

## POOL RESERVATIONS POLICY

Revised 5/12/2021

Pools are open for 45 minute lap swimming, constant lane walking and family swim.

All County Pools are currently open.

Lap Swimmers and Lane Walkers must be 13 years and older.

Family Swim lanes can hold 2-5 household members per lane with NO age restriction. Parent/Guardian is responsible for the entire household and an on-site swim assessment will be made for the family scheduled in the deeper section of the lane(s).

New Wailuku Pool will be Lap Walking and Family Swim only.

Kupuna ONLY lap walking will be offered at New Wailuku Pool, Monday through Saturday. All reservations times prior to Noon each day will be for Kupuna's only and must be 60 years of age and older to make a reservation for those times.

Reservations will be made by calling **808-270-6116**.

Phone message will prompt caller to the pool they would like a reservation for.

Due to High Volume of calls, if you are unable to get through to a reservationist, please continue to call.

Caller will only be able to make a reservation at the specific pool they are calling and will not be allowed to make a reservation for another pool.

Reservations will only be taken from 8:00am to 12:00pm, Monday through Thursday, and from 8:00am to 2:00pm on Friday, excluding Holidays. Pools are also closed on Holidays.

Reservations cannot be made earlier than 48 hours in advance, **except for Friday**. On Friday, reservations will be taken for Sunday, Monday, and Tuesday.

Reservations will be taken on a first come/first serve basis.

Only one (1) reservation, per person, per day will be allowed, except for Friday. Family Swim reservations will need to be made by 1 Adult (Parent/Guardian). At arrival time of reservation, Lifeguard will confirm the reservation and list the family member's names on the sign-up sheet.

On Fridays, only 1 reservation per call allowed, 2 day reservations max per person. Ex. Call for one day, then call back for a 2<sup>nd</sup> day.

No same day reservations, Walk ups will be allowed on a first come first serve basis and patrons must wait in the designated stand-by lines at each facility.