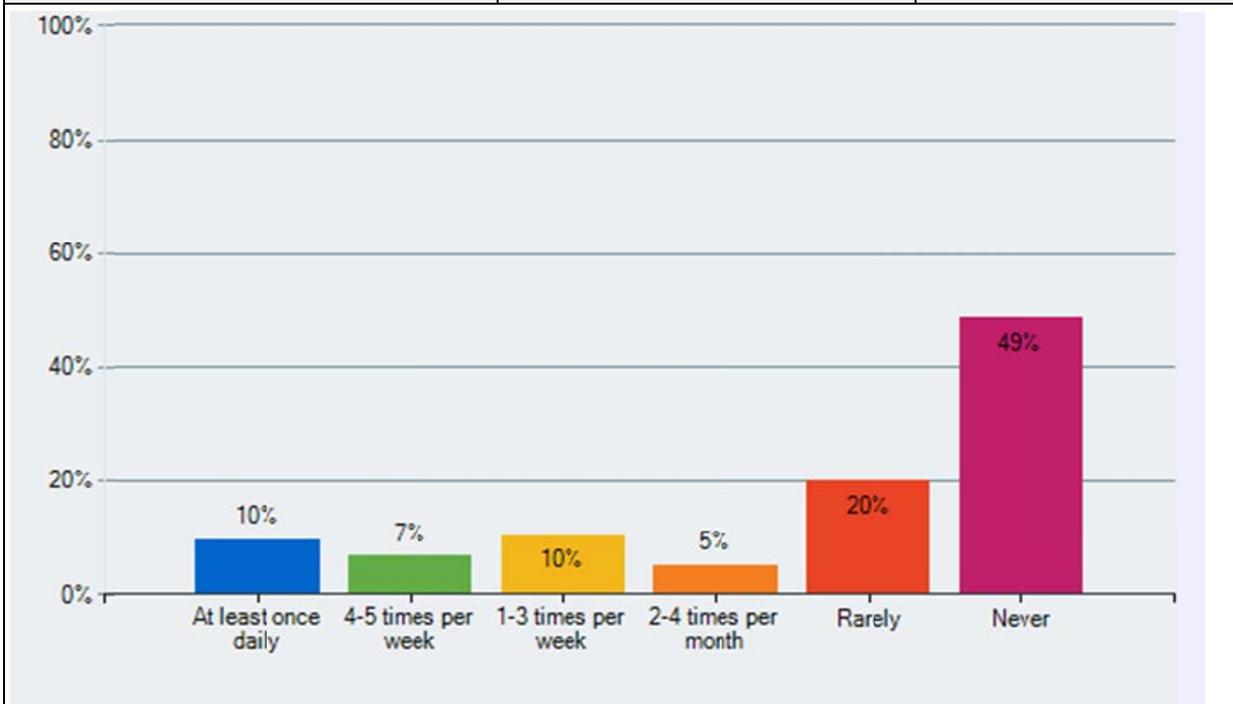
Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

How often do you make round trips between Waihee and each of these destinations?

Q4. Frequency of Round Trips

4 (j) : Frequency of Round Trips: Baldwin High School

Answer	Responses	%
At least once daily	13	10%
4-5 times per week	9	7%
1-3 times per week	14	10%
2-4 times per month	7	5%
Rarely	27	20%
Never	66	49%
Total Responses	136	



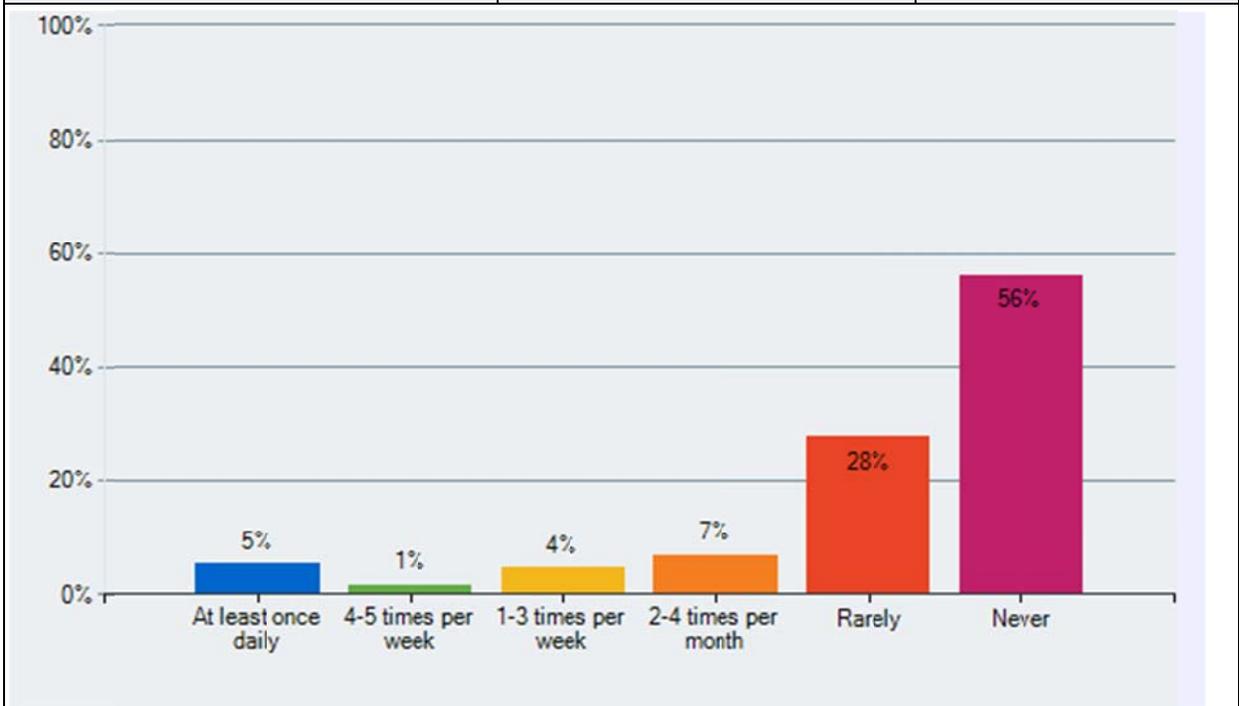
Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

How often do you make round trips between Waihee and each of these destinations?

Q4. Frequency of Round Trips

4 (k) : Frequency of Round Trips: Kamehameha Schools (Maui)

Answer	Responses	%
At least once daily	7	5%
4-5 times per week	2	1%
1-3 times per week	6	4%
2-4 times per month	9	7%
Rarely	37	28%
Never	75	56%
Total Responses	136	



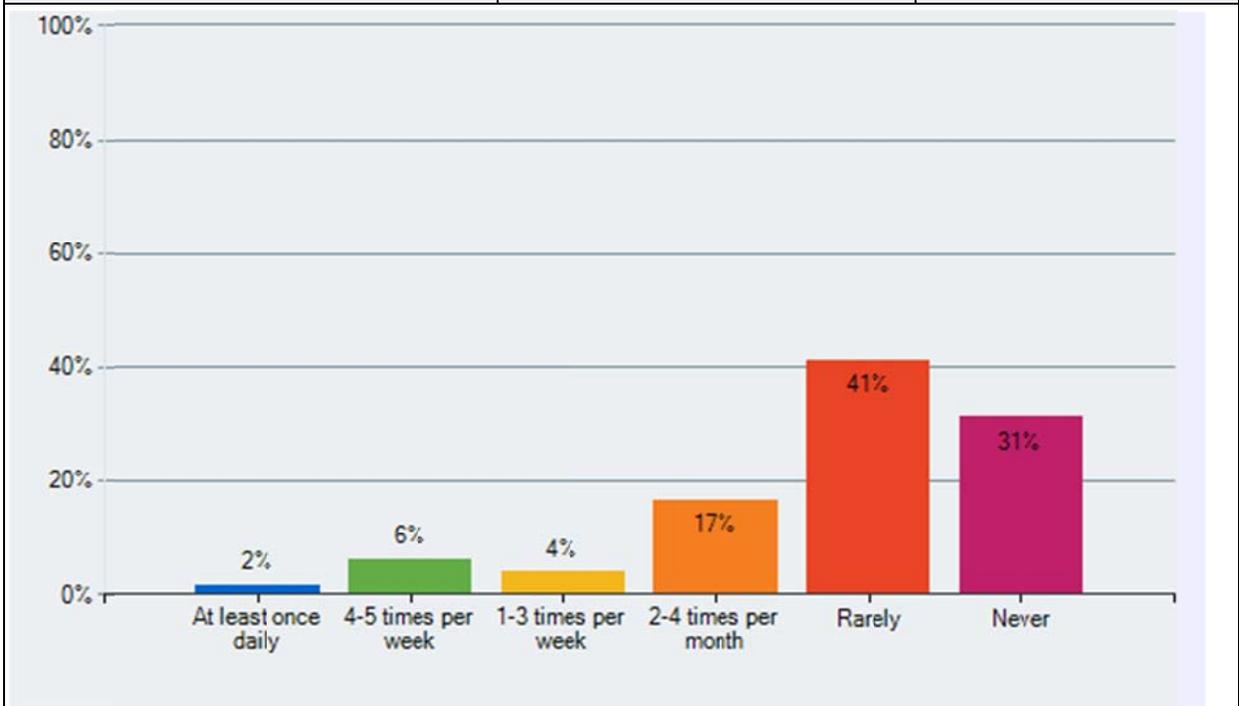
Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

How often do you make round trips between Waihee and each of these destinations?

Q4. Frequency of Round Trips

4 (l) : Frequency of Round Trips: Wailea

Answer	Responses	%
At least once daily	2	2%
4-5 times per week	8	6%
1-3 times per week	5	4%
2-4 times per month	22	17%
Rarely	54	41%
Never	41	31%
Total Responses	132	



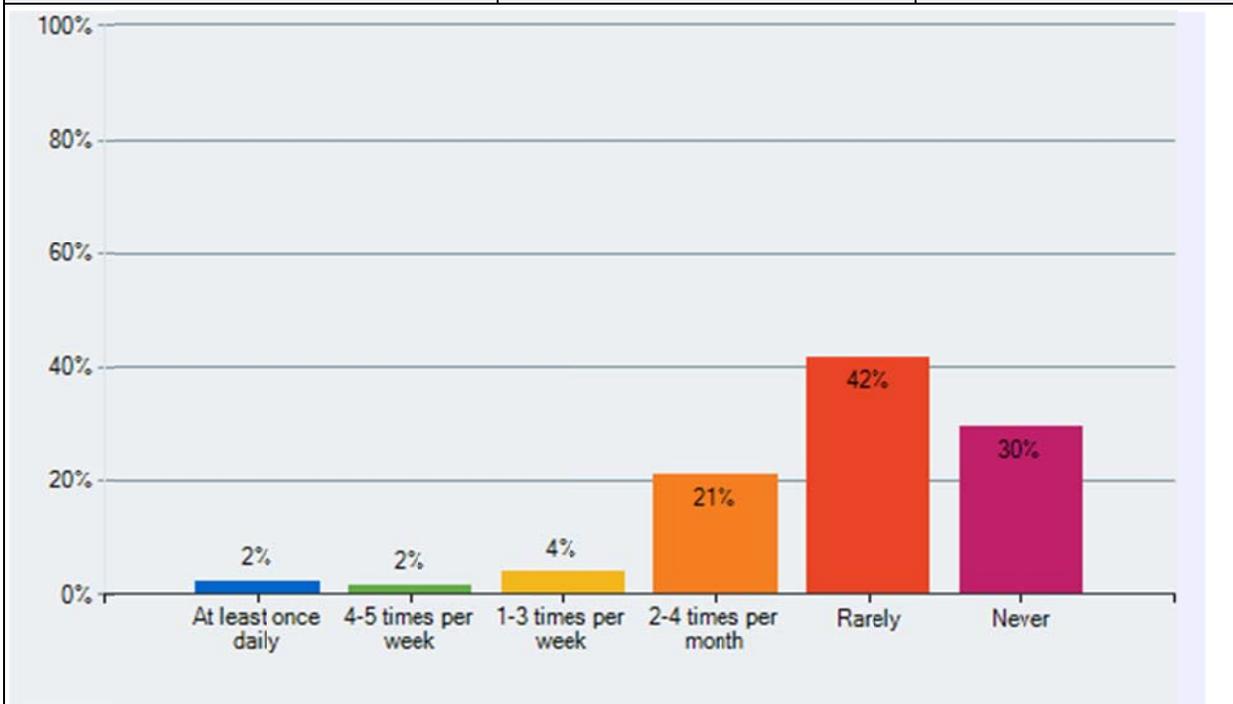
Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

How often do you make round trips between Waihee and each of these destinations?

Q4. Frequency of Round Trips

4 (m) : Frequency of Round Trips: Ma'alaea

Answer	Responses	%
At least once daily	3	2%
4-5 times per week	2	2%
1-3 times per week	5	4%
2-4 times per month	28	21%
Rarely	55	42%
Never	39	30%
Total Responses	132	



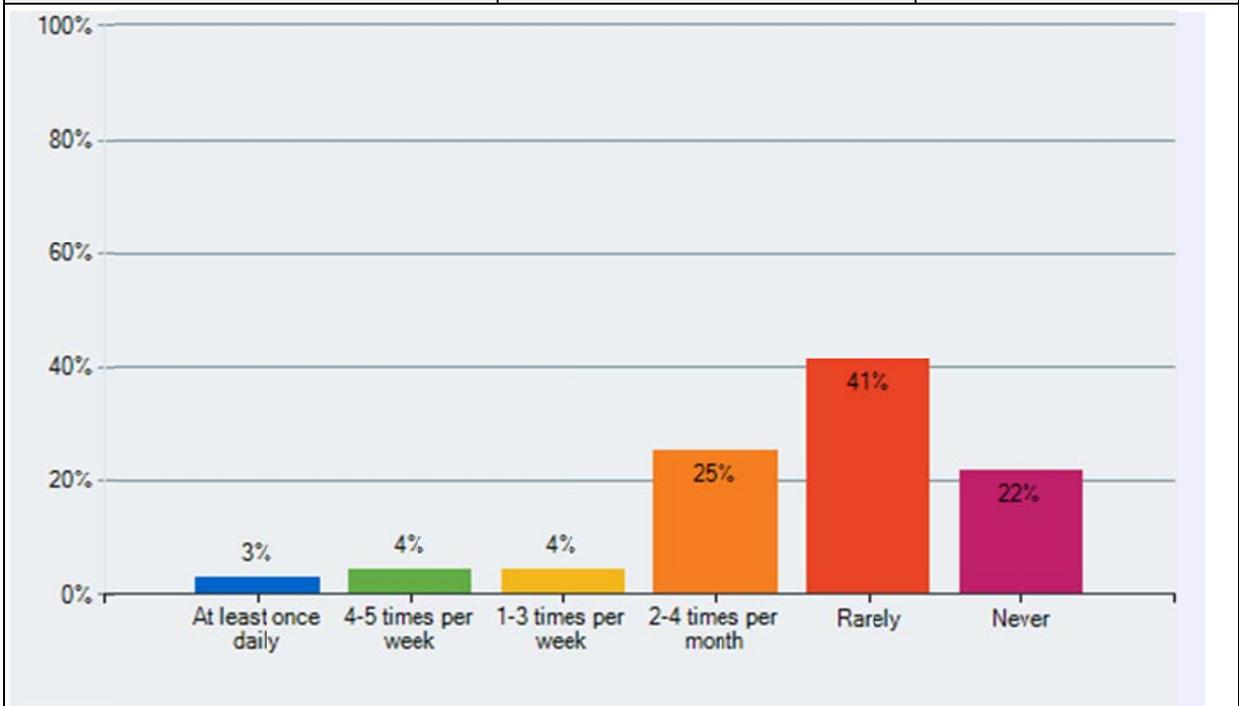
Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

How often do you make round trips between Waihee and each of these destinations?

Q4. Frequency of Round Trips

4 (n) : Frequency of Round Trips: Lahaina

Answer	Responses	%
At least once daily	4	3%
4-5 times per week	6	4%
1-3 times per week	6	4%
2-4 times per month	35	25%
Rarely	57	41%
Never	30	22%
Total Responses	138	



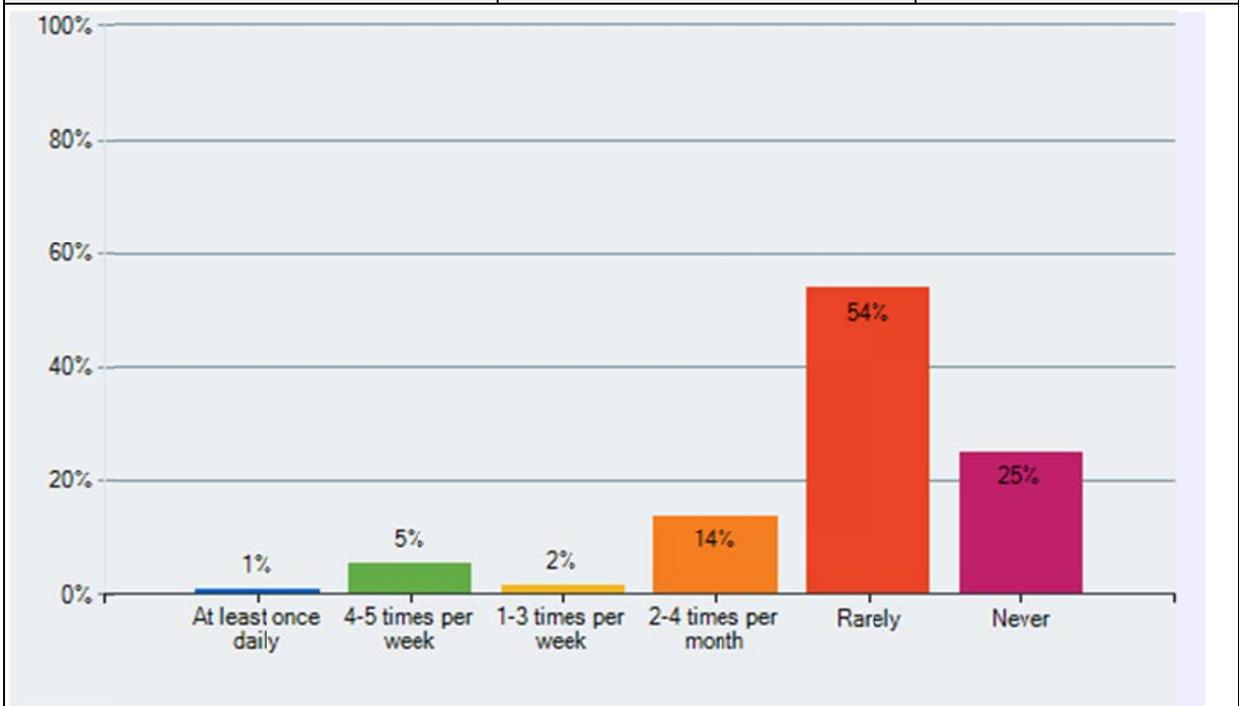
Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

How often do you make round trips between Waihee and each of these destinations?

Q4. Frequency of Round Trips

4 (o) : Frequency of Round Trips: Ka'anapali

Answer	Responses	%
At least once daily	1	1%
4-5 times per week	7	5%
1-3 times per week	2	2%
2-4 times per month	18	14%
Rarely	71	54%
Never	33	25%
Total Responses	132	



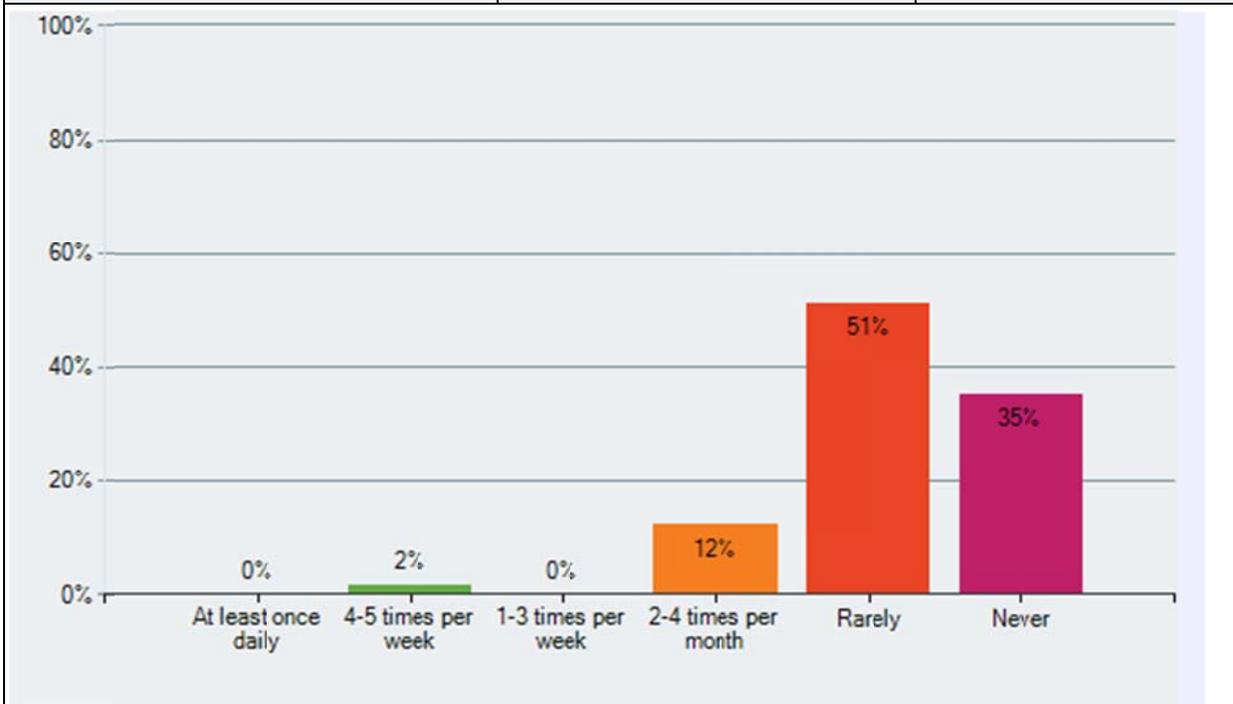
Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

How often do you make round trips between Waihee and each of these destinations?

Q4. Frequency of Round Trips

4 (p) : Frequency of Round Trips: Kapalua

Answer	Responses	%
At least once daily	0	0%
4-5 times per week	2	2%
1-3 times per week	0	0%
2-4 times per month	16	12%
Rarely	67	51%
Never	46	35%
Total Responses	131	



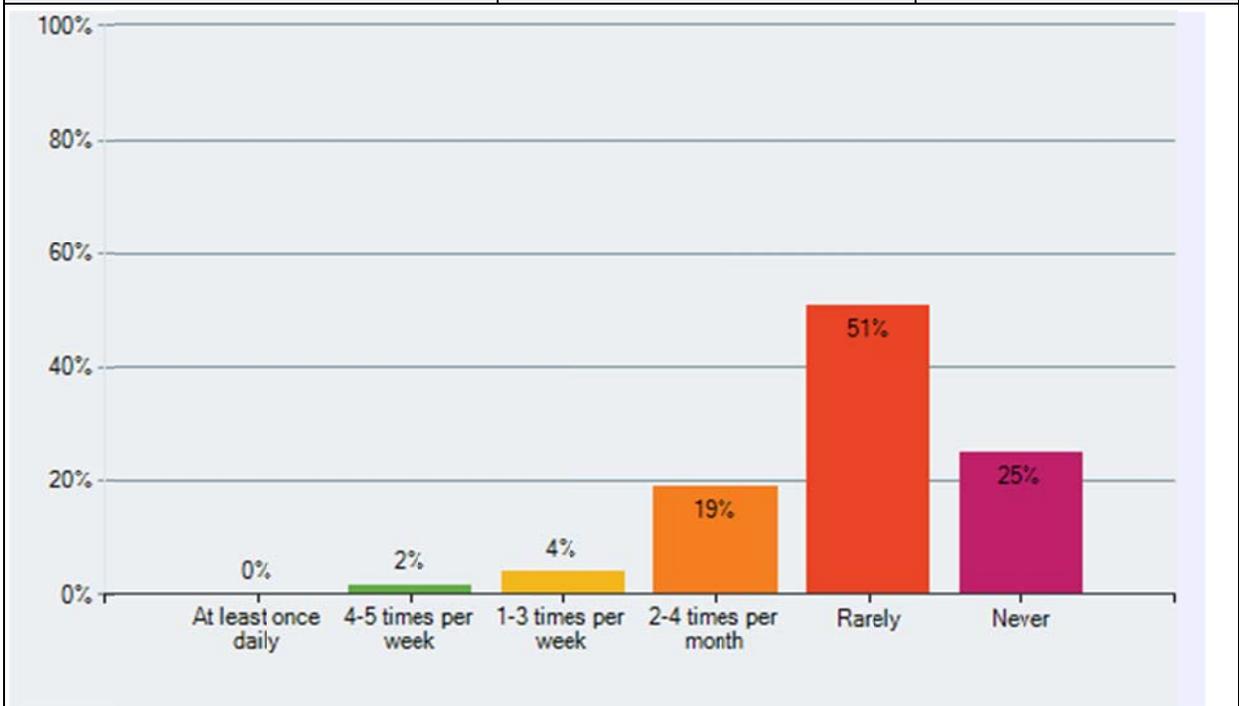
Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

How often do you make round trips between Waihee and each of these destinations?

Q4. Frequency of Round Trips

4 (q) : Frequency of Round Trips: Kula

Answer	Responses	%
At least once daily	0	0%
4-5 times per week	2	2%
1-3 times per week	5	4%
2-4 times per month	25	19%
Rarely	67	51%
Never	33	25%
Total Responses	132	



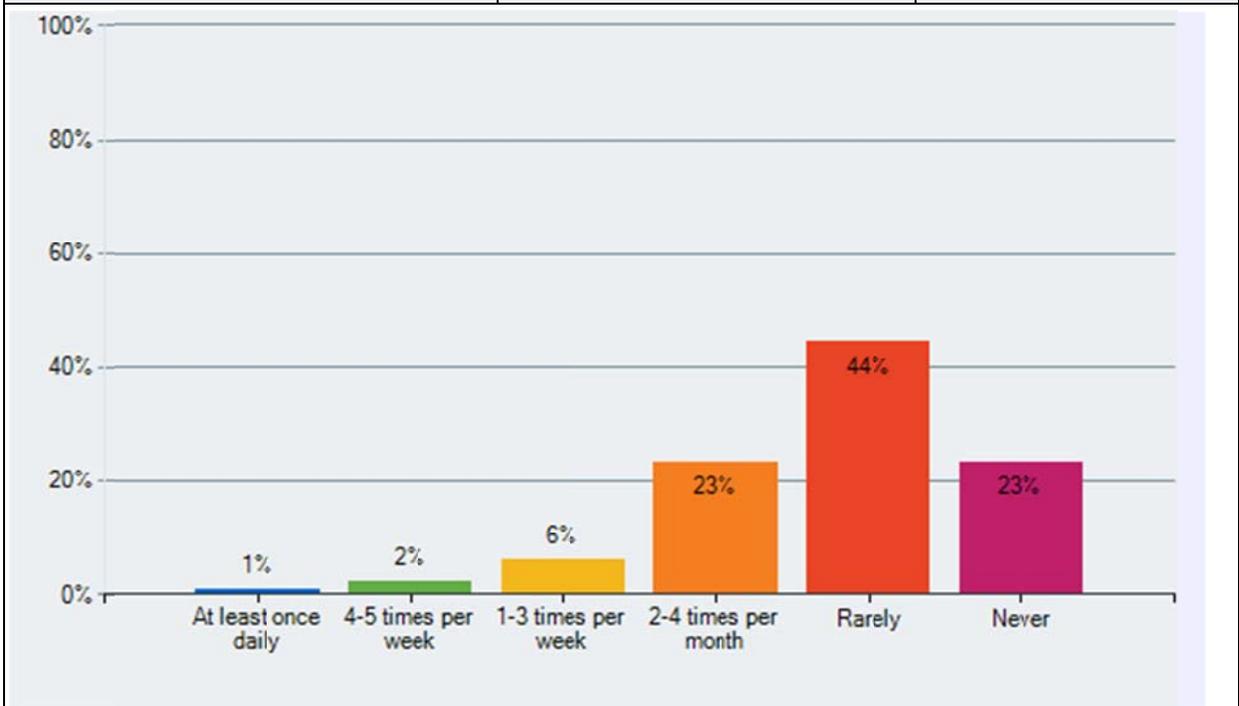
Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

How often do you make round trips between Waihee and each of these destinations?

Q4. Frequency of Round Trips

4 (r) : Frequency of Round Trips: Makawao

Answer	Responses	%
At least once daily	1	1%
4-5 times per week	3	2%
1-3 times per week	8	6%
2-4 times per month	31	23%
Rarely	59	44%
Never	31	23%
Total Responses	133	



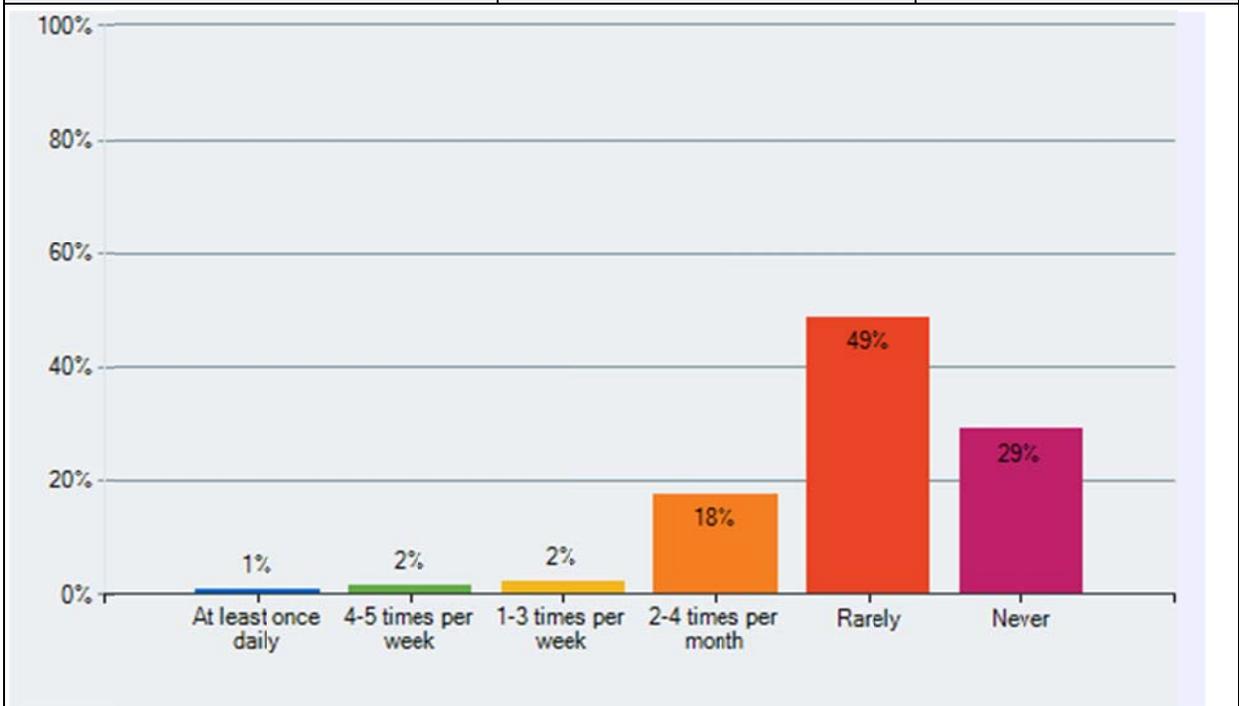
Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

How often do you make round trips between Waihee and each of these destinations?

Q4. Frequency of Round Trips

4 (s) : Frequency of Round Trips: Hali'imaile

Answer	Responses	%
At least once daily	1	1%
4-5 times per week	2	2%
1-3 times per week	3	2%
2-4 times per month	23	18%
Rarely	64	49%
Never	38	29%
Total Responses	131	



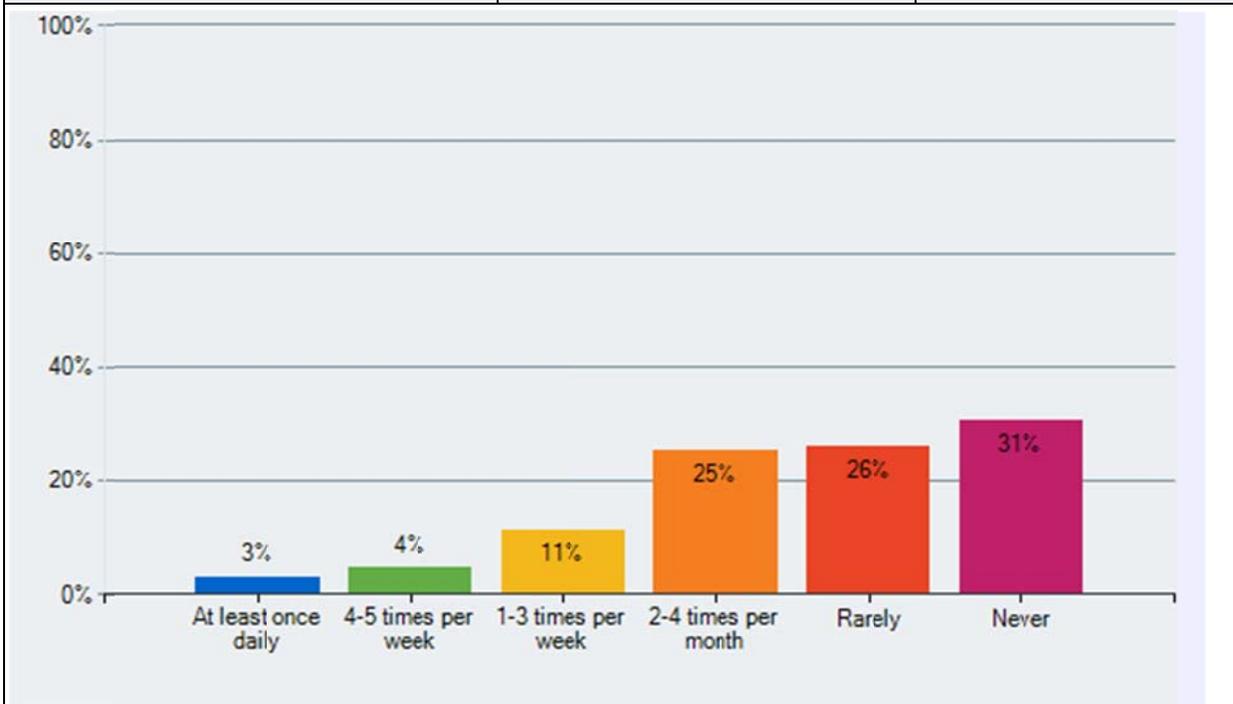
Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

How often do you make round trips between Waihee and each of these destinations?

Q4. Frequency of Round Trips

4 (t) : Frequency of Round Trips: Ha'iku/Airport

Answer	Responses	%
At least once daily	4	3%
4-5 times per week	6	4%
1-3 times per week	15	11%
2-4 times per month	34	25%
Rarely	35	26%
Never	41	31%
Total Responses	135	



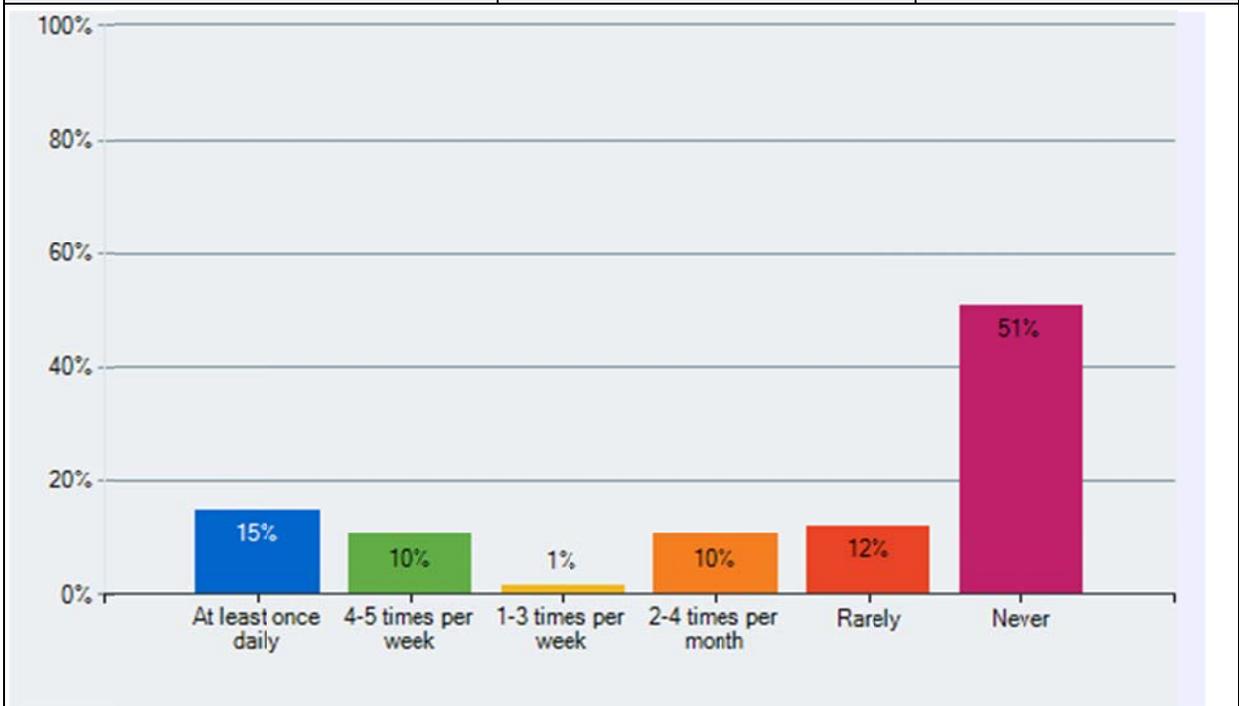
Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

How often do you make round trips between Waihee and each of these destinations?

Q4. Frequency of Round Trips

4 (u) : Frequency of Round Trips: Other

Answer	Responses	%
At least once daily	10	15%
4-5 times per week	7	10%
1-3 times per week	1	1%
2-4 times per month	7	10%
Rarely	8	12%
Never	34	51%
Total Responses	67	

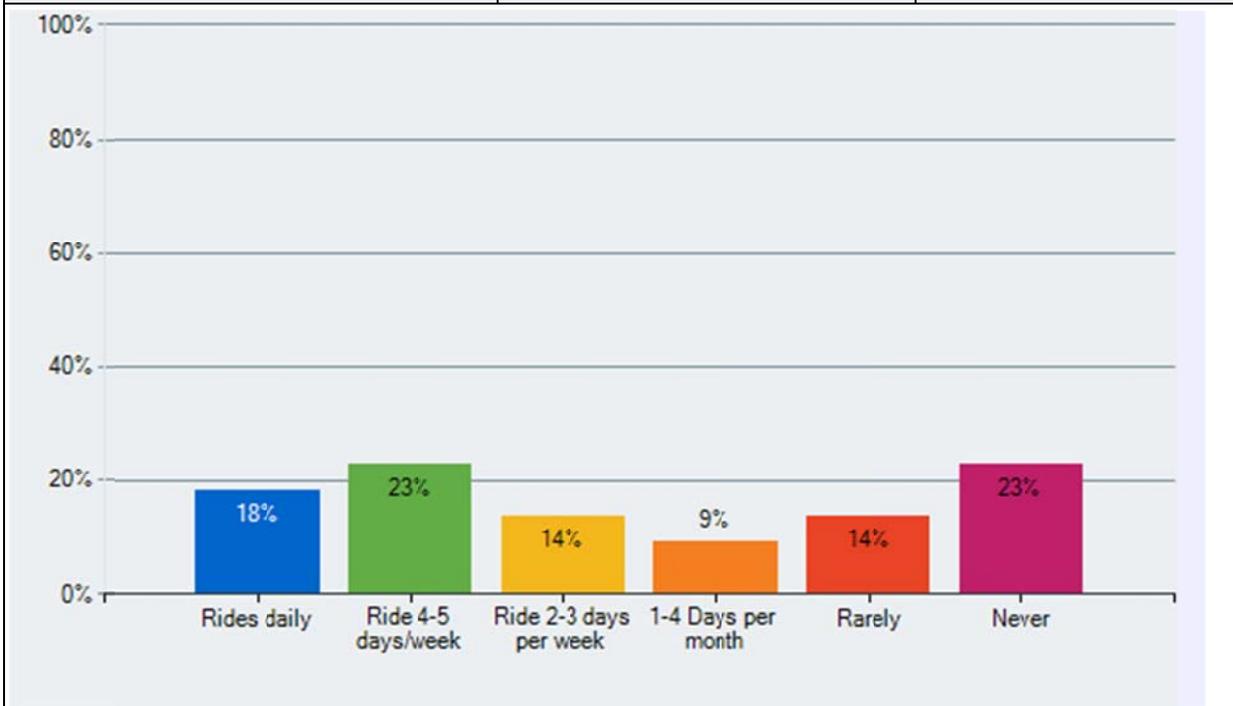


Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

Q5. If a Shuttle Service was available, how many times per week would you ride to each destination?

5 (a) : If a Shuttle Service was available, how many times per week would you ride to each destination?: Paukukalo

Answer	Responses	%
Rides daily	4	18%
Ride 4-5 days/week	5	23%
Ride 2-3 days per week	3	14%
1-4 Days per month	2	9%
Rarely	3	14%
Never	5	23%
Total Responses	22	

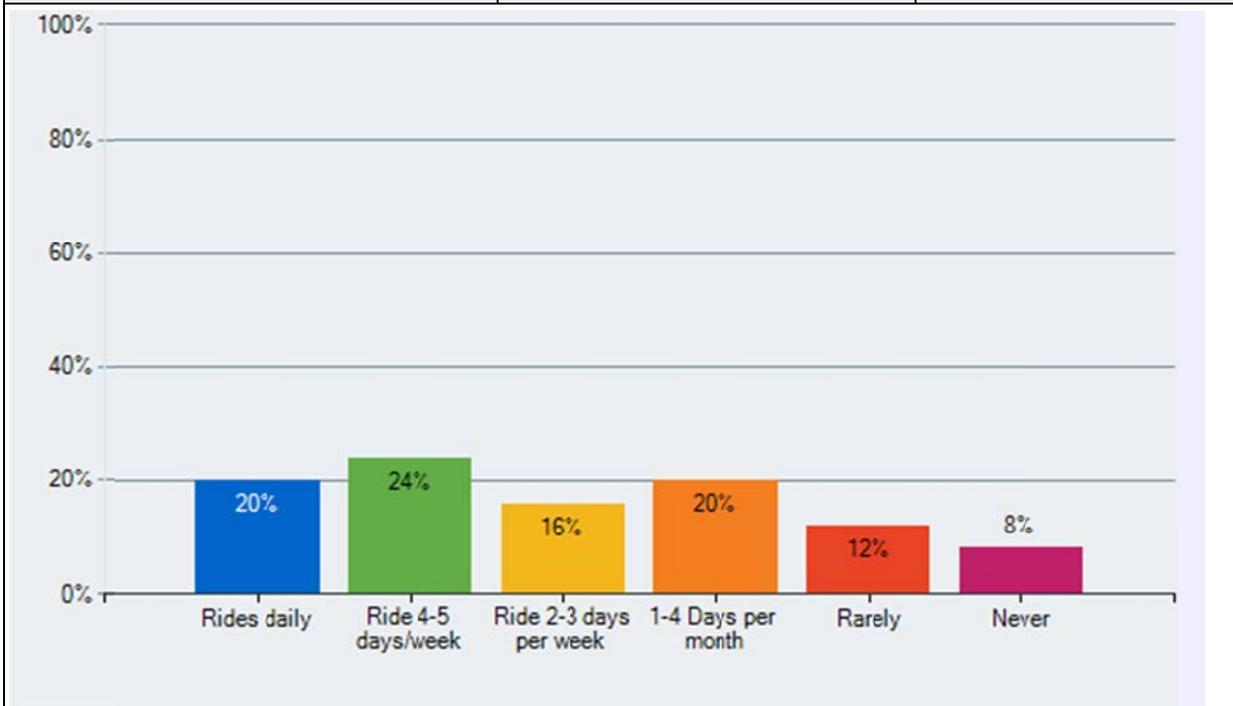


Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

Q5. If a Shuttle Service was available, how many times per week would you ride to each destination?

5 (b) : If a Shuttle Service was available, how many times per week would you ride to each destination?: Waikulu Business

Answer	Responses	%
Rides daily	5	20%
Ride 4-5 days/week	6	24%
Ride 2-3 days per week	4	16%
1-4 Days per month	5	20%
Rarely	3	12%
Never	2	8%
Total Responses	25	

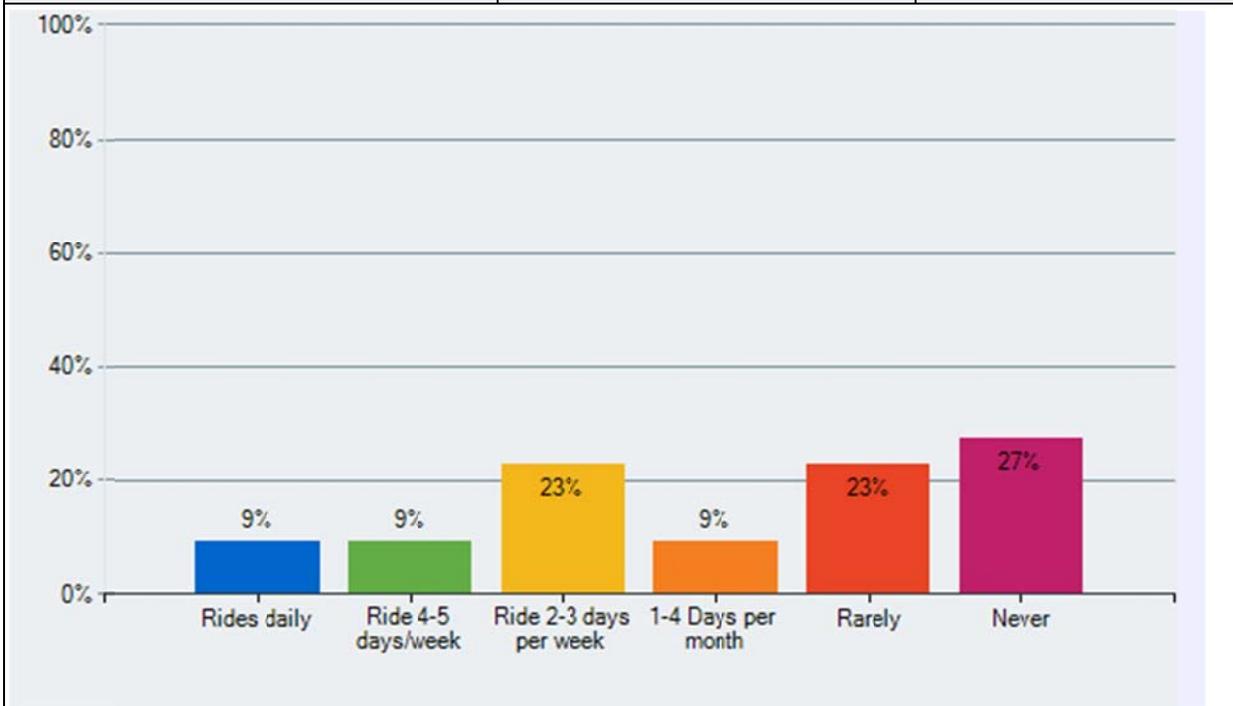


Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

Q5. If a Shuttle Service was available, how many times per week would you ride to each destination?

5 (c) : If a Shuttle Service was available, how many times per week would you ride to each destination?: University of Hawaii

Answer	Responses	%
Rides daily	2	9%
Ride 4-5 days/week	2	9%
Ride 2-3 days per week	5	23%
1-4 Days per month	2	9%
Rarely	5	23%
Never	6	27%
Total Responses	22	

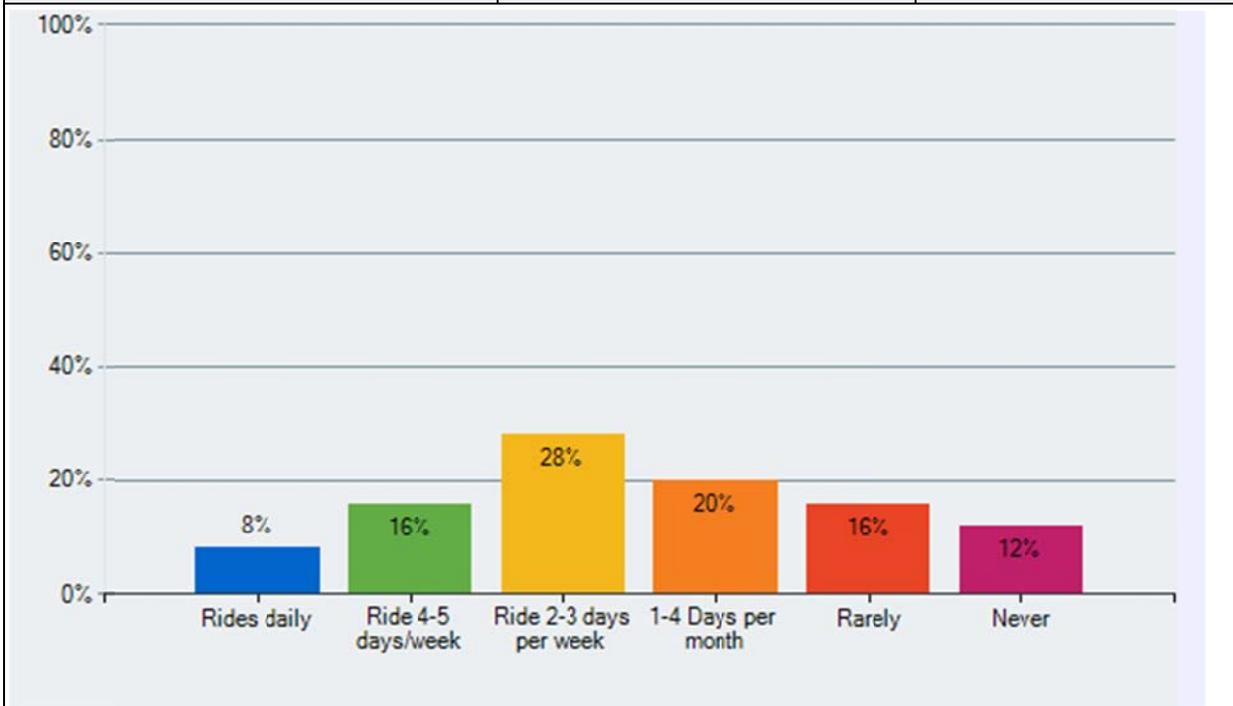


Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

Q5. If a Shuttle Service was available, how many times per week would you ride to each destination?

5 (d) : If a Shuttle Service was available, how many times per week would you ride to each destination?: Queen Kaahumanu Center

Answer	Responses	%
Rides daily	2	8%
Ride 4-5 days/week	4	16%
Ride 2-3 days per week	7	28%
1-4 Days per month	5	20%
Rarely	4	16%
Never	3	12%
Total Responses	25	

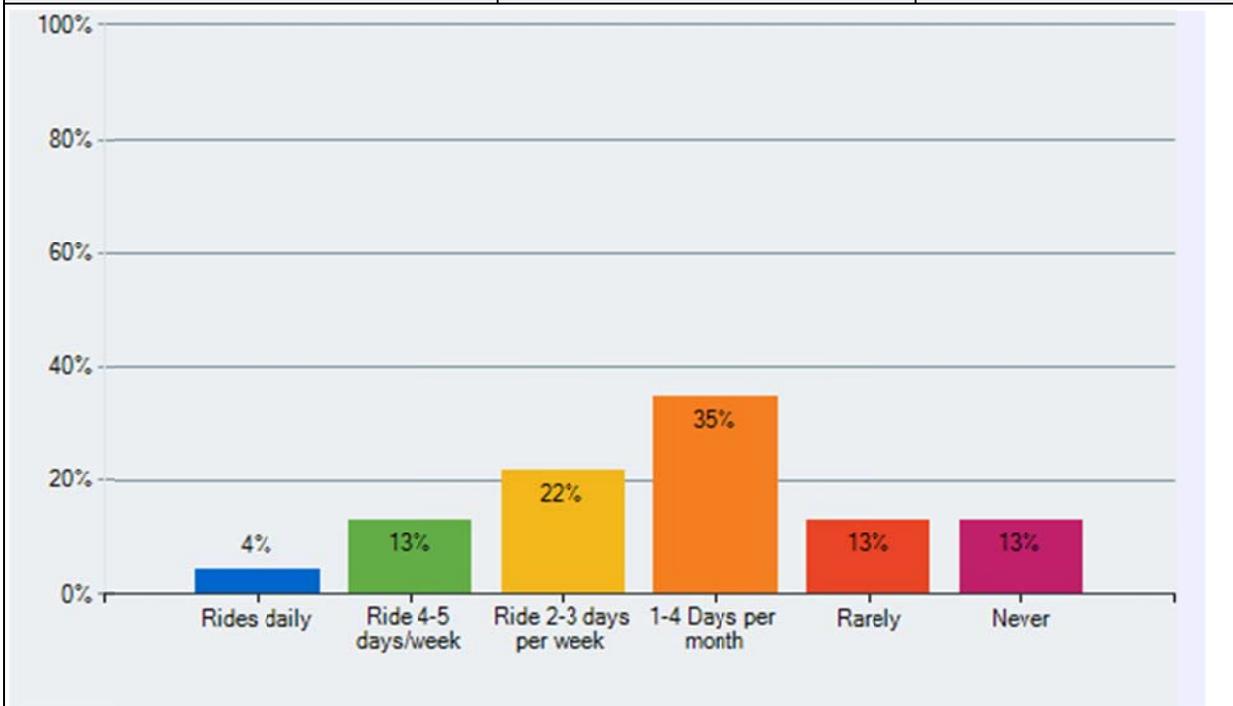


Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

Q5. If a Shuttle Service was available, how many times per week would you ride to each destination?

5 (e) : If a Shuttle Service was available, how many times per week would you ride to each destination?: Maui Mall

Answer	Responses	%
Rides daily	1	4%
Ride 4-5 days/week	3	13%
Ride 2-3 days per week	5	22%
1-4 Days per month	8	35%
Rarely	3	13%
Never	3	13%
Total Responses	23	

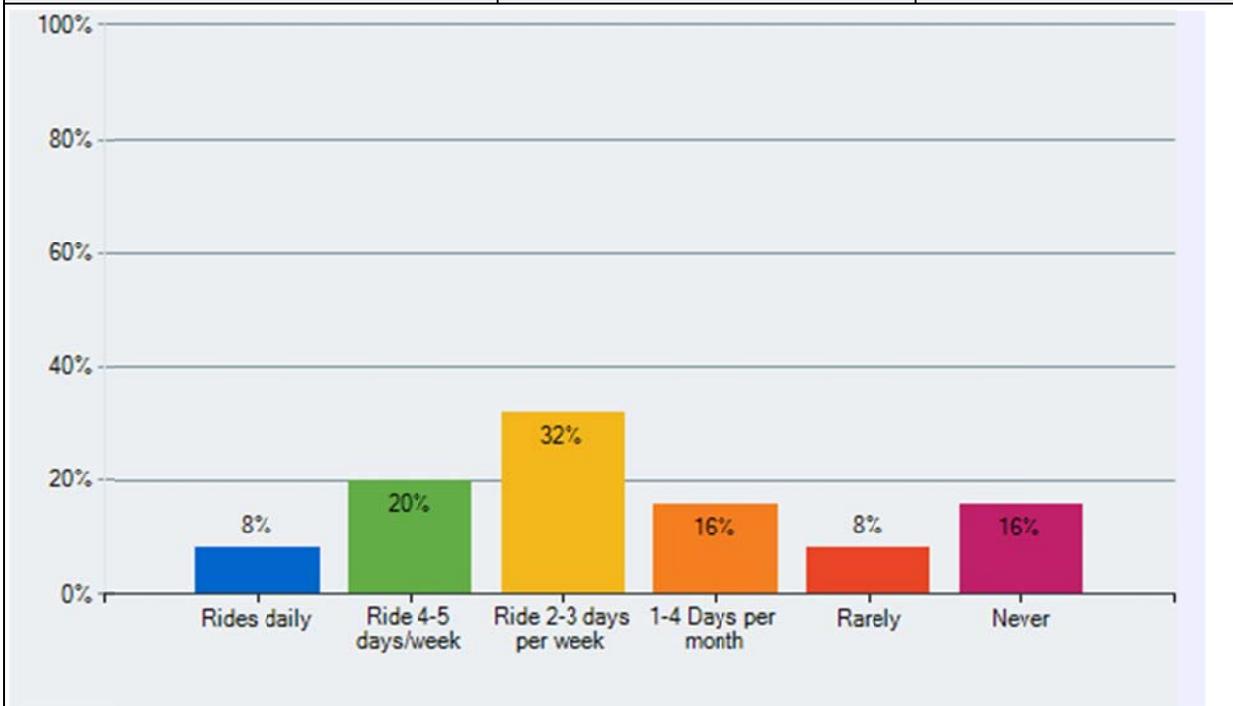


Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

Q5. If a Shuttle Service was available, how many times per week would you ride to each destination?

5 (f) : If a Shuttle Service was available, how many times per week would you ride to each destination?: Other Kahului/Safeway

Answer	Responses	%
Rides daily	2	8%
Ride 4-5 days/week	5	20%
Ride 2-3 days per week	8	32%
1-4 Days per month	4	16%
Rarely	2	8%
Never	4	16%
Total Responses	25	

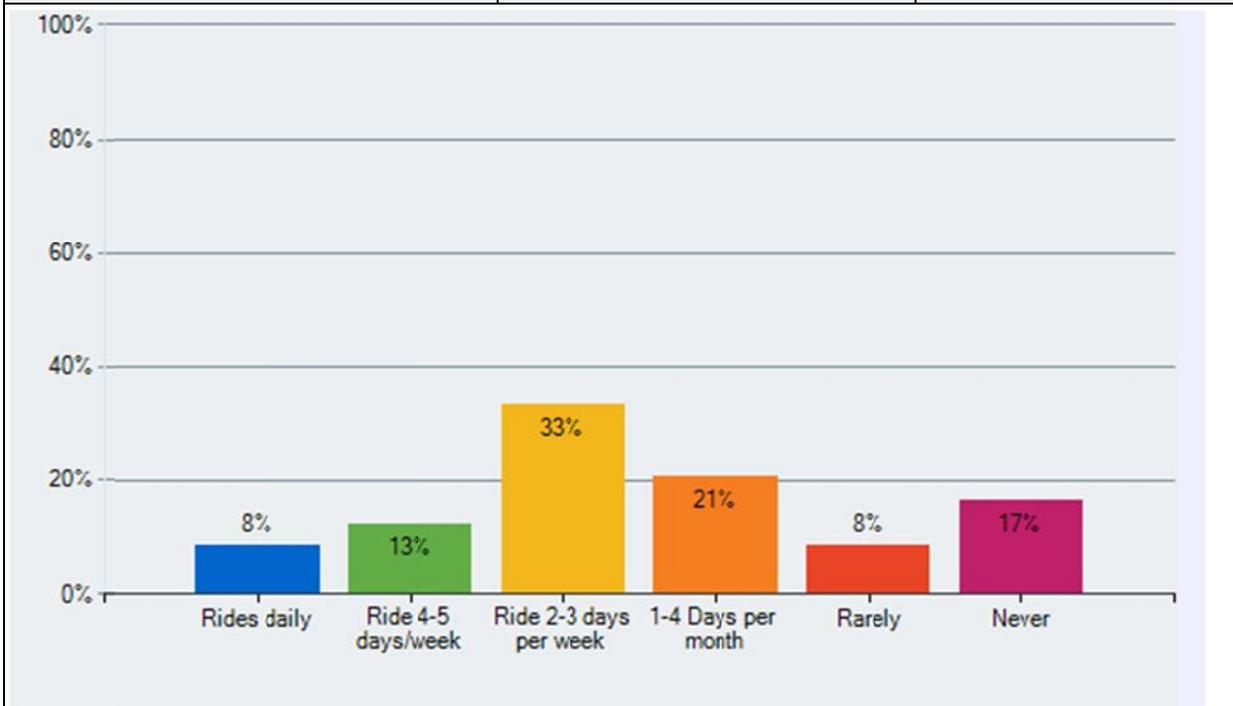


Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

Q5. If a Shuttle Service was available, how many times per week would you ride to each destination?

5 (g) : If a Shuttle Service was available, how many times per week would you ride to each destination?: Walmart/Home Depot/Target Area

Answer	Responses	%
Rides daily	2	8%
Ride 4-5 days/week	3	13%
Ride 2-3 days per week	8	33%
1-4 Days per month	5	21%
Rarely	2	8%
Never	4	17%
Total Responses	24	

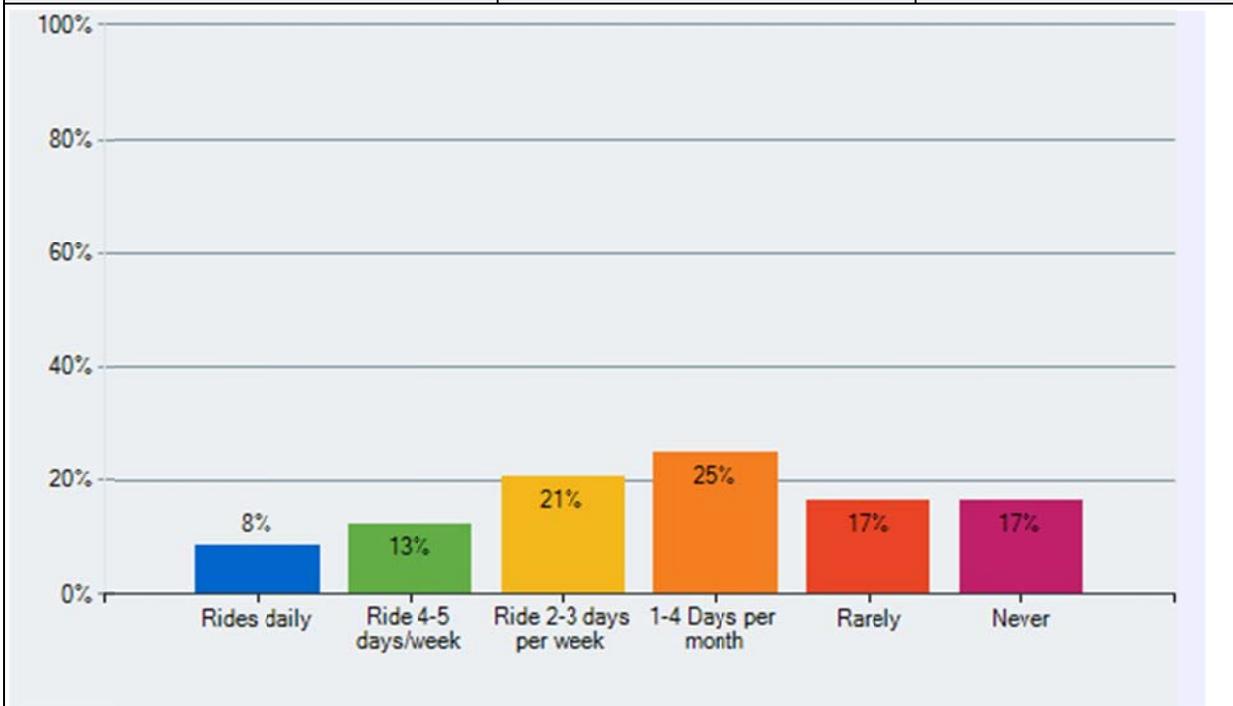


Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

Q5. If a Shuttle Service was available, how many times per week would you ride to each destination?

5 (h) : If a Shuttle Service was available, how many times per week would you ride to each destination?: Costco Area

Answer	Responses	%
Rides daily	2	8%
Ride 4-5 days/week	3	13%
Ride 2-3 days per week	5	21%
1-4 Days per month	6	25%
Rarely	4	17%
Never	4	17%
Total Responses	24	

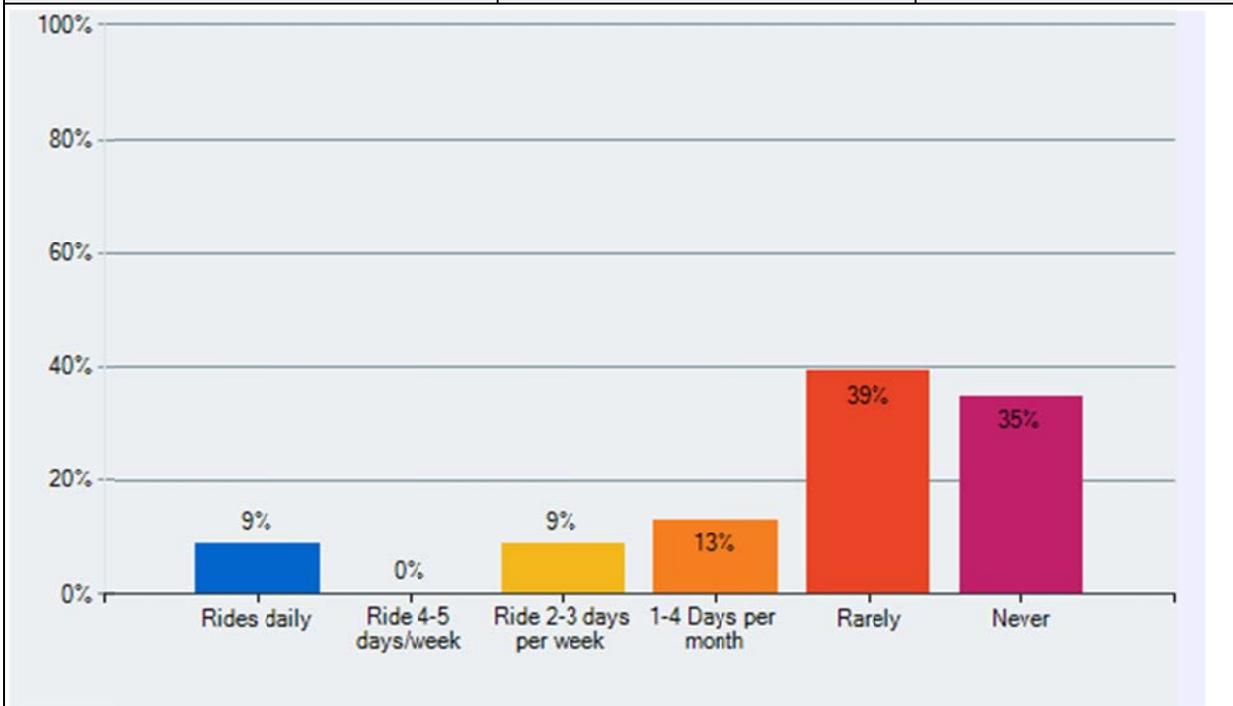


Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

Q5. If a Shuttle Service was available, how many times per week would you ride to each destination?

5 (i) : If a Shuttle Service was available, how many times per week would you ride to each destination?: Kamehameha School (Maui)

Answer	Responses	%
Rides daily	2	9%
Ride 4-5 days/week	0	0%
Ride 2-3 days per week	2	9%
1-4 Days per month	3	13%
Rarely	9	39%
Never	8	35%
Total Responses	24	

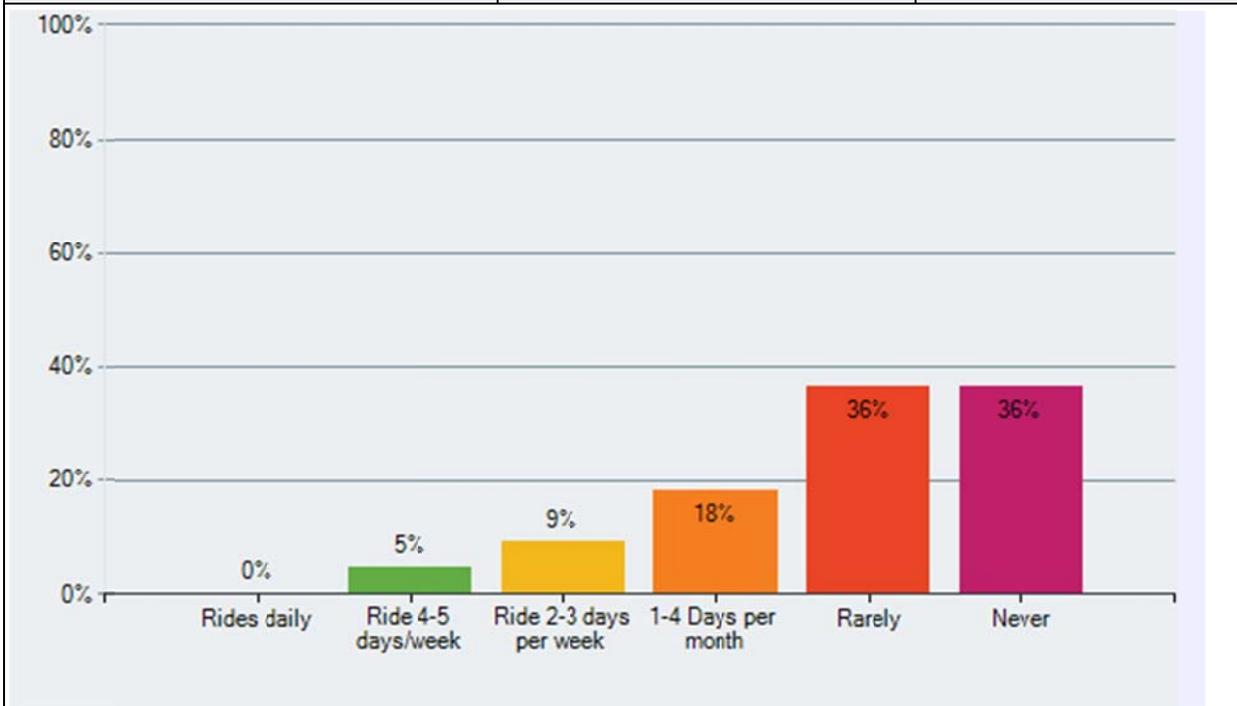


Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

Q5. If a Shuttle Service was available, how many times per week would you ride to each destination?

5 (j) : If a Shuttle Service was available, how many times per week would you ride to each destination?: Maui High School

Answer	Responses	%
Rides daily	0	0%
Ride 4-5 days/week	1	5%
Ride 2-3 days per week	2	9%
1-4 Days per month	4	18%
Rarely	8	36%
Never	8	36%
Total Responses	23	

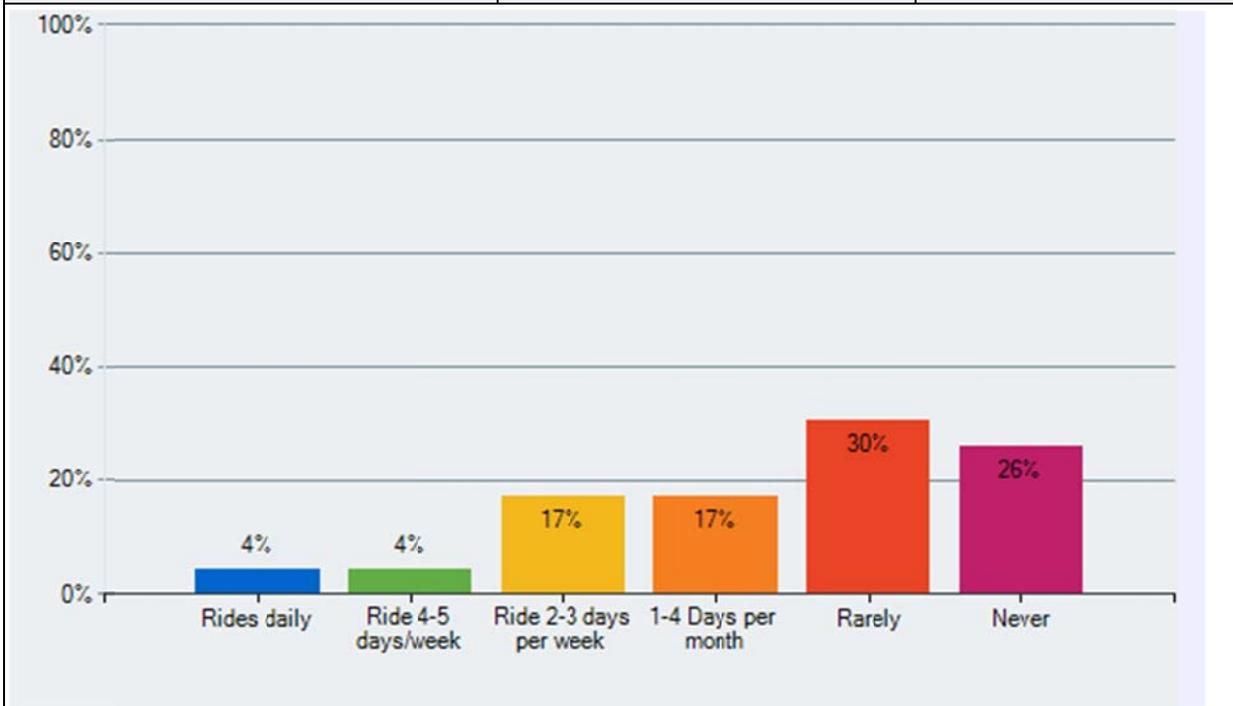


Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

Q5. If a Shuttle Service was available, how many times per week would you ride to each destination?

5 (k) : If a Shuttle Service was available, how many times per week would you ride to each destination?: Baldwin High School

Answer	Responses	%
Rides daily	1	4%
Ride 4-5 days/week	1	4%
Ride 2-3 days per week	4	17%
1-4 Days per month	4	17%
Rarely	7	30%
Never	6	26%
Total Responses	23	

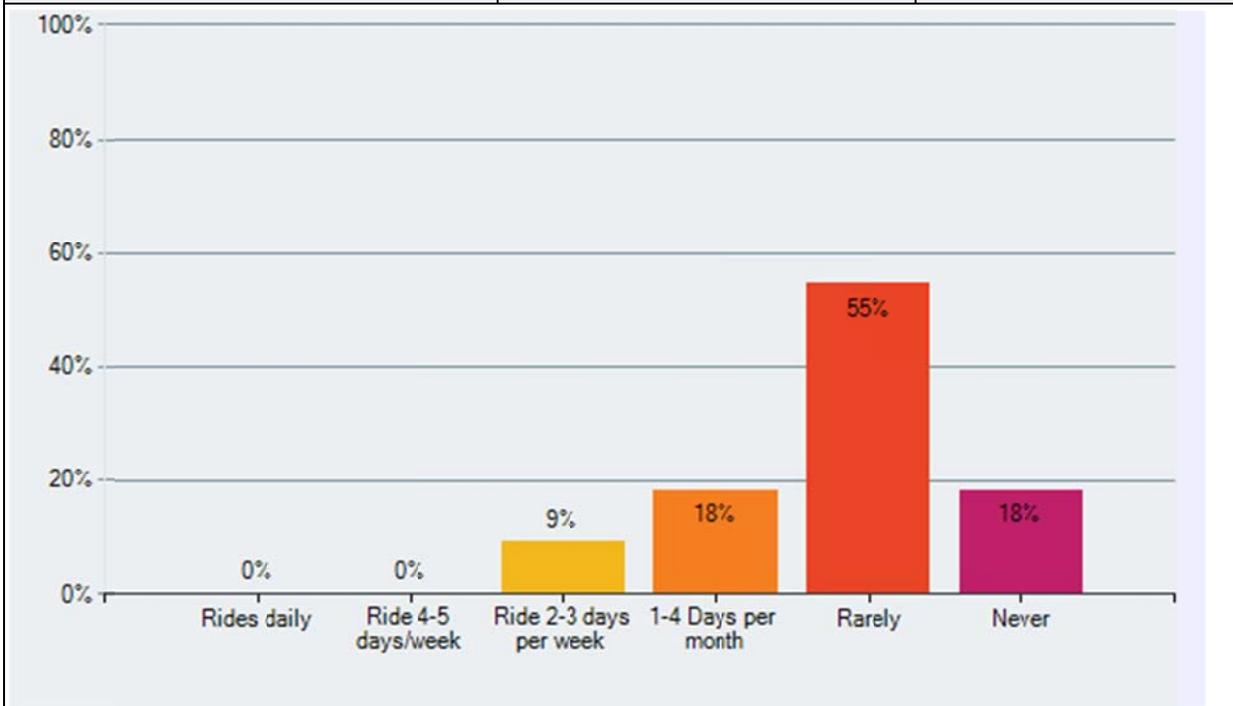


Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

Q5. If a Shuttle Service was available, how many times per week would you ride to each destination?

5 (l) : If a Shuttle Service was available, how many times per week would you ride to each destination?: Wailea

Answer	Responses	%
Rides daily	0	0%
Ride 4-5 days/week	0	0%
Ride 2-3 days per week	2	9%
1-4 Days per month	4	18%
Rarely	12	55%
Never	4	18%
Total Responses	22	

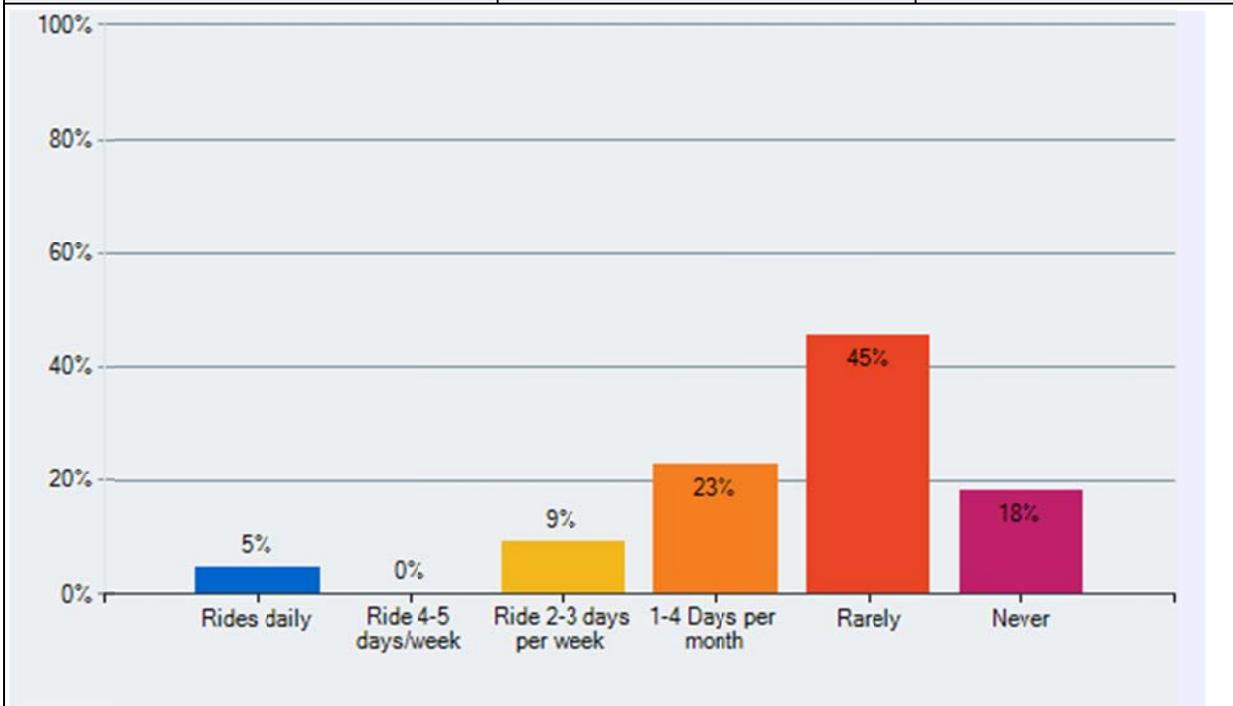


Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

Q5. If a Shuttle Service was available, how many times per week would you ride to each destination?

5 (m) : If a Shuttle Service was available, how many times per week would you ride to each destination?: Ma'alaea

Answer	Responses	%
Rides daily	1	5%
Ride 4-5 days/week	0	0%
Ride 2-3 days per week	2	9%
1-4 Days per month	5	23%
Rarely	10	45%
Never	4	18%
Total Responses	22	

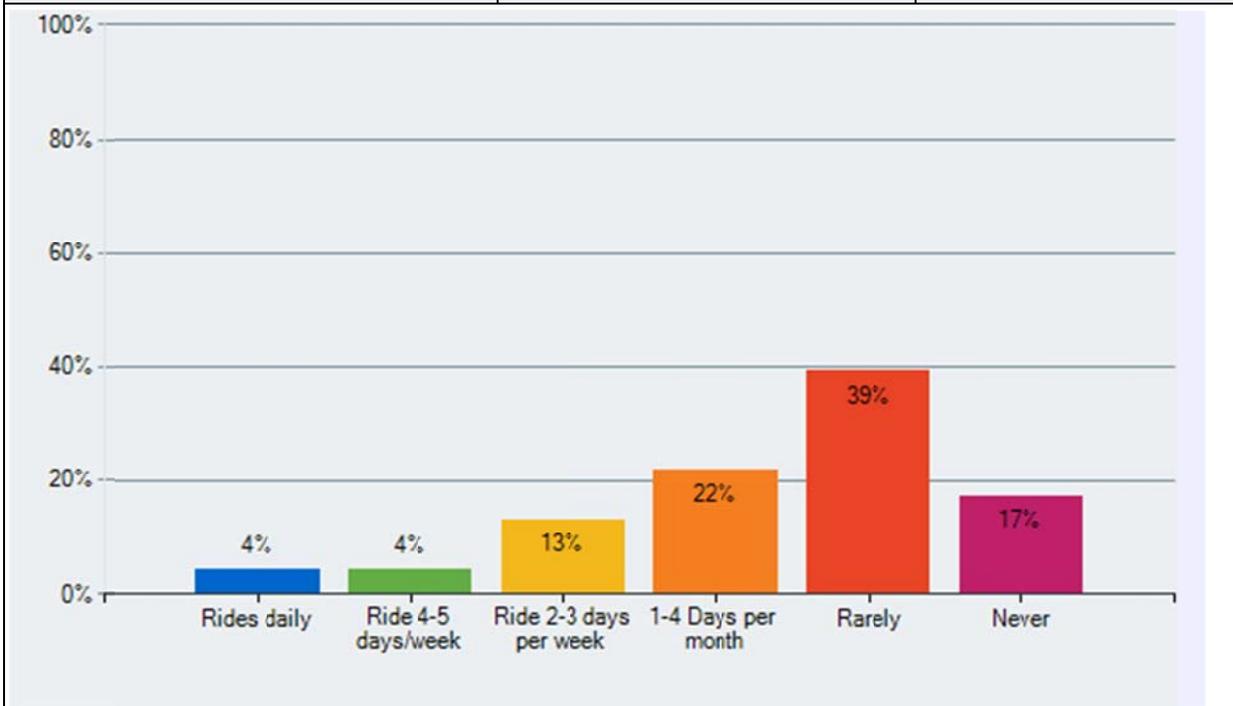


Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

Q5. If a Shuttle Service was available, how many times per week would you ride to each destination?

5 (n) : If a Shuttle Service was available, how many times per week would you ride to each destination?: Lahaina

Answer	Responses	%
Rides daily	1	4%
Ride 4-5 days/week	1	4%
Ride 2-3 days per week	3	13%
1-4 Days per month	5	22%
Rarely	9	39%
Never	4	17%
Total Responses	23	

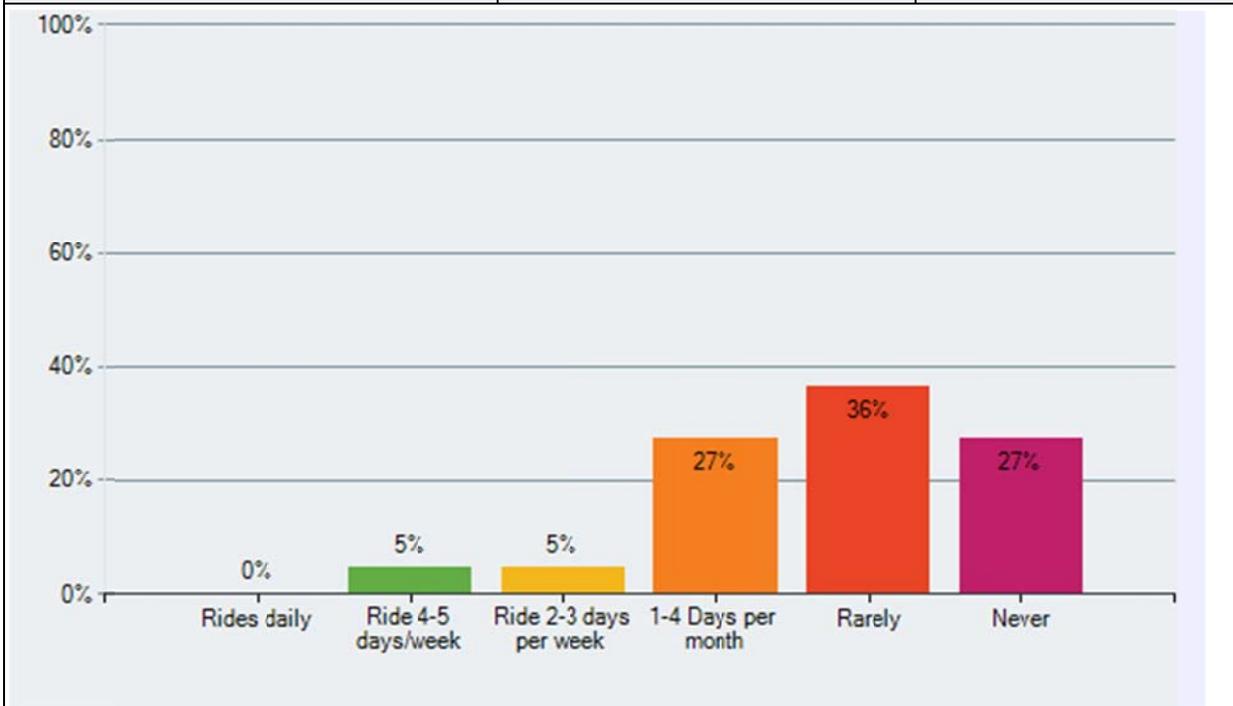


Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

Q5. If a Shuttle Service was available, how many times per week would you ride to each destination?

5 (o) : If a Shuttle Service was available, how many times per week would you ride to each destination?: Ka'anapali

Answer	Responses	%
Rides daily	0	0%
Ride 4-5 days/week	1	5%
Ride 2-3 days per week	1	5%
1-4 Days per month	6	27%
Rarely	8	36%
Never	6	27%
Total Responses	22	

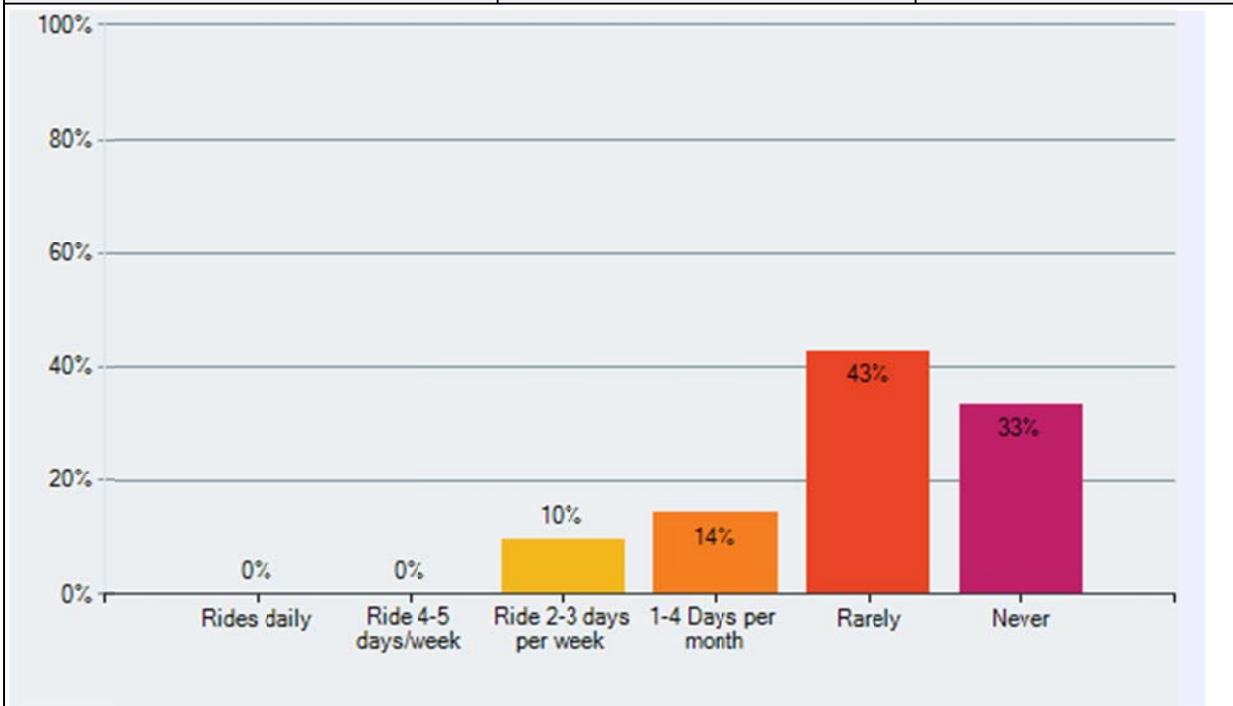


Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

Q5. If a Shuttle Service was available, how many times per week would you ride to each destination?

5 (p) : If a Shuttle Service was available, how many times per week would you ride to each destination?: Kapalua

Answer	Responses	%
Rides daily	0	0%
Ride 4-5 days/week	0	0%
Ride 2-3 days per week	2	10%
1-4 Days per month	3	14%
Rarely	9	43%
Never	7	33%
Total Responses	21	

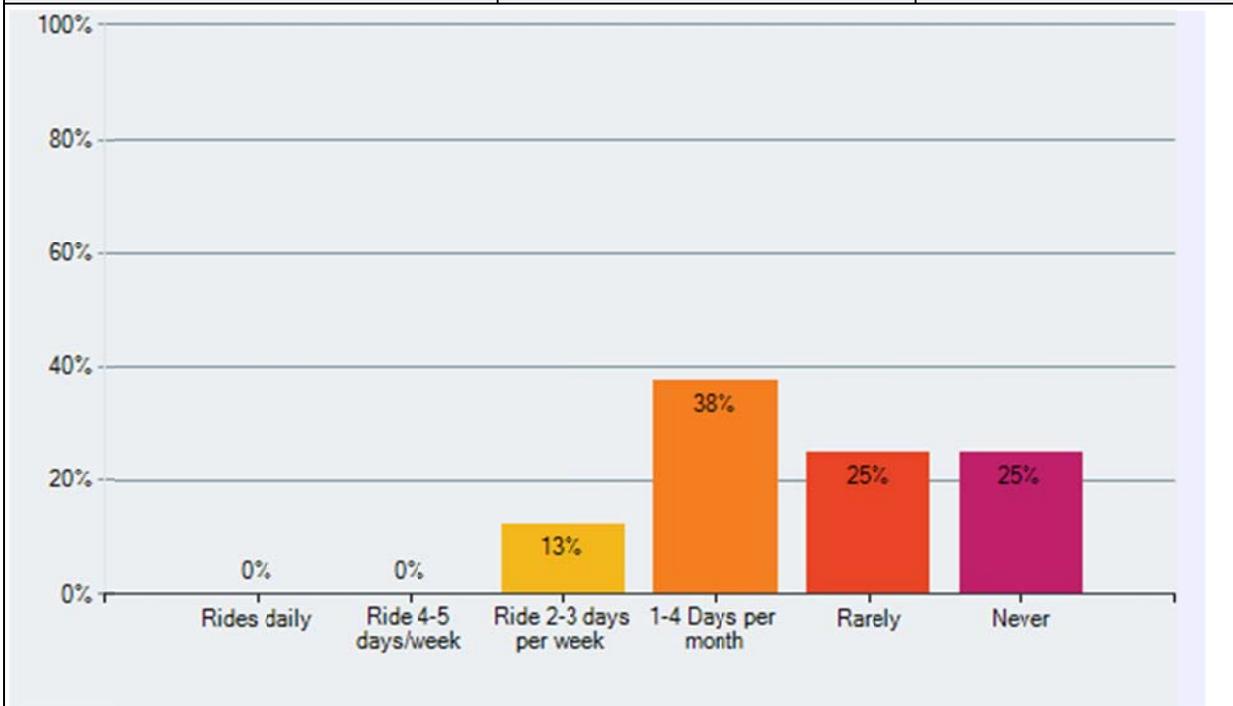


Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

Q5. If a Shuttle Service was available, how many times per week would you ride to each destination?

5 (q) : If a Shuttle Service was available, how many times per week would you ride to each destination?: Kula

Answer	Responses	%
Rides daily	0	0%
Ride 4-5 days/week	0	0%
Ride 2-3 days per week	3	13%
1-4 Days per month	9	38%
Rarely	6	25%
Never	6	25%
Total Responses	24	

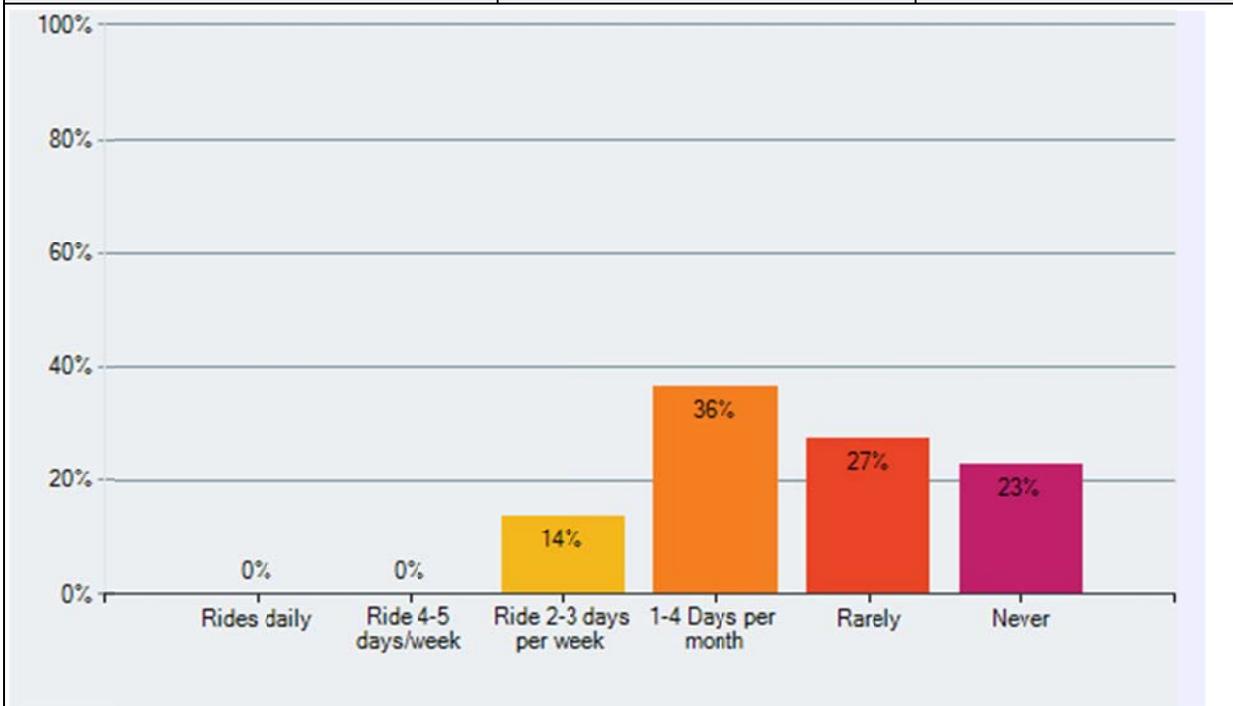


Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

Q5. If a Shuttle Service was available, how many times per week would you ride to each destination?

5 (r) : If a Shuttle Service was available, how many times per week would you ride to each destination?: Makawao

Answer	Responses	%
Rides daily	0	0%
Ride 4-5 days/week	0	0%
Ride 2-3 days per week	3	14%
1-4 Days per month	8	36%
Rarely	6	27%
Never	5	23%
Total Responses	22	

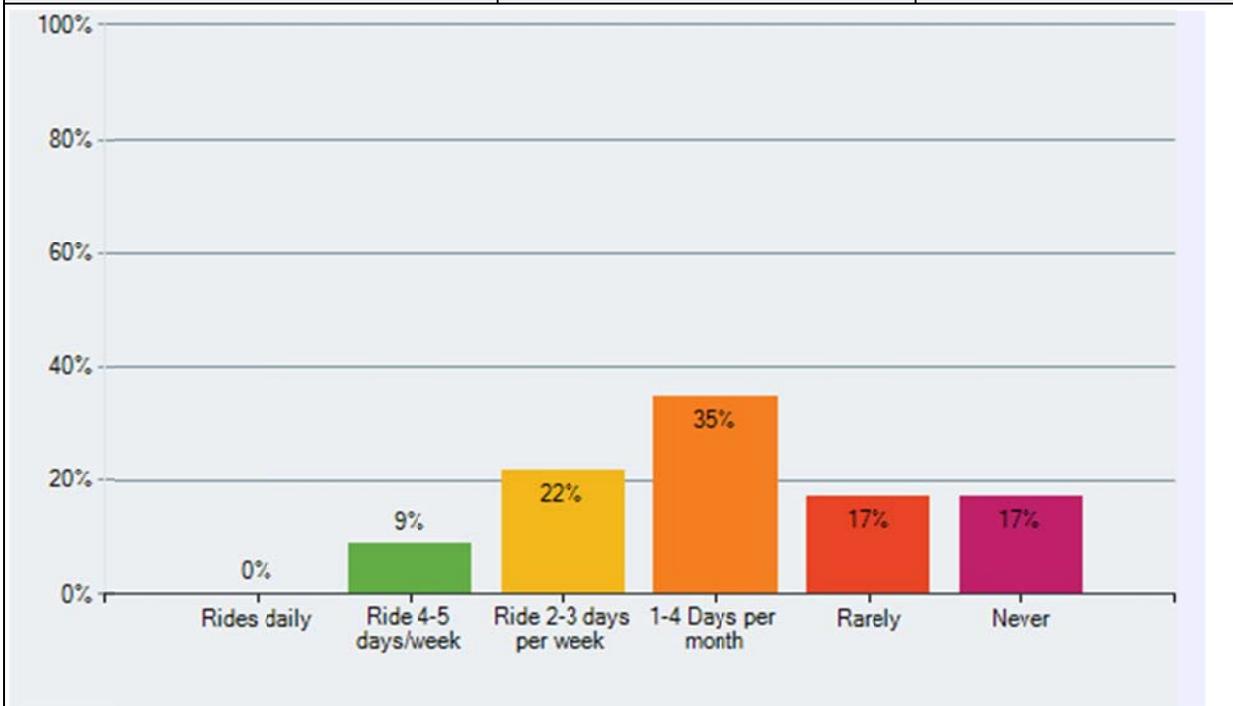


Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

Q5. If a Shuttle Service was available, how many times per week would you ride to each destination?

5 (s) : If a Shuttle Service was available, how many times per week would you ride to each destination?: Ha'iku/Airport

Answer	Responses	%
Rides daily	0	0%
Ride 4-5 days/week	2	9%
Ride 2-3 days per week	5	22%
1-4 Days per month	8	35%
Rarely	4	17%
Never	4	17%
Total Responses	23	

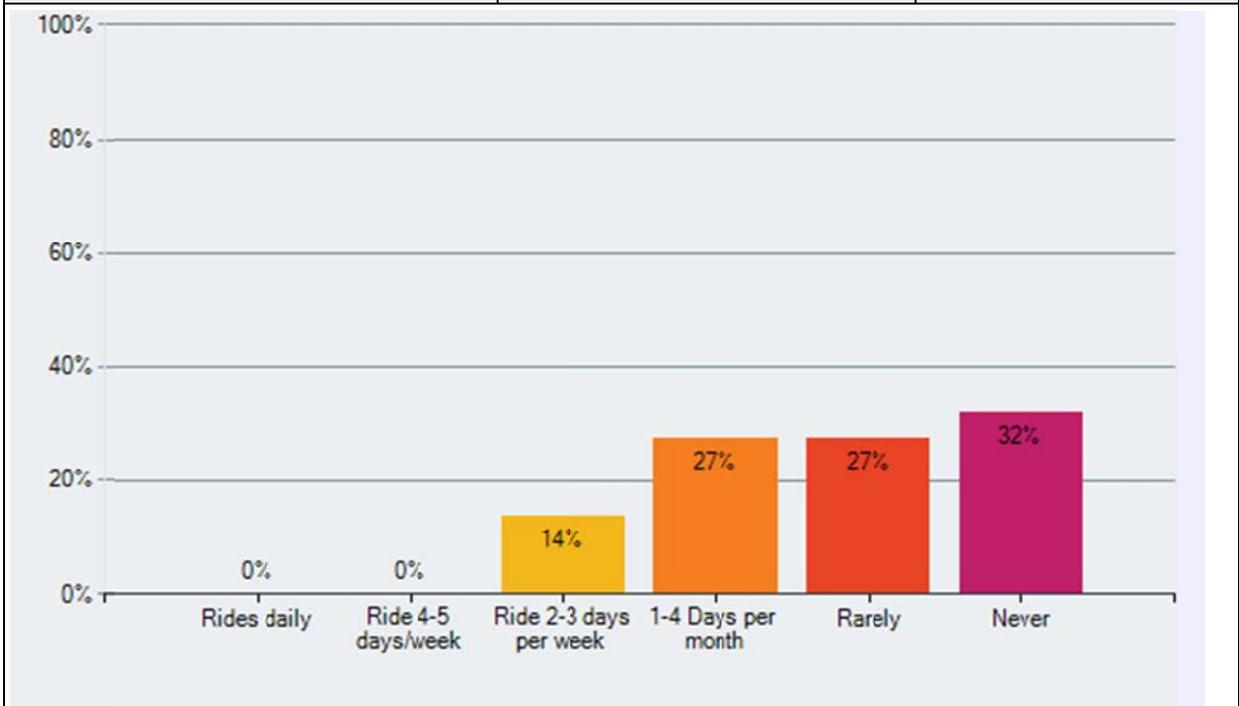


Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

Q5. If a Shuttle Service was available, how many times per week would you ride to each destination?

5 (t) : If a Shuttle Service was available, how many times per week would you ride to each destination?: Hali'imaile

Answer	Responses	%
Rides daily	0	0%
Ride 4-5 days/week	0	0%
Ride 2-3 days per week	3	14%
1-4 Days per month	6	27%
Rarely	6	27%
Never	7	32%
Total Responses	22	

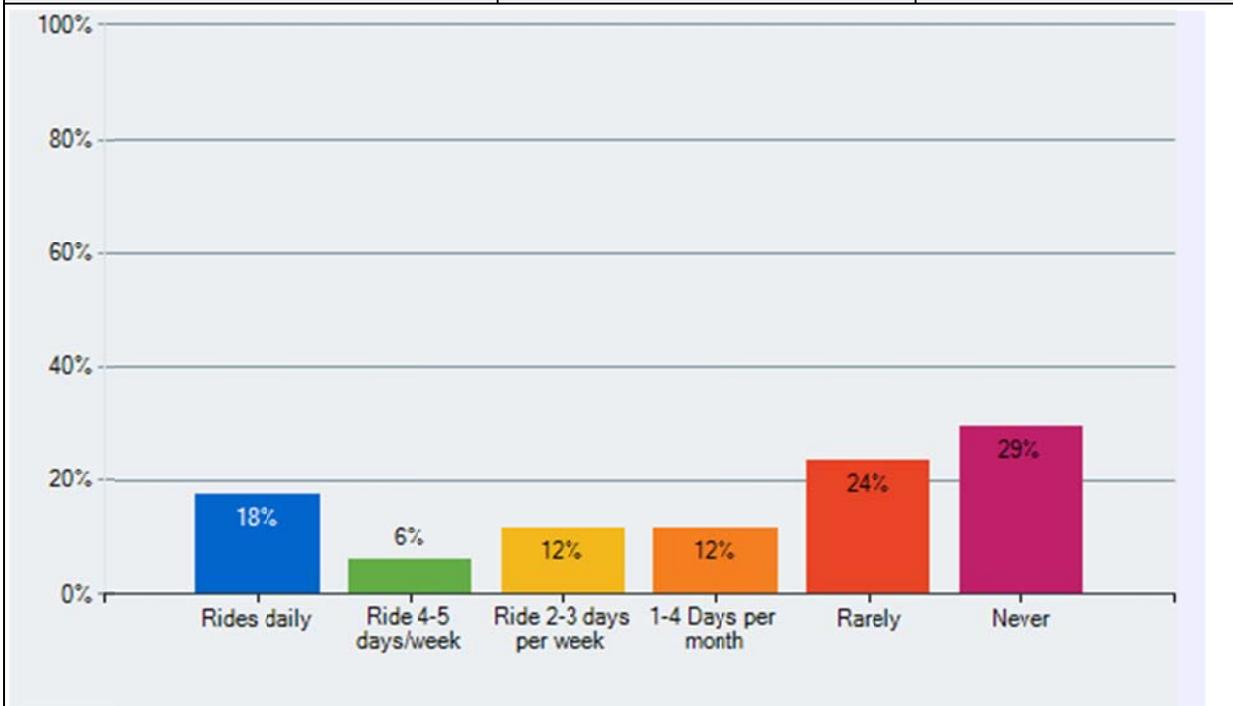


Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

Q5. If a Shuttle Service was available, how many times per week would you ride to each destination?

5 (u) : If a Shuttle Service was available, how many times per week would you ride to each destination?: Other

Answer	Responses	%
Rides daily	3	18%
Ride 4-5 days/week	1	6%
Ride 2-3 days per week	2	12%
1-4 Days per month	2	12%
Rarely	4	24%
Never	5	29%
Total Responses	17	



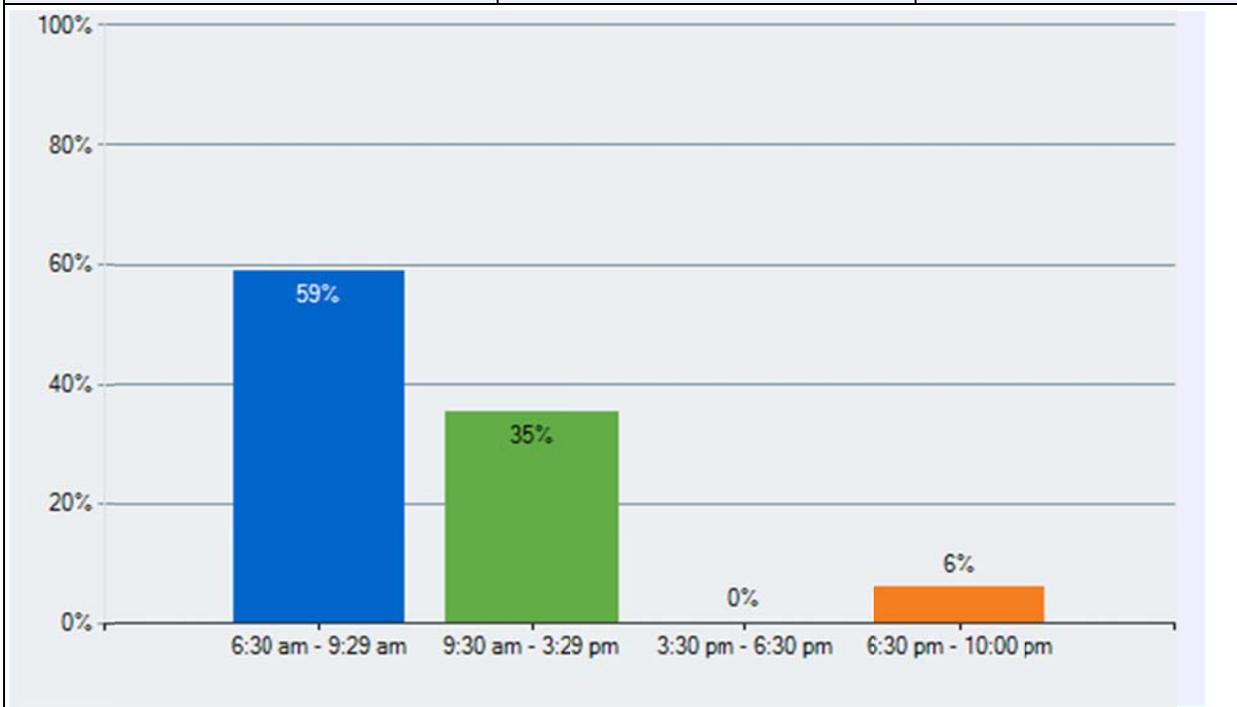
Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

If a new shuttle service was started in Waihee, at what times would you typically use the service?

Q6. Time of day to use the service

6 (d) : Time of day to use the service: Holidays

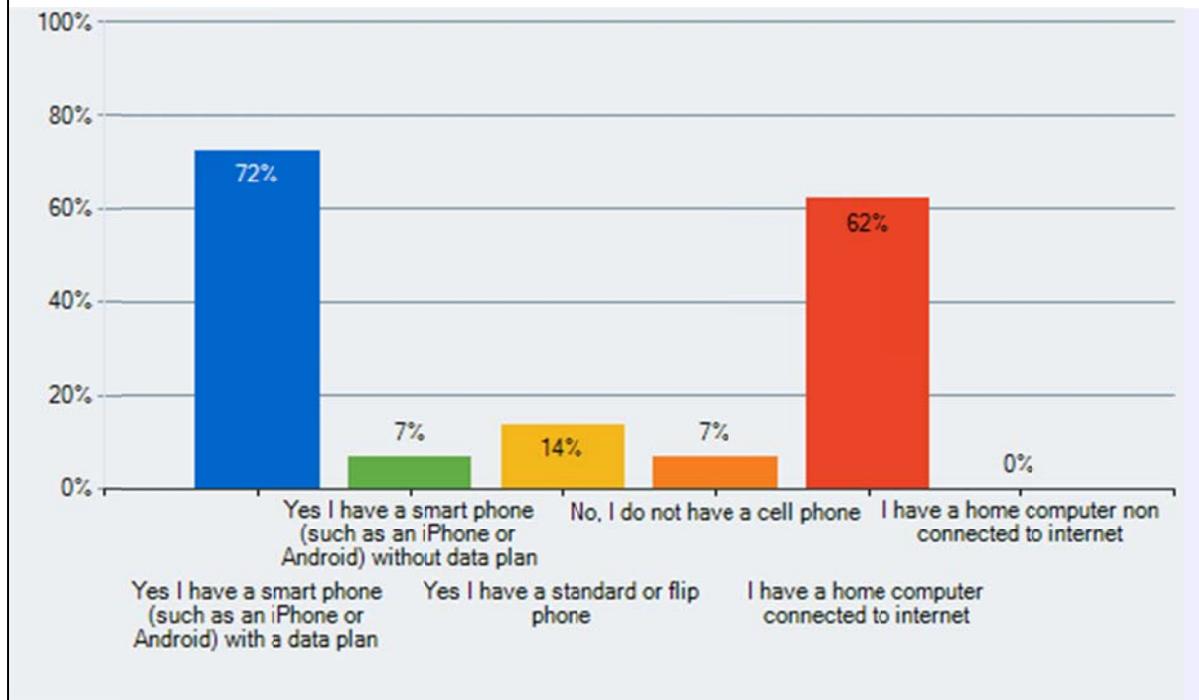
Answer	Responses	%
6:30 am - 9:29 am	10	59%
9:30 am - 3:29 pm	6	35%
3:30 pm - 6:30 pm	0	0%
6:30 pm - 10:00 pm	1	6%
Total Responses	17	



Q10. Do you have a cell phone or home computer? (Check all that apply)

Responses	Responses	%
Yes I have a smart phone (such as an iPhone or Android) with a data plan	21	72%
Yes I have a smart phone (such as an iPhone or Android) without data plan	2	7%
Yes I have a standard or flip phone	4	14%
No, I do not have a cell phone	2	7%
I have a home computer connected to internet	18	62%
I have a home computer non connected to internet	0	0%
Total Responses	47	

Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

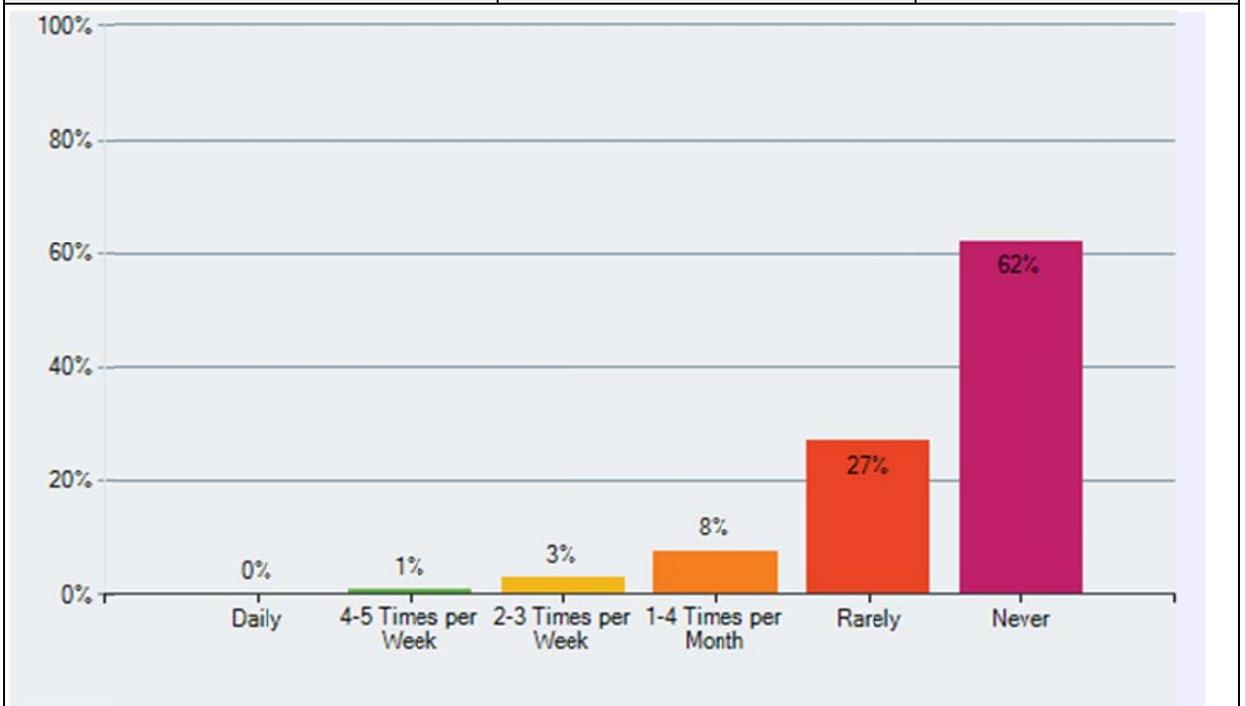


How often do you use other transportation services?

Q11. How often do you use these transportation services?

11 (a) : How often do you use these transportation services?: Taxi

Answer	Responses	%
Daily	0	0%
4-5 Times per Week	1	1%
2-3 Times per Week	4	3%
1-4 Times per Month	11	8%
Rarely	39	27%
Never	90	62%
Total Responses	145	



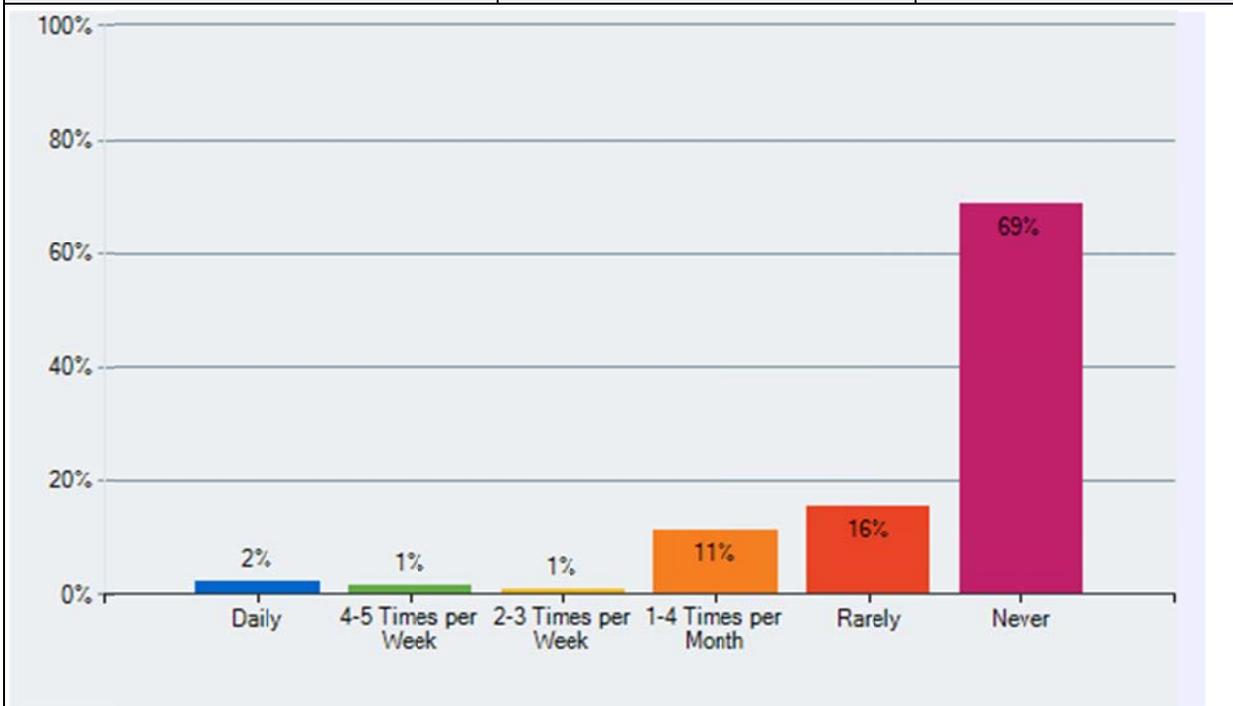
Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

How often do you use other transportation services?

Q11. How often do you use these transportation services?

11 (b) : How often do you use these transportation services?: Uber Standard

Answer	Responses	%
Daily	3	2%
4-5 Times per Week	2	1%
2-3 Times per Week	1	1%
1-4 Times per Month	16	11%
Rarely	22	16%
Never	97	69%
Total Responses	141	



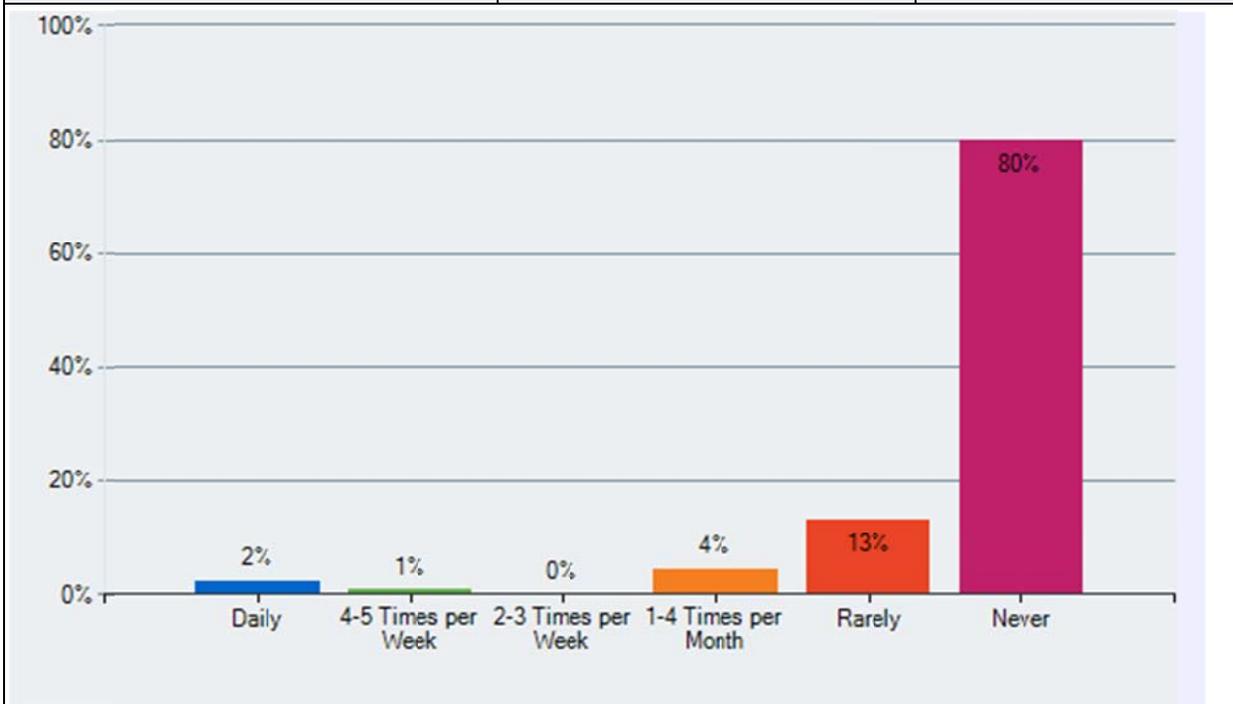
Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

How often do you use other transportation services?

Q11. How often do you use these transportation services?

11 (c) : How often do you use these transportation services?: Uber Select

Answer	Responses	%
Daily	3	2%
4-5 Times per Week	1	1%
2-3 Times per Week	0	0%
1-4 Times per Month	6	4%
Rarely	18	13%
Never	111	80%
Total Responses	139	



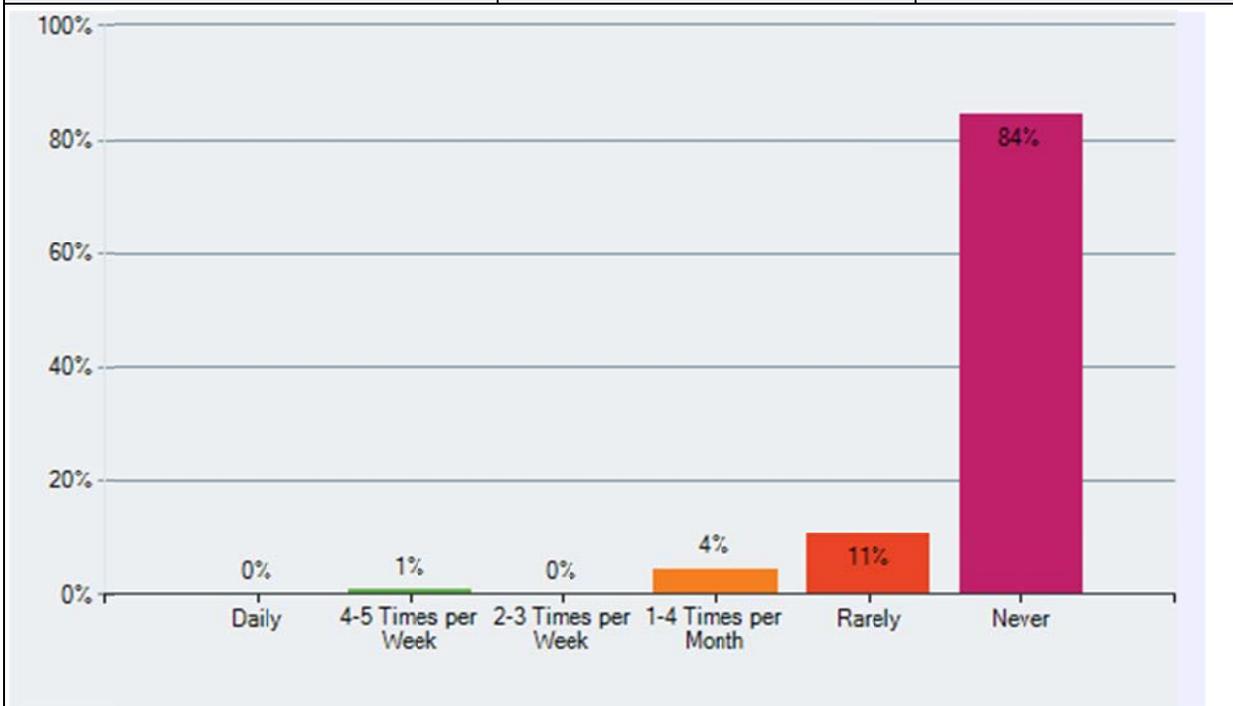
Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

How often do you use other transportation services?

Q11. How often do you use these transportation services?

11 (d) : How often do you use these transportation services?: Lyft

Answer	Responses	%
Daily	0	0%
4-5 Times per Week	1	1%
2-3 Times per Week	0	0%
1-4 Times per Month	6	4%
Rarely	15	11%
Never	118	84%
Total Responses	140	



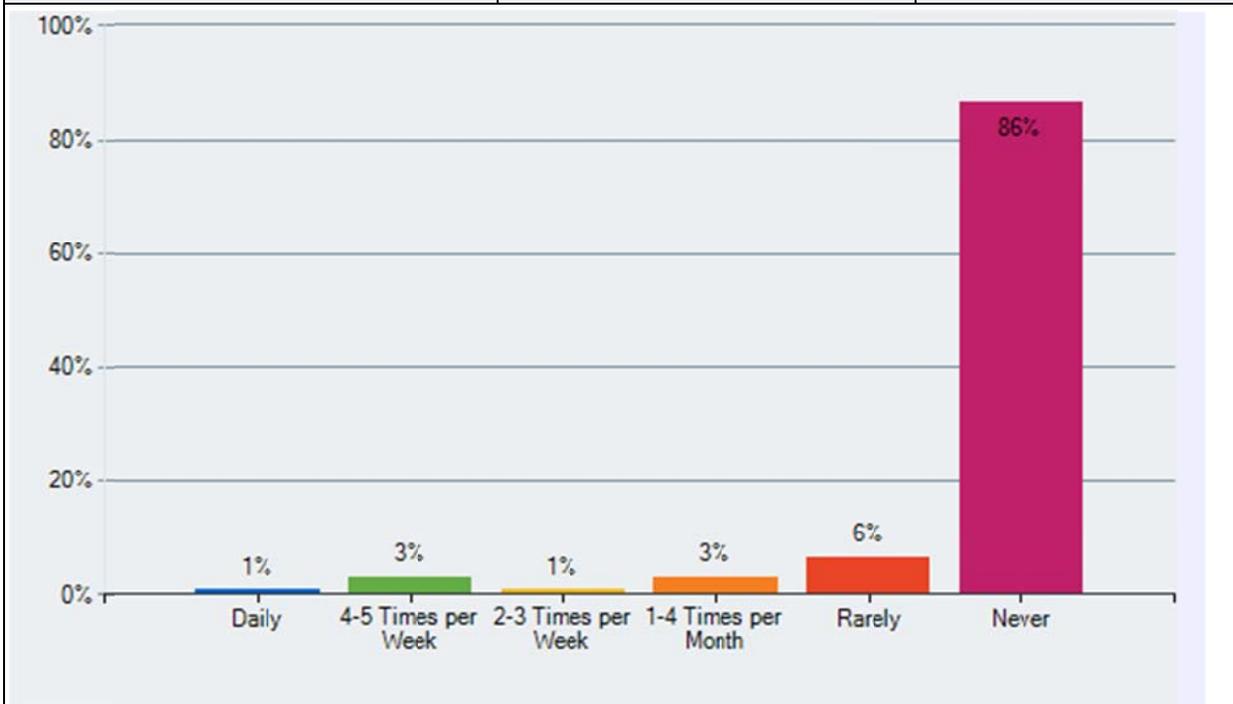
Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

How often do you use other transportation services?

Q11. How often do you use these transportation services?

11 (e) : How often do you use these transportation services?: ADA Paratransit Bus

Answer	Responses	%
Daily	1	1%
4-5 Times per Week	4	3%
2-3 Times per Week	1	1%
1-4 Times per Month	4	3%
Rarely	9	6%
Never	120	86%
Total Responses	139	



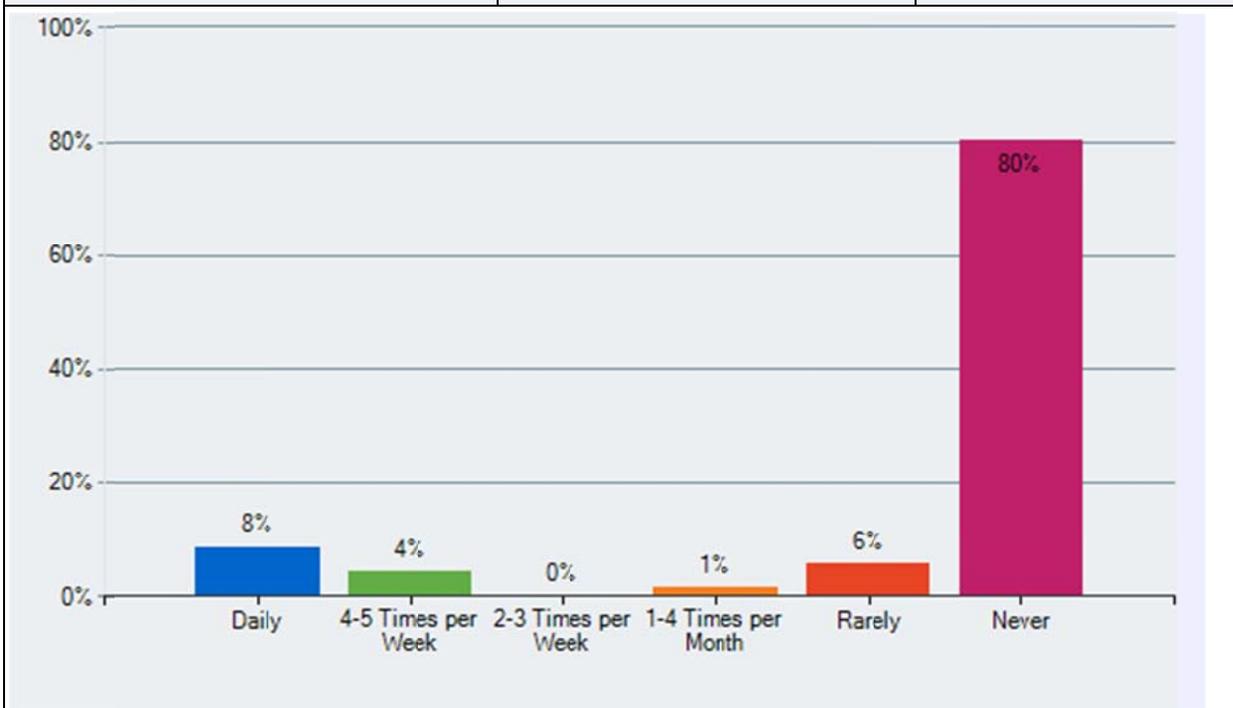
Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

How often do you use other transportation services?

Q11. How often do you use these transportation services?

11 (f) : How often do you use these transportation services?: School Bus

Answer	Responses	%
Daily	12	8%
4-5 Times per Week	6	4%
2-3 Times per Week	0	0%
1-4 Times per Month	2	1%
Rarely	8	6%
Never	114	80%
Total Responses	142	



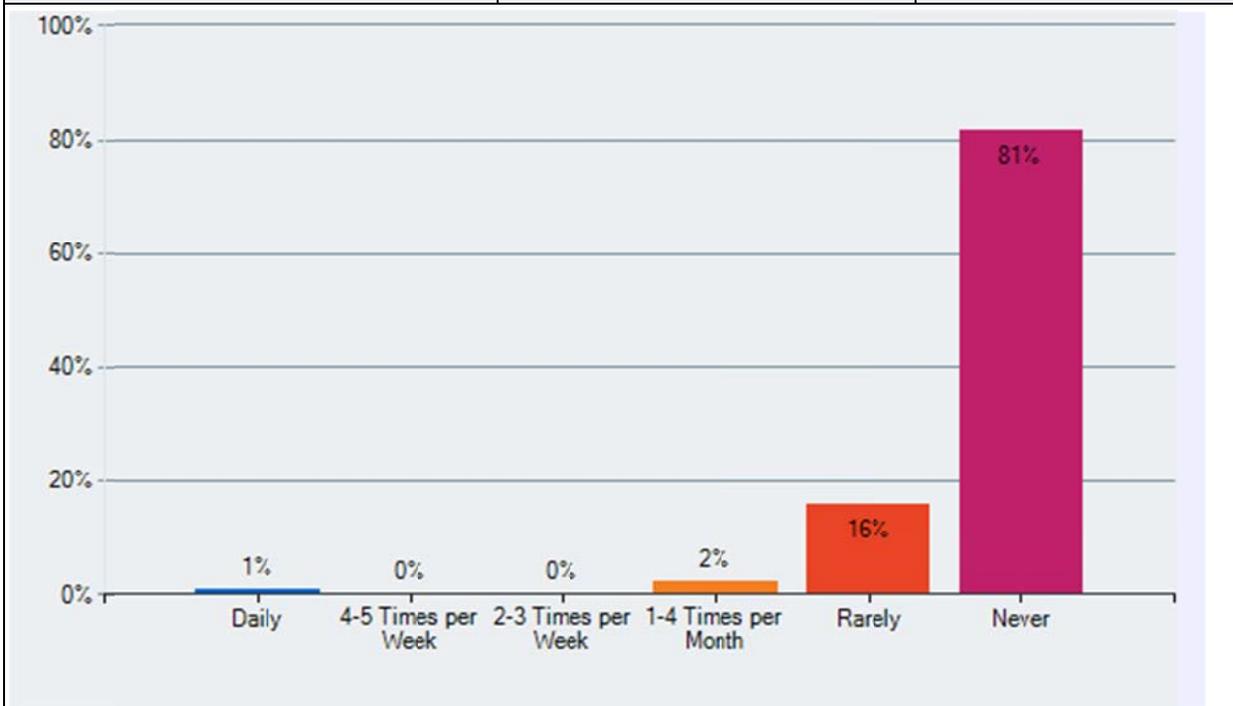
Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

How often do you use other transportation services?

Q11. How often do you use these transportation services?

11 (g) : How often do you use these transportation services?: Airport Shuttle

Answer	Responses	%
Daily	1	1%
4-5 Times per Week	0	0%
2-3 Times per Week	0	0%
1-4 Times per Month	3	2%
Rarely	22	16%
Never	114	81%
Total Responses	140	



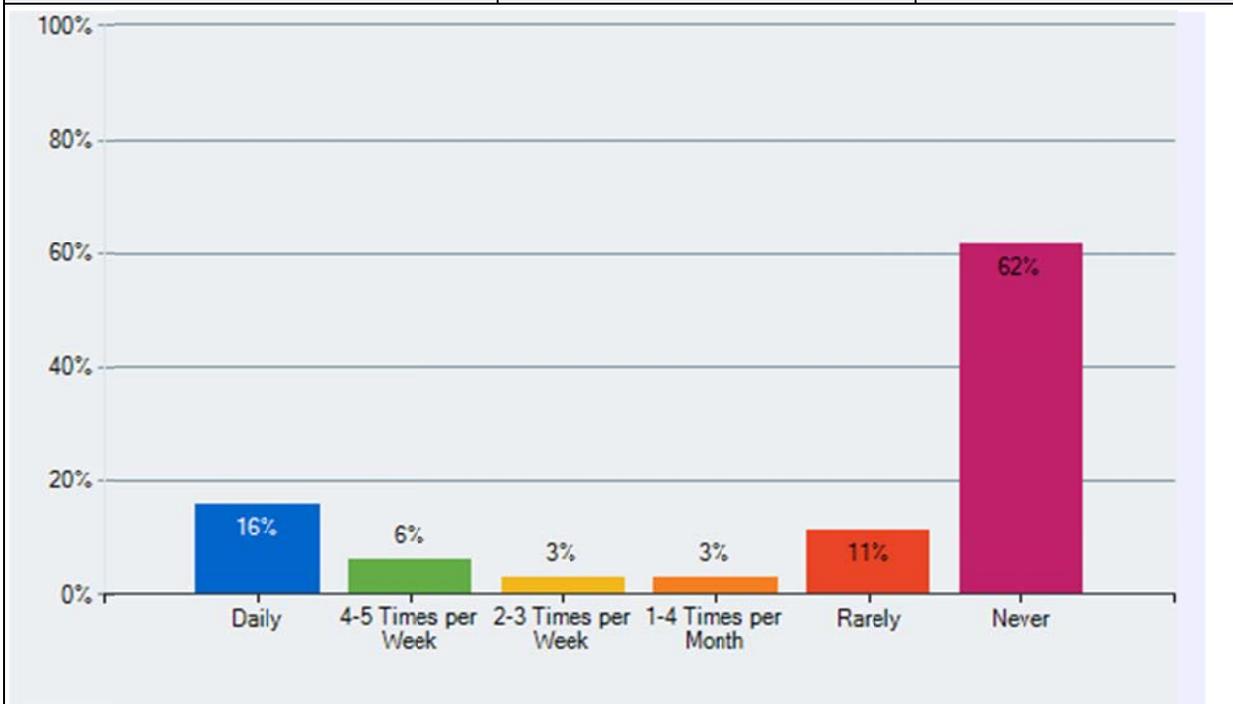
Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

How often do you use other transportation services?

Q11. How often do you use these transportation services?

11 (h) : How often do you use these transportation services?: Other Services

Answer	Responses	%
Daily	21	16%
4-5 Times per Week	8	6%
2-3 Times per Week	4	3%
1-4 Times per Month	4	3%
Rarely	15	11%
Never	82	62%
Total Responses	134	

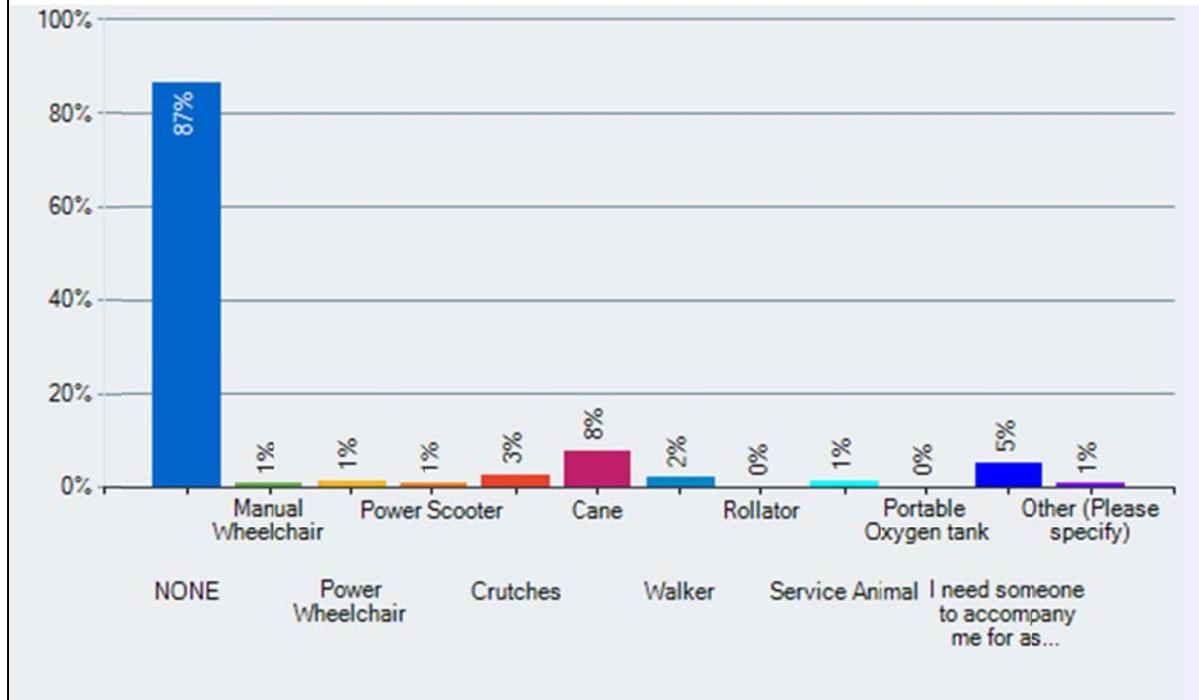


Note: Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.

Q14. Which mobility aid or device do you use?

Responses	Responses	%
NONE	135	87%
Manual Wheelchair	1	1%
Power Wheelchair	2	1%
Power Scooter	1	1%
Crutches	4	3%
Cane	12	8%
Walker	3	2%
Rollator	0	0%
Service Animal	2	1%
Portable Oxygen tank	0	0%
I need someone to accompany me for assistance when I take public transportation	8	5%
Other (Please specify)	1	1%
Total Responses	169	

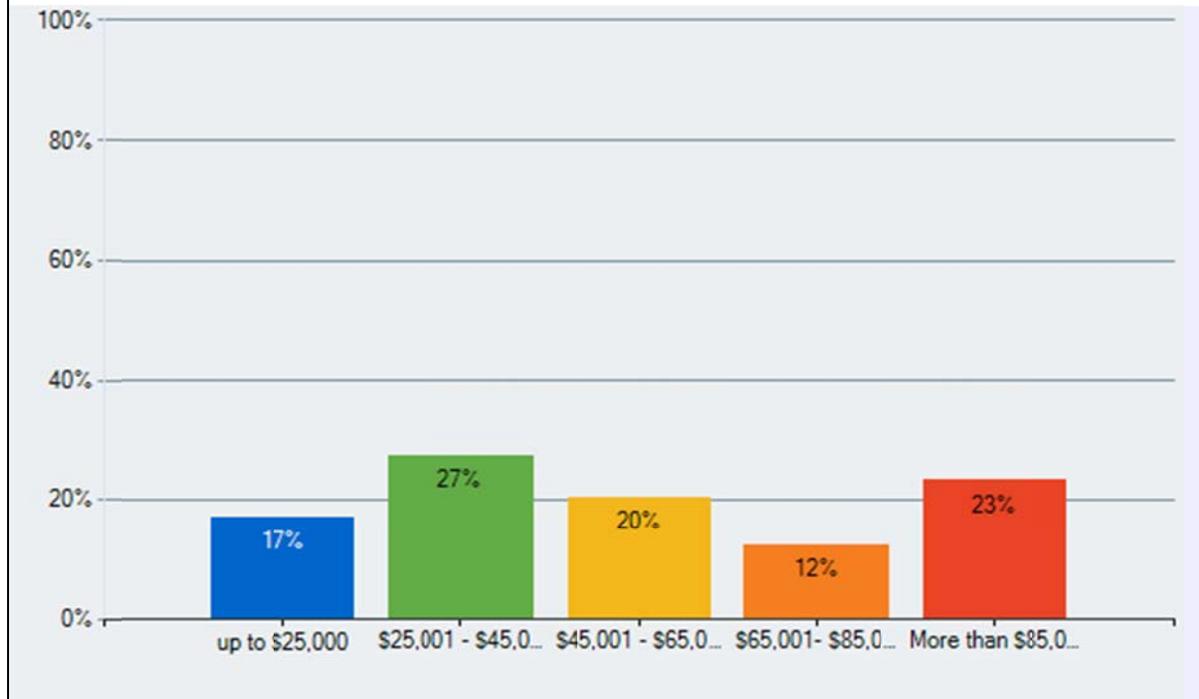
Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.



Q16. Please indicate in which group your annual household income is located?

Responses	Responses	%
up to \$25,000	25	17%
\$25,001 - \$45,000	40	27%
\$45,001 - \$65,000	30	20%
\$65,001- \$85,000	18	12%
More than \$85,001	34	23%
Total Responses	147	

Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.



Appendix 3 – Written Comments Received

1. I think it would be nice for people who don't have transportation to have this service
2. It would be nice not to walk up that steep hill, but its kinds of dangerous so I ask some people or my neighbors for rides up to the bus stop drop off on the main highway of Wai'ehu heights
3. It would be really nice. Walking to Wai'ehu Heights to catch the bus is very dangerous crossing the road there is no crosswalk
4. I hope we get to have bus service It would be easier for me Mahalo
5. I would love to use the bus service but is too far to walk and dangerous to go to Wai'ehu Heights
6. This will help me out with transportation
7. It would be nice to have a bus system you never know who need help on this side thank you
8. When my car broke down I walked to the bus stop at Wai'ehu Hts for a week and a half and its kinda of dangerous. No Cross walk and people speed just one way. I caught ride to come home I felt not a safe place to walk by the grave yard at night
9. I would like to see the Maui Bus come to our hometown. Last year my son didn't have a car and he worked in Paia. He had to ride his bike or catch a ride with a co-worker
10. The bus is so needed. Even If I had a car I would still take the bus
11. Plan on bus turnaround @ Golf Course. Do not want if going thru our neighborhood Wai Cho Kou III. Pick up and drop off outside of subdivision is better and less noise we have lots of kids that play in the streets.
12. I live in Wai'ehu Kou III and see a lot of (Rupuna?), youth that could definitely benefit from the County Bus. Thank you for this survey
13. I see a lot of people walking from Wai'ehu Hts to Waihe'e at night. It gets so dark at times it's so dangerous. We need a closer link.
14. I sketched in 7 more stops on the map that would be ideal for 7 more stops to Waihe'e from the original stops at Wai'ehu Terrace. Stops are mainly at the crossroads on the Kahekili Hwy. That you for expressing concern for public transportation needed in Waihe'e.
15. About time!!
16. Waihe'e needs a shuttle service
17. We are fortunate to have our own cars but this bus service is valuable to the community

18. The bus system is a good idea
19. Build a Kupuna/Community Center in Waihe'e
20. We like the idea of public transportation in Waihe'e and we hope to have a route soon.
21. Seems like a good idea
22. It would be nice and convenient for the bus service in this area for adults and teenagers without driver's licenses or vehicles.
23. Would love to have service so I can reduce travel time and walking time, Mahalo
24. The public bus system would be a wonderful addition to the Waihe'e area. I do have 2 young nieces who do not have a driver's license and who would benefit extremely from the bus system.
25. Would be easy transportation to town from Wai'ehu and save burning gasoline
26. Having the bus System in Waihe'e would be a blessing
27. Our area definitely needs a bus. Too many people and kids walking all the time just to get to the store and buy groceries.
28. I use the bus a lot for years. It was very difficult. It times dangerous walking from home to the nearest bus stop. Much safer to have one closer. On the other hand though have a bus stop right there is going to attract other to handout. 1 Stop not 3.
29. This will be a great service to everyone.
30. This service would be very beneficial to the Waihe'e, Wai'ehu, Wailuku areas. Mahalo for the consideration
31. No Need Bus. Kahekili Hwy thru Waihe'e town too narrow for regular bus service On school days @ 7:15 -8:45 and 1 pm to 2:30 pm traffic backs up bumper to bumper for a ½ mile thru town. Again No Need bus service!
32. Too far to walk from Wai'ehu, We need a shuttle service. Its easier for the elderly to get to places they need to be like doctors apt etc.
33. We need public transportation expanded to the Waihe'e Community area, specifically in the Hawaiian homes areas Wai'ehu Kou Phase 1, 2, 3 & 4 to attend school, work and shopping
34. We need better lighting on Kahekili Hwy and a bus service

35. Waihe'e needs **shuttle** bus service Please
36. 65% of residents in Waihe'e are elderly many do not drive
37. I'd use it to go on errands to Kahului
38. I use my cars to go places. I would ride the bus only if I don't have my cars available.
39. I like the idea to bring the bus to Waihe'e, So I can use it on weekend
40. I see many people thumbing rides
41. Please provide service to the new Hawaiian Homes Subdivision on route to Waihe'e School. Wai'ehu Kou 2, 3 and 4.
42. Good Idea, Perhaps in the future next 2 years
43. I think a shuttle in Waihe'e is a good idea. Many older folks could use it if not too far from their house to access
44. It would be really beneficial for people within the Wai'ehu-Waihe'e Community to have the bus transportation for them to venture out into Kahului and so forth. We should have had a bus a long time ago for all residents especially people who don't drive a car and depend on public transportation. Mahalo
45. Would be a useful service to have bus service come out to Waihe'e. This would make it convenient and comfortable when it rains. There are already two stops that could be used on the way to Waihe'e, then turn around on Wai'ehu Kou IV.
46. We should have a bus service for people having trouble to travel due to no transportation. Bus service would help and also for all the kids in the area without vehicle to travel to school.
47. An island wide integrated transport system is essential for now and future. Include bus, bikeways, designated rail (ground not elevated) sidewalks, multilane vehicle roadways.
48. With the morning and afternoon traffic to Waihe'e School I truly think a bus service would help parents. A lot of parents come from outside the district due to their work or sitters situations. Some people from the Waihe'e district don't drive, especially our seniors. They need a service to get to where they need to go. Bus services like MEO cost more than a regularly scheduled bus system. Why is Waihe'e not on a regular route. The school buses finally come thru our subdivision. Intermediate I High School\immersion Thank you.
49. I would be happy to use the bus, but do not have a way to get to bus stops at this time.
50. I would like bus service to end at Waihe'e ball park.