

REQUEST FOR SOLE SOURCE

TO: CHIEF PROCUREMENT OFFICE, COUNTY OF MAUI FINANCE
DEPARTMENT

FROM: MAUI POLICE DEPARTMENT, RADIO SHOP
(Department/Division/Agency)

RE: REQUEST FOR SOLE SOURCE APPROVAL

Pursuant to §103D-306, HRS, and Subchapter 9, Chapter 3-122, HAR, the Department requests sole source approval to purchase the following:

Description of goods, services, or construction:

Provide and integrate the RapidDeploy application and services for MPD Dispatch's RapidSOS platform to provide the ability for Dispatchers to text individuals during emergencies.

Name of vendor: AT&T Public Safety & FIRSTNET

Cost: \$ 107,520.00 (total for 24 months)

Term of contract: From 17 January 2022 To 16 January 2024

Prior Sole Source Reference No.(s), if any: None

- (1) The goods, services, or construction has the following unique features, characteristics, or capabilities:

The RapidDeploy suite provides Dispatchers the ability to text back individuals reporting emergencies via text message. Currently, Dispatchers need to call the individual back to ask questions and gather more details in order to properly dispatch the required responding units. The individual may have a hearing impairment, or be in a situation where they are unable to speak because of a potential threat. RapidDeploy allows the conversation to be completed via text, and ensure the appropriate response level and personnel are deployed. Video sent from the individual is also able to be received by the Dispatcher.

- (2) How the unique features, characteristics, or capabilities are essential for the agency to accomplish its work:

The RapidDeploy application provides a critical link to individuals in emergencies to be able to communicate with Dispatch to provide essential information regarding their situation. It integrates seamlessly with the RapidSOS application already in use, and provides a critical life/safety connection that is currently not available. For individuals who are not familiar

(Attach Additional Sheets if Necessary)

with their location, the Dispatcher can send them a link to reply to, generating a location via the What3Words application, providing a 3-meter grid location of the person in distress.

- (3) The following other possible sources for the goods, services, or construction were investigated but do not meet our needs because:

AT&T Public Safety & FIRSTNET is the current provider of the RapidSOS application platform in use by Dispatch. Integration of the requested RapidDeploy provides a seamless platform to communicate with individuals texting emergencies to Dispatch. Other solutions would require a complete replacement of the existing platform, and retraining of all Dispatch personnel.

Direct questions to: Lt. Anthony Krau ph. 808-244-6435
A completed Notice of Sole Source is attached.

I CERTIFY THAT THE INFORMATION PROVIDED ABOVE IS TO THE BEST OF MY KNOWLEDGE, TRUE, CORRECT AND THAT THE GOODS, SERVICES, OR CONSTRUCTION ARE AVAILABLE THROUGH ONLY ONE SOURCE.

John Pelletier, Chief of Police
Department/Agency Head

Lt. A. Krau 10670
Lt. Anthony Krau
Authorized Designee
Title: Communications Section
Commander

Date: 22 December 2021

Date: 22 December 2021

CHIEF PROCUREMENT OFFICER'S COMMENTS:

Please ensure adherence to applicable administrative and statutory requirements.
This expenditure may be processed through a purchase order:

Yes: No: . If no, a contract must be executed and funds certified)

APPROVED

DENIED

[Signature]

CHIEF PROCUREMENT OFFICER

Date: 1/26/22

NOTICE OF SOLE SOURCE

The Chief Procurement Officer is in the process of reviewing the request from the Maui Police Department for the sole source purchase of the following goods, services, or construction:

Provide and integrate the RapidDeploy application and services for MPD Dispatch's RapidSOS platform to provide the ability for Dispatchers to communicate to individuals texting during emergencies.

Name of vendor: AT&T Public Safety & FIRSTNET
Address: 3375 Koapaka Street, Honolulu, HI 96819

Cost: \$ 107,520.00 (total for 24 months)

Term of contract: From 17 January 2022 To 16 January 2024

Direct Any Inquiries To:

Name/Title: Lt. Anthony Krau, Communications Section Commander
Address: Maui Police Department
55 Mahalani Street, Wailuku, HI 96793

Phone No.: 808-244-6375
Fax No.: 808-244-5576

1/19/22
Date Notice Posted

A copy of this notice of intent shall be posted by the Chief Procurement Officer and the purchasing agency in an area accessible to the public, at last seven calendar days prior to any approval action.

* * * * *

Submit written objections to this notice of intent to issue a sole source contract within seven calendar days from the date this notice was posted to:

Chief Procurement Officer
State Procurement Office
1151 Punchbowl Street
Honolulu, HI 96813